

EUROPEAN NEWS

Lisbon plans to cut budget deficit by 10%

BY DIANA SMITH IN LISBON

A BLEND of exceptionally favourable international trends—the weak dollar, low interest rates and plummeting oil prices—and tighter discipline over public spending, has permitted Portugal's minority Social Democrat government to reduce the state budget deficit in 1987 to Es 415bn (£1.9bn).

The deficit is cut compared with 1986 by 10 per cent in nominal terms. Its ratio to GDP drops from 10 per cent in 1986 to 8.7 per cent in 1987, when GDP is expected to grow by four or five per cent.

Markedly improved tax revenue equivalent to \$6.94bn amounts to 18 per cent of GDP. The advent of VAT has been a boon for a government that despite promises of streamlining is still carrying the burden of an indebted, overmanned public sector and bloated civil service.

In 1986, VAT revenue exceeded forecasts by Es 30bn; in 1987 the new tax should bring in Es 275bn.

Introduction of VAT last January had the advantage of hauling into the tax net thousands of former non-taxpayers operating in the large black economy which has been estimated to equal a sixth of

GDP and employs possibly 400,000 people or 9 per cent of the total active population.

More comfortable financial circumstances including an oil price windfall that will bring the government an extra \$600m in revenue this year, have permitted Portugal to make early repayment of a part of its \$1.6bn foreign debt this year.

But servicing of the domestic public debt will require a hefty Es 860bn in 1987.

Public sector companies, meanwhile, will receive Es 90bn in 1987 in capital endowments, compensation and capital increases—from a government that in its initial programme in 1985 vowed to make them obey market forces.

So far, the Cavaco Silva government, which has constantly pleaded a special case for Portugal as the EEC's poorest member, in Brussels, has failed to persuade the Community to approve an Ecu 1bn (£600m) 10-year agricultural recovery plan sponsored by the Community.

However, EEC funds are affording the Government a welcome breathing space in the financing of long-delayed infrastructures, job training and job creation.

Turkish budget deficit to rise by record 82%

BY DAVID BARCHARD IN ISTANBUL

TURKEY'S BUDGET deficit will rise by a record 82 per cent next year to Turkish Lira 920bn (£229m), the Government announced yesterday when it submitted the first draft of the 1987 budget to parliament.

Public sector borrowing will grow by 44 per cent to TL 4,010bn as a result of increased spending on debt repayments and government salaries.

Turkey's heavy debt servicing obligations will continue to take the lion's share of budget spending—TL 4,375bn (£1.1bn). Next year looks like being one of the most difficult in Turkey's foreign debt repayment schedule and debt servicing expenditures have risen by just under 60 per

cent in Turkish Lira terms.

However, the Government, which recently suffered a serious political setback at by-elections in late September, is also to spend much more than in recent years on civil service salaries, the second largest budget item.

These will grow by 61 per cent to reach TL 2,250bn (£2.2bn), which will be taken as a signal here that the Government is bending to political realities. In recent years, civil service salaries have been rising around 30 per cent.

Spending on public sector investments will grow by a planned 33 per cent more or less level-pegging with the official inflation figures.

EURO-COMMISSION ECONOMIC REPORT RENEWS PLEA FOR CO-OPERATIVE STRATEGY

EEC states 'must boost growth'

BY QUENTIN PEEL IN BRUSSELS

MEMBER STATES of the EEC are failing to take full advantage of the improvement in the international economic climate, and must boost their combined economic growth rates to make a significant reduction in unemployment.

That is the conclusion of the annual economic report of the European Commission, published yesterday, which renews its appeal for a "co-operative growth strategy" to co-ordinate the macro and micro-economic policies of the 12.

The report criticises the individual governments for failing to promote a genuine "social dialogue" between employers and trade unions, to ensure a higher rate of private investment is matched by continuing moderation in wage growth.

On present trends, the Commission says, unemployment in the Community will still top 10 per cent in 1990—which is "an unacceptable prospect". The member states must boost the likely average economic growth rate of 2.7 per cent per year to about 3.5 per cent—and thereby bring the rate of unemployment down to about 7 per cent.

In spite of the widespread acceptance of the same policy prescription by member states and the other European institutions last year, not enough has yet been achieved, the Commission says.

This year it calls on the 12 governments to report back to each other by May next year on what they have done to implement the strategy. It urges the individual countries to promote a "social dialogue" along the lines being followed at EEC level by the main employers' and trade union organisations. And it urges those organisations themselves to launch their own initiatives for faster economic growth.

It also underlines the need for greater efforts to be made to encourage real convergence in the EEC economies, not only in bringing their inflation rates into line as they have been notably successful in doing, but also in bringing per capita incomes and unemployment rates closer together.

The report's analysis starts with the radical improvement in the Community's external terms of trade—the price the EEC pays for its imports and receives for its exports—thanks to the fall in the price of oil and the drop in the value of the dollar. The magnitude of that change is unprecedented in post-war history, and its effect is still unpredictable.

The principal effect in the EEC has been the improvement in real consumer incomes, reflected in the steady growth in consumer spend-

ing—the major factor underpinning current economic growth—rising by an expected 3.7 per cent this year.

Investment in equipment is also relatively buoyant, showing a real increase of about 6 per cent. But construction investment is still lagging behind this year, growing by only 2.3 per cent. The growth of public sector consumption is well below the growth of domestic demand, at only 1.7 per cent.

At the same time as the Community is entering its fifth year of consecutive economic growth, real labour costs per capital are stable, and the average rise in consumer prices is expected to be the lowest in the member states on average for 20 years, at only 3.7 per cent.

"This favourable situation will not be repeated in the coming years," the Commission says. "The improvement in the terms of trade has provided the European economies with an opportunity to obtain a further improvement in profitability while permitting a relatively sustained increase in real household income."

Investment must be raised to contribute at least 3 per cent more in terms of its share of value added, and the relationship between growth and the creation of jobs must also improve.

This can be done by keeping real wage growth "moderate" while governments exploit whatever budgetary flexibility they have for demand stimulation.

The Commission is determined not to be seen as calling again for West Germany to be the "locomotive" of economic growth in the Community and its officials insist that a marginal cut of 0.5 per cent in German interest rates would have a negligible effect.

Nonetheless, West Germany and Luxembourg are the two member states which have the greatest budgetary room for manoeuvre, followed by the UK and France.

At the bottom of the list come Belgium, Greece, Ireland and Italy. The two most significant criticisms the report makes of UK economic policy—between the lines after the report has been edited—are that real wages are still rising too fast, and that the social dialogue is virtually non-existent.

"Against the background of the declared aim of government policy to guard against any shortfall of demand in the economy, contact between government and the representatives of employers and employees can contribute to greater awareness on all sides of the importance of lower wage increases for employment creation," it says.

Italian metalworkers set to resume pay talks after stoppage

BY JOHN WYLES IN ROME

LEADERS of Italy's 1.5m metalworkers are set to return to deadlocked national pay negotiations in a much more confident mood after an unexpectedly successful four-hour strike.

This growing confrontation within the engineering industry is emerging as much the most important among the dozen or so sectoral negotiations underway for the renewal of national agreements.

The metalworkers see themselves—and are seen by others—as the union movement's shock troops. A sufficient number turned out to do battle on Tuesday to reassure union leaders of support for their tough negotiating stance.

This was a considerable relief to the leaders who were unsure of how much support they could count upon.

Mr Giorgio Benvenuto, chief of the traditionally less militant UIL confederation of unions, claimed that the stoppages were a warning to employers "to realise that the trade union remains a strong and essential interlocutor" in determining pay and conditions.

and Emilia Romagna, Italy's industrial heartlands, bore the brunt of the stoppage. The actual number of workers involved was predictably in dispute with employers and unions claiming widely differing figures on Tuesday.

Between 50 and 80 per cent of Fiat workers stopped work, according to the unions, while the company's assessment was an average of 25 per cent.

An estimated 30,000 workers took part in a parade through the centre of Milan, waving banners and singing in a spectacle that had not been seen for four years. Brescia, the home of Italian entrepreneurship, played host to a large rally to mark a 24-hour strike in that area.

Union leaders were due to have a preliminary post-strike encounter with employers' negotiators in Rome last night.

After an unprecedentedly meticulous consultation with their members, the unions have lodged a long and detailed claim for higher pay, new consultation procedures, shorter working hours and improvements in a number of welfare issues.

Bankers of Istanbul look to less troubled balance sheets

BY ALAN FRIEDMAN IN ISTANBUL

IT HAS been raining in Istanbul this week, but leading Turkish bankers reckon that summer days are in the offing, not just for the city itself but also for the cloudy and troubled balance sheets of many of Turkey's major financial institutions.

After years of economic chaos which has seen monstrously high inflation levels and the piling-up of non-performing loans which are thought by some to have totalled 20 per cent of outstanding bank debt, the weary bankers of Istanbul think they are finally over the worst.

"We are cleaning up our balance sheets, we are rationalising," claims Mr Husnu Ozyegin, managing director of Yapi Kredi, Turkey's fourth biggest bank with \$3bn (£2,050m) total assets.

Other bankers cite Mr Ozyegin's bank as one of the Turkish financial world's major

turn-around stories, a bank which by the Yapi director's own admission, in three years ago thought to be going under.

The formula for survival has varied from bank to bank, but in a nutshell it has included coming to terms with huge bad debts by taking some of the write-offs on the chin and meanwhile cashing in on the property and industrial assets of failed customers through out-of-court settlements.

At the same time, the Ankara Government's high interest-rate policies of the past three years, although a problem for many corporate borrowers, have permitted banks to recoup profits desperately needed to cover accumulated losses.

Istanbul bankers still face a number of daunting problems, added to which is now their concern at the prospect of a deterioration of the political

"The formula for survival has varied from bank to bank, but in a nutshell, has included coming to terms with huge bad debts by taking some write-offs on the chin and cashing in on the assets of failed customers through out-of-court settlements"

stability which has existed since Prime Minister Turgut Ozal took office with a harsh economic austerity programme more than three years ago.

In key by-elections last month, Mr Ozal's pragmatically-oriented Motherland Party won only six of 11 seats being contested.

In Turkey, that amounted to a major set-back for Mr Ozal—the real winner was former Prime Minister Suleyman Demirel, whose followers made important gains.

The fear among bankers and the Istanbul business establishment—a fear which incident-

ally is shared by many upper-middle class intellectuals—is that should Mr Demirel return to power in the next couple of years, he might put into practice some of the demagogic promises he has been making to the austerity-shattered electorate—promises which could translate into much higher public spending another round of hyper-inflation and economic chaos.

For the banking community, that would amount to a return to the bad old days, and before the clean-up is even completed. It is not as though the banks are out-of-danger yet.

A widespread estimate is that bad debts today total roughly Turkish Lira 1,000bn (£1bn) out of total loan advances of TL 8,500bn in the banking system.

Mr Erol Sabanci, who runs Akbank, Turkey's third bank and one of the soundest, says: "If a bank has excessive bad debts, makes small provisions and then shows a profit, what

does that mean? I can smell something."

Most of all, says the Akbank chief, central bank supervision needs still more tightening. For the time being, though, change is slow in coming. The real winners in Turkish banking are either institutions which have been brave enough to start writing off rather than covering up and those foreign banks and small Turkish banks which are lean and fit enough to find profits in niches of the market, be they trade finance, letters of credit or quality lending.

It is no accident that the average return on assets at foreign banks is a stunning 10 per cent, against an average at cost-burdened big Turkish institutions in the 2-2.5 per cent range.

For bankers up and down the Bosphorus, the clouds may appear to be lifting, but appearances can often be deceptive.

TURKEY 11.6%

The growth of the Turkish economy is one of the fastest in the world. In 1985 export trade increased by an impressive 11.6%, far outstripping the growth rate of the largest industrial nations.

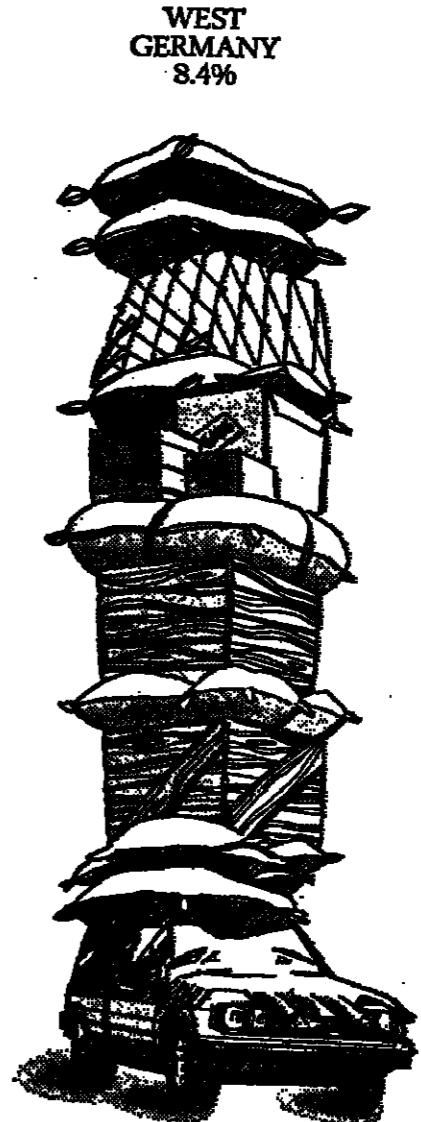
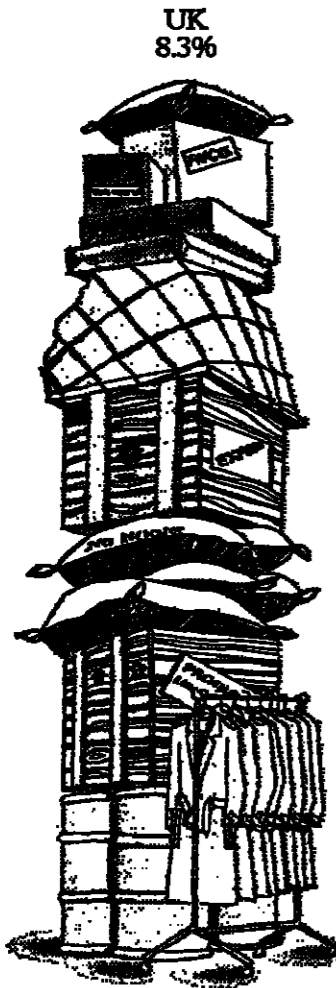
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Export trade growth rates 1985

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EUROPEAN NEWS

Bonn unveils plan to assist hard-hit regions

BY DAVID MARSH IN BONN

THE WEST German Government yesterday unveiled a DM 420m (\$166m) programme to pump funds into hard-hit northern coastal regions suffering from the severe downturn in shipbuilding and other maritime industries.

French lamb outcry grows

BY PAUL BETTS IN PARIS

FRENCH farmers yesterday intensified their campaign against British lamb imports in an effort to put further pressure on the French and EEC authorities to increase support to their troubled sector.

Brussels details Ecu 800m telecom programme

BY WILLIAM DAWKINS IN BRUSSELS

THE EUROPEAN Commission yesterday put forward a detailed Ecu 800m (\$880m) plan for developing advanced telecommunications systems in the Community.

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W. German foreign assets double

By Andrew Fisher in Frankfurt

WEST GERMANY'S net foreign assets have more than doubled since the end of 1983 as a result of its soaring surpluses, and the country has become one of the world's biggest creditor nations, the Bundesbank said.

At the end of June this year, Germany's net foreign assets stood at DM 183bn (\$83bn at the then exchange rate) compared with DM 158bn at the end of 1985 and DM 88bn in 1983.

David Buchan reports on fresh evidence of Moscow's progress in laser development Beam of light on Soviet Star Wars research

"ONLY A MADMAN," said Mr Mikhail Gorbachev at the close of the Reykjavik summit, would have accepted President Ronald Reagan's proposal that the US be free to test, develop and, at the end of 10 years, possibly deploy a Star Wars missile defence.



Marshal Sokolov... speaks research conducted

Up to now, the world has depended on glossy brochures from the US Defence Department for its knowledge of Soviet research and development of ballistic missile defences. These publications have given much detail, but for understandable reasons, no sources. They claim, inter alia, that 10,000 Soviet scientists and engineers work on the Soviet laser programme, but none of these have emigrated or defected to tell the West about it.

one site (Moscow in the case of the Soviet Union) with a missile defence system. The reference to research into "anti-missile defence of our country" (strong in the Russian) suggests an eventual intention to breach the 1972 geographical limitations on ABM defence, just as the US has publicly recognised that an actual deployment of a Star Wars system would entail scrapping, or totally rewriting, the 1972 pact.

Belgian King seeks end to political crisis

By Tim Dickson in Brussels

KING BAUDOUIN of Belgium is due to continue his discussions with political leaders today in an effort to find a way out of the country's current constitutional crisis.

Organic growth through partnership and social commitment

Raymond Ackerman, chairman and founder of Pick 'n Pay Stores, talks to John Spira, Finance Editor of the Johannesburg Sunday Star.

Spira: With your retail portfolio of 11 hypermarkets in this country, the consumer is exposed between big business and government.

Ackerman: We've a lot of growing to do yet. We haven't tried to be the biggest, rather we've tried to achieve volume per cent.

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AMERICAN NEWS

Congress set to pass bill on illegal aliens

BY LIONEL BARBER IN WASHINGTON

A LANDMARK immigration bill, containing the biggest changes in US law for at least 20 years, is near final approval by Congress. The bill would grant an amnesty to several million illegal aliens in the US and impose penalties on employers who hire illegal aliens in the future. Congress has wrestled with the issue for five years, but pressure for reform has been building up as the number of illegal aliens grows. The US Government estimates that 8m to 10m illegal aliens live in the US and 6m attempt to enter each year. Stemming the tide proved difficult because farmers in the west argue they need labour for the harvest. Minorities, particularly the Hispanic lobby, have also fought against any appearance of discrimination. The compromise package agreed on Tuesday by representatives of the House and Senate strikes a balance between the various interest groups while attempting to discourage employers from hiring cheap and illegal labour.

Strong car sales boost US retail figures

By Stewart Fleming, US Editor, in Washington

THE CONTINUING strong growth in car sales since late summer triggered a record monthly rise of 4.6 per cent in the Commerce Department's monthly estimate of retail sales in September. But without the car component retail sales rose only 0.1 per cent. A big jump in the retail sales figure had been anticipated on Wall Street—private economists had estimated the gain at between 2 per cent and 4 per cent. But most doubt that the gain significantly changes their expectation of a continuation of the sluggish pace of economic growth. The September car sales boom had already been reported by Detroit car manufacturers and it had continued into early counts and sales incentives, including below market interest rates which the car manufacturers have been offering to get rid of bloated stocks. How long the fierce selling race can continue is in doubt. Some expect it may last some weeks longer and that consumer spending in general on durable goods may pick up because of tax reform legislation passed last month.

Canute James reports on the resignation threat by the island's leader Scepticism greets Jamaican crisis

EXPERIENCED POLITICAL observers in Jamaica may be forgiven their scepticism at this week's political crisis in the island. The crisis follows the announcement by Mr Edward Seaga that he intends to resign the Prime Ministership next August, after stepping down next month as leader of the conservative Jamaica Labour Party.



Mr Manley... demanding election.

Mr Seaga himself has contributed to the observers' tendency to get a more complex interpretation on his action, for he has done it before. In 1979 he resigned the leadership of the party, then in opposition, after disagreements with the party chairman. He withdrew his resignation shortly afterwards when the chairman submitted his own resignation. Senior members of the JLP say with some conviction that they have no doubt Mr Seaga will change his mind and suggest that the intended resignation is something of a tactical retreat by the Prime Minister. Mr Seaga has been under fire from the parliamentary party, after the steady fall in the JLP's popular support over the past three years. Mr Seaga announced his resignation at a weekend meeting of the party's executive committee during which some JLPs suggested that support for the party had been eroded by the Government's economic programmes and by Mr Seaga's

advocating a general election before it is constitutionally due in October 1988, said the current crisis in the Government could be resolved only by an immediate vote. Mr Seaga's plan to step down as party leader next month but to continue as Prime Minister until August is "a farce," said Mr Percival Patterson, the PNP chairman. If Mr Seaga surprises the sceptics and ignores the pleadings of the party faithful, his successor, who is likely to be Mr Hugh Shearer, the deputy Prime Minister, will be hard put to manage the island's embattled economy. Mr Seaga's election in 1980 coincided with the start of a fall in demand for bauxite, the island's main export. Output last year was just under half that of 1980. Similar problems for sugar and bananas significantly reduced export earnings. Growth in tourism of 95 per cent since 1980 has not compensated for the shortfall. It was against this background that the Prime Minister started deregulating the economy, removing import controls to provide domestic industry with competition, while trying to boost exports of "non-traditional" products, such as garments and vegetables. There is still no indication that the Prime Minister's policies have worked. Unemployment has remained at just under 30 per cent and

Brazil finds oil in the Amazon basin

By Ivo Dawson in Rio de Janeiro

BRAZIL has made a small but significant find of good quality oil in the vast Amazon region after three decades of searching had revealed only pockets of natural gas. The discovery, by drilling rigs of the national oil company Petrobras, was announced on Wednesday by no less than the Brazilian president, Mr Jose Sarney. "God is helping Brazil," he said. So far, the quantity of oil discovered is small—delivering 850 barrels a day from a 2,500 metre deep well situated half way between Manaus and the Peruvian border, deep in the heart of the upper Amazon region. Petrobras believes that the find will shortly produce 10,000 barrels a day, and are stepping up their explorations in the area which up to now have cost \$50m. Extraction costs in the Amazon are estimated at about \$2 a barrel—four times less than those in Brazil's deep water Campos Basin field of the coast of Rio de Janeiro state. The oil discovered is described as light, high quality, and suitable for diesel fuel. Exploration in the Amazon has continued sporadically since 1955, resuming more systematically after 1978 when gas was found in the region. Recently a substantial deposit of 20bn square metres of gas was found, but its viability is hampered by a location 1,100 km from Manaus. Petrobras officials say the size of the new oil find is yet to be accurately assessed, but they believe the total area of the field to be around 17 square km. Engineers claimed that while no one expected the total to be enormous, they anticipated extracting "good quantities" when the site over the coming weeks. The company is also expected to re-allocate a substantially larger proportion of its \$700m exploration budget for the year for further investigations in the region.

Peru's civil servants in pay strike

By Dorcas Gillespie in Lima

PERU'S civil servants yesterday began a 48-hour strike against the Government's policy, bringing work to a halt at eight ministries. The strike follows growing unrest on Peru's labour front, as the Government has pushed up salaries in its first year in office—reconsidering its wages and prices policy. Across-the-board wage increases announced by President Alan Garcia at the end of September have been delayed. The Government has promised to increase the minimum wage by 30 per cent to 900 (\$45) a month, give non-union personnel a 25 per cent rise, increase civil servants' pay by 20 per cent, and teachers' by 25 per cent. The Government's failure to ratify the increases has been caused by delays in approving a mechanism to put up prices, most of which have been frozen for the past 18 months. Exporters, especially mining companies, also claim they are suffering high losses, because of the Government's refusal to make an effective devaluation of the inti against the dollar. Mining is threatening a general strike on October 22 and 23, and the General Federation of Workers is to call a general strike next month in protest against the Government's labour policy. Labour unrest has coincided with a fresh outbreak of terrorist violence. On Tuesday retired Vice Admiral Gerónimo Cacerata, the president of the state Industry Bank, was gunned down by three men and a woman, armed with machine pistols. Mr Cacerata, though seriously injured, survived. Police have captured one of the hit team. They said the attack was planned by Maoist Sendero Luminoso guerrillas and may have been an attempt to disrupt the top level meeting on regional debt which begins today.

Debtor nations seek new approach

By Peter Montagnon, Economist Correspondent

A TOP-LEVEL meeting of 25 debt-ridden Latin American nations opens in Lima today to examine new approaches to servicing a region's \$370bn (\$255bn) foreign debt. The meeting aims to thrash out a common approach to present to the United Nations where the debt issue will be debated for the first time this year. It is being held under the auspices of the Latin American Economic System (SELA), a regional grouping. Officials say the meeting is unlikely to result in any concerted action, given the wide differences in countries ranging from Chile to Cuba. A key item on the agenda is the feasibility of linking debt service payments to economic performance, a concept which has been gaining ground since Peru decided a year ago to limit payments to 10 per cent of exports. Delegates will be looking at potential indicators for such payments, including export growth levels and world commodity prices.

Alfonso gives backing to bankers accused of fraud

BY TIM COONE IN BUENOS AIRES

FORMER BOARD members of Argentina's Central Bank, who were accused of fraud at the beginning of the week by the State Prosecutor for administrative investigations, have received a message of unequivocal support from the Argentine Government. Two of the board members are in President Raul Alfonsín's economic team: Mr Marcelo da Corte, the director of the country's tax system and Mr Ricardo Mazzorin, the Secretary for Internal Commerce. Mr Carlos Recerra, the Secretary General of the Presidency, a close personal adviser to President Alfonsín and a key figure in the ruling Radical Party, said on Tuesday evening: "The Government gives its most absolute support and solidarity to all the boards of the Central Bank since the formation of the constitutional government in December 1983. It has the

most absolute confidence in the moral and ethical integrity of those who have had the responsibility to manage the highest credit authority in the country." He went on to say, however: "This does not imply from any point of view, the interference of the Government in the affairs of the State Prosecutor. The Justice Department will have the last word." The State Prosecutor office also named Mr Alfredo Conception, the former president of the Central Bank, and Mr Leopoldo Portnoy, the vice-president. The former was a political appointee of President Alfonsín. The accusations are the most serious yet to have been made against existing or former members of President Alfonsín's Government. Financial reforms, Page 23

Mafia denial

THE SELF-CONFESSED former head of the Sicilian mafia, took the witness stand in his own defence yesterday at the "pizza connection" drug trial and denied involvement with narcotics trafficking. AP reports from New York. Giuseppe Badalamenti, 63, is one of 30 defendants accused of operating an international ring that smuggled \$8.6m of drugs

Nominee backs down

PRESIDENT Ronald Reagan's controversial nominee for ambassador to Belize has withdrawn his name from consideration after an 18-month dispute. Mr James Malone, a State Department official, who previously served as assistant secretary of state for oceans and international environmental and scientific affairs, said he was stepping down.

THE NEW FORD TRANSIT. AS TRUSTED WITH GOLD BULLION, INTENSIVE CARE PATIENTS AND MRS. PROWSE'S KETTLE.

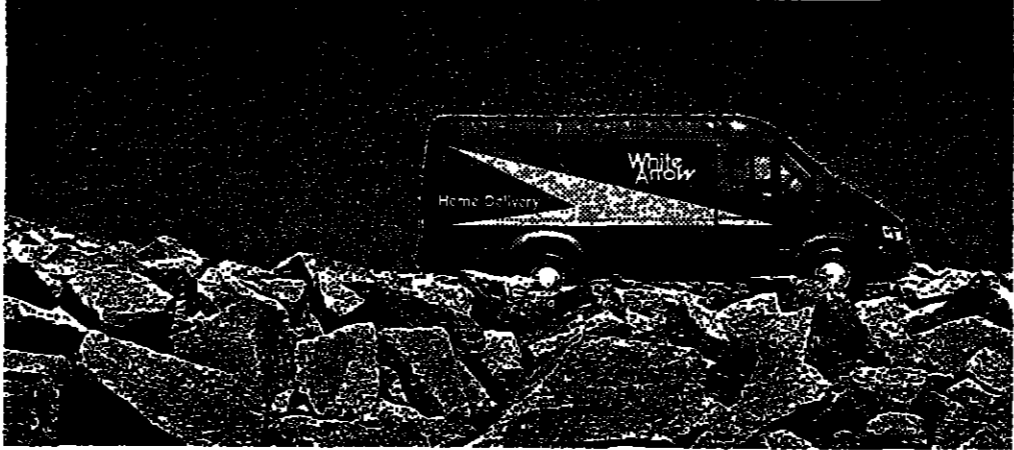
The Ford Transit is the overwhelming choice of security companies and ambulance services. That explains the gold bullion and intensive care patients, so where do Mrs. Prowse and her kettle fit in? Well, Mrs. Prowse is a sprightly 68. She's lived for the past 50 odd years in a tiny farm cottage in deepest Cornwall. Her home is so far off the beaten track that she can't exactly pop out to the shops all that often. So Mrs. Prowse is a regular customer of Kay's mail order catalogue, part of Great Universal Stores plc. The distribution arm of the G.U.S. group of companies is called White Arrow. Each year they deliver a phenomenal number of parcels to towns and villages throughout the U.K. To achieve this end White Arrow run a fleet of 2,000 vans.

Every one of them is a Ford Transit. In the course of a year White Arrow reckon that each of their Transits travels 25,000 miles. This gives an annual mileage figure for their fleet of around 50 million miles. The man who's got the responsibility for those 50 million miles is White Arrow's Fleet Director. As you would expect he's the constant focus of attention for all Transit's competitors, and he knows a great deal about the van market. "We test models of just about every other similar panel van, but the Transit has always proved the better vehicle. All costs are recorded on computer. Every single mile is logged and has been since 1968. The Transit comes top in everything" A satisfied customer indeed. And he adds, "we're delighted with the new Ford Transit and plan to progressively replace our

entire fleet with the new model! But White Arrow don't only serve the needs of the G.U.S. group. They also make deliveries for many other companies. In the words of John Abberley, their Managing Director, "White Arrow are specialists in parcel delivery to home and business, challenging for the number one position in parcel distribution." And in aiming for that number one position they're driving Britain's number one van. It's a van designed to surpass the almost legendary achievements of the old Ford Transit. (Whilst retaining all the classic Transit traits.) The new Transit boasts even more loadspace, even higher levels of cab comfort and significantly improved fuel economy. Naturally, it's available in a wide range of derivatives, all of which can be specified with the world beating 2.5 direct injection diesel engine. And although we're proud to number the police, ambulance, security and motoring rescue services amongst the many Transit users, we really couldn't hope for a better seal of approval than that of White Arrow and Mrs. Prowse.



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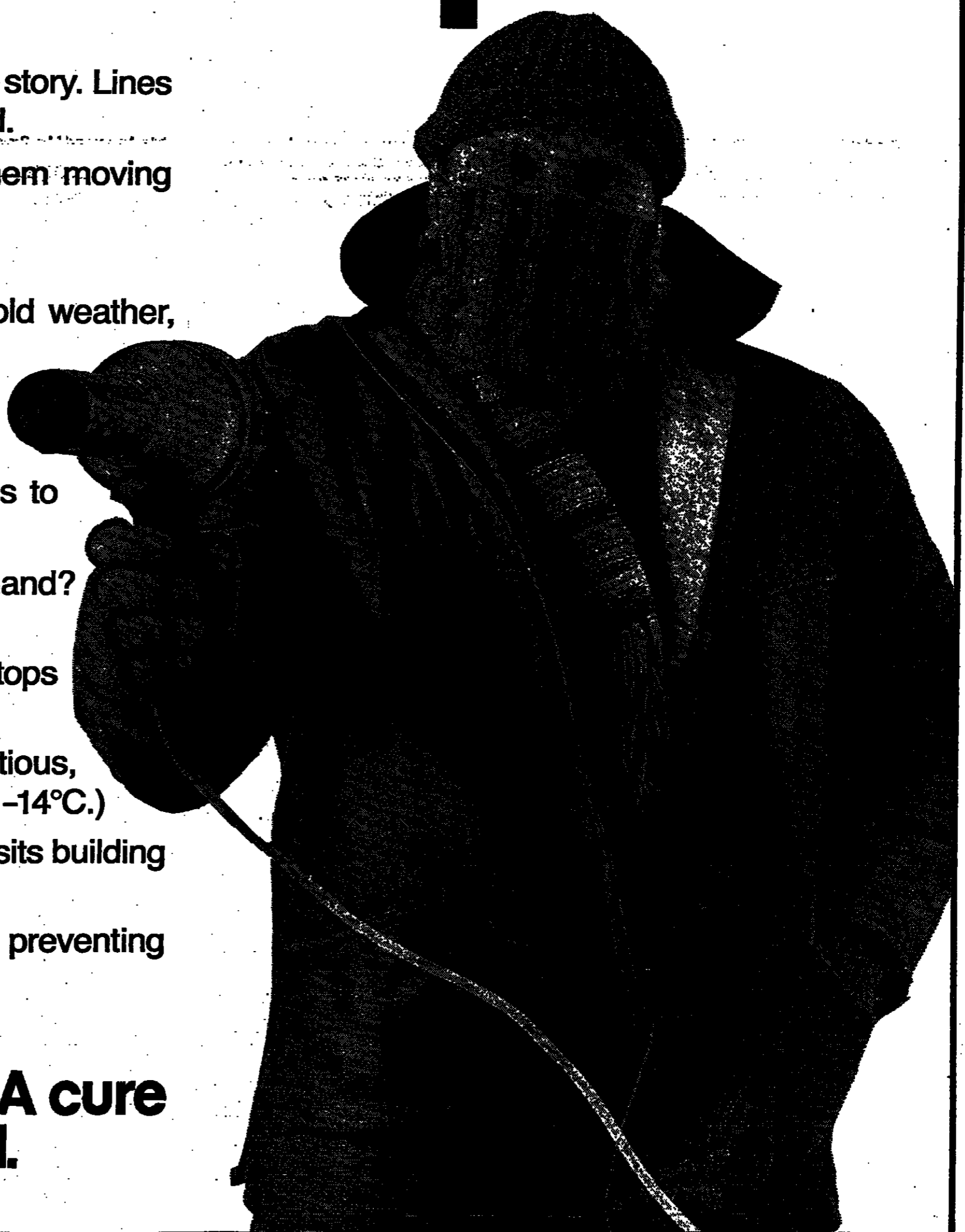
(If that seems a little over cautious, temperatures last winter often fell to -14°C .)

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oil in the
Amazon
basin

Debtors
seek the
approval

es back
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OVERSEAS NEWS

Ershad supporters openly rig ballot

BY JOHN ELLIOTT IN DHAKA

AN OVERWHELMING victory in Bangladesh's presidential election yesterday was assured for Lt-Gen Hussain Mohammad Ershad, the country's military ruler, when massive ballot rigging produced a high poll...

A variety of rigging techniques were used in polling booths by activists of Gen Ershad's ruling Jatiya Party to boost turnout to a high voting figure so that the result had credibility...

noon and 3 pm. "We are just sitting here and can do nothing about it," said a woman official. In one polling station three different rigging techniques were being used which were common across the country...

ink mark and who also already had two ink lines on a finger, indicating she had already voted twice. In many rural booths, names were being gradually ticked off down the columns of the voters lists with little pretence at concealing the rigging...

Nigeria obtains \$4.3bn loan

By Michael Holman in Lagos

NIGERIA has reached agreement with the World Bank on a three-year \$4.3bn project loan beginning next year which will also support the country's economic reform programme, Dr Cba Okongwu, the Minister of Finance, announced yesterday.

Although substantial World Bank lending to Nigeria was expected, the amount exceeds earlier Government hopes, and follows the recent signing by Nigeria of an economic policy memorandum for the International Monetary Fund (IMF). Although the Government does not intend to draw on the SDR\$50m loan from the IMF to which it has become entitled, the memorandum's commitment to a series of economic reforms has opened the way to rescheduling of Nigeria's estimated \$1.9bn debt as well as to additional resources from the World Bank.

The Minister said that the loans (\$1.4bn in 1987, \$1.2bn in 1988 and \$1.7bn in 1989) showed that the "Bank has confidence in our policy and in our economy." Dr Okongwu yesterday took the unusual step of releasing the text of two documents by the IMF and the World Bank which call for support from the international financial community for Nigeria's far-reaching economic reform programme.

Iraq 'drives off Iranian attack'

By Our Middle East Staff

IRAQ claimed yesterday to have re-taken a strategic hill in the central war front, but admitted that one of its fighter aircraft had been shot down by Iranian forces during a raid on the Kharg Island oil terminal.

Both sides have reported continued fighting in the area around the Iranian border town of Qasr-e Shirin. An Iraqi communique said that its forces had battled for five hours on Monday night in an attempt to prevent Iranian troops gaining a foothold on the disputed hill. However, Baghdad claimed that a later assault backed by helicopter gunships had driven off the Iranians and inflicted "thousands of casualties".

It is rare for Iraq to confirm the loss of an aircraft. Iraq said yesterday that one Iraqi warplane had been shot down over Kharg Island but there were no indications whether it had been brought down by surface to air missiles or by Iranian jets. Iraq has taken delivery over the past few months of up to 40 Chinese-manufactured versions of the Soviet MiG-21 and has become slightly more adventurous in its use of its modern aircraft. Until the arrival of the Chinese jets, Iraq was thought to have only about 40 fully operational attack aircraft.

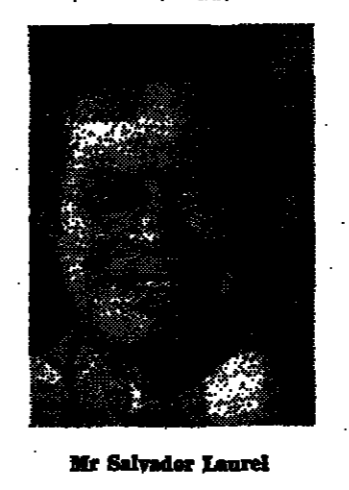
Coalition crumbles in Philippines

BY STEVEN BUTLER AND SAMUEL SENOREN IN MANILA

THE RULING coalition of Mrs Corason Aquino, the Philippine President, splintered further apart yesterday when Mr Salvador Laurel, the Vice-President, announced that he would field his own candidacy in national elections expected to be held in May.

The announcement marks the dissolution of a coalition between Mr Laurel's conservative Unido Party and the PDP-Lab as a left-of-centre group that had originally nominated Mrs Aquino for the presidency. Mrs Laurel's concession last December to remove himself as a candidate for the presidency, and to run for the vice-presidency, made it possible for the opposition to mount a strong challenge against Mr Ferdinand Marcos, the deposed president.

Mr Laurel's decision indicates the next elections are likely to be fought out on ideological grounds, and there is speculation that Mr Laurel may join in a broader conservative coalition, possibly with Mr Juan Ponce Enrile, the outspoken Defence Minister, who is widely believed to have presidential ambitions. Mr Laurel's announcement came as the constitution was formally presented to Mrs



Mr Salvador Laurel

she would submit herself to new elections. The constitution has been widely criticised for provisions which confirm Mrs Aquino's presidency for six more years, rather than calling for new elections, and the plebiscite is seen as a referendum on Mrs Aquino as much as a vote for approval of the constitution.

A broad range of groups across the political spectrum has vowed to campaign against the constitution and passage of it by no means assured. Popular rejection of the draft would provoke a serious political crisis, although Mrs Aquino's advisers have said she would continue to govern under the so-called Freedom Constitution which she wrote in March.

Mr Laurel said he was now acting as liaison between Mrs Aquino and Mr Enrile, although he refused to elaborate. Mr Enrile has sharply criticised the Aquino Government for what he said is an ineffective policy against communist insurgency. Mr Enrile has also suggested that Mrs Aquino lacks legitimacy because of the manner in which she came to power and that she should stand for elections again.

Moscow concession to China

BY ROBERT THOMSON IN PEKING

THE SOVIET Union has made a big concession in its attempts to improve relations with China by agreeing for the first time to discuss the Vietnamese occupation of Kampuchea with Chinese officials.

China has made clear that the Vietnamese presence is the biggest obstacle in the path of better Sino-Soviet relations. Until now, Moscow has maintained that the matter involves a third country and is therefore non-negotiable.

On leaving Peking yesterday after the ninth round of Sino-Soviet "normalisation" talks, Mr E. A. Rogachev, the Soviet vice-foreign minister, said that Kampuchea had been discussed and that it would be "impossible" to solve the problem in just one round of talks. However, Qian Qichen, the Chinese foreign minister, said that while the Soviet Union had agreed to discuss Kampuchea, China "hasn't seen any substantial change in their position" on the Vietnamese occupation.

The Chinese leader, Deng Xiaoping, said recently he would be prepared to meet the Soviet leader, Mr Mikhail Gorbachev, if Moscow encouraged Vietnam out of Kampuchea. Peking believes that without continuing Soviet support, Vietnam would have to withdraw, and there has been speculation, as yet unconfirmed, that Moscow has already put pressure on Hanoi.

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Victor Mallet on an African experiment which may show the way Eyes on Zambia currency auction

WHEN THE Zambian president Mr Kenneth Kaunda announced a year ago that scarce foreign exchange would be auctioned as part of a package of economic reforms backed by the International Monetary Fund, he issued a warning. "After taking such medicine a patient may feel nausea. He may even vomit," Dr Kaunda said.

Zambians have certainly suffered as a result of the measures. Soaring prices followed the devaluation of their currency, the kwacha, and the cure is by no means complete. Its success or failure is being seen as a guide to the future of similar systems in Nigeria and Ghana.

Unlike Nigeria and Ghana, which have devised two-tier foreign exchange systems allowing a more favourable rate for items such as Government debt-service payments, Zambia is content with a uniform exchange rate set each week for all transactions. Official purchases of foreign exchange do not pass through the auction, however.

Since the auctioning began in October last year, the value of the kwacha has fluctuated between about five and eight to the dollar, down sharply from the pre-auction official rate of 2.2 to the dollar. Now it stands at about eight, stronger than the black market rate of 10 to the dollar, but still apparently weaker than the Government wants.

In April Dr Kaunda reshuffled the government, removing from their financial posts the chief architect of the auction and the deal with the IMF, including Mr Luke Mwanankulu, the respected Finance Minister. The reshuffle, apparently to appease political opponents of the new economic policies, alarmed Western donors, although Dr Kaunda took pains to emphasise that he remained committed to the reform.

A series of changes to the auction, including the introduction of new documentation rules and the publishing of bidders' names and requirements in an effort to embarrass high bidders and importers of luxury goods, failed to boost the kwacha. More recently the Government has switched to the so-called Dutch system—docked by the IMF because it creates multiple exchange rates—whereby the buyer of foreign exchange at auction pays what he bids instead of paying at the universal striking rate. The kwacha remains weak, however.

Businessmen, some already worried by imports of competitive finished goods under the

Some non-traditional industries and exports have responded well to the imposed flow of inputs and the incentive of a lower exchange rate, but they remain a tiny proportion of exports as a whole. Officials are predicting real economic growth of about only about 2 per cent this year, compared with a target of 3.5 per cent and last year's 3.4 per cent.

Copper output, accounting for 90 per cent of Zambia's foreign exchange, is expected to increase from last year's low of 479,000 tonnes as a rehabilitation programme at state-owned Zambia consolidated copper mines gathers momentum. Prices, however, remain depressed—the main cause of the country's troubles.

Agriculture is doing better and farming is the official hope for Zambia in the 21st century. Helped by rain and the loosening of government price controls, a bumper maize crop expected to be more than 1m tonnes has been harvested this year, although collection for storage is being hampered by transport problems.

At the start of the year Zambia's total external debt stood at \$4.6bn and arrears at \$381m. Since then, new IMF facilities have been agreed and a generous rescheduling arranged with bilateral creditors of the Paris Club group of industrialised nations.

Zambia has rapidly fallen into arrears with the IMF. It is having difficulty paying the Paris Club and still owes money to the banks in a revolving credit facility for oil imports.

The Bank of Zambia says medium and long-term debt service in 1985 represented about 46 per cent of total export earnings.

"There is a limit to what a country can do to comply with the IMF," says one senior commercial banker. "What Zambia needs now is long-term funds on favourable terms."

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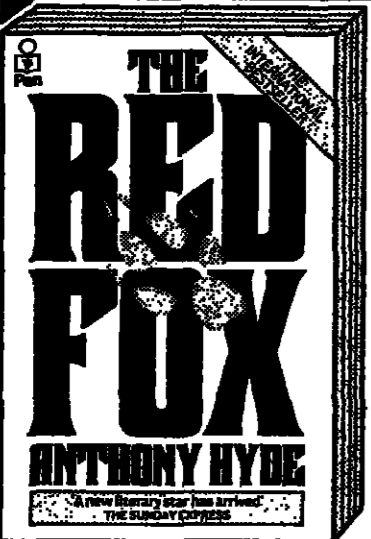
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Likud presses for Shamir as Premier

MEMBERS of the right-wing Likud bloc asked the President yesterday to appoint Mr Yitzhak Shamir as Prime Minister in spite of disputes blocking a planned job swap with Mr Simson Peres, the caretaker Premier, AP reports from Jerusalem.

Mr Peres' left-leaning Labour Party said the Likud wish in the President, Mr Chaim Herzog, a coalition accord between the two parties which called for both Labour and Likud representatives to make a joint recommendation on Mr Peres' successor. Labour has refused to make the recommendation yet because of disputes over political appointments.

Singapore curbs Time

Singapore yesterday banned the Time Magazine of meddling in local politics and said its circulation would be restricted to 2,000 copies next year, Reuters reports from Singapore.

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WHICH BANK HAS THE FEWEST HOLD-UPS?

WORLD TRADE NEWS

Bank of Scotland Base Rate

Bank of Scotland announces that, with effect from 15th October 1986 its Base Rate will be increased from 10.00% per annum to 11.00% per annum.



Japanese deny US tied aid charges

By Ian Rodger in Tokyo

JAPAN has denied US charges that it has blocked an emerging consensus on reform of the system of tied aid credits to support exports to developing countries. US officials suggested that Japan had blocked progress to ward reform at a meeting last week in Paris. A senior Ministry of International Trade and Industry (MITI) official said yesterday that Japan was not blocking the negotiations at all, and it was "unfair" of the US to make such a claim. "We have been negotiating for a long time and we will continue. Unfortunately, no compromise was reached last week but there was a positive step forward."

He said it was wrong to single out Japan. There were also clear differences between the US and the EEC.

The three sides still had differing positions on the main issues involved.

● The US wanted to raise the minimum government grant element in any aid-credit package from the current 25 per cent to 40 or 50 per cent. Japan was "very co-operative with that idea," but the US and the EEC were "far apart."

● The US and the EEC wanted to remove the fixed interest rate of 10 per cent on these packages, claiming that this has enabled countries, such as Japan, with low domestic interest rates, to be more generous in the grant element of their packages.

The MITI official said that the problem had to be looked at from the point of view of the recipient countries. If interest on tied aid was charged at the market rate, then these countries would tend to be more interested in interest rates than in other factors in the package. Japan was not totally opposed to abolishing the fixed interest rate, but MITI argued that, if it were abolished, then the fixed component in the interest rates on export credits should also be removed.

At the moment, this enabled countries with high interest rates to subsidise their export credit rate. MITI said the EEC remained opposed to applying market interest rates to export credits.

Japanese officials would be "doing our best" to find a compromise.

Diana Smith in Lisbon reports on British efforts to redress a trade imbalance Portugal reaps benefits of an old alliance

WHEN the Prince and Princess of Wales visit Portugal next February to commemorate the marriage in 1887 of the King of Portugal to a British Queen, their trip will also have a practical significance. For although the two countries have had close ties for 600 years, the commercial benefits have been going Portugal's way for some time. The royal visit is part of a British drive to redress that balance.

From January to July this year Portugal exported goods worth \$446m to the UK. British exports to Portugal, consisting largely of oil and liquid gas, motor vehicles and components, iron and steel and machinery, lagged \$176m behind at \$270m. If the pace holds, Portugal will end 1986 with record exports to the UK, beating its 1985 peak of \$695m.

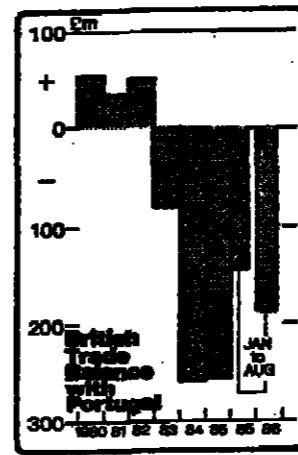
In the 14th century British wool cloth and Portuguese Malmsey (Madeira) wine dominated bilateral trade. Portugal's export success today centres on yarns, textiles and clothing,

corn, wood and pulp, chemicals and increasingly, small machinery and equipment. The persistent British deficit with Portugal—\$259m in both 1985 and 1984, \$200m in 1983, contrasts with the growing surplus enjoyed by Spain. Trade relations between the two Iberian nations were tenuous for centuries but Spain has energetically seized opportunities in a developing market from the late 1970s.

From January to August this year Spain ran a surplus of \$226m with Portugal. Spanish factories and branches of multinational manufacturers in Spain are taking advantage of the two countries' accession to the European Community to boost exports to the Portuguese market.

The latest major enterprise to begin moving heavy volume across the border is America's Scott Paper, exporting from its Spanish plant to a nation that uses less toilet paper per capita than any other country in Europe.

There are two main reasons



for the slowness of many British exporters to follow Spain's example and take advantage of the declining tariff and non-tariff barriers after EEC entry. First, a misconception exists that the old alliance leads Portuguese importers to give sentimental preference to British goods, with little need for the

total foreign investment in Portugal, thanks to heavy recent input by Wiggins-Teape, BTZ and Barclays, and growing property investment in the Algarve.

These investors braved malfunctioning bureaucracy before their projects got going, but this is now shrinking with EEC accession. Spain has also now become active in this area.

For decades there have been visits organised by chambers of Commerce with the conscientious support of British diplomats and Board of Trade officials, but the aftermath has often been modest. The hope is that the visit of the Prince and Princess of Wales to the Oporto trade fair will reverse that direction.

A new generation has proved that when manufacturers promote them properly many British goods can succeed in Portugal. But 600-year-old attitudes will no longer work with an ally wooed by Spanish, US, Japanese, French, German and Italian manufacturers.

UK to sell. This has proved to be a fallacy but the idea persists.

Second, on a recent visit to Lisbon, Mr Alan Clark, the UK Trade Minister, indicated that many manufacturers had not yet realised that although Portugal is a modest market at present, it is enjoying growth in per capita income and living standards.

The attitude of British investors has been different. Companies like Wiggins-Teape, Rio Tinto-Zinc, Lloyds and Barclays Banks, Reckitt and Colman, Berger Paints, the Beecham group, British Petroleum, Shell, Unilever and ICI have increased and diversified their Portuguese operations, ploughing profits into new activities.

Unilever, in fierce competition with the Swiss company Nestlé, now manufactures a growing line of frozen foods and luxury icecreams. These are novelties in Portugal and volume is soaring annually. British investment of \$300m accounts for 40 per cent of

Tougher US action urged to curb steel imports

By Nancy Dunne in Washington

PRESIDENT Ronald Reagan's scheme to limit finished foreign steel import penetration of the US market to 18.5 per cent has come under fire in a report issued by the House government operations committee.

Although the steel programme has reduced the surge of imports into the US, it has not done so sufficiently to eliminate the threat to the existence of the domestic industry, the report says.

Although most of the voluntary restraint agreements negotiated under the programme are being observed, the EEC is exceeding its finished product market share by nearly 7 per cent, Brazil by 16 per cent, South Africa by 24 per cent and South Korea by 10 per cent, the report says.

Countries not party to the agreements have increased their exports and captured more than 5 per cent of the US market, up from 3.9 per cent.

According to the committee, steel imports as a percentage of the US market have fallen from a 1984 peak of 26.4 per cent to

22.7 per cent in June 1986. However, the levels are still above the 20.2 per cent established by congressional legislation for the five years of the President's programme.

Exceeding the goals of the programme, according to one estimate, has cost the US steel industry about \$1.1bn and about 3,000 jobs.

The committee said the programme was flawed because it was not comprehensive, and many countries had been switching to higher value products.

The report recommends that the US trade representative immediately enter into negotiations with Canada, Sweden, Argentina and Taiwan for voluntary agreements. Congress should order a 100 per cent "buy American" requirement on all government procurement involving steel mill products.

It calls for more comprehensive coverage, stricter watch on product mix shifting and new legislation extending the programme from January 1 1987, for five years, made on the condition that the industry continues to reinvest and modernise.

Australia in moves to boost defence industry

By Richard Hubbard in Canberra

THE AUSTRALIAN Government has announced a package of measures to boost the domestic defence manufacturing industry and increase armaments exports.

Mr Kim Beazley, Defence Minister, said the measures were aimed at commercialising Australian defence research and increasing the ability of local companies to win contracts.

The armed forces will in future be allowed to provide technical and marketing assistance to Australian companies trying to sell defence equipment overseas.

Defence personnel will be available to provide technical and trial support to intending Australian exporters.

The moves follow the recent launch by the federal government of a national export drive to help overcome the country's deteriorating trade position.

The export procedure changes are expected to boost the prospects for sales in the Asia-Pacific region of the minebuster catamaran and the Pacific patrol boat.

Cable and Wireless signs Yangtze delta agreement

By David Thomas

CABLE and Wireless, the UK telecommunications group, and the Chinese Government yesterday signed an agreement for the modernisation of telecommunications in 27 cities and towns in the Yangtze delta region of China, which includes Shanghai.

The agreement, signed by Mr Wu Jichuan, Vice Minister of Posts and Telecommunications, and Sir Eric Sharp, chairman of Cable and Wireless, covers the first phase of the modernisation of telecommunications in the region to be completed in two years time.

The total cost of the project is expected to be between \$15m and \$20m, including a 1,000 Km long microwave transmission system and five long-distance exchanges.

The company and the Chinese Government have also agreed to carry out a feasibility study to identify what projects should be included in the next phase. A similar feasibility study preceded the first phase.

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Trade deficit for France

By David Housego in Paris

THE FRANCE trade account slipped back into deficit last month underlining the Government's fears about the continuing loss of competitiveness of French industry.

On a seasonally adjusted basis France recorded a FFr 2.9bn (\$448m) deficit last month, after a FFr 3.5bn surplus in August. The cumulative deficit for the first nine months of the year was FFr 1.8bn.

The poor trade figures come in the wake of equally poor inflation figures for the month, with the consumer price index rising by 0.4 per cent, due to increases in petrol and food prices.

Exports in nominal terms rose last month by only 1.7 per cent to FFr 73.2bn, while imports rose sharply by 10.7 per cent to FFr 76.1bn.

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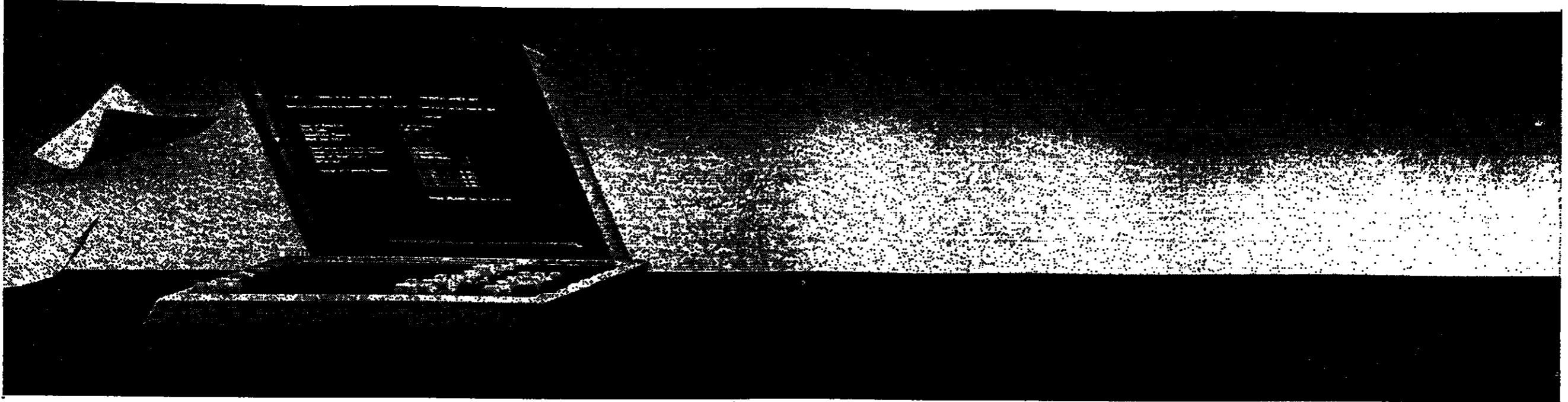
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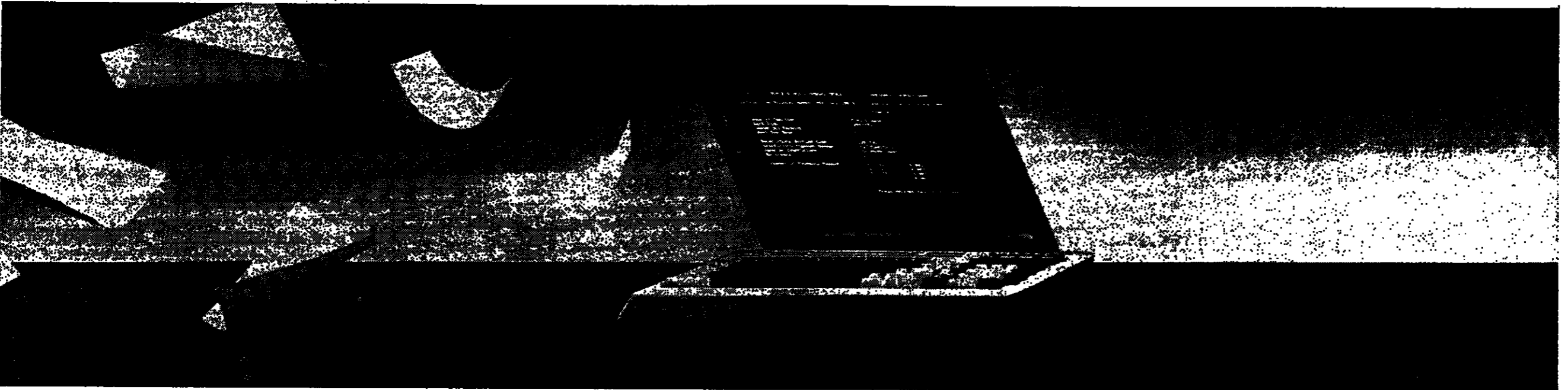
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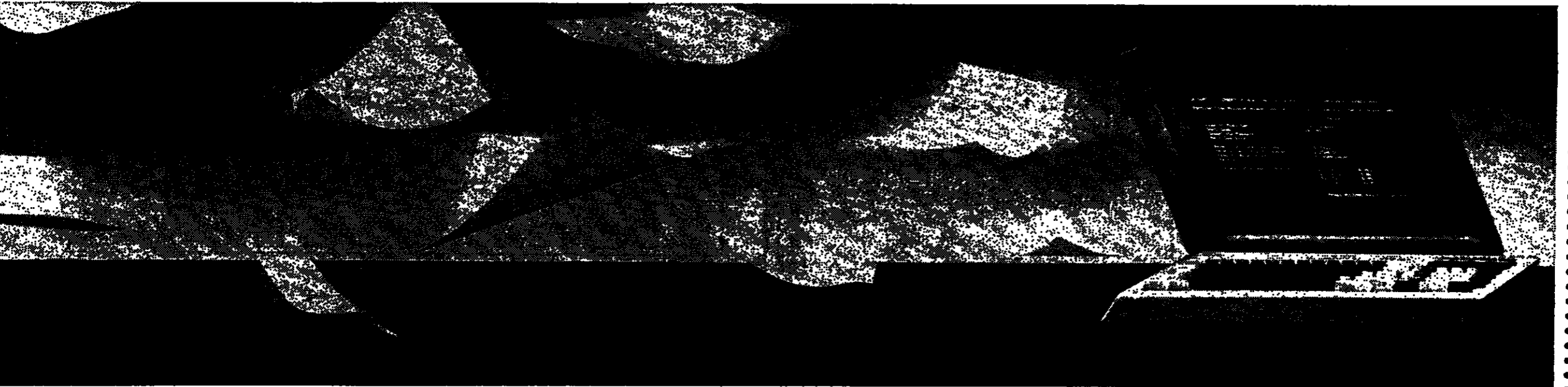
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UK NEWS

HATTERSLEY EXPLAINS PARTY'S CHANGE OF EMPHASIS

Labour spells out EMS terms

BY JOHN HUNT

THE CONDITIONS under which a future Labour government would consider joining the exchange rate mechanism of the European Monetary System (EMS) were spelt out yesterday by Mr Roy Hattersley, Labour's Treasury spokesman.

His speech, although cautious, marks a significant change in emphasis in party policy, which until now has been hostile towards full EMS membership.

It coincided with demands yesterday from Dr David Owen, the Social Democrat leader, and Mr David Penhaligon, the Liberal Treasury spokesman, that Britain should join because of the recent fall in the pound. Speaking to a trades union audience in Manchester, Mr Hattersley said: "We would only negotiate EMS membership at a time when there is no exchange rate crisis and no threat of an exchange rate crisis."

"The EMS is not a bolt-hole. Britain ought to join when, and only when, we can be certain that membership contributes to the central aims of our national policy." He emphasised that even then the significance of membership should not be overstated.

First, entry had to be at a sustainable exchange rate that encouraged UK exports and took account of deterioration in the balance of payments. Second, policy had to be coordinated between member countries in a mutual determination to reduce unemployment and promote expansion. The stronger countries would have to accept some of the burdens of adjustment when imbalances occurred.

Third, more use should be made of the pooled currency reserves within the EMS and less of competitive increases in interest rates to defend currencies.

"To enter on any other terms would be to sacrifice our essential interests," said Mr Hattersley. "It would be to abdicate responsibility for the management of the British economy for a short-lived pre-election consumer boom financed by an explosion in consumer credit."

Full entry into the EMS was not a soft option but would be a clear signal to the foreign exchange markets that Britain intended to pursue a monetary policy to support the pound, keep inflation down and restrict consumer credit.

For the Liberals, Mr Penhaligon, in a letter to the Chancellor, called on him to reveal the full cost of propping up the pound in recent days. He urged Mr Lawson to reconsider his refusal to join the EMS.

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What was needed was an international agreement to promote economic expansion and Labour was now discussing with the German SDP, its socialist counterpart, how this could be achieved.

Mr Hattersley said that the latest UK increase in interest rates was the result of a sterling crisis for which the Government was responsible. He felt the Government might yet turn, in desperation, to membership of the EMS exchange rate mechanism as a solution.

Dr Owen said the foreign exchange markets had lost faith in the Chancellor. Mrs Thatcher and Mr Lawson were sacrificing the long-term health of the British economy for a short-lived pre-election consumer boom financed by an explosion in consumer credit.

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UK steel users tell Government to back EEC quota reform

BY NICK GARNETT

STEEL USERS in the UK have told the British Government that it should accept proposals made by the European Commission for the further relaxation of internal delivery and production quotas within the EEC.

A submission by the British Iron and Steel Consumers' Council says quotas protect the profit margins of producers but hurt the competitiveness of steel users by keeping prices artificially high.

It has been sent to Mr Giles Shaw, Minister of State at the Department of Trade and Industry, and will precede over the Council of Ministers meeting on October 20, which will examine the proposals.

Quotas at the moment place a ceiling on how much steel of different types can be moved around Europe. The producers club together to decide which companies can sell what volumes to each individual market.

The Commission proposed last year that quotas should be phased out by December 1987. Quotas have already been relaxed for some coated sheet and reinforcing bar.

The latest Commission proposals are for further relaxation of quotas for galvanised steel, wire rod, merchant bar and the lighter end of the range of sections.

This would still leave quotas on hot-rolled coil and on cold-reduced sheet, plate and heavier sections, with these quotas due to disappear under the Commission's plan at the end of next year.

The consumers' council, which claims that UK steel users produce 10 times the volume of exports of steel producers, says that the dangers of further liberalisation are exaggerated.

"For all the products which the Commission proposes to free from quotas, either there is no longer significant excess capacity or the dominance of unsubsidised producers, many of them small and highly competitive, makes it appropriate now to expose them fully to market forces."

There appears to be considerable belief among UK steel users, however, that only some products in the Commission's proposals - galvanised sheet and wire rod - will have their quotas relaxed.

The French, West German and Italian governments, in particular, have been hostile to rapid relaxation, as have most of the larger European steel producers.

Technologists urged to be more creative

BY ALAN CAINE

TECHNOLOGY has become vital to the development of financial products and services, but there is no longer an unquestioning belief that investment in new technology will automatically confer competitive advantage.

This theme, a marked contrast to the enthusiasm of earlier years, ran through the first day of a Financial Times conference - Electronic financial services: the key to competitive advantage - which opened in London yesterday.

Mr Peter Bellows of Citibank warned that most electronic banking initiatives had been led by the technologists: "We will have to be more creative, better attuned to what people need, and what they are willing to pay for," he said. He did not believe the banks had done a good job in costing their systems.

He saw further danger in governments stepping in to rationalise the mass of incompatible electronic services, so taking control out of the hands of the banks and creating financial services utilities.

There was a role for government, however, in creating public awareness of electronically delivered services. The French Government's distribution of free Minitel (miniature computer terminals) was the best example.

Mr Adair Turner of McKinsey & Company argued that the biggest benefits would go to firms who could go beyond piece-by-piece automation to the creation of truly integrated processing, information and decision support systems: "the challenge is to discover alternative means of differentiation."

Mr Michael Hughes, general manager, marketing, for the Prudential Life Assurance Company, emphasised the importance of controlling the customer base: "Greater control of the customer base gives greater cross-linking, the ability to sell additional services to our customers. The more effective we are in persuading the customer with our services, thus preventing the entry of competitive manufacturers' products."

Mr Michael Ellis, chief executive of Fraser Financial Services, argued that while the movement of retailers into financial services was so far chiefly a vast series of experiments, inevitably retailers would become more involved with the marketing of financial products.

Technology on its own could not provide companies with a unique marketing edge, Mr Bill Murphy, managing director of Western Trust & Savings told the conference. "It is what technology allows you to do that will give you an edge in the market," he said. There were two basic approaches to technological investment. The first involved buying a package to which could be

added special features which could perhaps be licensed back to the package supplier.

The second was to build a special solution but to plan to recoup the investment by selling it on to other institutions.

Mr Trevor Nicholas, general manager, Barclays Bank, emphasised the scale of costs involved in electronic banking.

There were four ways of paying for the investment, he said - it could never be covered by staff savings. They were to charge higher fees for services, to increase market share in competition with other banks and financial services companies, diversify into new areas or accept lower profitability.

Barclays, he said, was investigating every option but the last.

Mr Lisa Menechella, a senior manager in Ipsac, the Institute for Italian Savings Banks' Automation, described the development of a new service, Carifast.

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the computer manufacturer Olivetti, it was a robot cashier which made it possible for the customer to pay standard bills, request cheques and bank drafts, order bonds and securities, set up standing orders, write letters to the bank and draw cash of check deposits.

Mr Patrick Mill, vice president, financial systems, for NCR, the computer manufacturer, said there were 100,000 automated teller machines (ATMs) installed worldwide and the number was rising. Typically a machine achieved 30,000 transactions between failures.

He thought the customer would see only gradual changes in the design of ATMs and other self-service terminals in the future, the most important of which would be the adoption of interactive video.

Mr Jean Francois de la Court, member of the board of the Banque Bruxelles Lambert described the steps taken to make compatible Belgium's two ATM and point-of-sale networks, Bancontact and Mister Cash.

By the end of 1988, 3m card holders would be able to use the existing 2,000 point-of-sale terminals.

But he said the chief impediment to the rapid development of electronic banking in Belgium remained the monopolistic attitude of the national telecommunications authority.

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FINANCIAL TIMES CONFERENCE Electronic Financial Services

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FT 16/10

UK NEWS

Managers set to buy Emhart's machinery unit

BY NICK GARNETT

EMHART, the US diversified industrial group has agreed in principle to sell for \$1.1bn its worldwide shoe-making machinery business to British-based management consortium.

SURVEY POINTS TO CONTINUING CONSUMER BOOM

Retail growth at two-year high

BY JANET BUSH

RETAIL SALES are showing their fastest growth for more than two years and there are no signs that consumer demand is about to peter out, according to the Confederation of British Industry (CBI).

respondents placed more orders than a year ago in September and a balance of plus 47 per cent expected orders to increase in October as well.

Arms group fails to excite buyers for the whole company

BY LYNTON McLAIR

N. M. ROTHSCHILD, the merchant bank advising the Government on the sale of Royal Ordnance, the state munitions maker, has sent the memorandum for the sale of the company to several large UK manufacturing companies, but few have so far showed much interest in buying the company as a whole.

Building society plans share deal service

BY HUGO DIXON

NATIONAL & PROVINCIAL Building Society (N&P) is to offer a share buying and selling service in its branches from next year.

country. The branches will also start to stock research material.

Visa system beats chaos at Heathrow

FINANCIAL TIMES REPORTER

THE NEW VISA system for immigrants from Asia had a virtually trouble-free start at Heathrow Airport, London, yesterday, in sharp contrast to the chaotic scenes of the previous day.

Kinnock chides Tebbit in Berlin Wall speech

MR NEIL KINNOCK, leader of Britain's opposition Labour Party, stood in the shadow of the Berlin Wall yesterday and chided Conservative Party chairman Mr Norman Tebbit, writes Leslie Collitt from Berlin.

Mr Tebbit had called on him to stand before the Wall and say whether he was "for socialism or for freedom". Mr Kinnock replied: "If he thinks socialism is in conflict with freedom, it demonstrates his own short-sightedness."

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Message from the Secretary of State for Wales

I am pleased once again to have the opportunity of reasserting my support for the work of the Keep Britain Tidy Group and in particular, in the Principality, for the efforts of the Keep Wales Tidy Campaign towards achieving a cleaner and improved environment.

The Campaign continues to achieve considerable success in fostering a community-wide approach to the problems of litter and in producing solutions in a practical, organised and co-ordinated way through its Community Environmental Improvement Schemes. I find it most encouraging to see the increasing number of Welsh local authorities that have already adopted, or have now decided to adopt, the Environmental Improvement Schemes supported by the Welsh Office and the MSC and with expert advice from the Consultative Committee and the Campaign Staff. This development reflects great credit on the planning councils who did so much to prove the effectiveness of the Schemes in the early years and now point the way to others for the future. It is also to the credit of the co-operation of the various sections of the Community such as commerce and industry, the schools and educational establishments, voluntary organisations and community groups, with increasing the support of the Community Councils, that the Schemes are proving to be such a success in the Principality. I have every confidence that this progress will continue, with the close association of the Keep Wales Tidy Campaign, to consolidate the achievements already made.

This year the Keep Wales Tidy Campaign are launching, with the support of the Wales Tourist Board, a Cleaner Beaches Campaign with the aim of assisting local authorities to ensure that beaches are clean and attractive to all users. This is one example from a varied programme of activities which the Keep Britain Tidy and the Keep Wales Tidy Campaigns enthusiastically devise and implement.

The problem of litter is unfortunately one that is not easily solved - it has many facets and complexities. The Keep Britain Tidy Group has had a successful year in 1985 in maintaining progress in this continuing struggle which needs the full support of us all. I wish the Group continued success in 1986.

Nicholas Edwards

The CBI says "Clean Up - it's Good Business"

Please consider contributions and joint sponsorship schemes

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*Extracted from the Group's Annual Report 1985/86.

Dunlop investment saves car wheels operation

By Arthur Smith, Midlands Correspondent

THE DUNLOP automotive division, a subsidiary of BTR, announced yesterday an investment programme worth nearly £5m which will ensure a future for Britain's last volume supplier of steel car wheels.

The investment, made possible by a Government contribution of around £1m under regional selective assistance, puts the seal on a profits turnaround for a Coventry-based operation that looked set for closure with the loss of 850 jobs.

Dunlop said last night the spending to be phased over the next four years will give the company the most advanced facilities in the world. The new flexible manufacturing system will make it possible to switch from production of one type of wheel to another within an hour. The normal changeover among volume manufacturers can be 10 to 30 hours.

Dr David Speirs, managing director of the automotive division, said the facilities would offer the opportunity to break into new export markets. Overseas sales have increased from almost nothing four years ago to account for 15 per cent of the £22m a year turnover. New customers include General Motors' Opel subsidiary, in West Germany.

In the UK, Dunlop, from being almost exclusively dependent upon the old BL companies of Land Rover, Jaguar and Austin Rover, now supplies Vauxhall, Ford and Peugeot Talbot.

BTR has invested more than £1m in the Dunlop operation at Coventry over the past 12 months on computer design and control facilities that make it possible to cut the lead time from customer request to production from six months to eight weeks.

Mobil launches new diesel fuel

By Lucy Kellaway

A DIESEL fuel designed to make truck engines less prone to seizing up in cold weather was launched yesterday by Mobil.

Mobil claims that its Mobil Diesel Plus prevents the wax crystals which form in sub-zero temperatures from blocking the engine's fuel filter and thus causing the vehicle to stop.

The product is also supposed to cut fuel consumption and reduce pollution by keeping the engine cleaner.

Mobil's move to improve quality follows similar efforts made earlier this year by the other oil majors, which have included the introduction of low-leaded and unleaded petrol and special additives designed to improve performance.

Mobil Diesel Plus, the result of a £1m research programme, is created by changing the refining process and mixing the fuel with an additive.

Leyland Truck engine plant under review

BY KENNETH GOODING, MOTOR INDUSTRY CORRESPONDENT

LEYLAND TRUCKS is considering whether it should continue with its own engine development and production. This will be one of the critical areas to be covered in a new strategic plan being drawn up for the Rover group subsidiary, Mr George Simpson, new managing director of Leyland Trucks, said yesterday.

He admitted that it must be open to some doubt whether a company of Leyland's size - producing about 10,000 vehicles a year - could afford the investment required for its own engine operations.

He pointed out, however, that a truck manufacturer gained a great deal from having its own engine production - particularly from having spare parts and replacement parts business.

The company employs 1,100 at its engine plant at Leyland, Lancashire. For some years it has used engines from outside suppliers for its low volume, heavyweight trucks. More recently Leyland has been buying the new Cummins engine, made in the Darlington factory, for use in its new, high-volume Roadrunner truck.

This has had a great impact on output of the 98-series engines which provide much of the Leyland factory's output. The Cummins engine will also shortly be used in the Leyland Freight truck thus reducing demand for the 98-series even further.

Questioned during the run-up to the Birmingham Motor Show about prospects for the Albion axle plant in Glasgow, where a £2m investment programme was recently completed, Mr Simpson said it was an efficient and viable plant - but would do better if there was more demand for its products.

The proposed merger with Bedford, the General Motors subsidiary, would have provided some extra sales. Those merger proposals founded earlier this year, and GM has decided as a result to stop production of its Bedford medium and heavy trucks at the Dunstable factory, north of London.

Mr Simpson said he expected Leyland to win a good share of the business given up by Bedford which sold about 5,000 trucks for a 10 per cent market share last year.

A start has been made with an order worth £20m - the highest single truck order received by Leyland for some years - from Buzel Transportation, Buzel, which has a fleet of 1,300

Second shake-up in a month for Austin Rover marketing

BY OUR MOTOR INDUSTRY CORRESPONDENT

MR TREVOR TAYLOR, former sales and marketing director of international sales and the management of overseas companies in a further management shake-up announced by the state-owned cars group yesterday.

In what will be widely interpreted as demotion for Mr Taylor, he will report to Mr Chris Woodcock who became commercial director in the previous management shake-up instigated by the Rover group's new chairman and chief executive, Mr Graham Day, last month, Mr Woodcock took over all Mr Taylor's responsibilities.

Mr Taylor, 50, who has been 20 years with Austin Rover, steps into a position held for the past year by Mr Peter Johnson who, in the latest reshuffle, becomes responsible for UK sales - the job he gave up 12 months ago.

More sales and marketing management changes will take place within Austin Rover before the new organisation can settle into its final shape, Austin Rover claimed yesterday. The new structure and appointments would give a greater thrust to sales activities both at home and overseas and also shorten lines of communication.

It pointed out that Mr Taylor will be responsible for supervising Austin Rover's return to the North American market after a five-year gap to launch the new Rover Sterling, developed in co-operation with Honda of Japan. He would also build on the company's recent sales successes in continental Europe and Japan.

Mr Johnson's task was to strengthen the company's relationship with its dealer network.

Maserati to re-enter UK car market

BY JOHN GRIFFITHS

A NETWORK of 30 dealers is expected to be established by the end of next month for the relaunch of Maserati cars in the UK.

Maserati (UK), a recently-formed private British company, aims to 2 per cent of the UK luxury car market in its first year of operations.

The company said at the Motor Show that it expects to receive UK approval of the right-hand drive Maserati Barchetta saloon, coupe and convertible range by the end of this month. However, cars are not expected to reach dealers' show rooms until mid-March.

Mr Mario Tozzi-Candivi, chairman of Maserati (UK) has been associated with Maserati for 30 years. He ran a UK import agency for the cars some years ago. Managing director is Mr Richard Styer, former sales director of Yugo/Cars and the Colt car company.

The range soon to arrive will cost between £23,500 and £27,500 and is seen as direct competition to Jaguar, BMW, Mercedes and Porsche.

An import and pre-delivery inspection centre has been set up at Sheerness, Kent.

More government work will go out to tender

BY JOHN HUNT

PRIVATISATION of Government services by putting them out to competitive tender is to be extended to all suitable activities in every government department, Mr John MacGregor, Chief Secretary to the Treasury, announced.

Stronger rules will obligate departments to show good reason why they are not considering various services for tender.

Targets will be set to review the value of a department's activities put out to tender each year. These will be reviewed by senior officials who will hold managers fully accountable for achieving them. The decision results from an inter-departmental review of tendering and contracting out just published.

Mr MacGregor said that competitive tendering in the six departments where it has so far been tried was saving the taxpayer £22m a year.

Nevertheless it is clear that one of the reasons the Government has decided to extend the scheme is that the original campaign was running out of steam.

The report says the programme has been hampered by negative attitudes, technical difficulties, lack of managerial skill and lack of motivation. Competition policy was still highly contentious and had met with much reluctance among managers.

Mr MacGregor said, however, that the campaign, with proposed legislation to make local authorities put more services out to tender, could save at least twice as much again.

So far, contracting out has been tried at the Ministry of Agriculture, Ministry of Defence, Department of Energy, Home Office, Department of Trade and Industry and the Property Services Agency.

According to the report, these

Daimler-Benz ready to absorb impact of rise in D-Mark

BY KENNETH GOODING

DAIMLER-BENZ, the Mercedes group of West Germany, will absorb most of the impact of the recent 25 per cent rise in the value of the D-Mark against the pound in order to protect its hard-won position in the UK heavy truck market, said Mr Hans-Jürgen Hinrichs, the board member for worldwide sales yesterday.

"We would be crazy to increase prices so much that we were in danger of destroying all we have built up in Britain during the past 10 years," he declared.

Mr Hinrichs pointed out that Daimler-Benz was used to coping with fluctuations in the value of the D-Mark. "It is a fact of life for us. You go through difficult periods. Sometimes you make more money. Sometimes you make less."

He made it clear during the run-up to the Birmingham Motor Show that Daimler-Benz believes it needs at least 10 per cent of the UK market for trucks over 3.5 tonnes gross weight in order to generate the volumes which will keep its current 57 strong dealer network viable.

Daimler-Benz truck sales in Britain have been growing at an annual rate of 10 per cent. Mr Hans Teuscher, managing director of Daimler-Benz's wholly owned import company, hinted that the rate of progress might not continue but the company would not let its share fall back.

Last year, the group overtook General Motors' Bedford subsidiary and moved into third place in UK heavy truck sales after Ford and Leyland. So far this year, Daimler-Benz's share is over 13 per cent.

The import company put up prices by an average of 5 per cent in August and Mr Teuscher said yesterday there were no plans to move them up again. Since the pound was weak against most other currencies Daimler-Benz competitors were also under pressure.

Friendly Berlin debut for new Rover 800

BY LESLIE COLTITT IN BERLIN

THE NEW Rover 800 was introduced to potential German buyers at the West Berlin auto show this week after being given a most friendly write-up by the critical German motor press.

A Rover 625 Sterling is so prominently placed at the show that visitors can hardly pass without seeing it. Their reaction, when there is one, ranges from surprise that the car is British made to praise at the value. The car goes on sale in West Germany early next year at DM 49,000 (£17,500).

One middle-aged German said the new Rover offered far more standard equipment than any German car. The Honda connection appeared to clear up his doubts about resale value.

A Berliner in his 30s gazed possessively at the new car landing its every detail to his wife. It turned out that he already belonged to the hardy band of Rover drivers in West Germany.

But a number of those who stopped to look at the car said they somehow felt they had seen it before. This strong resemblance to the present mainstream of car design is not denied by Austin Rover Deutschland. Rather, they inform visitors to the show of the (almost) unparalleled level of equipment in the Rover 825 Sterling.

Potential customers agree that leather seats are anything but customary in a car at that price. Mr Rolf Hinrichs, of Austin Rover Deutschland, said it has sold 75 per cent more cars this year than last when about 7,000 were registered in West Germany. Austin Rover cars have now clawed back to a 0.5 per cent share of the West German market after sinking to a low point of 0.3 per cent. But 30 per cent of the cars being sold are low value Minis which affects profitability.

Part of the improvement in sales is a result of the recent link-up with the Massa department store in the Frankfurt area which accounted for about 60 per cent of sales. It leases 80 per cent of the cars without charging a deposit.

More government work will go out to tender

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THE OAK ROOM
Le MERIDIEN Piccadilly

Introduces Michel Lorain
France's Newest 3-Star Chef

Michel Lorain has recently been awarded three Michelin stars to add to his four Gault et Millau Red Eques, and Le Meridien Piccadilly are proud to announce he has been retained to recreate for The Oak Room restaurant his unique style of cuisine that delights his customers at his famous restaurant in the heart of France, La Côte Saint-Jacques at Joigny, Burgundy.

The Oak Room is already enjoying a growing reputation through Chef David Chambers, and now with the two chefs working together it will achieve even greater gastronomic heights.

They will be presenting original and highly inventive dishes like Gazpacho de Langoustine à la Crème de Courgettes, Les Ris de Veau au Citron Vert sur Endives Braisées and Soupe de Fèves Glacées et son Granite au Poivre Vert, and of course wonderful French wines.

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BUSINESS LAW

Setback for US takeover defences

By Leo Herzel and Richard W. Shepro

OVER THE last 18 months, takeover defence in America has sustained several stunning legal defeats in the courts and with the Securities and Exchange Commission.

These defeats came only about a year after what appeared to be a long-term shift in the balance of power toward the reluctant target company. In May 1985, the Delaware Supreme Court dummied the take-over lawyers by holding in *Unocal* that a self-tender offer that discriminated against a raider who was also a major stockholder of the target company was, under the circumstances, legal. Then in November 1985, the same court held in *Household* that the highly controversial "poison pill" take-over defence was legal.

Now, quite suddenly, the SEC has banned discriminatory tender offers, the use of poison pills is again in question, and, to top it all, a federal court has ordered the board of a target company to sit down and negotiate with an unfriendly suitor.

The new SEC rule, announced on July 11 and now effective, eliminates most discriminatory tender offers in the US. They require that a bidder making a tender offer, including an issuer making a defensive tender for its own shares, must extend the offer to all holders of the securities being sought, and pay all those who tender the highest consideration paid in the tender offer.

Like many other good and bad innovations in US company and securities law, the pressure for these changes in SEC rules began with an aggressive and ingenious takeover defence. In the spring of 1985, Mr Boone Pickens's Mesa made a cash tender offer for Unocal. Unocal

responded with a self-tender that excluded Mesa. Since Mesa already owned approximately 14 per cent of the outstanding Unocal shares, the Unocal offer was intended to exact an involuntary subsidy from Mesa for the benefit of other Unocal stockholders. Mesa unsuccessfully sought relief in the courts.

Reversing the chancery court, the Delaware Supreme Court approved the self-tender on the grounds that the Unocal board's decision was made in good faith and was reasonable in the light of the threat posed by a grossly inadequate and coercive two-tier, front-end loaded tender offer by a person with a record of greenmailing.

The change in SEC rules eliminates the consequences of the Delaware Supreme Court's *Unocal* decision so far as discriminatory tender offers are concerned. But the *Unocal* case is still a key factor in US company law, justifying, for example, the most controversial takeover defence of all, the discriminatory form of poison pill.

Poison pills are the primary takeover defence of many large public companies. They are intricate securities (a type of warrant) issued by a company to make itself prohibitively expensive to acquire in an unfriendly (ie un negotiated) takeover bid. They are adopted by boards of directors, without stockholder approval.

In 1984 Crown Zellerbach, to fend off Sir James Goldsmith, gave poison pill rights to all stockholders as soon as anyone acquired 20 per cent of the company's shares. The rights were, as is customary, "out of the money" at first, but once a "raider" merged the target with his own company the rights "flipped over," i.e., the

holders could purchase stock in the surviving company at half the market price.

The "flip-over" pill was designed against two-tier front-end loaded tender offers. But it left a strategic gap until a bidder proposed a merger. Sir James and his advisers quickly realised that one way around this pill was an all-cash offer for all shares followed by a waiting game as a majority stockholder.

To plug this strategic gap, various "improved" pills were developed. While the Delaware Supreme Court unhesitatingly pondered the legality of the original pill through most of 1985, use of these improved pills spread.

Within a few months of the Delaware Supreme Court approving the original flip-over pill in November 1985, many more large public companies had adopted pills. Most of them included the flip-in refinement. (It is important to note, however, that the Delaware Supreme Court in *Household* found only the adoption of the pill to be a valid exercise of the directors' business judgment. The legal rules for using the pill are still being worked out in the courts and new developments of this aspect can be expected soon.)

The economic heart of the flip-in idea is discrimination, that is the rights are not exercisable by a large stockholder. The only judicial authority for this extraordinary distinction is the *Unocal* case. If that case is an aberration, the flip-in has no legal support. Although the new SEC rules prohibiting discriminatory tender offers do not go beyond tender offers, they could undermine the confidence of courts in the *Unocal* decision as a justification for other takeover defences.

To survive as an important force in American company law, Delaware and its Supreme Court have to close SEC watchers. As the SEC's reversal of the *Unocal* decision illustrates, when Delaware law is too far out of step with strongly-held SEC views, state law can quickly be supplanted by federal law.

Flip-in pills are already in trouble under state law. On August 5, in *Amalgamated Sugar Company v NL Industries, Inc.*, a New York federal court, applying New Jersey law, issued a preliminary injunction against a pill, mainly on the ground that the discriminatory flip-in feature violated the New Jersey company statute. But the court also made the point that the flip-in pill was too effective - it "usurp[s] the stockholders' right to receive tender offers."

A more extreme flip-in pill was struck down three months earlier by the federal district court in Chicago in *Dynamics Corporation of America v CTS Corporation*. That pill "flipped in" when the acquirer accumulated 15 per cent of the company. The case applied Delaware company law to an Indiana corporation since the trial judge noted, the Indiana courts look to Delaware law on undecided matters of company law. The judge, however, did not say all flip-in pills were illegal. The target board, she found, had not been careful enough in exploring the nature of the threat to the target company. The Court of Appeals affirmed that decision a few hours after it heard the case. Judge Richard Posner, of Chicago school fame, provided in his opinion an economist's general essay against the poison pill.

The authors are partners in the Chicago law office of Mayer, Brown and Platt.

scrutinies show "that contracting out is viable over a wide range of activities in government." It says the policy should be restated to place clear emphasis on value for money and should focus on running costs rather than manpower numbers, although numbers would be reduced in the process.

Greater public accountability is emphasised and departments should explain why they are not putting out to tender any service in which a contractor has expressed an interest. If they decide, after competition, to keep a service in house, they should explain the decision to the unsuccessful tenderer.

The report recommends a rolling review of possible areas for competitive tendering, with targets set for the proportion or value of activities to be tested each year.

The six departments were given a list of services for mandatory tendering: cleaning, laundry, catering, security and maintenance work.

But the report, commissioned by Mr MacGregor and Sir Robin Lids, the Prime Minister's adviser on efficiency, says the list now limits rather than stimulates competition.

Using *Private Enterprise in Government*. HMSO £4.30.

Unocal Corp v Mesa Petroleum Co., 493 A2d 946.
Moran v Household International Inc., 500 A2d 1364.
Levanso v 33-6203; 34-2243; 10-15150, July 11 1985, 17 CFR Parts 200 & 240.
Amalgamated Sugar Co v NL Industries Inc (CIV), unpublished opinion, No 85 CV 3076.
Dynamics Corporation of America v CTS Corporation (unpublished opinion, No 85 CV 1224, April 17 1986).
Fed Sec L. Rep (CCH) 82-578 (unpublished appeal No 85 CV 7132 DT 82-883).
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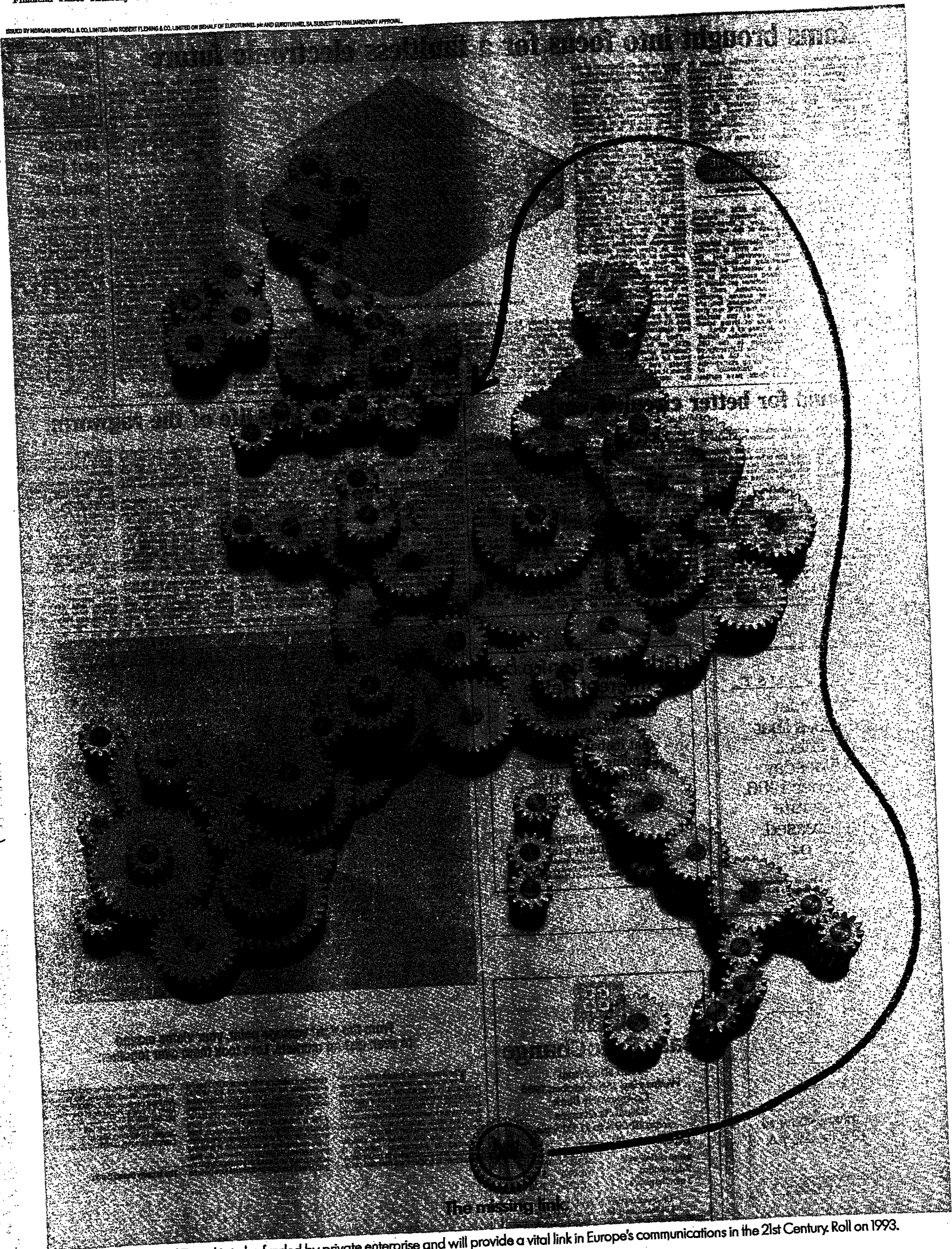
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TECHNOLOGY

Atoms brought into focus for a faultless electronic future

BEAUTIFUL colour pictures of atoms and the bonds that hold them in place in a crystal have been obtained by scientists at IBM, the US computer giant, using a novel microscope they themselves invented. The power of the microscope is such that, as well as producing the images illustrated (right), it can pinpoint flaws of a scale which the semiconductor industry must increasingly contend with as the microminiaturisation of electronics and optoelectronics marches towards goals of many millions of functions on a single crystal chip.

The story begins with the invention in 1951, in the Zurich Research Laboratory of IBM in Switzerland, of a new kind of microscope capable of distinguishing atoms at or near to a crystal surface—in three dimensions.

For the first 50 years of this century, evidence for individual atoms could only be inferred from Rutherford's observations of flashes in zinc sulphide; from the vapour trails in Wilson's cloud chamber; from von Laue's use of X-ray diffraction, and so on.

Then in 1956 Muller used his field ion microscope to reveal how atoms are arranged at the polished point of wires of tungsten and other refractory metals. And Crewe in 1970 photographed individual heavy atoms with the scanning transmission electron microscope (STEM). Unfortunately the techniques of Muller and Crewe

were not versatile enough to let scientists examine crystal surfaces of the kind needed with increasing atomic perfection for the latest microcircuits. In 1981 Binnig and Rohrer, in IBM's laboratory at Ruskon, demonstrated the first scanning tunnelling microscope (STM), applicable to a wide variety of inorganic materials and even to biological

OUT OF THE BACKROOM

by David Fishlock

matter. The STM can even "tunnel" beneath surface atoms to give a three-dimensional image of the way atoms are ordered.

For the electronics industry especially, the STM is proving a most powerful tool for characterising in ever greater detail the materials of micro-miniaturised electronics, as individual functions get closer to atomic dimensions, and the tiniest flaws assume growing importance. Biologists, too, are learning that the STM can give them a view of the surface characteristics of living structures as delicate as a virus.

Several universities, including Cambridge in the UK, Stanford and the University of California in the US and—in the case of living matter—the Autonomous University of Madrid in Spain, have partici-

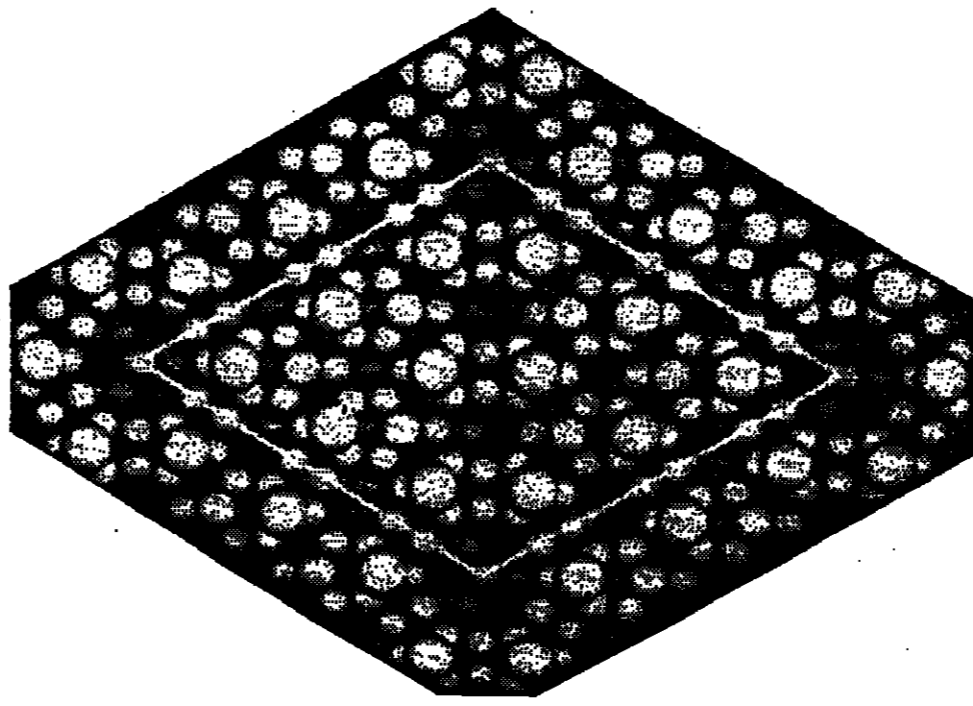
ated in the development of the STM over the past few years.

Unlike the ubiquitous electron microscope, which needs a vacuum, the STM can examine specimens immersed in various gases or liquids, over a range of temperatures from near-zero to hot. Not least of its advantages is that it is non-destructive; it does not damage the specimen, as does the electron beam in electron microscopy.

The STM paints its picture by scanning the specimen with a needle sharpened to a single atom at its apex, held at a distance of just a few atoms. A voltage is established between this point and the specimen causing a current (electrons) to flow. By keeping the current constant, the scan of the needle can be recorded as a contour map of the surface of the specimen, detailed enough to distinguish individual atoms, as well as sites where atoms are missing or disordered.

As may be imagined, Binnig and Rohrer introduced some ingenious engineering to keep their instrument steady enough to scan on this scale. As they see it, the central problem in interpreting an STM image is "how to disentangle the richness of information it contains into its topographical, chemical and electronic features."

They have shown how the STM can be used to perform chemical assay—spectroscopy—atom by atom. Most recently, Binnig and colleagues have shown it can be used to measure the incredibly slight inter-



Atoms in a silicon crystal, as photographed by IBM's new microscope

atomic forces, by recording the force exerted by surface atoms on a very sharp diamond needle. At IBM's Watson Research Centre near New York, Dr Joseph Delmuth, manager of the interface physics group, has established another first for the STM by revealing the bonds between atoms. This group has

shown what and where the bonds are between atoms of silicon, the raw material of most of today's chip technology. Delmuth's group imaged these atomic bonds by periodically interrupting the feedback loop keeping the needle at a constant distance when it is scanning the specimen. In this way

it could be induced to record the current flowing at each individual atom site. Whereas Binnig's contour map shows where the atoms lie, Delmuth's contour map reveals the nature of the bonds between atoms. By putting the two contour maps together, Delmuth found he could "see" a relationship

between the geometry of a silicon surface and the atomic bonding of the surface layer of atoms to those beneath. The accompanying STM image shows a diamond-shaped crystal of silicon with sides about 10 millionths of an inch long. The biggest balls are the surface atoms. The smaller ones are the sub-surface atoms of silicon.

Atoms which are surrounded by other atoms behave quite differently from those at the surface, where there are no atomic bonds on one side. These differences are crucial to the behaviour of chips, and their importance increases as the size of each electronic function engraved on a chip more closely approaches the size of atoms.

The current issue of the IBM Journal of Research and Development contains remarkable colour images of silicon crystals, including flaws which Delmuth and his co-workers have shown to correspond in some cases to excess doping agents, and in others to "native" contaminants not identified for certain. They have also identified minuscule non-crystalline areas of a silicon surface, which they believe have been caused by a misfit between atomic layers as they were being laid down. Such areas have quite different electrical characteristics from the rest of the chip, and can be the cause of rejecting uneconomically large numbers of chips.

• Volume 30, No. 4, 1986.

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HUSKY
MANUFACTURERS OF THE WORLD'S MOST POWERFUL HAND-HELD COMPUTERS

Robots put film products to the test

By Geoffrey Charlsh

PHOTOGRAPHIC products are to be tested by a robot in the laboratories of Hford UK-based coated film manufacturer.

Fenner Systems Engineering of Hull (0482 781234) is to supply a £200,000 robotic test cell with an IBM 7545 robot which will move samples between a number of precision laboratory instruments.

The test cell is to be controlled by a computer system which will co-ordinate the operation of the cell, collect and display test results and communicate with an IBM host computer. The system is designed to work 24 hours a day, continuously performing laboratory test concerned with quality control procedures.

Basis found for better circuit boards

BY GEOFFREY CHARLISH

THE ELECTRONIC industry's growing need to mount more components on printed circuit boards (PCBs), to produce ever more compact and efficient equipment, is set to be partly met by a new laminate from M & T Chemicals of West Bromwich in the UK.

The base for most professional PCBs is a copper-clad laminate produced by sandwiching layers of a special copper foil and epoxy impregnated glass cloth, and then applying heat and pressure in a laminating press. Photo-etching processes remove unwanted copper to leave the desired fine network of electrical connections.

The copper foil is made by electroplating and stripping a rotating drum, and the bottom limit of thickness obtainable is about 15 microns (millionths of a metre). Below this, the foil

has inadequate strength, and produces uneconomic levels of scrap.

However, the PCB designer would like to have much thinner copper on the face of the laminate, to reduce the amount that has to be etched away to produce the circuit. This is not so much concerned with cutting process time, or saving etchant, but with the fact that the acid bites horizontally as well as vertically. Thus, if the aim is to make fine, closely-spaced tracks, they may become totally undercut and insecurely attached to the board.

M & T Chemicals has evolved a new way of making laminate in which the stainless steel plates used to apply pressure in the laminating press are first plated with a thin layer of copper. This becomes automatically detached and fixed to

the epoxy glass core during the pressing operation. In this way, because the foil is continuously supported, laminates can be produced with as little as two microns of copper cladding.

An M & T plant at Lannemezan, in south-west France, able to produce 240,000 sq metres of this Metclad laminate a year, is due to go into production by the middle of 1987. Meanwhile, a small pilot line is producing laminates for industry approval.

M & T has also developed a better means of masking the board before flow soldering, a process further down the electronic equipment production line. In flow soldering, the legs of components, dropped through holes and protruding on the copper track side of the printed circuit board, are soldered to

pads on the tracks by passing the board over a bath of molten solder.

To prevent the solder forming unwanted (and electrically disastrous) "bridges" between tracks, a thin film is normally rolled on to the surface and soldering areas exposed by photo-etching. But the film may not adhere completely, allowing solder to leak into unwanted areas.

M & T has developed a liquid photo-imaging solder mask that exposes only those areas to receive solder, together with a machine which applies the mask.

The process is called Photo-net and there are now six machines operating in the US and one in the UK. More on 021 557 3949.

New angle on love life of the ragworm

BY PETER MARSH

FISH around Britain's coasts are to be tempted with a new form of delicacy; one which anglers will be hoping will prove irresistible to their quarry.

The prospective bait is to be specially bred ragworms, which from next year are due to be flourishing in a set of water tanks heated by the effluent of a power station near Newcastle upon Tyne.

Ragworms, vigorous creatures which grow up to 3ft long and normally breed in sandy estuaries, have been used for centuries as sea bait. In the wild, however, they produce offspring only once every 12 months. This limits the opportunities to harvest a stock of sturdy ragworms all the year round.

Seabait Ltd, a company formed by researchers at Newcastle University, has pioneered

techniques to encourage the animals to breed not just in April, as is normally the case in Britain, but for several months of the year.

Dr Peter Olive, a director of Seabait who is also a senior lecturer at the university's zoology department, says he does not want to reveal exactly how his company tricks the animals into breeding out of their normal seasons. He thinks his methods are an advance on those practised by the scientists in charge of other ragworm farms such as those in Japan and Korea.

So far, Dr Olive and his colleagues have been able to persuade the animals to produce offspring from November to May and he hopes to extend this to all 12 months in the near future.

In the wild, female ragworms release their eggs in the sand, where they are fertilised by sperm from males. It is exceedingly tricky to persuade the males and females to operate in this way any time other than spring.

With its breeding techniques, Seabait hopes to start a new industry in producing farmed worms for Britain's 2m anglers. Later, the company hopes to sell its product abroad. Seabait aims to produce 6m ragworms a year by 1988 and after this will start looking at the possibilities of breeding other kinds of sea creatures such as lugworms.

Young ragworms will be bred in a laboratory at the university before being transferred to tanks that Seabait is to construct in Lynemouth, Northumberland. The tanks and associated pipework are due to be

built on land owned by British Alcan, an aluminium smelter, which operates its own power station.

At about nine months of age, when the worms are about 6 ins long, they will be sold to angling shops. The company hopes rapidly to capture a significant slice of the UK market for ragworms as seabait. Each year anglers in Britain buy ragworms weighing a total of about 25 tonnes and worth some £500,000. Most of these are dug up from estuaries in the UK and other European countries such as Eire and the Netherlands.

Dr Olive, whose company is backed with £250,000 from private investors and financial groups, says Seabait will be able to offer anglers a variety of sizes and shapes of ragworm all the year around.

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Shire Trust announces that with effect from Tuesday 14th October 1986, its base rate has increased to 11% p.a.

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Base Rate Change

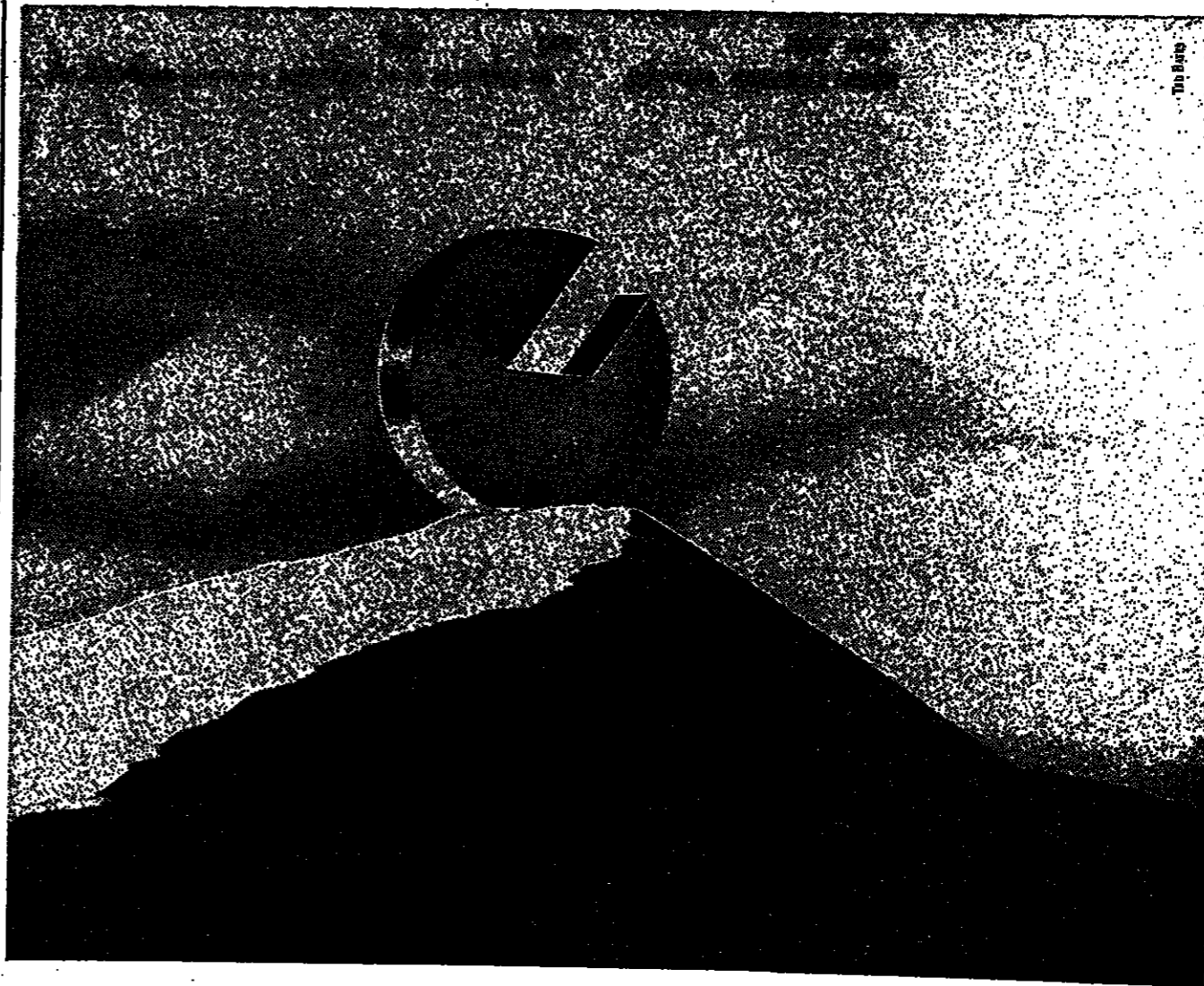
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Belgium's response? "The RTT wants to meet the challenges ahead and is confident that System 12 can contribute

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The Deutsche Bundespost concurs: "Since 1985, all exchange versions of System 12—local, toll, international toll and Service 130—are being delivered with a continuous increase in volume. The exchanges are working fully satisfactorily."

To date, over 190 System 12 exchanges have been put into service in thirteen countries worldwide.

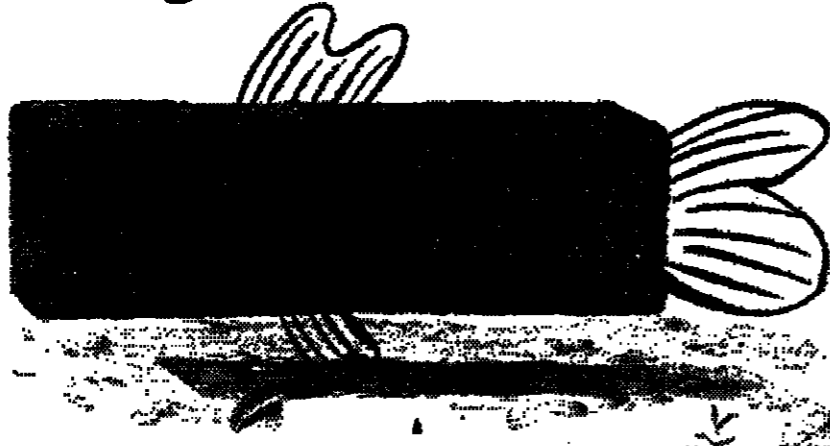
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ITT

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Asda fish fingers contain nothing but fish.



That's all your trolley to go anywhere else.

Price gives way to image

Feona McEwan explains the background to Asda supermarkets' latest campaign

SELLING a corporate image is a tricky affair. An innovative set of new signs over the door won't necessarily do the trick if the goods inside stand still. Nor will a novel range of products advance an image if the packaging spells dull.

Advancing public perceptions requires the orchestration of a myriad disparate elements—environment, product range, packaging, and customer service, for starters—which together add up to a harmonious new whole. This is the hoop that Asda, the Yorkshire-based pioneer of superstores in the UK, has been putting itself through in an image-shifting exercise designed to propel itself into the 1980s and beyond.

The spur for the initiative was Asda's recognition that it was being left behind in the retailing superstore league. "For 15 years we've been a price discounter, selling branded products with a price advantage over our national competitors," says managing director John Hardman. "Because we were the first company to build superstores of any size we were able to derive original economies of scale." (In the inflation-ridden 1980s and 1970s the consumer shopped heavily on price.)

However Asda's own research showed that consumers have moved on. "The customer now shops on a whole gamut of factors besides price, such as convenience, proximity, variety, quality and freshness. We were fine on the first few but slipping on quality and variety," says Hardman. "Future competition rests on meeting a whole range of consumer needs,

not just price." Retailers like J. Sainsbury, Marks and Spencer and Tesco had recognised this and by selling on value for money and on quality, changed the rules of grocery retailing. They were offering superstores too and extending their operations into the Asda-dominated north.

So Asda decided to make the move south. "To put it crudely, most of our competitors had moved into our patch and now we're moving into theirs," says Hardman.

Heavy promotional activity at Sainsbury in its much admired stylish ad from the David Abbott stable (at Abbott Mead Vickers) reflected the changing style of food retailing. Clean-looking photography, witty copylines, often with unshamed puns, with the focus on vegetables or meat or fish. Tesco learned the same tune and promoted its comprehensive wine selection, its extensive cheeseboard and its fresh meat ranges.

Shoppers these days, as agency Bartle Bogle Hegarty soon discovered, were changing their habits: they were increasingly shopping once a week, at regular times, and often using a car. People were becoming more store loyal where once they were brand loyal. They were less interested in the price-tag on a product and more interested in the contents label.

Asda began a three-pronged assault on its image some two years ago. On the product side, a new merchandising policy which identified own-label as a vital area for growth heralded an Asda own range for the first

time. It plans to have 2,500 own label products by the end of next year, of what Asda folk are made to call "Asda brands" rather than own-label to remind themselves that this is added-value produce and not a cheap variant. Innovative packaging for the products has kept busy 22 design consultancies around the country.

The second strand of the image shift has involved a re-design of the Asda stores by Fitch and Co. The concept (already making waves in Freston where refurbishment has just been completed), involves varied ceiling heights and colours to differentiate three distinct environments—fresh food, non-food and groceries. Fitch claims it is unlike anything that has gone before. Asda now plans to refurbish its 105 stores over a three-year period as well as opening some new stores as part of its assault on the southern market.

The third strand is advertising. Asda's decision to place the substantial £13.5m budget into the hands of Bartle Bogle Hegarty, one of London's leading, but smaller creative agencies, raised eyebrows at the end of last year. Known for its award-winning work on Levi's and Audi, the 90-strong agency had not handled a retail client before. "This means we came to it with no preconceptions," says account director Martin Smith.

The move of Asda into a creative agency underlines a wider trend in the retailing field, which has seen major retailers seeking out creative excellence as a priority. The

move of Boots the chemists chain into Collett Dickinson Pearce and Texas Homecare into Boase Massim Pollitt are further examples.

So it was with no little curiosity that Asda's new ad campaign was unveiled three weeks ago.

The Asda campaign will appear nearly every week on television. Each month there will be a different poster and press ads designed "to catch the new shopper," says Smith.

As expected, the creative approach is not in the mould of the competition. The mood is more tongue-in-cheek than the rival ads. In some of the commercials, northern comedy duo Victoria Wood, and Julie Walters (both funny, gossipy approachable figures), chatter indiscreetly while selecting Asda produce. There is no store in sight. Instead the girls progress through a number of exotic settings suggestive of the global choice available at Asda. "When you've got the whole world to choose from at Asda, you'd be off your trolley, to choose from anywhere else" is the tagline.

Another commercial uses Bill Owen, of Last of the Summer Wine, and Leslie Ash of Cats Eyes, the UK television programmes. Use of humorous personalities is something of a tradition with the store which used Leonard Rossiter in the mid-1970s. The campaign is nationwide though weighted towards its superstore sites. Too early to gauge response, the heavy stream of ads involved looks set to ensure that everyone at least hears about the new-look Asda.

Audience measurement

AGB breaks into US networks

Antony Thorncroft reports on the risks and rewards facing the UK market researcher

AGB, the UK's largest market research company, is facing the biggest opportunity, and the biggest risk, in its history. It has just been offered a contract by CBS, one of the three top American national television networks, to measure its audience in the US. If it can clinch the deal, the entire audience measurement business in the US, estimated to be worth \$200m a year by 1990, is there for the taking. But the intervening period is fraught with dangers.

In the UK, AGB first came to prominence when it captured the British TV audience measurement contract. It has held it now for over a decade and it is worth £2m a year, making it the UK's biggest research contract. Then in 1984 it took its experience to the US, and with the co-operation of a handful of advertising agencies, and the networks, settled on Boston, producing TV audience data. It brought to the US the "people meter," whereby the audience for TV programmes could be measured automatically by individuals signalling their presence as viewers by pressing a button, as against the traditional American method of diaries.

The "people meter" obviously impressed and now Nielsen, which has dominated

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WAKE UP! IT'S TIME TO PRESS YOUR AUDIENCE MEASUREMENT BUTTON!



audience measurement in the US, has announced that it is switching from diaries to meters. Tests suggest that the overall audience does not change much with the new method but that certain groups, such as children, watch more. Cable viewing also received a boost.

But installing 3,000 meters across the US by the end of next year is very expensive, and AGB must now raise at least \$20m to finance its development, a task it has left to Schroders, the UK merchant bank. If the money is forthcoming the stage is set for a battle

royal, for Nielsen is fighting back hard to retain its market. The beneficiaries will be the networks and advertising agencies in the US which will see a fall in the cost of their TV research.

As part of its retaliation Nielsen is taking a new look at the UK. Its research director Jim Lyons is in London investigating potential acquisitions among research companies, and making it obvious that Nielsen intends to make a challenge for the UK TV measurement contract when it comes up for renewal in 1988. Nielsen, now part of Dun & Bradstreet, is far and away

the largest research company in the world, with an annual turnover of over \$700m.

An enormous sum of money is riding on the outcome of the fight, for it is generally agreed that within three years only one company will be measuring national TV ratings in the US. In 1986 US companies will spend \$20bn on TV advertising, allocating it according to research findings. As well as the national networks there are thousands of local TV stations which Nielsen services in competition with the Time magazine subsidiary Arbitron, and which AGB would hope to attack once it has digested the big three. Potentially it is an even greater market.

AGB has had its problems in recent months, notably with its Australian operations. Bringing off this tremendous coup would settle its future. It does not expect any profits from the US until 1990 and costs to date have been above forecast, but its achievement in bringing such a vast market so successfully, is considerable. The US advertising industry likes a choice, and admires a new competitor. It will look favourably on AGB's efforts. But in Nielsen AGB faces an entrenched and very well-financed fighter. The result is by no means certain.

Better value sought by exhibitors

"WHEN IT comes to exhibitions many responsible marketing and publicity managers seem to lose their sense of commercial reality." So says a guide published last week by the Incorporated Society of British Advertisers (ISBA) in an attempt to help them get better value for money when choosing and paying for exhibition services.

In a market estimated at £192m—spent by UK companies on domestic trade, technical and consumer exhibitions last year—competition for exhibitors is fierce. Companies are therefore warned to keep their critical faculties well honed in the presence of representatives selling space. Once upon a time, accord-

ing to one medium-sized stand erector, "only two exhibition centres mattered: Earls Court and Olympia in London and exhibitors were only too happy to pay the fancy prices asked. But the development of the National Exhibition Centre in the Midlands was the big turning point. Suddenly there was competition, particularly when the NEC started to cut prices to attract more events."

"There are now many more exhibitions to choose from. Somebody gets a good idea for an exhibition and everybody else wants to get in on the act and stage a similar event; you get overkill. As a result, some companies are becoming more cost-conscious about image building and product promotion."

A simple rule is that the cost of renting the space is likely to be about 30 per cent of an exhibitor's total cost; the rest will depend on the

lavishness of the stand and the company's entertainment bill.

Before allocating their promotional budget, the ISBA advises, managers should analyse their reasons for wanting to remain on the exhibition circuit. It may be that a company wants to launch a new product, underwrite its image or advertise its continued presence in a particular market. According to a survey of exhibitors carried out by the ISBA, 54 per cent of exhibitors listed the "presence of competitors" as one of the principle reasons for attendance.

Since exhibitors are in effect buying attendance, whenever possible they should look for audited figures of previous events.

Space exhibitors are in effect buying attendance, whenever possible they should look for audited figures of previous events.

These are available through Exhibitions Data Forms administered by the Audit Bureau of Circulations.

Consequent costs must also be considered carefully.

Organisers simply rent space, although some provide basic "shell" stands. Exhibitors will normally have to pay extra for the design and construction of stands, electrical and other services, entertainment, transport, storage and staffing. In this context, it is essential that all people working on stand construction are members of the appropriate trade unions.

If companies are participating in a series of events, suggests the guide, modular stand building and display systems can be more economical than on-site building.

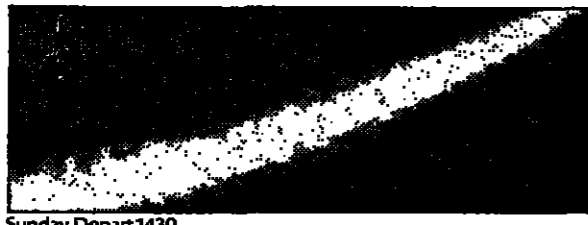
Finally, seek quotes for all contracted work, and from more than one company; and check that invoiced totals tally with estimates.

Guide for Exhibitors, available from ISBA, 44 Hertford Street, London W1Y 8AE; £7.50 for non-members.

Andrew Taylor

真心 FREQUENT

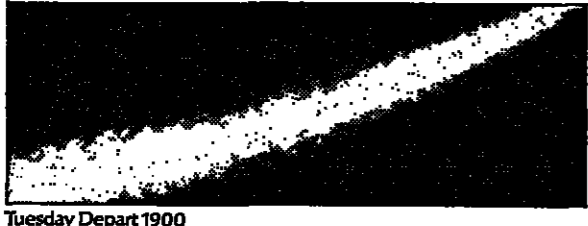
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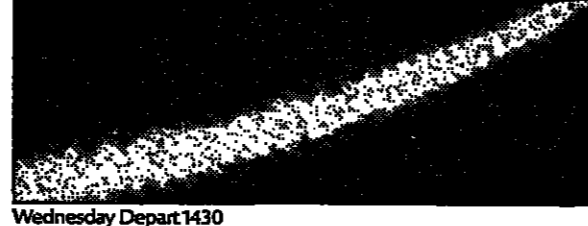
Sunday Depart 1430



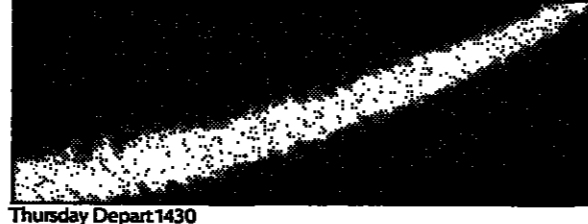
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Thursday October 16 1986

Business and apartheid

THE CONTROVERSY over governmental sanctions against South Africa has been paralleled by a similar debate over the role and responsibility of foreign businesses with investments in that country. Shareholders and customers in the US and Europe have urged disinvestment, in the hope of exerting increased pressure for the abandonment of apartheid, and several western companies have either reduced their exposure or withdrawn entirely. The long and concerned letter on this subject from the group managing director of Royal Dutch/Shell to all Shell chief executives is one sign of the saliency of this dilemma in business boardrooms; the decision by General Motors to review the future of its South African subsidiary is another.

It is not at all clear, however, that the parallelism between the two debates, though close, is close enough to lead to the same conclusions. In both cases the arguments are riddled with the difficulty of forecasting the effect of sanctions; but whereas the balance favours governmental sanctions, if they have any chance—however small—of accelerating reform, the case for company disinvestment on political and/or moral grounds seems much more dubious.

The problem for business leaders in South Africa, and for multinationals with subsidiaries in South Africa, is to strike a sustainable combination of purely business calculations, with the broader political and moral responsibilities which should accompany the exercise of economic power and influence. Given the state of crisis in South Africa, even the business calculations may be hard enough to weigh; combining them with political responsibilities may be even harder. But the quandary cannot be avoided, and it may be most acute for companies which take most seriously their social responsibilities.

A bill that needs support

THE Financial Services Bill was never likely to prove a popular piece of legislation with the City of London. As it goes through the report stage in the House of Lords this week, however, it seems to be attracting a degree of weary hostility from market practitioners that borders on exasperation.

This impatience finds an echo in the Lords, where the prospect of soldiering through 350 government amendments does not inspire universal enthusiasm. According to its detractors, the bill has been badly planned and badly drafted; its rules are too detailed, to the point where it could inhibit business. Why not, they ask, take a pause for thought and clarification?

The argument is seductive because the criticisms are not wholly unfounded. One of the penalties of placing self-regulation within a statutory framework is that some flexibility is lost. Parts of the bill are indeed confusing. And there is no question that the City faces a sizeable bill for the new regulatory machinery, although estimates of a £200 million annual cost, including around £5m for the Securities and Investments Board alone, fall well short of the budget of the Securities and Exchange Commission in the US.

That said, there is a powerful element of special pleading in the cries of woe from both Westminster and the City. Most of the amendments to the bill are technical substantive issues are involved only in some 35 of them. Given that the legislation sets out to provide a comprehensive overhaul of the British system of investor protection this is hardly beyond the bounds of reasonableness. Nor could any bill of this kind escape allegations of complexity, precisely because the subject matter is genuinely difficult.

These problems have, however, been made worse by the cumbersome nature of committee procedure in the Lords. In the Commons, committees usually consist of small, and in many cases relatively expert, groups of MPs who are able to tackle the details of a bill with considerable application. In contrast the Lords have to deal with complex clauses on the

Personal finance

PROPHETS of gloom and doom are telling a pretty depressing story about the build-up of consumer debt in Britain. It goes like this. The Thatcher government came along in 1979 with its free-market ideas. In 1980, the new government abolished the "corset" which controlled the money supply by restricting the growth of bank lending. Over the course of the next five years, further liberalisation steps were taken to break down barriers between financial institutions and increase competition.

The result has been a credit explosion. Between 1981 and 1985, net borrowing by the personal sector for house purchase went up from £9.5bn to £13.4bn, while net borrowing from banks for other purposes rose from £2bn to £6.9bn. This year the pace has quickened. Part of the picture has been a boom in borrowing from banks for other purposes, with the number of people with Barclay cards increased from under 5m to 8.4m. Money not paid back after an interest-free property crash is that, since house prices had risen by over 10 per cent a year for several years, they are bound to continue rising at over 10 per cent a year. So, the argument goes, if the funds are available it is foolish not to buy.

Certainly, the finance is available. Freed from the corset, the banks have moved into the mortgage market in a big way and built up £27.7bn of loans. Given their recent bad experience in Third World debt, the promise of mortgage lending in their back yard must have seemed particularly attractive. Their appetite for such lending is still expanding. Earlier this month, Girobank started offering home loans and, only last week, Barclays Bank began lending to people who want to buy a holiday home. New lenders, who raise their funds on the wholesale market, have also entered the business.

The cosy world of building societies has previously been able to survive this external threat. The interest rate cartel, which kept mortgage rates and interest rates on savings artificially low fitted demand to supply by rationing mortgages, came under increasing strain

and eventually fell apart in 1982. Building societies began to fight not only against the banks but among themselves for business. In their eagerness to increase lending, some institutions have been prepared to lend up to four times the borrower's income and up to 100 per cent of the value of the property. Since the money being pumped into the housing market has not been matched by increased house building, prices have shot up.

Competition to make unsecured loans has mirrored the battle in the mortgage market. Lending people money to buy cars and spin driers or encouraging them to increase their credit card limits may not be as safe as lending against the security of a house, but the interest rates being charged are much higher. Gas disconnections in this sector is likely to intensify next year, when building societies will be allowed to make unsecured loans.

It is hardly surprising, the prophets of doom continue, that this lending binge is already running into problems. Virtually every indicator of debtor difficulties has risen — some to record levels. In the year to March 1986, 103,000 households in England and Wales had their electricity cut off for failure to pay bills, a rise of 13 per cent on the previous year. Gas disconnections rose by 12 per cent and there have even been cases of water being cut off, previously virtually unheard of.

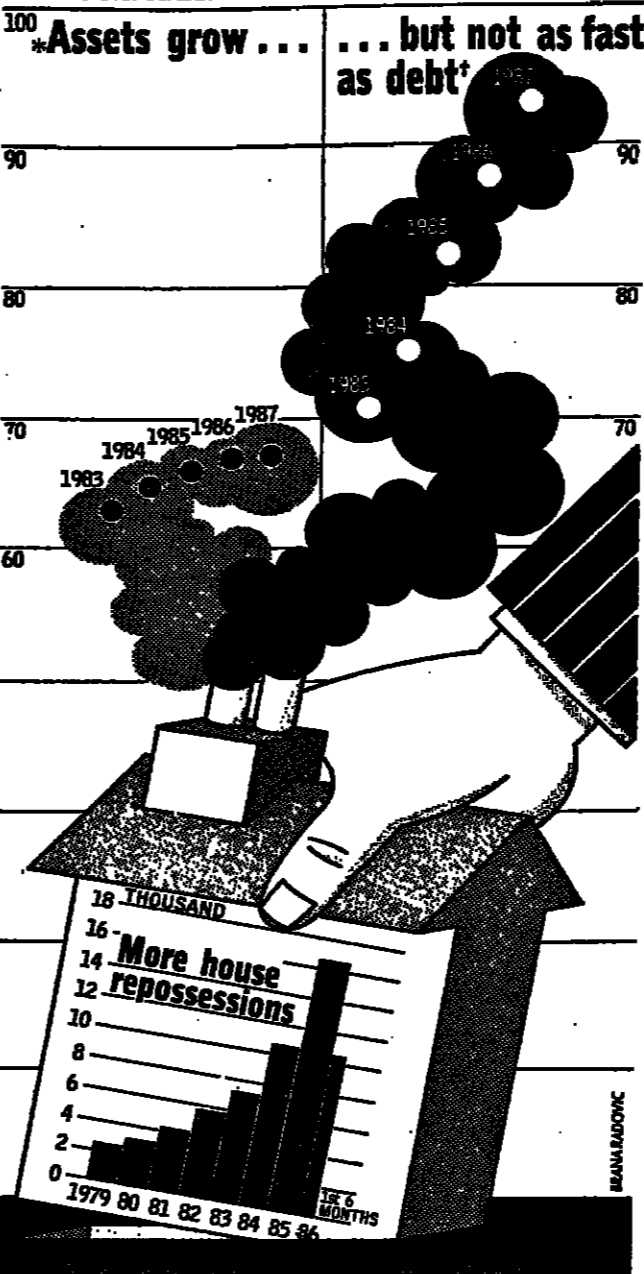
Only the most desperate cases end in eviction. But many home-owners are struggling with sometimes serious arrears: some researchers estimate that as many as one in 20 are two or more months behind on mortgage payments. And, so the prophecy goes, things are going to get worse. Today's statistics reflect yesterday's lending; the basis for tomorrow's even greater repayment difficulties is being laid today. According to this scenario, borrowers can be expected to default in larger numbers and lenders need to repossess more and more properties.

The rush to sell properties would drive house prices down and people who borrowed on the basis of rising prices would continue to rise would find they owed more than their house was worth. Some might then choose to walk away from the problem and leave it to the lender to clear up the mess. House prices would fall further and some financial institutions could fail. Confidence would be seriously shaken.

Such a prophecy or a variation on it is supported by some of the people working in City

Personal finance

RATIO TO DISPOSABLE INCOME



MONEY PLUS BUILDING SOCIETY DEPOSITS AND OTHER LIQUID ASSETS LESS MORTGAGE BANK LENDING & NP. TOTAL FINANCIAL LIABILITIES, DEBT & LIQUIDITY RATIOS ARE END-YEAR AT AN ANNUAL RATE.

being accused of not lending enough. Now the criticism is "IS THE" — opposite. Some bankers and building society executives admit that the increased volume of lending has led to a decline in the quality of loans. But, as Mr Mark Boleat, secretary-general of the Building Societies Association, says: "If building societies choose to lend for more risky projects at higher rates, that is not necessarily a bad business decision." Even if one accepts that today's loans will feed through to higher figures for repossessions tomorrow, as Mr Boleat does, building societies are not threatened. The reason is that it is very difficult for them

French industry seeks new patron

The Patronat, that august confederation of French employers, is in the thick of an election campaign to choose a new leader in December. Yvon Chotard, the burly, Charles Laughton-like former deputy chairman of the confederation, is pitched against an unexpected challenger from a multinational company, Francois Perigot, head of Unilever's French subsidiary.

Chotard, a publisher, has been responsible for labour relations at the Patronat since 1972. He has long aspired to the top job. He was just defeated by Yvon Gattaz in 1981 when he stood for the post of deputy chairman as a consolation prize.

But the "two Yvons," as they became known, never got on, and Chotard, with a coup d'état, resigned the day after the vote in the legislative elections last March. The move was designed to free Chotard, a close ally of Jacques Chirac's neo-Gaullist RPR party, for his bid for the Patronat chair in December.

When Gattaz decided this summer not to seek a second term, the way seemed clear for Chotard's election. To reinforce his bid, Chotard has just published a book on the Patronat and the French economy, setting out his ideas. He has always believed in close consultation and collective bargaining between a strong employers' organisation and the French trade union confederations.

Men and Matters

be finding a big demand for their services. Only a few weeks ago, the government was pushing a bill to create a new post of the French industry ministry.

Alexander Van Meeuwen, a Dutchman, is only 31. He was one of the pioneers responsible for setting up a new Business Imaging Systems (BIS) department in the group.

BIS is developing and bringing together a range of techniques to make printing from computers and word processors quicker and better.

The Agfa group is committed to developing light-emitting diode (LED) printers which, it believes, will out the currently fashionable laser printer.

Body politic

It is not all macroeconomic policy at the Treasury. While some departments have the fate of the pound on their minds, others have things a little closer to the nation's — or at least their staff's — heart.

From now on, for example, female messengers may opt to wear black quilted bodywarmers in place of their traditional cardigans, under the terms of an agreement between the Civil Service Union and the Treasury.

Making it all perfectly clear, the Treasury notices on this vital issue says: "This means that on entry to the grade, female messengers may opt for two cardigans, or one cardigan and one bodywarmer, or two bodywarmers."

"The frequency of renewal will be one cardigan or one bodywarmer, as appropriate, every 18 months."

to investors in the US, Europe and the Far East, in Elders' case in several currencies as well. The deals are being handled by two men who recently joined Hoare from County Bank Robert Laird, the 38-year-old head of international corporate finance, and Normal Sarge, 37, an executive director.

A euro-equity, according to Laird, is "an equity security issued in one country and held by an investor in another country." He expects the market to develop rapidly now that it has become established, even if the recent setback on a major deal by Fiat prompts him to add "though not always smoothly."

Hoare's effervescence, he says, will continue. The firm is broker to the flotation of British Gas whose shares may also be offered abroad.

Hoare's double Fizzing effervescent, bubbling — stockbrokers Hoare Govett have turned to drink this week for words to describe the budding Euro-equity market.

Desk top drive

Agfa-Gevaert Group, the photographic subsidiary of the West German chemicals giant, Bayer, has appointed its youngest-ever divisional manager to run the British end of one of the growth sectors of its business.

Alexander Van Meeuwen, a Dutchman, is only 31. He was one of the pioneers responsible for setting up a new Business Imaging Systems (BIS) department in the group.

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Hoare's double

Fizzing effervescent, bubbling — stockbrokers Hoare Govett have turned to drink this week for words to describe the budding Euro-equity market.

The firm has just landed a share of two of the largest Euro-equity deals seen, and both happen to be in the drinks business — the \$460m convertible bonds issued by Elders Ltd, the Fosters larger people, to finance the acquisition of John Courage; and the \$1.5bn international equity issue by Coca Cola.

Hoare is helping to manage the UK tranche of both these issues which are being offered

Advertisement for Gresham Trust. Features a graphic of a signpost with 'BUYOUT' and 'START-UP' directions. Text: 'For £150,000 upwards contact Gresham Trust'. Includes contact information for Bill Ireland and Trevor Jones at Gresham Trust p.l.c., Barrington House, Gresham Street, London EC2V 7HE. Tel: 01-606 6474.

Observer

ECONOMIC VIEWPOINT

Chance to a void national suicide

By Samuel Brittan

THE basic case for Profit Related Pay (PRP) was made by Mr. Thatcher's spokesman...

The case to the confused debate over profit-sharing is to distinguish very clearly between the reasons why companies have come to adopt profit-sharing as a business strategy...

Take an employer with a labour force where average earnings are to take unrealistic round numbers—£100 per week...

The employment-promoting aspects highlighted by Prof. Weitzman belong to an entirely different set of ideas.

Let us go back to the employee earning £100 per week. Under a Weitzman-type scheme, this would be divided in two. There would be basic pay of, say, £50. The rest would be made up by a profit-related element...

a bonus of £25 at the expense of the equity holder rather than £20. Indeed this gives a low element might be essential as a sweetener.

Inquiries after the 1986 UK Budget revealed that employers did not think their workforces were prepared to put 20 per cent of their pay at risk overnight, even with a tax incentive.

Why, then, should the more thorough-going ideas of Profit Related Pay promote employment? The basic case was put in the 1986 Budget Speech.

There is plenty of more informal evidence. Profit-related element amount to up to one third of pay in Japanese industry and have provided an important shock-absorber in recession.

There is plenty of more informal evidence. Profit-related element amount to up to one third of pay in Japanese industry and have provided an important shock-absorber in recession.

A simple example of the effect of profit sharing

Table with 2 columns: Firm A, Firm B. Rows include Revenue, Other costs, Basic wage costs, Profits before bonus, Bonus, Profits, No. of workers, Pay per worker, basic, bonus, total.

Effect of employing 10 extra workers

Table with 2 columns: Firm A, Firm B. Rows include Revenue, Other costs, Basic wage costs, Profits before bonus, Bonus, Profits, No. of workers, Pay per worker, basic, bonus, total.

Source: Lloyd's Economic Bulletin, May 1986.

take-home pay rather than employment. The main problem with PRP is that the hiring of new "outside" workers reduces the compensation of insiders...

There are several reasons for supposing that the back-door might be easier to open than the front. In a guess or recession the insiders risk becoming outsiders...

I find the "shock-absorber" argument convincing. For if we can reduce the random in employment in bad periods, we will not only be able to cushion job fluctuations, but reduce the underlying long-term rate of unemployment...

kind of two-tier systems. The Green Paper allows for a qualifying period for PRP, which is contrary to popular belief...

Fourth, Professor Weitzman himself believes that if a "critical mass" of firms went over to PRP there would be no downward pressure on real pay...

There is, however, one peculiar aspect of the way in which the Chancellor and his officials have approached PRP. This is the importance attached to employer reaction.

Can employers, who are and should be mainly concerned with running their own businesses, be expected instantly to embrace the wider economics of PRP...

There is, also, a much cruder point. If take-up is high then the wider benefits will be obtained. But if take-up is low, the cost to the Exchequer will be low...

25 per cent of gross pay. Thus the "dead weight" of existing firms with modest profit-sharing moving to quality would attract no more than Green Paper relief.

The discussion that the Budget speech and Green Paper promoted has already done enough to stimulate profit sharing.

Direct schemes to help the long-term unemployed will do more to reduce the unemployed number per pound than the other hand part of the normal economy.

The revenue cost of PRP would take time to build up. If by 1990, 2m workers draw 5 per cent of their pay in PRP, in 10 per cent, and half a million 20 per cent, the take-off will have been quick.

Indeed, it is probable that provided the 1987 Budget is soon as sound in other respects, the Chancellor has reduced the tax incentives to dangerously low levels.

Lombard The UN's lack of authority

By Jurek Martin

CONSIDER THE present state of two institutions and their mis-ve. The International Monetary Fund needs a new managing director.

Until last week, the IMF's parent, the United Nations, also needed a new boss. Only last Friday, its powers-that-be the Security Council, approved a second five-year term for Mr Javier Peres de Cuellar from Peru.

Personally, I would favour both direct job schemes and PRP. But my own political hunch is that it would be very easy to kill off PRP without providing more direct job creation, in return.

At present, no international organisation has greater need of a dynamic head, a better quality staff and greater international commitment than does the United Nations.

To a degree, the UN is the victim of circumstances beyond its direct control. It cannot compel members to pay their dues on time, especially when the principal delinquents have been

the two superpowers. The American right's long disaffection with the UN always preys a rough ride in administration as conservative as Ronald Reagan's (indeed it might have been far worse than it has been).

Such modest push as there has been for reform has come from the outside, not from the UN itself, and from unlikely nations, such as Japan, and not from those with the clout to bring about change.

Mr Peres de Cuellar was returned, not because he had done his job well by any reasonable yardstick, but because he had made his peace with Washington.

Mr Peres de Cuellar is not personally to blame for the UN's current parlous plight. But the record suggests that he is not the man to pull it out of the mire, unless he has the backing of the world's major powers, which is unlikely to be forthcoming.

Mr Peres de Cuellar is not personally to blame for the UN's current parlous plight. But the record suggests that he is not the man to pull it out of the mire, unless he has the backing of the world's major powers, which is unlikely to be forthcoming.

Protecting the investor

From Mr K. Woodley Sir—At the end of July, you published the results of a survey on firm commission on the attitudes of senior executives in international investment businesses to the regulatory proposals under the Financial Services Bill.

I cannot say that, as a member of the accountancy profession, the Bill is entirely satisfactory. As a member of a firm closely involved with the City for many years, I am, however, convinced that the legislation, however complex seeming, is absolutely necessary.

The Stock Exchange has taken the lead and introduced a sweeping series of rule changes to cope with the new situation in the light of the times in proposing the merger with the international securities community at one end of the scale and with the formation of the "third" market within the Exchange at the other end.

At this late stage there is no alternative to the type of regulatory structure the Bill aims to set up, which could provide the necessary response and adaptability to meet constantly changing situations.

The Phoenix initiative From the Chairman, Redland Sir—On October 13, you published a report by your Regional Affairs Editor suggesting that the Phoenix initiative had been severely damaged by the withdrawal of Sir Nigel Brackles, whom I approached earlier this year to take on the chairmanship of its steering committee.

Letters to the Editor

he did not wish to take on the task. The Phoenix initiative, meanwhile, has continued to attract growing interest and support...

Whether our efforts will ultimately prove successful depends largely upon the Government exercising its political will to tackle urban regeneration seriously and with an appropriate measure of public funding.

Pittsburgh points the way From Mr D. Redfern Sir—It is interesting to note (Oct 10) that Malcolm Rifkind has made a pledge on early rates reform; but in view of what the Government proposes, "reform" is hardly the right word.

Here a comparison is in order with an article (Oct 7) by Nick Garnett, entitled: "Urban regeneration: Pittsburgh points to some possible answers." It would seem that unemployment in Pittsburgh is down to 8.6 per cent, and still dropping, whereas in our conurbations it is cast in stone between 14 and 22 per cent.

Early closing markets From Mr V. Harrison Sir—The response by the heads of the London Commodity Exchange and the International Petroleum Exchange (October 10) to my letter complaining about the early closing of certain commodity markets was as predictable as it was unhelpful.

Why is it that the people who actually control the commodity markets operate them for their own convenience and not for that of their customers? The early closing rule could be easily amended to meet all their customers' objections...

Risks of nuclear accidents From Sir Christopher Cockerell Sir—Mr Robin Hurst (October 13) referring to my article (October 8) accuses me of making "a schoolboy howler," but he is not correct. If the chance of a nuclear accident for each station is, on average, once in 30,000 years, then if there are 30,000 nuclear stations of his letter there will be, on average, 30,000 accidents in 30,000 years.

Working party members From Mr J. Speller Sir—Your report (October 4) of my speech on re-election at the Labour Party conference slightly misses one of the key points I was trying to make. Many members put a great deal of effort into politics in terms of canvassing, delivering and undertaking the vital work of keeping the party in contact with the electorate.

Letters to the Editor

tion in saying that this phenomenon is intimately connected with Pittsburgh's new prosperity.

In the light of all this, how shall we describe our own Government's "reform"?

Wapping ballots From the Imperial Father, National Graphical Association, Chapel, Finsbury, London. Sir—I refer to your report (October 9) that, following the decisive rejection of his latest offer by his former workforce, Mr Murdoch intends to invite his employees to apply for compensation on an individual basis.

What is abundantly clear from this is that after pillorying the miners for not having a ballot before they went on strike, the only ballot News International and its supporters approve of or accept are those with results that are agreeable to them.

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Neue Heimat dilemma for German banks

WEST GERMAN banks, normally smooth practitioners of economics and political power plays, are facing a bumpy ride over their involvement with Neue Heimat, the country's scandal-ridden property group.

that both banks and the Government would have to make "sacrifices" to help in Neue Heimat's restructuring.

Perspective

David Marsh in Bonn examines a shaky empire which cannot be allowed to slide into bankruptcy

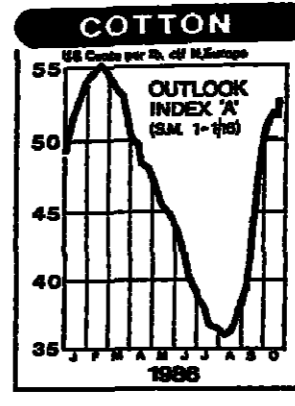
But, despite the opacity of his own business affairs, centering on his Berlin banking group but also extending into property, export-import deals and leasing, he is clearly banking on being a more acceptable partner to win funds from the Government than the trade unions.

call in their credits, could have calamitous consequences. Driving Neue Heimat into bankruptcy - a move which could entail the disorderly unloading of chunks of the concern's assets split up into regional subsidiaries around the German Länder - could lead to a self-generating slide in already battered German property prices.

THE LEX COLUMN

Japan sticks in forward gear

The view that the UK and the US will be compensated for their currency depreciation by more favourable terms of trade against Japan appears more far-fetched than ever.



and third quarters which compare with a dull patch in 1985. The fourth quarter of last year was rather better, and for the year the total of such commissions might reach £50m against £46.4m last time.

Pretoria warns front line states on ANC

By Anthony Robinson in Johannesburg and Tony Hawkins in Harare

GENERAL Magnus Malan, the South African Defence Minister, yesterday stepped up the psychological pressure on the frontline states with a warning that they had to choose between support for the African National Congress (ANC) or co-operation with South Africa.

All N-powers 'may have to join US-Soviet arms cuts'

BY DAVID BUCHAN AND ROBERT MAUTHNER IN LONDON

Lawson to reassure bankers

Continued from Page 1

MR GEORGE SHULTZ, US Secretary of State, yesterday served notice on other nuclear states such as Britain and France that they might be asked to join the US and the Soviet Union in reducing nuclear arsenals.

Shell opposes S. African policies

Continued from Page 1

Heads for London markets announced

By Clive Wolman in London

Deregulation of US phones urged

Continued from Page 1

Exco's IDB

Exco's rush to put a further £2.5m capital at the disposal of its gilt edged inter-dealer broker smacks of sabre-rattling.

Abbey Life

Anyone who wanted to buy Abbey Life shares has had such ample opportunity to do so that it is rather hard for the price to make much headway.

Aitken Hume

While Aitken Hume International was tending off the bid from Transworld in the summer its US fund management subsidiary was frequently referred to as the jewel in its crown.

Cadbury Schweppes plc

has acquired 30% of Dr Pepper Holding Company

Dr Pepper Company

a privately held company formed by Shearson Lehman Brothers Inc., Hicks & Haas, Cadbury Schweppes plc and senior management of Dr Pepper Company

Shearson Lehman Brothers International

The undersigned acted as financial advisor to Cadbury Schweppes plc and Dr Pepper Holding Company, arranged the financing and participated as an equity investor.

Advertisement for Columbia Cement Co., Inc. and Burmah Oil PLC, including acquisition details and Shearson Lehman Brothers International as financial advisor.

World Weather table with columns for location, temperature, and weather conditions.

Shell opposes S. African policies. Mr van Wachem says it is 'impossible for the concerned observer not to feel that the South African Government's concept of change is far removed from the aspirations of the majority inside South Africa.'

Deregulation of US phones urged. The article in the FCC Law Review suggests that deregulation of the local telephone companies is likely to lead to the introduction of new pricing schemes, such as charging a fixed price for a set number of local calls a month, and new services such as burglar alarms and fire alarms which can be wired into a customer's own telephone system at little additional cost.

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A new set up at F. W. Woolworth brings Mr Harold Sells (left) to the chief executive post, in succession to Mr John W. Lynn, who is retiring, and Mr Frederick Henzig (right) into the post of chief operating officer

Top switch at Woolworth

BY DAVID BLACKWELL IN NEW YORK

MR HAROLD E. SELLS, president and chief operating officer of F. W. Woolworth, the US stores chain, is to succeed Mr John W. Lynn as chairman and chief executive when Mr Lynn retires on January 31, on reaching the age of 65.

Mr Frederick E. Henzig, 54, senior vice president of worldwide merchandising operations, is to succeed Mr Sells in both his current positions.

The group says that Mr Sells, 58, had been "credited with playing a major role" under Mr Lynn's leadership, "in the recent dramatic turnaround."

Mr Lynn took over as chairman and chief executive in

November 1982 and Mr Sells became president a couple of months later. The store chain was then in the process of closing its US Woolco discount division and selling its 52.6 per cent stake in its troubled British subsidiary.

The company made its targets an after-tax return on investment of 11 per cent and a 5 per cent annual growth in sales.

In the year ended in January, sales were \$5.96bn, compared with \$5.12bn in 1982-83, and net earnings reached \$177m, up 36 per cent on the previous year, and more than double 1983-84's \$22m.

The after-tax return on investment rose from 7.4 per cent to 11 per cent over the period under the new management.

Mr Sells began his career in 1945 in Fort Smith, Arkansas as assistant manager of a shoe store owned by the Kinney Shoe Corporation. Mr Henzig started in 1949 in a Woolworth training programme in Canada.

Kinney was acquired by Woolworth in 1963.

Mr Henzig became executive vice president for corporate operations in Toronto and in 1984 moved to New York as senior vice president.

Mr Lynn is to continue as a director.

Crocker executive moves to Mellon

MELLON CORPORATION, of Pittsburgh, has appointed Mr Richard H. Daniel vice chairman. Mr Daniel was executive vice president of the special assets division of Crocker National Corporation, of California, recently controlled by Midland Bank, of the UK, up to Crocker's acquisition by Wells Fargo and Co, another Californian banking group.

Mr Daniel is to join the corporate office of Mellon, and to assume supervisory charge of credit policy and credit administration.

Buy-out man leaves J. P. Morgan

MR LARRY L. CHAMBERLIN has left J. P. Morgan and Company, the New York banking group, to join Leach McMillin and Company, the recently formed San Francisco-based leveraged buy-out concern. Mr Chamberlin becomes substitute managing director of Leach, and head of New York operations.

He previously headed J. P. Morgan's leveraged buy-out department.

Ford takes chairman of Henley Group on to its board

FORD MOTOR COMPANY has elected Mr Michael Dingman, 53, a director, increasing the number on its board to 19.

Mr Dingman, chairman of the Henley Group, previously served on the Ford board from 1981 to 1983, and later to 1986, leaving the board to avoid possible conflicts of interest.

Henley Group is a group of businesses spun off earlier this year from Allied-Signal, the New Jersey advanced technology concern.

On leaving the Allied-Signal board last month, Mr Dingman said he did so to avoid possible conflicts of interest.

Mr Robert L. Kirk, 57, has been appointed president and chief executive of Allied-Signal's new Aerospace and Electronics Company, from November 1. The Aerospace and Electronics Company is made up of Allied's Bendix Aerospace, Garrett Corporation and electronics and its instrumentation businesses.

Salomon reorganises management system

SALOMON INC, the Wall Street investment house, has made a number of changes designed to strengthen the management of Salomon Brothers, its investment, banking and securities trading subsidiary. The changes are effective from January 1.

Mr Thomas W. Strauss has been appointed president of Salomon Brothers, a new post.

Mr Lewis S. Ranieri and Mr William J. Vortie will become vice-chairmen of Salomon Brothers, also new posts. The three will continue to be members of Salomon Brothers' executive committee along with the present executive committee members, Mr Allan H. Fine, Mr Gedale R. Horowitz, Dr Henry Kaufman, Mr James L. Massey and Mr Gutfreund.

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Please send full cv, in strict confidence to:
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office in Brussels and the head office in the U.S. Candidates should be qualified accountants in their 30's with commercial flair and a desire to become involved in marketing the company. Exposure to U.S. and European accounting practices gained in the U.K. subsidiary of a U.S. company with a dealer network and a turnover between £5m and £15m would be ideal. Personal qualities must include an outgoing nature, a team orientation and the ability to develop creative solutions to business problems.

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management and technical skills as well as the commercial experience and commitment required to make a substantial contribution in this fast growing company. Experience of managing the finance function in a manufacturing environment, ideally computers or electronics, is an essential requirement following exposure at a senior level in the profession.

An attractive remuneration package is available which includes salary and profit related bonus producing earnings of around £35,000. Other benefits include company car, share options, pension scheme and medical cover plus relocation expenses if required.

Please reply in confidence to Anne Routledge, quoting reference D3018/1, Executive Selection Division.

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Interested applicants should contact Stephen Raby on Brussels 648.13.84 at Michael Page International, Avenue Louise 350, Box 3, 1050 Brussels. Alternatively, write to him c/o Michael Page International, 39-41 Parker Street, London WC2B 5LH. Please enclose a comprehensive curriculum vitae with your application, quoting ref. B 315/FT.



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Accountancy & Management
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410 Strand, London WC2R 0NS. Tel: 01-436 9501
28 West Nile Street, Glasgow G1 2ZZ. Tel: 041-228 3101
113/115 George Street, Edinburgh EH2 4JN. Tel: 031-225 7744
Brook House, 77 Fountain Street
Manchester M2 2EE. Tel: 061-236 1953

Group Accountant

to £30,000 + car + re-location

Central London

Our clients are one of the foremost names in British manufacturing industry. A prestigious international group that has interests worldwide, including rapidly growing businesses in the USA. With over 100 subsidiaries, group turnover exceeds £1,000 million and their wide ranging activities include many areas of electronics and engineering technology.

The Group Accountant will be a vital member of the head office management team and, in a highly visible role, will play a key part in developing first class financial controls for the group. Special emphasis will be placed on the use of sophisticated computerized reporting systems in the group. Other key activities will include Board reports and responsibility for group accounting procedures. In

addition, you will manage a small team responsible for statutory accounts. Career prospects are excellent.

Candidates for the position should be qualified accountants with experience of complex consolidations in a substantial group. Probably aged 28-35, the ideal candidate will have experience of, and a commitment to, the development of computerized group reporting systems. A pro-active style is important.

Please send your career and current salary details to SANDY STURGEON or telephone her on 0628 75956 for an informal discussion.



NS&A SEARCH INTERNATIONAL LIMITED
NS&A House
King Street
Maidenhead
Berks SL6 1EE

Head up Accounting for a US Stockbroker

This progressive US stockbroking house is currently expanding in all departments. The firm places a great deal of importance on the smooth operation of its accountancy administration and its financial reporting and now wishes to recruit a qualified accountant to manage its accounting function.

Reporting to the firm's senior management, you will be responsible for a wide range of functions which will include monthly preparation of management accounts, formation of ISRO compliance procedures following 'Big Bang' and the setting up and running of the internal payroll system. In addition you will be required to supervise the existing accountancy staff, train new staff and assist with the administration of both the Profit Sharing and Pension Scheme as well as

the Employee Stock Ownership Plan. A qualified accountant, you are aged between 26 and 40 and have had wide post qualification experience, ideally gained in the financial services sector. A self-starter, you have the ability and willingness to tackle any task and are capable of establishing new in-house systems. Numerate and articulate, you possess the qualities necessary to relate to a wide variety of highly skilled multi-national people. An excellent salary is part of the highly competitive package of benefits offered. To apply, please write enclosing CV to Deborah Hayden of Cripps, Sears & Associates Limited, Personnel Management Consultants, International Buildings, 71 Edgeway, London WC2B 6SL Telephone 01-404 5701.

Cripps, Sears

ACCOUNTING IN THE CITY

CAPITAL MARKETS ACCOUNTANT
Big Bang has led to the development of this role within a market-making subsidiary of a merchant bank to enhance their systems and improve management information. You will be an ACA with a proven record of achievement.
£25,000 + bank benefits Ref: PSW 0274

SYSTEMS AUDIT
A newly qualified with a systems audit background will simultaneously extend his experience and have an opportunity to pursue a career with an important North American international bank.
to £23,000 + bank benefits Ref: RS 0277

ACCOUNTANT
A challenging opportunity for an entrepreneurial ACA (25-28) to control the accounting function of a subsidiary within an international insurance group. Reporting to the commercial director you will provide management information, business plans, analyse potential acquisitions and develop the financial systems.
£20,000 + benefits Ref: SW 0273

ASSISTANT MANAGER
The capital markets group of a pre-eminent US Bank are offering exposure to new and exciting products for a newly qualified ACA with bank audit experience.
£20,000 + bank benefits Ref: RS 0276

Telephone: 01-268 6041 (out of hours (023065) 288)



Management Personnel

10 Finsbury Square, LONDON EC2A 1AD

FINANCIAL CONTROLLER

This is an expanding City investment firm, specialising in the management of overseas portfolios. We have a requirement for a Financial Controller to oversee all Client and Corporate Bank Accounts, produce internal management accounts, plan and execute corporate strategy and liaise with specialist advisers.

As part of a small team within an exciting environment, you will be an ambitious and hard working individual, highly motivated, computer wise and probably a Chartered Accountant, with an entrepreneurial flair.

Excellent opportunities for your career to develop within our growing business.

Salary to £20,000 + benefits

If you think you may be interested please write in confidence with details of your career to date to: Mr. Charles Dutton



CHARLES DUTTON LIMITED
PERSONAL PORTFOLIO MANAGEMENT
2/4 Russia Row, London EC2V 8BL

Accountancy Appointments

CONTRACT PROFESSIONALS

FREELANCE CONTRACTS FOR QUALIFIED ACCOUNTANTS ONLY

- Premium rates
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Registration form and free brochure "A Guide to Freelance Contract Work" from:

Contract Professionals

Aston Science Park, Low Lane, Aston Triangle, Birmingham B7 4BJ
Telephone: 021-359 0866
Telex: 934535 BMTCH G
Telefax (Group 3): 021-359 0433

Financial Controller

W. London **c.£23,000 + car & bonus**

The success of this growing and profitable sales and marketing company has been built on the superb quality of its products, linked to its high level of customer commitment.

An energetic Financial Controller is sought to make a contribution to the future development of corporate policy and strategy. A key task will be to ensure that management information systems provide the data vital to effective decision making in a fast moving environment.

Candidates, aged about 35-45, should be Qualified Accountants with broad experience of the finance function, perhaps gained in a sales oriented organisation. Exposure to foreign currency management is essential. Personal skills will include drive, determination and initiative, together with strong communication skills.

The attractive remuneration package will include a fully expensed quality car and excellent bonus.

Please reply to Ann Bishop in strict confidence with details of age, career and salary progression, quoting reference 1667/ET on both envelope and letter.

Deloitte Haskins + Sells
Management Consultancy Division
P.O. Box 198, Hillgate House, 26 Old Bailey, London EC4M 7PL

International Audit & Consultancy

c.£40,000

The International Division of a UK clearing bank is seeking a chartered accountant to lead a team of professional staff who are responsible for major audit, consultancy and investigative projects which are conducted on a worldwide basis from a base in the City.

The organisation is common with all other leading banks is increasingly dependent on its major advanced computer systems. The manager's role will be to liaise closely with senior management in assessing information, systems and resources on which the organisation is dependent. The assessment will cover the cost, profitability, security and control, strategic planning and effectiveness of management issues.

Applicants should be chartered accountants in their early 30's who are approaching partner status in the profession or who hold a similar computer consulting, audit or management role in industry or commerce. In depth experience of large scale computer developments and a wide variety of computer hardware is essential. There will be approximately 15% international travel, mainly to USA, Brazil, Western Europe, Australia, Japan and Hong Kong.

Success in this high profile position should lead to important career opportunities within the bank. All applications will be treated in the strictest confidence.

Please apply quoting ref. L254 to:

Brian H Mason,
Mason & Nurse Associates,
1 Lancaster Place,
Strand,
London WC2E 7EB.
Tel: 01-240 7805

Mason & Nurse
Selection & Search

Major U.S. Energy Corporation seeks ...

JOINT VENTURE AUDIT SUPERVISOR

SENIOR JOINT VENTURE AUDITOR

London **to £25,000 + car + benefits**

Our client has worldwide interests in exploration and production, and has been active in the North Sea since the early 1960's.

As a result of the continuing expansion of its interests and activities in the U.K., they now seek to recruit a Joint Venture Audit Supervisor with a minimum of 5 years experience of joint venture auditing in the oil industry. Additionally, a Senior Auditor with a minimum of 3 years experience is sought.

Likely candidates will be qualified accountants with well developed communication skills. Individuals who are not qualified, but possess exceptional experience in this sector will also be considered.

For further details please contact Malcolm Edgell F.C.A. on 01-836 9501, or write enclosing your c.v. quoting ref. no. 7147E.

410 Strand, London WC2R 0NS. Tel: 01-836 9501
163a Bath Street, Glasgow G2 4SQ. Tel: 041-228 3101
India Buildings, Water Street, Liverpool L2 0JA. Tel: 031-227 1412
113/115 George Street, Edinburgh EH2 4JN. Tel: 031-225 7744
Brook House, 77 Fountain Street
Manchester M2 2EE. Tel: 061-236 1583

DOUGLAS LLAMBAS
Douglas Lambas Associates Limited
Accountancy & Management
Recruitment Consultants

APPOINTMENTS ADVERTISING

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For further information call:

Loise Hunter 01-248 4884
Jane Liveridge 01-248 5205
Daniel Barry 01-248 4782

Senior Financial Management

A successful multi-location service industry Company with a turnover of £75m+ and stock value in excess of £25m based in South London/Surrey seeks to fill two new appointments to meet identified development plans. Both posts report to Chief Financial Officer and carry large Company benefits.

Financial Accounting Manager

C.A. £20,000 + car

To control monthly accounts, payroll, and cash management through a staff of twenty. Must be able to contribute to the development of the Company by analysis of financial information for business reporting and expense and implement the transfer of existing systems to a new computer. The ideal candidate will be C.A. to thirties with a sound background in financial accounts/audit as well as current knowledge of corporate taxation and computing systems.

Stock and Costing Manager

IC.M.A. £17,500 + car

To initially run a Department of twenty, encompassing stock recording, valuation, job costing and purchase invoice processing whilst making a positive contribution by reviewing existing operations and policies with a view to improvement or replacement in conjunction with a transfer to a new computer system and further computerisation.

The ideal candidate will be IC.M.A. to thirties with a grasp for detail, an innovative approach, a knowledge of computing systems and staff management experience.

Please write with full c.v., indicating your suitability for the post and current salary, to Confidential Reply Service, Ref. ABS 9422, Austin Knight Advertising, 17 St. Helen's Place, London EC3A 6AS.

Applications will be forwarded to the client concerned, therefore companies in which you are not interested should be listed in a covering letter to the Confidential Reply Supervisor.

Austin Knight Advertising

<h3>ACCOUNTANT</h3> <p>The finance company of a large corporation, formed 18 months ago are looking for an Accountant in London. A rare opportunity for a young Chartered Accountant with a 1st class or upper 2 degree in his late 20's or early 30's. Duties will include:</p> <ol style="list-style-type: none"> 1. Assisting Managing Director in very broad based financial analysis with a large exposure to a wide variety of financial instruments. 2. To assist in developing an "In House" Bank. 3. Company & Statutory Accounts. 	<h3>Chief Accountant/Financial Controller</h3> <p>c.£25,000 p.a.</p> <p>A London based company which deals in Securities, shares and bonds with Head Office in Geneva require an Accountant with experience of Merchant Banking or Investment.</p> <p>An ideal opportunity to gain valuable experience in a small fast growing environment.</p>
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For further details please or write quoting reference to:

ACCOUNTANCY ASSOCIATES LIMITED
temp./perm. recruitment consultants
5 VIGGO STREET LONDON W1X 1AH TELEPHONE 01-438 3387 TELEX 27788

Harrison & Willis

BERMUDA

To US\$35,000 tax free

Several exciting commercial opportunities exist for young qualified accountants in a variety of businesses on this beautiful island. Our clients, both large and small, offer stimulating, demanding jobs in Insurance, Risk Management and Retailing, ranging from Financial Accountant to Controller level. Those suitable should be single, sports-minded and outgoing and ideally be aged between 24 and 28.

These openings offer an ideal combination of superb career prospects and superior living conditions.

If you would like to discuss your potential for a role in Bermuda contact **Graham Palfery-Smith** or **Michelle Ser** on 01-629 4463 or write with career history to the address below quoting reference: GJPS 707.

HARRISON & WILLIS LIMITED (Financial Recruitment Consultants), CARDINAL HOUSE, 39-40 ALBEMARLE ST., LONDON W1X 3PD. TELEPHONE: 01-229 4463.

Group Chief Accountant

Essex/Suffolk **c.£24,000 + Car**

Wardle Storeys is a profitable and expanding Manufacturing company which has recently made a significant acquisition. Further growth is expected, both organically and by acquisition.

As a result of this growth a unique opportunity has arisen for an energetic accountant (FCA/ACA) aged about 30.

In addition to co-ordinating the financial results of a divisionalised manufacturing organisation, the position carries responsibility for the functions of Treasury, Statutory Accounts, Audits and Tax. The personality of candidates will be such as to enable them to liaise effectively, not only internally, but also with Merchant Banks, Auditors, Clearing Banks as well as legal and taxation advisers. Opportunities will arise to participate in acquisition/divestment studies.

It will be necessary to demonstrate experience in most, if not all, of these activities. The successful candidate may come from the profession or a similar post with industry. If the former he or she will need to demonstrate close involvement with industrial clients on such activities. Reasonable relocation costs will be met and the individual appointed could expect to take part in the Company's Executive Share Option Scheme. Please write in confidence with full c.v. to John Bend, Personnel Director, **WARDLE STOREYS PLC**, Bantam Works, Nr. Marnthorpe, Essex CO11 1NJ.

WARDLE STOREYS

Group Financial Controller

London **c. £28,000 + car**

Our client, the Haymarket Publishing Group, a substantial private company with about 800 staff seeks a dynamic accountant who can make a major contribution to the management of the Group and to its future expansion in the UK and overseas.

Reporting to the Financial Director, the Group Financial Controller will be responsible for financial and management accounting and the centralised accounts department. The successful candidate will need to develop good working relationships with the managers responsible for the publications.

Candidates should be chartered accountants in their early thirties and good managers with a proven ability to meet strict reporting deadlines. They should have had experience in managing an accounts department, preferably in a service industry.

Please send a comprehensive career résumé, including salary history and day-time telephone number, quoting reference 2716 to Brian Levy, Executive Selection Division.

Touche Ross
The Business Partners
Hill House, 1 Little New Street, London EC4A 3TR. Telephone: 01-353 8011.

MAIN BOARD APPOINTMENT WITH A NEW MANAGEMENT TEAM

FINANCE DIRECTOR

c.£20,000-£25,000 plus car

The opportunity has arisen to join a new management team in developing a leading shipping agency based in Liverpool with offices throughout the UK.

This is a main board appointment with responsibility for financial, administrative and company secretarial affairs. You should ideally be a graduate CA, aged 35-45, with experience of handling staff as well as being familiar with computerised systems.

Personality and flair combined with a positive and commercial attitude will be more important than any specific shipping knowledge.

Please apply in writing with full detailed CV to:

BAHR BEHREND
J. E. Behrend, Chairman
BAHR BEHREND
India Buildings
Water Street
Liverpool L8 2SW

HIGH-TECH ACCOUNTANT

C. LONDON c. £21,000

The position offers outstanding future prospects and recognises that the incumbent may wish to develop a managerial career outside the financial area.

Write with full CV and daytime telephone number to Patrick Donnelly, quoting reference FT/001.

Responsible for all aspects of financial reporting and strategic planning, the appointee will be expected to play a significant part in ensuring the company's continued success. Therefore, it is essential that technical competence is complemented by sound commercial judgement and a determination to ensure business objectives are achieved.

The Finance Index Ltd.
Financial Recruitment Consultants
97 Vandon Court, Petty France,
London SW1H 9HE. Tel: 01-222 5169

The Finance Index Ltd.

BROADEN YOUR HORIZONS

Accountancy Appointments

ACCOUNTANTS FOR CONSULTANCY

Were you to join us you would join a UK consultancy team of 375 professionals, working within a worldwide group of over 3,000 consultants.

This size enables us to provide the breadth of service to clients that is essential in the international markets of today. It also gives us access to an enormous skill, experience and knowledge bank, and it enables us to fund research and the development of products, services and people.

In Peat, Marwick, however, size does not submerge the skills or ideas of individuals. Within the firm you could join one of our financial management

groups of 15 or 20 professionals, or a group of sometimes only four or five who are dedicated to developing and delivering products and services to a particular industry or market sector.

This is consultancy within Peat, Marwick.

If you are a graduate accountant with excellent post-qualification experience in well managed organisations, and would like to discuss opportunities in consultancy with us, we would be very pleased to meet you.

To enable us to prepare for the discussion, please send a brief c.v. with remuneration history and quoting reference FT/OCT6, to Mike Coney.

**PEAT
MARWICK**

Peat, Marwick, Mitchell & Co., Management Consultants,
1 Puddle Dock, Blackfriars, London EC4V 3PD.

CONTROLLER

28-36 SOUTH MANCHESTER c£26,000 + exec. car and benefits

Our Client has achieved considerable success and exceptional growth in the last few years. Operating in the financial services sector, they employ 60 people, have attained a £40M T/O, and expect to increase this dramatically over the next few years. This has created the need to appoint a high-calibre and commercially-oriented Chartered Accountant to establish a professional finance function within the company.

The brief will be to overhaul present systems to assure more effective management information, introduce new and comprehensive computer facilities, establish top level liaison with City and local financial institutions and provide a sophisticated technical input to business development plans.

The environment is busy, enthusiastic and service-minded, with a strong sense of commitment. The new recruit will share this philosophy and will be expected to build a financial support team which is equally dedicated. Growth will bring change and challenge; meeting that challenge will attract significant future rewards, offering the possibility of director status and participation.

Please contact Dudley Harrop or Lawrence Barnett in our Manchester office, quoting reference number M351.

Trident House,
31-33 Dale Street,
Liverpool L2 2HF
Tel: 051-236 9373

ASB
RECRUITMENT LIMITED

Eagle Buildings,
64 Cross Street,
Manchester M2 4JQ
Tel: 061-834 0618

SELECTION AND PERSONNEL SERVICES

FINANCIAL CONTROLLER

CITY OF LONDON CIRCA £22,000 + car

Our client is a major travel agent supplying travel services to a prestige client base ranging from City institutions to hitech West End companies. It has established an enviable reputation and is currently expanding with investment from its major British parent company.

You will be responsible for a team of five ensuring that effective financial control is maintained and group reporting requirements met. As a member of the management group you will contribute to the formation of policy, evaluate the financial implications of proposals and advise the directors on future development.

A qualified accountant, aged probably 25-35, you will be accustomed to meeting group reporting deadlines. You should possess a 'hands-on' approach enabling you to demonstrate your own competence to your staff. You will already have systems experience including some use of modelling.

There is ample scope for career development and promotion. The parent company is international and able to offer even wider career opportunities. The remuneration package for this senior appointment will include generous pension plan, subsidised mortgage after two years and executive car.

SPS Please write with a c.v. to Geoffrey Willies,
23-25 Eastcastle Street, London W1N 7PB Tel: 631 3005
RECRUITMENT CONSULTANTS

Financial Controller

N.W. London

c£25,000 + Car + Bonus

Our client is a £100 million turnover construction group renowned for its technical innovation in architectural design. Founded by the current Chairman in the 1950's, the group has grown impressively and plans to double turnover within the next three years. As part of a major recruitment exercise, they are now looking for a financial executive to fulfil a new role at the group headquarters.

Reporting to the Finance Director and heading up some 30 staff, you will be responsible for the computerised group accounting function. You will be expected to enforce strict control procedures and continue to improve management reporting techniques.

Some travel within the UK will be required. Candidates, in their late 30's, will be qualified accountants, with broad based industrial experience preferably gained in the construction sector.

Personality and presence are key requirements as you must be able to communicate effectively and positively at board level. Prospects for career development are enviable and the excellent remuneration package includes profit related bonus and a contributory pension.

Applicants should write to Geoffrey Rutland ACA, ATIL, Executive Division, enclosing a comprehensive c.v. and daytime telephone number, quoting ref. 334, at 39-41 Parker Street, London WC2B 5LH.

Michael Page Partnership

International Recruitment Consultants
London Windsor Bristol Birmingham Nottingham Manchester Leeds Glasgow & Worldwide
A member of Addison Consultancy Group PLC

BANQUE INDOSUEZ

International Corporate Finance Executive

c£20,000 + benefits

Banque Indosuez is a major international bank with its Head Office in Paris, a long-established branch in London and a global network of branches, subsidiaries and associates.

The London Office has attracted an increasing demand for corporate finance work both from its existing clientele and from new connections, resulting in the creation of this appointment within the department.

Candidates should be Chartered Accountants who have had large-practice experience and who have developed their careers with two years post qualification experience, probably outside the profession, preferably in the corporate finance or business development area of an

international commercial or industrial group.

It is anticipated that applicants will be familiar with corporate valuation techniques, financial modelling and documentation. Fluency in French would be an advantage.

This appointment offers considerable opportunity to gain experience within an active, expanding international environment, with potential to advance within the organisation.

In the first instance please contact David Grove, Consultant to the Bank, by telephone on 01-374 8838, or in writing, enclosing an up-to-date curriculum vitae, to: March Consulting Group, 12 Sheet Street, Windsor, Berkshire SL4 1BG.

MARCH

CONSULTING GROUP

Accounting for Substantial Financial Growth

Hertfordshire

Provident Mutual is one of the leading life assurance offices in the UK. With valuable products, strong management and sound financial control the Association is growing rapidly and assets now stand at some £2.6 billion. For qualified accountants the environment is both progressive and stimulating, providing a high professional challenge and scope for development.

Accountant c. £20,000 + car + benefits

Quantitatively this senior position has responsibility for all items of income and expenditure within the Association together with our Managed Fund and other subsidiaries. This will involve day-to-day management of a 25-strong team, preparation of statutory accounts to tight deadlines and ad-hoc reviews and investigations. Considerable liaison with senior management and auditors can be anticipated.

The successful applicant must be a Chartered Accountant and have wide-spread accounts experience supported by the ability to work under pressure.

Financial Accountant c. £16,000 + benefits

The task here is to maintain all financial and accounting records for the Association's subsidiary companies, monitor the accounting and operating of Direct Sales, and supervise the Salaries Section utilising the accounts computer throughout. Within this broad framework consolidation and interpretation of information from many sources will be important.

A recent Accountancy qualification should be complemented by an understanding of computer systems and excellent leadership and communication skills.

Internal Auditor c. £16,000 + benefits

You will make a positive contribution to the Association by independently reviewing the effectiveness, efficiency and economy of all accounting and operating systems.

A wide-ranging brief under the control of the Internal Auditor will involve developing the internal audit function; conducting and preparing reports, liaising with management over the maintenance of effective controls, and supervising staff.

Recently qualified Chartered Accountant with fluent communication skills, you must be able to conduct assignments in an extensively computerised financial services business. A knowledge of the investment and/or life assurance business would be an advantage.

All positions offer competitive salaries with valuable benefits including non-contributory pension, free life assurance, subsidised BUPA and low-cost mortgage scheme. Prospects are excellent within this fast-moving environment. Please write or telephone for an application form to: Dave Wilcock, Personnel Superintendent, Provident Mutual Life Assurance Association, Wedgwood Way, Stevenage, Herts SG1 4PU, tel: (0438) 739356.



PROVIDENT MUTUAL

Financial Controller

c.£50,000+Car Based in Europe

Excellent Potential

We are acting for a European based high technology, life science corporation with subsidiaries throughout the EEC. Reporting to the Chief Executive, the Financial Controller will control the financial affairs of this expanding company on a day-to-day basis.

Candidates, probably aged between 30-40, should have an accountancy qualification, ideally backed by a degree or MBA, good understanding of French and have worked in the headquarters of a multi-national company in a senior financial role.

Experience of working in mainland Europe, and of investigations and acquisitions, is also of importance as is a thorough understanding of tax planning. The position, which is based in a pleasant European financial centre, has excellent potential and terms and conditions of employment reflect the importance of this appointment.

If you are interested, telephone Stuart Adamson FCA or Andrew Nicholson FCA on Leeds (0532) 451212 or send your CV to Adamson and Partners, 10 Lisbon Square, Leeds LS1 4LX.

ADAMSON & PARTNERS LTD.

Executive Search and Selection

GROUP FINANCE DIRECTOR

Central London Min. £30,000 + car & benefits.

Public Company, with a sound and growing core business, is set to expand aggressively by acquisition. To achieve this a Group Finance Director (Designate) is now sought to play a key active role in an exciting future. The individual will combine his/her talents with those of the Chief Executive as part of a very small Head Office team.

The successful candidate is likely to be in his/her thirties, an F.C.A. with a proven track record in a commercial environment. The fair to source an acquisition, complete and integrate it, is essential; and in return a fast learning curve with the City is offered.

This position will be very demanding and should soon lead to a main Board appointment. The remuneration package will reflect the importance of the post which amongst the usual benefits will include substantial share options and hence the ability to create capital.

Applicants should send a full curriculum vitae to:

THE COMPANY SECRETARY, BOX A225
FINANCIAL TIMES, 10 CANNON STREET, LONDON EC4A 3DF

FINANCE MANAGER

A major distribution group seeks an ambitious accountant for this highly visible head office role. The Finance Manager's prime responsibility will be co-ordinating and controlling the management information from the group companies and monitoring their activities and cash flow. Applicants should be commercially aware qualified accountants, aged 30-35, with broad accounting knowledge and the ability to progress to an FD role. Ref: GM.

N. HOME COUNTRIES £25,000+ Car+Bonus

PLANNING

This major US FMCG company, market leader in its field, requires a qualified accountant, 28-38, for a managerial planning role. Taking responsibility for the overall planning process, setting and reviewing the annual budget, the role also controls forecasting, balance sheet projections and the provision of business commentaries: considerable interface with non-financial management is envisaged. Prospects are excellent in a dynamic growth environment. Ref: GR.

W. LONDON To £25,000+Car

No. 1 FINANCE

An expanding and highly successful service group seeks a high calibre finance professional. Working closely with the Managing Director you will assume total responsibility for all group accounting and management reporting including a major systems development project. Suitable candidates, aged 35-45, will be qualified accountants with a proven record within a service environment, possessing both strong technical abilities and commercial flair. Ref: JG.

S.W. LONDON c. £28,000 + Car

Robert Half Personnel, Freeport, Roman House,
Wood Street, London EC2P 2JQ, 01-638 5191.

ROBERT HALF

PERSONNEL SPECIALISTS

Joint Ventures Accountant

Elf UK PLC, the subsidiary of one of the world's leading energy companies, has substantial interests in the exploration and production of oil and gas both onshore and offshore.

We require an experienced Joint Ventures Accountant to become involved in all finance-related aspects of our joint venture activities. Responsibilities include the monitoring and preparation of billing statements, the review and initiation of cash calls, involvement in the negotiation of relevant sections of new agreements and liaison with technical departments on budget and cost control aspects of all joint venture activity.

Candidates are likely to be part-qualified accountants with several years relevant oil industry experience. A competitive salary will be offered together with a first class benefits package.

Applicants should write with full career details, including current salary to:
Mrs. Hilary Jeanes,
Personnel Manager,
Elf UK PLC,
197 Knightsbridge,
London SW7 1RZ

elf

Accountancy Appointments

ADDISON CONSULTANCY GROUP PLC

The recent merger of Chetwynd Streets PLC with Addison Page PLC and the acquisition of the Taylor Nelson Group Limited has created this newly named Group which has gained the permission of its shareholders to undertake a further acquisition of Aldcom International PLC.

This has created a substantial communications and management consultancy group offering a wide range of complementary and balanced specialist services, both in the UK and internationally including Personnel Services, Design, Financial and Corporate Communications, Consumer Communications and Research. As a result of this planned expansion, two new positions have been created within the Group's finance function in Central London.

GROUP MANAGEMENT ACCOUNTANT to £20,000 + car

Reporting to the Group Corporate Accountant, this position would give the individual responsibility for the Group's management reporting functions, preparation of group budgets and forecasts and involvement in assisting senior management in financial analysis for corporate and strategic business plans. In addition, the selected candidate will be expected to assist in the development of the Group's treasury functions and to undertake a number of ad-hoc projects. Candidates, preferably aged between 26-30, should possess a recognised accounting qualification (ACCA, ACMA or ACA) and be able to demonstrate an ability and willingness to work within a dynamic and commercial environment.

Interested applicants should contact Charles Austin on 01-831 2000 or write, enclosing a

ASSISTANT GROUP FINANCIAL ACCOUNTANT to £20,000 + car

This key position relates to the Head Office and subsidiary financial accounting functions. Reporting to the Group Financial Accountant, the role offers considerable man management experience and the opportunity to become involved in other areas of the Group's activities. The selected candidate will have responsibility for the day-to-day accounting functions, preparation of annual and half-year consolidations, divisional tax compliance work as well as specific projects and investigation assignments delegated by the Group Financial Accountant. Candidates should be Chartered Accountants, aged 25-28, with a sound professional background, currently working in the profession or in an industrial or commercial organisation.

comprehensive C.V., to 39-41 Parker Street, London WC2B 5LH, quoting ref. 2078.



Michael Page Partnership

International Recruitment Consultants
London Windsor Bristol Birmingham Nottingham Manchester Leeds Glasgow & Worldwide
Member of Addison Consultancy Group PLC

Exciting opportunities for Accountants

NATWEST INVESTMENT BANK

NatWest Investment Bank is an autonomous international investment and merchant banking group with a capital of over £300 million. Based in London it has offices in the US, Japan, Hong Kong, Australia, and Dubai and is able to offer clients financing and investment opportunities on a genuinely global scale.

Following the recent appointment of a Group Finance Director, there is an immediate need to recruit further key executives to the Finance Group.

Opportunities exist in the following areas:-
SYSTEMS ACCOUNTING
FINANCIAL ACCOUNTING
MANAGEMENT INFORMATION
FINANCIAL CONTROL

The Bank seeks applications from ambitious accountants with drive and determination who are keen to join an expanding and dynamic organisation where performance is recognised and rewarded.

You should have experience preferably in one, or more, of the areas mentioned above; in addition the Finance Group has a commitment to develop multidisciplinary career accountants by offering experience within the Finance Group itself and within the business and commercial departments of the bank.

The remuneration package is highly competitive and will include performance related bonus as well as usual banking benefits.

If you are confident you can meet these demands, telephone for further details or write enclosing a comprehensive resumé quoting ref. 116 to:

Nigel Hopkins FCA, 97 Jermyn Street, London SW1Y 6JE. Tel: 01-889 4572

Cartwright Hopkins

FINANCIAL SELECTION AND SEARCH

Finance Director

c.£20,000+car+benefits Midlands

The company, part of a major group is a significant force in its specialist field. A £20m turnover is generated from the aggressive marketing worldwide of a range of quality engineered capital equipment manufactured at a West Midlands base.

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THIRD-QUARTER BOOST TO INTERNATIONAL SALES

US drug groups show big gains

BY DAVID BLACKWELL IN NEW YORK

SCHERING-Plough and Upjohn, two major US pharmaceutical groups, have sharply increased their third quarter profits as a result of large gains in turnover. Both groups reported growth in their international drugs businesses. Schering-Plough, whose other interests include veterinary products, cosmetics and toiletries, lifted net income for the quarter by 42 per cent to \$62.5m or \$1.01 a share from \$43.8m or 72 cents a share last time. Turnover grew to \$900.8m from \$506.7m. This took nine-month earnings to \$265.8m or \$3.34 a share on sales of \$1.8bn, against \$157.7m or \$2.61 a share on revenues of \$1.55bn for the third quarter last year. The 1985 figures have been restated to reflect the group's 600m merger in June with Key Pharma-

centicals, a Miami-based maker of prescription and over-the-counter drugs. The merger has been accounted for as a pooling of interests. Mr Robert Luciani, Schering's chairman and chief executive, said the group's third quarter result reflected a 32 per cent rise in worldwide pharmaceutical sales. Among the products which registered sharp gains were Key's Theo-dur, for asthma, and Nitro-dur 11, for angina. Sales in the consumer segment declined slightly, although the Dr Scholl foot care business performed well. Mr Luciani said the results supported the group's expectations of a full-year outcome in excess of \$4.25 a share. Upjohn, whose other interests include agricultural products and health care services, boosted third quarter earnings by 33 per cent to \$60.6m or 98 cents a share, compared with earnings from continuing operations of \$45.7m or 74 cents a share last time. Turnover grew from \$474.7m to \$661.2m. Sales of health care products and services rose 21 per cent in the quarter. Mr R. T. Parfet, chairman and chief executive of Upjohn, reported strong advances in sales of Xanax in the US and Halcion in foreign markets. The two drugs are used to treat central nervous system disorders. Agricultural sales increased by 5 per cent. The company reported an after-tax gain of \$1.7m in the quarter from the sale of its diagnostics business, a pension credit of 5 cents a share, and a charge of 3 cents a share from increased product liability reserves which the company raised in response to increased hazards of litigation. Chesebrough-Pond, which makes consumer products including toiletries and cosmetics, as well as agricultural and industrial chemicals, lifted third-quarter profits from continuing operations to \$40.6m or 85 cents a share from \$19.8m or 56 cents a share last time. Turnover reached \$733.4m, against \$686.5m. This took nine-month earnings from continuing operations to \$125.9m or \$3.07 a share from \$53.6m or \$1.34 last time. After special items final net income this time was \$138.1m, against \$74.6m a year earlier. Mr Ralph Ward, chairman and chief executive, said the group was on course for record sales and profits for the full year.

Ford Motor lobbies for Alfa takeover

By John Wyles in Rome

FORD was lobbying last night to turn the tide of political support in favour of its projected takeover of Alfa Romeo at a meeting between its president, Mr Donald Petersen, and Mr Bettino Craxi, Italian Prime Minister. The initiative is an attempted pre-emptive strike by Ford in advance of the counter-offer for Alfa which is expected to be tabled by Fiat early next week. Mr Petersen was expected last night to explain the Ford proposals - whose details remain a secret - and to put particular stress on guarantees of employment and operating autonomy which they offer Alfa Romeo. Ford's undertakings are believed to include an investment over 10 years of more than \$170m (\$240m) and a doubling of Alfa's annual production to around 400,000 units. Majority control would pass to the US company after three years. Nevertheless, the Italian political and trade union world is beginning to rally around the Fiat offer even before it is tabled. Ford's decision to seek last night's meeting with Mr Craxi reflects a shrewd judgment as to where the final decision on Alfa's future may be taken. IRI-Finmeccanica, the state holding group which controls the struggling car company, has promised to reply to the Ford proposals by November 7. But there are no illusions that the final decision will be taken anywhere other than at the highest political level. Italy's minister of state participation, Mr Clelio Darida, is claiming the final responsibility, but Mr Craxi's office is making it clear that it will be broadly shared among other ministers.

Manufacturers Hanover income edges up 5.3%

BY WILLIAM HALL IN NEW YORK

MANUFACTURERS HANOVER, parent of the third biggest New York bank, yesterday reported a 5.3 per cent rise in third quarter net income to \$105.8m, while Continental Illinois Corporation underlined its steady recovery by reporting a 15 per cent rise in third quarter net income to \$41.1m. Manufacturers Hanover said its performance was helped by sharply higher revenues from a wide range of activities including investment banking, securities trading, foreign exchange, venture capital and financial advisory commissions. The group's net interest revenues fell by \$7.9m to \$246.4m in the third quarter, primarily reflecting a 14 basis point drop in the net yield on the group's average earning assets of \$68.8bn in the quarter. Other operating income rose by 40.5 per cent to \$89.2m, helped by a more than doubling of trading account profits to \$23.8m and a \$45.1m pre-tax gain on venture capital investment. The group's operating expenses rose 11.1 per cent to \$54.1m but the provision for loan losses fell by \$7.7m to \$138.5m in the third quarter. Net charge-offs of \$133.6m in the latest quarter were \$25.6m up on the same quarter of last year. Manufacturers Hanover's non-performing loans rose by \$50m to \$2.26bn between the second and third quarters of the year and now account for 4.11 per cent of total loans, compared with 3.53 per cent a year ago. The assets of \$74.4bn at end-September have shrunk by close to \$1bn but total capital has increased by \$1bn to \$6.9bn over the last 12 months. The group's latest three-month earnings of \$2.29 per share compare with \$2.10 a year ago. For the nine months, the group's net in-

come is virtually unchanged at \$301.8m, or \$5.42 per share. Continental Illinois' third quarter earnings have boosted the nine-month profits to \$121.7m - 8 per cent up on a year ago. The group earned 15 cents per fully-diluted share in the third quarter and for the nine months earned 43 cents a share, compared with 40 cents a share last year. The company said its performance had been boosted by higher non-interest income and a lower loan loss provision which more than offset lower net interest income and higher non-interest expenses. Among the other US banks reporting yesterday, the Houston-based Allied Bancshares posted a \$46.4m third quarter loss. After making a \$110m provision, its latest loss compares with a profit of \$30.3m in the same period of last year.

Montedison plans to drop Fermenta bid

By Our Rome Correspondent

MONTEDISON, the Italian chemicals group, is preparing to abandon its attempt to take over Fermenta, the troubled Swedish chemicals and biotechnology company. An official announcement is likely to be made from the Italian company's Milan headquarters early next week unless Fermenta decides in the meantime to provide detailed information on its activities without which Montedison says it cannot negotiate a deal. This, however, seems unlikely since the Fermenta board decided at the end of last week that the information requested would jeopardise the interests of the minority shareholders remaining after Montedison had secured its voting control 76.5 per cent of voting control. From its inception, the takeover has been so bedevilled by problems that even in early September Montedison put a November 30 deadline on reaching an agreement. Mr Mario Schimberni, the Italian company's chairman, has said that he has alternative acquisitions in mind if the Fermenta takeover fell through.

Dutch property group granted court protection from creditors

BY LAURA RAUN IN AMSTERDAM

BREEVAST, the financially troubled property company 34.7 per cent owned by Broeders of the Netherlands, was granted temporary protection from its creditors yesterday by the Utrecht district court. A final decision on bankruptcy will be made on December 10. Broeders, an international construction and property company, is the largest shareholder in Breevast and said its losses could more than double to Fl 10m (\$4.5m) for all of 1986 from Fl 3.8m for the first half because of Breevast. The court petition for debt protection was submitted by Broeders, which provides day-to-day management of the property company. It is not yet clear whether Broeders Properties, the UK subsidiary that is 49.5 per cent owned by the

Dutch parent and is listed on the London Stock Exchange will be affected. Broeders Properties has net assets of €18m (\$28m). Breevast plunged into financial difficulties this year as the weak dollar depressed demand from abroad, especially North America, where 46 per cent of the property portfolio is located. Losses for the first half of 1986 amounted to Fl 18m. In its 1985 annual report, Breevast already said it was attempting to curb its debt payments. Total debt now amounts to between Fl 950m and Fl 900m, according to Mr L.M. Zaat, a member of the Broeders board. Overall assets were Fl 542.8m at the end of 1985, including Fl 405m in property. Two receivers were appointed by the Utrecht court to examine the financial situation. Over the past decade Breevast has posted a gradual rise in profits to Fl 8.2m in 1985. The other 65.3 per cent of the Utrecht-based company not owned by Broeders is mostly in the hands of small shareholders, Mr Zaat said. Broeders has likewise been hit by the falling dollar, with one-third of its total Fl 1.46bn turnover coming from outside Europe. A heavy reorganisation of pipe-laying activities plus "unexpected setbacks" accounted for the red ink in the first half compared with a Fl 9m profit for all of 1985. Broedest and Broeders shares are listed separately on the Amsterdam stock exchange and trading has been suspended for the past couple of days.

Profits at Time boosted by capital gains

By Our New York Staff

TIME, the largest US publishing magazine and cable television group, reported that capital gains totaling \$550m substantially boosted third-quarter net income. Time, which said on Monday it had agreed to buy leading textbook publisher Scott, Foresman for \$320m, announced income for the quarter of \$325m or \$3.96 a share on sales of \$914m. This compares with income of \$244m or \$2.97 a share on sales of \$847m last time. The pre-tax capital gains include \$18m realized from the sale of 20 per cent of the stock in American Television & Communications, the group's cable television subsidiary. The quarter also included a \$50m charge to cover relocation of subscription operations. The magazine division, the books and information services division and the programming division reported lower profits in the quarter, although cable television and book publishing profits were ahead. The group said its interest income and interest expenses were significantly higher in the quarter, mainly because of the restructuring of American Television's balance sheet in connection with the public stock offering.

Xerox widens benefits of early retirement

BY OUR NEW YORK STAFF

XEROX, the leading US office equipment group which employs about 60,000 in the US, is boosting its early retirement benefits for about 4,000 eligible salaried employees. The company expects the programme to cut its salary and benefit expenses next year, but would not estimate by how much. "The programme is part of a continuing effort to improve our competitive strength by reducing costs," said Mr David Kearns, chairman. Mr Kearns warned earlier this year that the 12.5 per cent increase in six-month earnings from continuing operations had resulted from improved financial services

operations. Profits from the group's major office equipment lines were down 28 per cent for the half. Mr Kearns blamed weak demand for reprographic and information systems equipment. Xerox is amending its existing retirement plan to make increased benefits available to all eligible employees whenever they retire. The cost will be included in the continuing pensions fund. Until now, early retirement has only been available at the age of 55 with 10 years of service. Under the amended programme, salaried employees who are at least 50 years old with 10 years of service by the end of this year will qualify. The company's hospital occupancy rate for the first nine months of this year slipped further to 44.5 per cent compared with 50.5 per cent a year earlier. This reflected, however, a growing trend towards outpatient services, which are forecast to grow by about one-third this year to account for around 12 per cent of total revenues, the company said.

Setback for Hospital Corporation

By Roderick Oran in New York

HOSPITAL Corporation of America, the leading US hospital operator, has reported a 31 per cent fall in net profits for the third quarter, attributable largely to special factors. Net profit was \$53.7m, or 65 cents a share, compared with \$78.6m, or 95 cents, a year earlier on revenues ahead by 19 per cent to \$1.49bn from \$1.26bn. Net income for the nine months to September was \$216.95m or \$2.57, against \$275.35m or \$3.24, a year earlier on revenues of \$4.51bn against \$3.64bn. Net profits in the latest quarter from continuing operations were flat, however, at 73 cents a share before a 7 cents a share loss on a health insurance unit which was spun off on October 1 into a joint venture with Equitable Life Assurance Society. The year-earlier net profit was 73 cents a share before a gain of 13 cents a share on sale of investments and costs associated with an aborted merger.

Henkel to buy Parker Chemical from Ford

BY OUR FINANCIAL STAFF

HENKEL, the West German chemicals group best known for its range of washing powders, plans to acquire Parker Chemical in a move described as an important step in its efforts to expand in the US. Mr Kearns warned earlier this year that the 12.5 per cent increase in six-month earnings from continuing operations had resulted from improved financial services

The company's hospital occupancy rate for the first nine months of this year slipped further to 44.5 per cent compared with 50.5 per cent a year earlier. This reflected, however, a growing trend towards outpatient services, which are forecast to grow by about one-third this year to account for around 12 per cent of total revenues, the company said. Net profits in the latest quarter from continuing operations were flat, however, at 73 cents a share before a 7 cents a share loss on a health insurance unit which was spun off on October 1 into a joint venture with Equitable Life Assurance Society. The year-earlier net profit was 73 cents a share before a gain of 13 cents a share on sale of investments and costs associated with an aborted merger.

Output rises at Beatrix

By Kenneth Marston in London

A FRESH ADVANCE in profits for the September quarter is reported by Beatrix Mines, the young gold producer in South Africa's Gencor group which is being worked as a division of Buffelsfontein. Apart from the record gold price in the quarter, Beatrix has benefited from a 17% per cent rise in gold output as a result of increases in both ore grade and tonnage milled. Beatrix, together with Bracken, Leslie and Maricave - which also report higher earnings - says it has not entered into any further forward gold sales contracts. At current price levels such action is not necessary for these mines although there is also the implication that they take a confident view of the market. Winkellhaak has also had a good quarter with the help of a higher ore grade, while other good increases in net profits include those of Grootvlei, Unisel and Kinross.

Svenska Cellulosa earnings rise 5% in first eight months

BY SARA WEBB IN STOCKHOLM

SVENSKA Cellulosa, one of Sweden's largest forest product groups, achieved a 5 per cent increase in earnings before extraordinary items, appropriations, and tax for the first eight months. It expects earnings for the full year to be on a level with last year's figure of SKr 1.32bn (\$194m). Earnings for the eight months reached SKr 862m, compared with SKr 823m in the same period last year, with stronger profits from Molyneux and SCA Packaging more than compensating for the decline in earnings at its forest and paper products business. Group sales increased by 21 per

cent to total SKr 9.55bn, compared with SKr 7.86bn in the first eight months of 1985. Acquisitions made this year account for about SKr 700m, or 9 per cent, of the increase. The group said West European demand for forest products had generally been good, and that while prices for several forest products were low at the beginning of the year, those for pulp and linerboard had risen. Molyneux, the packaging, hygiene and other consumer products group, had sales of SKr 4.15bn, up 49 per cent on last year and helped partly by the acquisition of B&E at the beginning of the year. The op-

EUROPEAN INVESTMENT BANK Luxembourg. Swiss Francs 150,000,000 4 7/8% Bonds 1986-1998. List of banks including Algemeine Bank Nederland, SA Fianaz, etc.

INTERNATIONAL COMPANIES and FINANCE

Daim denies he is big Sime seller

BY WONG SULONG IN KUALA LUMPUR

MR DAIM ZAINUDDIN, the Malaysian Finance Minister, has denied he was the seller of the 70m shares in Sime Darby which were placed in Far Eastern and London stock markets last week. "Why must the 'mystery man always be me?" he asked, and added he had sold most of his Sime Darby shares "a long time ago."

"I may have some Sime Darby shares, but not the amount reported," Mr Daim said.

He added, however, that the fact that such a large parcel of shares—some 7.5 per cent of the company—was taken up by overseas buyers was "a good sign" of confidence returning to the local economy.

Reports from Singapore last week said an estimated 70m shares of Sime, the plantation-based group, were privately placed with institutional investors at \$31.75 per share, representing a slight discount over the current price of around \$31.8, and valuing the stake at \$22.25bn (US\$5.45bn).

Malaysian bankers say there could be three possible sellers of the Sime shares: the Singapore-based Oversea Chinese Banking Corporation, Malaysia Mining Corporation, and Peremba, a Malaysian government-owned property group.

They pointed out that OCB has been slowly divesting its stakes in Malaysian companies where it does not have effective

control, while both MMC and Peremba are in need of cash to finance their core activities.

The ultimate holding company of Sime is Permodalan Nasional, the Malaysian government investment company, which is believed to hold more than a third of Sime's equity.

Meanwhile, Mr Daim has refused to reveal the price at which his family sold off its 50.4 per cent stake in United Malaysian Banking Corporation to Pemas, a government agency.

Reports say the Daim family sold its stake at around 9 ringgit per share, or between 300m ringgit (US\$125.8m) and 350m ringgit. If this is true, the Daim family could make a profit of as

Consolidated earnings at Honda plunge 44%

By Yoko Shibata in Tokyo

HONDA MOTOR, the Japanese maker of motorcycles and small cars, yesterday reported a 44 per cent fall in consolidated net profits to ¥44.32bn (\$301m) in the first half to August, on a 4 per cent decline in sales to ¥1.444bn.

Per share net profits dropped back from ¥85.36 to ¥47.11.

Honda performed better than an unconsolidated basis, with pre-tax profits rising 13.1 per cent to ¥41.53bn and net profits ahead 2 per cent at ¥20.64bn.

The set back for the group as a whole was attributed to the fact that consolidated overseas subsidiaries were unable to raise prices by amounts sufficient to keep pace with the rapid and sharp appreciation of the yen against the US dollar.

The company's research and development expenses increased by ¥2.3bn, contributing to a 30.9 per cent fall in operating profits to ¥22.95bn. However, Honda managed to confine the decrease in group net profits primarily because of a boost in equity income from non-consolidated subsidiaries.

Honda said its overseas consolidated subsidiaries showed continued sales increases in their local currencies, but overseas revenues demonstrated in yen declined by 11 per cent to ¥965.3bn to account for 66.8 per cent of total turnover. Domestic sales grew by 13 per cent to ¥478.74bn.

During the half-year, unit sales of motorcycles fell 15.4 per cent to 1.52m units, resulting in a 24.3 per cent fall in value sales to ¥200.6bn. Car sales rose 18.3 per cent to 784,000 units.

The company did not make consolidated earnings forecasts for the full year. But parent company sales are expected to reach ¥2,800.1bn, up 5 per cent, with pre-tax profits of ¥35.5bn, up 6.5 per cent.

Financière Strafor S.A.

This announcement appears as a matter of record only.

80,000 Shares
Common Stock

have been placed by
Lawrence Prust & Co. Ltd.

This transaction was initiated and arranged by
Crédit Commercial de France

July 1986

Koor Industries falls into red

BY JUDITH MALTZ IN TEL AVIV

KOOR INDUSTRIES, Israel's largest industrial company, slid into a loss of US\$11m on first sales of \$913m for the first half of 1986, compared with profits of \$9.1m for the same period last year. Mr Yeshayahu Gazish, general manager, has announced that a reorganisation programme would be launched early next year.

Industrial exports of \$245m—the largest element of its business—also showed little change over the corresponding 1985 level.

The company's move into the red was attributed to the doubling of its financing bur-

den, to \$46m; the depreciation of the US dollar, the currency in which most of its earnings are calculated; and a \$9m loss over the measures and the substantial easing of its financing burden. The company recently raised \$150m in a US share offering and \$73m locally.

The central features of the reorganisation programme, which will involve the creation of a new holding company, are the centralisation of the company's two largest divisions—metals and foods—into smaller units and new top management appointments. Tadiran, which until now has functioned as an autonomous unit, will be wholly incorporated into the electronics division.

The programme has been criticised by Koor's holding company, Hevrat Ha'odim—the industrial arm of the Histadrut Labour Federation—for concentrating too much power at the top of the company.

Bond to set up Hong Kong corporate base

By Our Financial Staff

MR ALAN BOND, the Australian entrepreneur, is to establish a Hong Kong corporate base for the property and other interests which he is developing in the territory.

Mr Bond is due today to outline his strategy for Hong Kong, where he has been seeking to purchase control of San Miguel, the largest local brewing company, from its Philippine owners.

Meanwhile, his Perth-based Bond Corporate Holdings yesterday announced the planned acquisition of a listed shell company, into which it is to place its new portfolio of residential property.

The HK\$1.5bn (US \$152.57m) worth of apartment units, bought earlier this month from Hongkong Land, are to be injected into Town and City International, which Bond is to buy devoid of assets for HK\$54.5m.

Liberty Life group makes R60m share offering

BY JIM JONES IN JOHANNESBURG

LIBERTY INVESTORS (Libvest) the top company of the Liberty Life insurance group of South Africa, has offered domestic investors at least R60m (\$36.84m) of its own new shares.

The company is offering 12m shares on a preferential basis to the insurance group's business associates and a further 15m to outside investors at R2 each. If the 12m shares public offer is more than five times oversubscribed, management says that it reserves the right to issue a further 7m shares, also at R2 each. The issue will be completed and the shares listed on the Johannesburg Stock Exchange on November 20.

Recent issues and flotations on the Johannesburg exchange have been greatly oversubscribed and Johannesburg stockbrokers believe that this should be the case with Libvest. If the additional 7m shares are issued Libvest would have 180.4m shares in issue.

Mr Donald Gordon, Libvest's chairman, says the issue is planned to enlarge the company's capital base, to provide funds for diversification into investments and to give Liberty executives an interest in a quoted company.

At present Libvest's principal investment is an 84 per cent interest in DGI Holdings, an unquoted insurance company as its principal interest a 33.3 per cent interest in Liberty Holdings. In its turn, Liberty

Holdings' principal interest is 55.5 per cent of Liberty Life, South Africa's third largest insurance company.

Libvest is owned by Mr Gordon and senior executives of the Liberty group. So, too, is the remaining 16 per cent of DGI Holdings, though these holdings are to be transferred to Libvest over the next 10 years or so to make DGI a wholly-owned subsidiary of Libvest.

In the financial year to February 1986, 78.9 per cent of Libvest's R14.5m pre-tax profit was derived from the Liberty Life group. The attributable profit after tax is forecast to increase to R18.5m in the year to February 1987 from R11m in the last financial year.

On the basis that the 7m additional ordinary shares are issued, a dividend of 2 cents will be declared in March next year. That is equivalent to an annualised 7 cents a share.

Liberty Life itself has sustained an annual compound profit growth of about 20 per cent since the early 1960s and in 1985 earned a taxed surplus of R64.1m against the previous year's R47.4m. Total assets rose to R8.41bn at the end of 1985 from R6.67bn at the end of 1984.

In September the company announced plans to merge with Prudential Assurance Company of South Africa, the 84 per cent-owned subsidiary of Prudential Assurance.

TO THE HOLDERS OF THE EUROPEAN BANKING TRADED CURRENCY FUND LIMITED

INCOME SHARES IN CONTINENTAL DEPOSITARY RECEIPT FORM

The Directors of the above fund have declared the following interim dividend per share for the financial period ended 30th September, 1986, payable on 31st October, 1986 in respect of shares in issue on 30th September, 1986:—

US Dollars 0.2578 per share against coupon No. 5. Shareholders should send their coupons to Amsterdam Depositary Company N.V., Spuistraat 172, 1012 VT, Amsterdam.

EBC Trust Company (Jersey) Limited Secretary
Dated: 16th October, 1986.

Minorco sees improvement

By Kenneth Marston, Mining Editor

MINERALS and Resources Corporation (Minorco), the Bermuda-registered international investment arm of South Africa's Anglo American Corporation-De Beers group, expects improved earnings.

Mr Julian Ogilvie Thompson, chairman, says in the annual report that this should support a higher dividend level. For the past year to June the final dividend was raised by 2 cents (US) to 18 cents, making a year's total of 24 cents against 22 cents.

BANCO CENTRAL DE COSTA RICA

US DOLLARS FLOATING RATE SERIAL NOTES DUE 1988 - 1992

For the period 15th October 1986 to 15th April 1987 the Notes will carry an interest rate of 7 3/4% per annum, with a coupon amount of US\$36.02 per US\$1,000 Note, and US\$180.10 per US\$5,000 Note payable on 15th April 1987.

Resident Trust Company, London Agent Bank

PUBLIC WORKS LOAN BOARD RATES

Years	Quota loans repaid		Non-quota loans A ¹ repaid	
	by EPT %	As maturity %	by EPT %	As maturity %
1	11 1/2	11 1/2	11 1/2	11 1/2
Over 2 up to 3	11 1/2	11 1/2	12 1/2	12 1/2
Over 3 up to 4	11 1/2	11 1/2	13 1/2	13 1/2
Over 4 up to 5	11 1/2	11 1/2	14 1/2	14 1/2
Over 5 up to 6	11 1/2	11 1/2	15 1/2	15 1/2
Over 6 up to 7	11 1/2	11 1/2	16 1/2	16 1/2
Over 7 up to 8	11 1/2	11 1/2	17 1/2	17 1/2
Over 8 up to 9	11 1/2	11 1/2	18 1/2	18 1/2
Over 9 up to 10	11 1/2	11 1/2	19 1/2	19 1/2
Over 10 up to 15	11 1/2	11 1/2	20 1/2	20 1/2
Over 15 up to 25	10 1/2	10 1/2	21 1/2	21 1/2
Over 25	10 1/2	10 1/2	22 1/2	22 1/2

¹ Non-quota loans B are 1 per cent higher in each case than non-quota loans A. ² Equal instalments of principal. ³ Repayment by half-yearly annuity (fixed equal half-yearly payments to include principal and interest). ⁴ With half-yearly payments of interest only.

Wiener Enterprises Inc

an associate company of

Ward White Group PLC

has acquired

Builderama Inc

The undersigned initiated this transaction and acted as advisers to Ward White Group PLC



Hill Samuel & Co. Limited

100 Wood Street, London EC2P 2AJ.

October 1986

New Issue

These securities having been sold, this notice appears as a matter of record only.



AMERICAN BARRICK RESOURCES CORPORATION

\$43,000,000

Common Shares
(Represented by Instalment Receipts)
and
Gold Purchase Warrants

Offered in Units, each of which consists of one Common Share and two Gold Purchase Warrants

Each warrant will entitle the holder to purchase 0.02 troy ounce of gold from the Company at U.S. \$9.20 on or before September 25, 1990.

Price: \$21.50 per Unit
Payable \$12.25 at closing and \$9.25 on January 7, 1987

The undersigned and Horseshoe Securities Limited have agreed to purchase the above Units.

Merrill Lynch Canada Inc.

September 1986



£200,000,000
Floating Rate Notes Due 1996

Interest Rate	11.675% per annum
Interest Period	15th October, 1986 to 15th January, 1987
Interest Amount per £5,000 Note due 15th January, 1987	£144.62
Interest Amount per £50,000 Note due 15th January, 1987	£1446.16

Baring Brothers & Co., Limited
Agent Bank



Die Erste Österreichische Spar-Casse-Bank

First Austrian Bank

(Established in Austria with Banked Solvency in 1817)

formerly
Die Erste Österreichische Spar-Casse

US\$40,000,000

Subordinated Floating Rate Notes Due 1992
Notice is hereby given pursuant to the Terms and Conditions of the Notes that for the six months from 17th October, 1986 to 21st April, 1987 the Notes will carry an interest rate of 6 1/4% per annum. On 21st April, 1987 interest of US\$322.92 will be due per US\$10,000 Note against Coupon No. 10.

Agent Bank

ORION ROYAL BANK LIMITED
A member of The Royal Bank of Canada Group

16th October, 1986

Eni International Bank Limited

ECU 135,000,000

Guaranteed Floating Rate Notes due 1992

Unconditionally and Irrevocably guaranteed by

Ente Nazionale Idrocarburi

In accordance with the terms and conditions of the Notes, the rate of interest for the interest period October 16, 1986, to January 16, 1987 has been fixed at 7 3/4% per annum. Interest payable on January 16, 1987 will be ECU194.86 per Note of ECU10,000.

Agent
Morgan Guaranty Trust Company of New York
London Branch

INTERNATIONAL CAPITAL MARKETS and COMPANIES

Unusual deal for Denmark finds favour in late trading

By Claire Pearson

EURODOLLAR bond prices were marked down yesterday morning ahead of the release of US retail figures for September. These figures failed to provide direction to the market and bonds ended up slightly lower on the day.

Yesterday's main talking point was a new \$300m five-year issue of Denmark. This is usually structured as a fixed-rate bond which the investor can exchange for a floating-rate note (FRN). It is designed as a defensive instrument against a deterioration in the fixed-rate market.

Many dealers shorted the bond immediately after its announcement, before they had examined its put option. This was because its 40 basis point yield margin over US Treasury bonds seemed tight relative to other five-year deals, especially since Denmark has been a frequent borrower in the Euro market this year. However, later in the day, the issue's price shot up to 101 1/2 bid, against a 101 1/4 issue price.

Morgan Stanley International, the lead manager, invited a group of only 10 co-managers into the deal, small for an issue of this size. One co-manager said his allocation amounted to only \$400,000.

Investors have the option from next February to convert the 7 1/2 per cent bond into an FRN due in December 1988. The three-year issue is paying interest at six-month London interbank bid rate (Libid) but if they do so they will lose accrued interest on the fixed-rate bond.

Denmark's last FRN was priced at Libid less 1/2 point, and Morgan Stanley argued that this pricing was in line with the market.

On reflection, most dealers felt the deal represented value. The market will now be watching how the price settles down over the next few days.

Nikko Securities led a \$50m equity warrants bond for Suzuki Motor, while prices of equity warrants have generally fallen on continuing concern about the Tokyo stock market. The five-year issue has an indicated 4 1/2 per cent coupon.

Elsewhere in the Eurobond market, two Australian dollar issues were launched, following three last week. This created some concern that the market was becoming oversupplied, although the lead-managers of yesterday's deals noted strong Continental demand.

Security Pacific Hoare Govett, in its first Eurobond house build, launched an A\$50m deal for Security Pacific

Australia, guaranteed by the parent Security Pacific which is rated Double A plus by Standard & Poor's. The three-year 14 1/2 per cent bond was priced at 101 1/2.

Meanwhile Orion Royal Bank, which co-issued Security Pacific's deal, launched an A\$30m three-year bond for Hamburgische Landbank. The 14 1/2 per cent issue was priced at 101 1/2.

Prices of longer-dated, and especially zero-coupon D-Mark bonds, fell by up to 1 point in the market today.

The market took its cue from early weakness in the US Treasury market in the absence of any other factors.

In the Swiss franc market prices were unchanged, with two new issues trading for the first time. Weak Disney's SFR 107m 4 1/2 per cent 10-year bond closed at 99, which is 1/2 point below issue price.

Japan Finance Corporation's SFR 100m 12-year 4 1/2 per cent issue closed at 98, which is 1/2 point below issue price.

Union Bank of Switzerland led a SFR 100m five-year note issue with equity warrants for Daiwa House Industry, a Japanese pre-fabricated house builder. The deal will be priced on October 20, but the indicated coupon is 2 1/2 per cent.

Heron in \$150m Europaper programme

By Peter Montague, Euromarkets Correspondent

HERON, the privately-owned UK property and finance company, is to enter the Euro-commercial paper market. It has appointed Bank of America Securities and Orion Royal Bank to act as dealers on a \$150m programme.

The programme, which is expected to be heavily drawn, is part of an arrangement to replace with lower-cost borrowing an earlier note issuance facility assembled for Heron in 1984.

Though the Eurocommercial paper will not be specifically underwritten, it is effectively backed up by a broker's assembly of credit recently put in place for Heron by Orion.

This three-year renewable deal was increased from an original \$100m. It carries an annual facility fee of 10 basis points and drawings will carry interest at a margin of 15 basis points over the London interbank offered rate for Eurodollar deposits plus a utilisation fee of up to 7 1/2 basis points depending on how much is drawn.

Separately Shearson Lehman Brothers announced yesterday that it has been appointed sole dealer on a \$150m certificate of deposit programme for the London branch of West Germany's Berliner Bank. This is believed to be the first such programme for a German bank and it provides for the issuance of CDs with maturities between two weeks and five years.

Penwalt Corporation, the US chemicals and health products manufacturer, has announced a \$50m Eurocommercial paper programme for which Citicorp and Philadelphia National will act as dealers.

Wendy's drops Pepsi for Coke

By Our Financial Staff

WENDY'S, ONE of the biggest fast-food restaurant groups in the US with 3,700 outlets in North America and 100 in Europe, has announced that it is dropping Pepsi-Cola in favour of Coca-Cola Classic because of PepsiCo's purchase last summer of Kentucky Fried Chicken, a leading restaurant competitor.

"In recent months, Pepsi has acquired another restaurant chain," said Mr Robert Bernay, Wendy's chairman. "Their interests are now in conflict with Wendy's and we will not support a company that is trying to make our customers its customers."

US analysts said yesterday that the switch-over would cost Pepsi about 5 per cent of its US fountain sales, though less than 1 per cent of total sales. Wendy's and Coca-Cola estimated the value of the new business to Coca-Cola at about \$1.6m over the next five years.

PepsiCo, which is the world's biggest fast-food operator with the Kentucky Fried Chicken, Taco Bell and Pizza Hut chains, said the loss of Wendy's business would be "a terrible shock."

FFr416m rights from Legrand

LEGRAND, the French household electrical group, plans to raise FFr 416m through a rights issue of non-voting preferred shares, AP-DJ reports from Paris.

The offer will allow investors to buy one new share for FFr 2,650 for every 10 held. Investors not owning Legrand stock will be able to purchase 10 subscription rights for FFr 100.

The issue, scheduled to begin on October 26, will be co-managed by Banque de l'Union Europeenne and Banque Nationale de Paris, with about 20 per cent of the shares aimed at foreign investors.

Legrand said it plans to use the proceeds from the issue to fund investment opportunities, with the account a foreign development.

Last year, Legrand had consolidated net income of FFr 191m on consolidated turnover of FFr 4.47bn.

Approval for airline merger

By Our New York Staff

THE US Department of Transportation has given tentative approval to Texas Air's acquisition of People Express, the troubled out-of-control airline.

The decision seems likely to keep People Express from filing for protection from its creditors under Chapter 11 of the US bankruptcy code. On Monday it said it expected to report a substantial loss in the third quarter, including a \$50m deficit from Frontier Airlines, its subsidiary already operating under Chapter 11.

The DOT said the proposed merger, under which Texas would take on People and the assets of Frontier, was not likely "to substantially reduce competition."

Argentina grapples with bank reform

Tim Coone describes the damage done by a parallel market

THE FINANCIAL centre of Buenos Aires is as busy and frenetic as any of the world's major money markets. The sums that pass through it may not be as great but are of a scale which reflect the country's size as an important world producer of beef and grains and a semi-industrialised nation of 30m people. Nonetheless, ask any economist in Argentina where reform is most urgently needed in the economy, and the answer will probably be the banking system. The reason is that the system has failed as a means of mobilising domestic savings and channeling them into long-term investment.

A first step towards improving the system has been taken by a measure seeking to eliminate the flourishing parallel financial market in Buenos Aires. It has been met with cautious optimism by bankers and businessmen — cautious, because the results take time to manifest themselves, and because Argentinian money market operators are remarkably adept in outwitting those who try to regulate them.

At the beginning of the month the new Central Bank directorate (executive board) issued a decree permitting banks and authorised financial institutions to reward any future increases in deposits at competitive interest rates with only 3 per cent reserve requirements on any deposits over 5,000 australes (US\$734,000).

Until now, deposits have been subject to 72 per cent reserve requirements while interest rates have been largely controlled by the Central Bank. The tightness of credit available under this system, implemented in 1982, encouraged the development of a flourishing parallel market, known as the 'inter-company market' because of its origins, involving company-to-company loans. Free of reserve requirements, it has been able to compete keenly with the legal banking system through substantially lower 'spreads'.

The high level of reserve requirements was imposed to control the money supply growth effects in the economy caused by the country running a strong balance of payments surplus from 1982 onwards — itself used to service the mushrooming foreign debt.

Shift of focus

The Central Bank however, through discounts to large state and private companies, the Government and regional banks (which are the main financiers of local governments) became the biggest lender in the financial system. At an Argentina banking conference in August, Mr Jose Luis Machinas, the new Central Bank president said that the rediscovers represent 50 per cent of the total deposits in the system.

Mr Machinas's first major reform will therefore shift the focus of lending away from the

Central Bank and the parallel system, back to the formal banking institutions. Yet tougher regulations will be needed. The spectacular export-finance scandal centred around the directors of Banco Alias, the small co-operative bank which defrauded the Central Bank of \$100m over the past year and a string of banking collapses in recent years, the most spectacular of which was the Banco de Italia in 1985, have made that need abundantly clear.

Mr Alfredo Concepcion, the previous Central Bank president, has not yet been publicly questioned as to how such a fraud managed to slip by unnoticed during his presidency. He is also accused of involvement in fraud or criminal negligence by the State Prosecutor for Administrative Investigations, in another case involving credits to a small private bank. He was a political appointee of President Alfonsín and the repercussions may eventually be felt at the highest levels of government.

An overhaul of the banking regulations is proposed in a new law which is to receive its first hearing in Congress this week. The draft has not yet been put forward by the Central Bank but laws the parallel financial system, and vests the monetary authorities with considerably greater powers of supervision, investigation and control than at present.

The proposals have already

run into opposition though. The Foreign Bank Association in Argentina has protested at discriminatory measures which will require its member banks to maintain twice the level of minimum capital as local banks. Local bankers complain that the new regulations will be excessive. Profitable out-of-book operations, many in the parallel market, will now become more difficult to conceal.

Tighter control

Meanwhile, tighter control of money supply targets will sharply reduce future Central Bank rediscovers and the availability of on-lending in future debt renegotiation packages, according to Mr Ellbaum, the new director of the Central Bank. Long-term finance will therefore be harder to obtain in the immediate future.

Government hopes are that the financial reforms and economic stabilisation will create the conditions for the development of a long-term capital market. According to Mr Ellbaum, "Our first priority is to institutionalise the financial system through the reforms. The second is to control inflation. Our economic policy has to concentrate on the latter because if we don't control inflation, there is no hope of a long-term capital market ever emerging in Argentina. If we do not develop such a market, there is little prospect for long-term growth."

The proposals have already

Malaysian central bank eases liquidity ratios

By Wong Sulong in Kuala Lumpur

BANK NEGARA, the Malaysian central bank, has further relaxed the statutory and liquidity ratios of commercial banks, a move that will have the effect of releasing 1bn ringgit (US\$385m) to ease current tight liquidity.

With immediate effect, the statutory reserve ratio for commercial banks will be lowered by 0.5 percentage point to 3.5 per cent, and liquidity requirements will be reduced by 1.5 percentage points to 17 per cent.

Statutory reserves and liquidity ratios are measures between banks and finance companies remain unchanged. Currently the loan deposit ratio in the banking sector ex-

ceeds 100 per cent, compared with 96 per cent last year, while the loan deposit ratio of some foreign banks is as high as 140 per cent.

Statutory and liquidity ratios were last revised last January. At that time, the liquidity ratio of local banks was brought down by 1.5 percentage points to 18.5 per cent.

At the same time, the statutory reserve of merchant banks and finance companies was raised by 0.5 percentage points to 3 per cent to narrow this gap.

Mr Machinas's first major reform will therefore shift the focus of lending away from the

Japanese convertible team leaves Wico for BZW

By Haig Simonian

THE ENTIRE Japanese convertible trading team at W. I. Carr Overseas (Wico), one of the stockbroking arms of Exco, the financial services group, has left to join Barclays de Zoete Wedd (BZW).

The group comprises Mr Kelvin Saunders, the chief trader, and six other employees, two of whom are from Wico's Tokyo office. All seven, who make up one of the best-known names in the business, handed in their resignations yesterday morning. No reasons were given for their departure, but money is said to have been a decisive influence.

Other members of BZW were, less restrained, however, regarding the arrival of the newcomers as quite a blow. The loss represents a coup to Wico, as trading in Japanese convertible issues is said to be very profitable.

Both BZW and Wico were

FT INTERNATIONAL BOND SERVICE

Listed are the 200 latest international bonds for which there is an adequate secondary market.

Closing prices on October 15

Table with columns for Bond Name, Issuer, Maturity, Coupon, Price, and Change. Includes sections for US DOLLAR, OTHER CURRENCIES, and EUROPEAN BOND.

Australian Airlines advertisement for US\$300,000,000 Aircraft Secured Multi Option Facility. Includes logos, contact information for Macquarie Bank Limited and Goldman Sachs Limited, and lists of participating banks and agents.

INTERNATIONAL COMPANIES AND FINANCE

bank leumi(uk) plc

Interest Rates

Bank Leumi (UK) plc announces that with effect from the close of business on 15th October 1986 its base rate for lending is increased from 10 per cent per annum to 11 per cent per annum.

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Where every customer counts.

Issue of up to £250,000,000 Floating Rate Notes 2000



(Incorporated in England under the Building Societies Act 1974) of which £150,000,000 is being issued as the Initial Tranche. Issue Price of the Initial Tranche: 100 per cent.

In accordance with the provisions of the Notes, notice is hereby given that for the interest period from 15 October, 1986 to 15 January, 1987, the Notes will carry an Interest Rate of 11 1/8% per annum. The interest payable on the relevant interest payment date, 15 January, 1987 against Coupon No. 4 will be £288.29. 16 October, 1986 By The Chase Manhattan Bank, N.A., London, Agent Bank

Weekly net asset value



Tokyo Pacific Holdings (Seaboard) N.V. on 13th Oct., 1986 U.S. \$128.60

Listed on the Amsterdam Stock Exchange

Information: Parson, Helling & Pierson N.V., Herengracht 214, 1016 DF Amsterdam.

AIBD BOND INDICES

WEEKLY EUROBOND GUIDE OCTOBER 10 1986	Repayment		12 Months		12 Months	
	Yield	Change on Week	High	Low	High	Low
US Dollar	8.834	-0.417	10.770	8.738		
Australian Dollar	14.272	-0.391	14.630	12.830		
Canadian Dollar	10.570	0.142	11.820	10.373		
Euroguilder	5.825	-0.529	6.314	5.274		
Euro Currency Unit	6.659	1.263	9.524	8.164		
Yen	6.363	0.553	7.250	6.207		
Sterling	11.410	-0.946	11.932	9.751		
Deutschemark	6.424	-0.016	7.210	6.318		

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Dome's key shareholder moves to sever its links

BY BERNARD SIMON IN TIMMINS, NORTHERN ONTARIO

DOME PETROLEUM'S biggest shareholder, the Canadian mining group Dome Mines, has made substantial progress towards severing its links with the debt-burdened Calgary oil and gas producer. Dome Mines' chairman Mr Fraser Fell said during a tour of the group's Ontario and Quebec gold mines that Dome Petroleum is also actively discussing the sale of its remaining 23 per cent interest in Dome Mines and that the mining company has asked four Canadian banks for a release from its guarantee on C\$225m of Dome Petroleum's C\$8.3bn (US\$4.5bn) debt. Mr Fell said the two moves should clear the way for Dome Mines to dispose of its 23 per cent shareholding in Dome Petroleum. He said that "our first priority is to disentangle ourselves from Dome Petroleum."

Dome Petroleum recently proposed a far-reaching recapitalisation plan to its 56 international creditors which would include conversion of a large part of its debt into securities. Dome Mines' involvement with the hard-pressed energy producer stems from the late 1940s when it formed an oil exploration unit to diversify out of gold production. But the link has become a millstone around Dome Mines' neck, depressing its investment rating and holding up a planned rationalisation of its various mining interests. Among other things, Dome Mines wants to combine the operations of Kiama and Sigma Mines, two adjacent properties in north-west Quebec. Dome Mines provided the guarantee on a portion of Dome Petroleum's bank loans as part of financing arrangements for the Calgary company's ambitious acquisition of Hudson's Bay Oil and Gas in 1982. The guarantee is supported by a standby line of credit with Toronto-

Dominion Bank, one of the four banks which made the original US\$1bn loan, known as the Dome Energy loan, to Dome Petroleum. Dome Mines agreed earlier this year to defer its guarantee fee of C\$0.5m a month when the drop in oil prices increased pressure on Dome Petroleum's cash flow. Dome Mines reduced its interest in Dome Mines from 34 per cent to 23 per cent last February to comply with a debt rescheduling agreement reached with its creditors in 1985. But securities firms had considerable difficulty finding buyers for the shares. Dome Petroleum used more than half the proceeds of the share sale, totalling C\$147m, to repay part of the Dome Energy loan. The bulk of any future shares disposed of will also be used to reduce debt. Dome Petroleum's remaining 20.8m shares in Dome Mines are worth roughly C\$200m at current market prices.

Anglovaal hit by change in taxation

By Kenneth Marston in London

WHILE high gold prices have lifted September quarter working profits of the mines in South Africa's Anglovaal group, earnings have fallen at the net level owing to increased tax brought about by a reduction in tax-deductible capital expenditure. Aggregate taxed profits of the four mines thus came out 24 per cent lower than in the previous three months at \$75.5m (\$33.7m). Hartebeestfontein was additionally affected in the latest period by a sharp fall in profits from uranium and sulphuric acid compared with the higher than normal level of the June quarter. In the case of the gold and antimony-producing Consolidated Murchison there was a tax change broadly equal in amount to a tax credit in the previous three months. Priska, the group's copper-zinc producer, increased output and, thanks to the interim sales agreement with Zincor, boosted its shipments of zinc concentrates.

Northrop faces losses after a \$90m charge

BY DAVID BLACKWELL IN NEW YORK

NORTHROP, THE US military aerospace group, has fallen into the red after taking a \$90m charge in the third quarter. The deficit of \$30.5m compares with net income last time of \$47.8m or \$1.03 a share. Revenues for the quarter were ahead at \$1.28bn, against \$1.21bn. The group said the pre-tax charge reflected the lower operating margins which it expects to earn on a "long-term, customer sponsored research and development contract." At the nine-month stage the group earned \$31.9m or 69 cents a share on revenues of \$3.95bn, compared with \$185.2m or \$4 a share on revenues of \$3.53bn last time. Earnings at Northrop have been declining steadily this year. It reported a 14 per cent decline in the first quarter, which was attributed to continuing development spending on the F-20 Tigerhawk fighter programme. In the second quarter its earnings fell 75 per cent. The group blamed the fall partly on the absence of some special gains in the comparable quarter of last year and partly on extra costs.

Bank Leu expects profit gain

BY JOHN WICKS IN ZURICH

BANK LEU, one of Switzerland's big five banks, expects a further substantial improvement in earnings for the current year. In 1985, net profits had already risen by 17 per cent to a record level of SFr 48.1m (\$28.6m), permitting

payment of unchanged dividends of SFr 90 per share and SFr 18 per participation certificate on increased capital. The bank says favourable profits development continued in the third quarter.

Allianz may raise up to DM 900m

By Our Financial Staff

ALLIANZ, the West German insurance group, may raise up to DM 900m (\$450m) through its planned issue of profit-sharing certificates. The company said the 3.2m certificates on offer would be formally priced today and that the issue would go ahead on October 27. Allianz expects the distribution of the certificates to be aimed mostly at foreign fund managers. They are expected to be priced somewhere between DM 200 and DM 300 each. The funds from the issue will be used to create a strategic financial reserve for foreign investments. Allianz has already named the US as a likely place for its next acquisition. The company recently acquired the Italian group Rinnone Adriatica di Sierca and Cornhill Insurance of the UK. Each holder of four Allianz common shares will be given options to draw on profit-sharing certificates. Allianz regards the notes as preferable for foreign investors to common stock since foreigners do not qualify for investment tax credits. Allianz said earlier this month that its claims experience so far in 1986 had been satisfactory and that, on balance, good profits growth had been achieved. It said its 1986 results would reflect these twin factors.

Approval for airline merger

By Our New York Staff

THE US Department of Transportation has given tentative approval to Texas Air's acquisition of People Express, the troubled cut-price airline. The decision seems likely to keep People Express from filing for protection from its creditors under Chapter 11 of the US bankruptcy code. On Monday it said it expected to report a substantial loss in the third quarter, including a \$55m deficit from Frontier Airlines, its subsidiary already operating under Chapter 11. The DOT said the proposed merger, under which Texas would take on People and the assets of Frontier, was not likely to substantially reduce competition.

Bell Canada ordered to repay C\$206m and reduce rates

BY ROBERT GIBBENS IN MONTREAL

BELL Canada, the Eastern Canada telecommunications utility owned by Bell Canada Enterprises of Montreal has been ordered to reimburse telephone customers C\$206m (US\$149m) and cut its long-distance rates by an average of 30 per cent. The Canadian Radio, Television and Telecommunications Commission, which regulates the telephone utility, said credits must be made to customers by January 31 1987 and long-distance rate cuts be in force by January 1. The rate cuts will cost the company C\$226m in revenue in 1987. The CRTC said economic conditions have changed and Bell Canada's financial performance is much better. Maximum allowable rates of return on equity in 1985 and 1986 are 13.75 per cent and 13.25 per cent, while the actual rate earned by Bell Canada in 1985 was 14.2 per cent and will be 14 per cent this year.

The CRTC found the new rates would allow Bell Canada to maintain its service, while long-distance levels would be reduced to around the same as in New York State. The CRTC has long sought to reduce long-distance costs without raising local rates. For many years Bell long-distance rates have subsidised local rates. The CRTC also ruled that profits derived from Bell Canada Enterprises' Saudi telephone contracts, worth several billion dollars gross over the past eight years, should not be included in the telephone utility's regulated income base. Bell Canada said it continues to "face unprecedented growth in demand so that we will have to review carefully our proposed capital spending." The company said it had not decided yet whether to appeal against the CRTC ruling.

Quebec to sell Domtar and Donohue stakes

BY OUR MONTREAL CORRESPONDENT

THE QUEBEC Government plans to sell its indirect controlling interest in Donohue, a Quebec city lumber and newsprint producer, and Domtar, a Montreal-based pulp and paper, building materials and special chemicals group for between C\$425m (US\$306m) and C\$475m. The 58 per cent interest in Donohue and 28 per cent interest in Domtar are held through the SGF group, the government's industrial holding company. After the privatisation, SGF's assets will be reduced from C\$1.5bn to about C\$800m. The government has asked for bids for both control blocks by November 14. It hopes to winnow out the less serious offers by November 28 and then negotiate with several serious contenders. The deals should be completed by next February. Two bids have already been made for 51 per cent of Donohue, one valuing it at about C\$200m and the other at nearly C\$250m. Several other groups have been rumoured to be interested in either Donohue or Domtar. The government says it will consider bids from companies outside Quebec, but the successful buyers will probably be Quebec-based.

Imasco sells more assets

BY OUR MONTREAL CORRESPONDENT

IMASCO, the Canadian fast-food, tobacco and retailing group which is 40 per cent owned by BAT Industries of the UK, has sold two more US building materials units of the Genstar subsidiary for C\$140m (US\$104m). Imasco bought Genstar, a conglomerate, early this year for C\$2.5bn

ing sold to a management-investor group, and Genstar Lime to a consortium of Chemical Lime of Fort Worth, Texas, and Lhoist Group of Belgium. Imasco bought Genstar, a conglomerate, early this year for C\$2.5bn



Farm Credit Corporation Canada

Société du crédit agricole Canada

This announcement appears as a matter of record only.

New Issue

Canadian \$100,000,000
Farm Credit Corporation
(An agent of Her Majesty in right of Canada)



9% Notes due September 30, 1991

Issue Price 100%

Wood Gundy Inc.

Swiss Bank Corporation International Limited

The Bank of Nova Scotia

Bank of Tokyo International Limited

Citicorp Investment Bank Limited

Commerzbank Aktiengesellschaft

Crédit Lyonnais

Dominion Securities Pitfield Limited

Goldman Sachs International Corp.

Morgan Guaranty Ltd

Nomura International Limited

Toronto Dominion International Limited

Yasuda Trust Europe Limited

Alahli Bank of Kuwait K.S.C.

Bank of Montreal

Bankhaus Hermann Lampe

Berliner Bank

Crédit du Nord

Daiwa Europe Limited

First Chicago

Österreichische Länderbank

Rabobank Nederland

Rea Brothers Plc

Schoeller & Co.

Swiss Volksbank

Vereins- und Westbank

Canada

October 1986

This announcement appears as a matter of record only.

New Issue

Canadian \$75,000,000

La Caisse centrale Desjardins du Québec
(Incorporated under the laws of the Province of Québec, Canada)

10% Deposit Notes due October 15, 1991

Issue Price 101 3/4%

Wood Gundy Inc.

Crédit Agricole

DG BANK

Genossenschaftliche Zentralbank AG

OKOBANK Osuuspankki Keskuspankki Oy

Rabobank Nederland

Bank of Montreal

Bank of Tokyo International Limited

Bankers Trust International Limited

Banque Bruxelles Lambert S.A.

Banque Nationale de Paris

CIBC Limited

Citicorp Investment Bank Limited

Crédit Commercial de France

Crédit Lyonnais

Daiwa Europe Limited

Nomura International Limited

Société Générale

Toronto Dominion International Limited

Union Bank of Switzerland (Securities) Limited

Berliner Bank

Crédit Communal de Belgique S.A.

Sel. Oppenheim jr & Cie

Schoeller & Co.

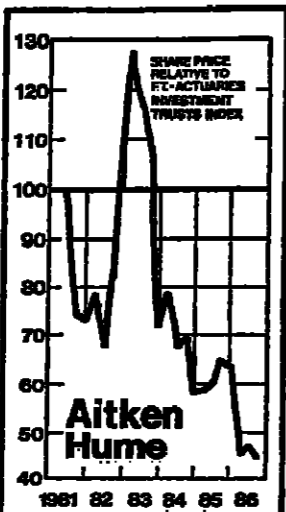
Vereins- und Westbank

October 1986

UK COMPANY NEWS

Bid defence costs Aitken its interim

Aitken Hume International, the troubled financial services group, showed some recovery in the opening six months of the 1986-87 year, but the directors said yesterday that they were unable to declare an interim dividend.



They explained that the decision was taken in the light of last year's results and the costs (£920,000) involved in fighting off the welcome £88m bid from the Transworld Group, Mr Nick Oppenheim's shell company.

The offer, launched in May, lapsed in August.

For the six months to September 30, 1986 Aitken Hume saw its profits recover from a depressed £748,000 to £2,688,000 pre-tax, much in line with City estimates.

The figures included a £143,000 (£1.3m) loss from discontinued activities - the leasing business was discontinued following a full appraisal by the directors of its potential.

Gross revenue improved from £13.53m to £15.57m. The profit before tax on continuing activities broke down as to NSR, the US managed fund arm, £3,011m (£1.85m), UK funds management loss £38,000 (profit £28,000), insurance £743,000 (nil) and banking £398,000 (£448,000). Corporate costs, including unallocated interest, amounted to £1.25m (£256,000).

Tax took £1.15m (£332,000) and extraordinary items, including bid defence costs,

£1.1m this time - other extraordinary items were a property loss of £364,000 and a strategic investment loss of £149,000.

Earnings emerged at 3.37p (1.2p) per share pre-tax and 0.89p after such charges.

The directors said yesterday that they would consider recommending the payment of a final dividend in the light of trading conditions.

Last year's final was passed. For the 12 months to March 1986 the group ran up a loss of £2.48m pre-tax, compared with previous profits of £4.8m. After extraordinary items, the loss on the bottom line totalled £8m.

See Lex

PHIT urges rejection of 160p tender bid

By Paul Cheswright, Property Correspondent

Property Holdings and Investment Trust (PHIT) shareholders will be urged to reject the tender offer of 160p a share, plus a top-up payment, from Apex Group of New Zealand, for 29.9 per cent of the equity.

Mr Arthur John, the PHIT chairman, said yesterday that the offer had still to be defined but he classified the offer as "an unsatisfactory attempt to obtain a measure of back door control."

He doubted whether Apex, controlled by Mr Graham Hamilton, had much of a contribution to make to the development of PHIT.

The PHIT shares yesterday edged through the basic tender price of 160p, a rise of 8p on the day.

Apex is believed to be the second New Zealand company to stalk the British property sector, the first being Chase Corporation. In New Zealand it is in the process of merging with Kape Investments, so that a single group with a market capitalisation of about NZ\$500m (£175.5m) will be created.

Apex/Kape operates as an investment trust with securities in Australia, New Zealand and the UK.

Broadly, the two companies are cash-rich shells. Apex has \$54m of property holdings with development plans worth \$398m. But it is an unknown quantity on the British market.

The terms of its tender offer for PHIT shares, worth a total of £37.47m, at 160p a share, suggest that once a top-up payment is added, Apex is seeking a listed British vehicle.

Although Apex stated in its formal offer that it considered a 29.9 per cent stake in PHIT a "strategic investment," it added that it would not make a general bid for PHIT unless the offer is oversubscribed, in which case it "may reconsider."

A top-up of the 160p would be made if Apex put in a general offer for PHIT which went unconditional, or if somebody else made an offer and Apex accepted for the shares it holds.

The amount of the top-up payment would be the difference between 170p and the price above that per share, of any general offer.

Albert Fisher goes for more US expansion as profits double

BY MIKE SMITH

Albert Fisher Group, the food distribution and service company, yesterday announced that pre-tax profits in the year to August 31 were more than doubled at £8.86m. Most of the expansion was accounted for by acquisitions but organic growth was put at 35 per cent.

The company has also announced its fifth purchase in the US since October 1984, that of the Los Angeles fruit and vegetable distributor Apex Wholesale Produce for a main-man of \$2m (£4.2m). In addition a one-for-three scrip issue is proposed.

In 1986, Fisher achieved a turnover of £116m against £84.9m in the previous year. Earnings per share rose 51 per cent to 11.5p.

The final dividend of 0.9975p on increased capital means the company will be paying out the equivalent of the 2.25p total it had forecast. For the current year, directors expect to maintain the 2.25p total because of the scrip issue, which would represent a one-third increase.

In its statement the board said it believed the strength of management and operations would enable the group to

broaden its product range internationally. It was confident 1987 would present exciting opportunities for expansion.

For the year to end-August, the UK food division saw pre-tax profits of £1.79m, up 46 per cent on 1985's £1.2m (adjusted to include the results of acquisitions as if they had previously been part of the company). UK Distribution was 63 per cent ahead at £1.38m and the third division, US Food Services, showed growth of 26 per cent to reach £4.99m.

The accounts included an extraordinary charge of \$453,000 for the book loss made on disposals. After tax of £2.2m (1985: £0.9m) profits attributable to shareholders were £5.68m (£2.53m).

Apex supplies major restaurants, hotels and hospitals in southern California and Nevada and employs 20 people. In the 13 months to the end of August, it made pre-tax profits of \$733,000 on a turnover of \$21.64m and at the year-end had net tangible assets of \$750,000.

Fisher will pay \$3.5m cash initially but the vendors, who will enter two-year service

contracts on completion of the sale, will receive up to \$2.5m depending on the profitability of Apex over the next two years.

● comment

It is just two years since Fisher acquired its taste for US companies - but American margins of 9.3 per cent in 1985-6 show how easily it can digest them. With gearing at only about 30 per cent it is only a question of time before the company goes on the acquisition trail again. The aim, however, is geographical balance and Fisher is also looking to broaden its base in the UK. On both sides of the Atlantic Fisher's strengths in health and convenience foods and its growing ability to add value to its products should ensure that its standing target for organic growth of 20 per cent is easily surpassed for the current year. The City is expecting pre-tax profits of £11m, putting the shares at yesterday's close of 189p, up 1p, on a prospective price earnings ratio of about 14. For the sector that it high, but Fisher has excellent prospects and there is scope for an even better rating.

Reborn Guthrie doubles to £6.7m



Mr Jock Green-Armstrong, managing director of Guthrie Corporation

IN ITS first figures since its re-appearance as a public company, the Guthrie Corporation increased its pre-tax profits from a depressed £3.5m to £6.68m in the six months to June 30 1986.

Mr Jock Green-Armstrong, managing director, said the disparity between the first and second half performance would be much less marked in 1986 in view of the unusually depressed figures for the first half of 1985.

He was confident that results for the year as a whole would show a satisfactory improvement over the previous year.

The improved first half results were largely attributable to good performances from the aviation services and automotive components divisions. Although turnover in the aviation services division declined from £58.01m to £41.45m, as a result of reduced demand for new planes, the decision to broaden the range of Page's activities had brought improved results.

In the electrical equipment division, Trench Electric continued to perform well, but Ajax suffered from the decline in the steel and metal fabrication industries in the US. Turnover for this division fell from £28.76m to £21.68m.

The Australian companies in the second half will push the division strongly ahead of last year but the group's major aircraft bag will then be empty leaving 1987 dependent on the performance of the solid but less exciting service activities.

Automotive components, thanks to the Ford Taurus contract, will soon be challenging Aviation for the top spot as fire protection is held back by the impact of lower oil prices on customers. The group probably suffered £1m from a stronger pound half against half and any weakening in sterling is seen as good news. Forecasts have stabilised around £17m pre-tax and the shares at 177p are likely to await a clearer 1987 picture before moving on.

● comment

These figures came only two months after the board had re-listed the company at a £123m valuation priced at 150p and those close to the action are well pleased. The sharp rise in profits from Aviation Services owes much to brokerage fees on the sale of wide-bodied jumbo jets in this half. The sale of four more of these circa £25m planes in the second half will push the division strongly ahead of last year but the group's major aircraft bag will then be empty leaving 1987 dependent on the performance of the solid but less exciting service activities.

Automotive components, thanks to the Ford Taurus contract, will soon be challenging Aviation for the top spot as fire protection is held back by the impact of lower oil prices on customers. The group probably suffered £1m from a stronger pound half against half and any weakening in sterling is seen as good news. Forecasts have stabilised around £17m pre-tax and the shares at 177p are likely to await a clearer 1987 picture before moving on.

Rockware edges further ahead

Rockware Group, the glass and plastics manufacturer, showed a rise in pre-tax profits from a restated £106,000 to £193,000 for the 26 weeks to June 29 1986.

Sir Peter Parker, the chairman, said the company was now in the third year of its aggressive recovery programme.

Profit included £515,000 which resulted from a reduction in pension contributions offset by redundancy payments.

Group turnover fell from £56.62m to £55.53m, which excludes inter-company sales of £1.4m.

The company's glass interests reported turnover down from £47.61m to £46.25m, with operating profit before interest and exceptional items down significantly from £1.2m to £626,000.

Sir Peter said Rockware's glass business had borne the brunt of the completion of the new long-term furnace strategy which had involved the rebuilding of two furnaces at Purland and Wheatley, the running down of two furnaces at Bagley, and the re-opening of the moth-balled furnace at Headlands.

Glass profits were further hit by exchange losses and debts amounting to £359,000 from Nigeria and Zambia.

Sir Peter said he expected the benefits of the long-term reorganisation to come through in the second half and added that Rockware had reduced its glass production costs in line with reduced selling prices.

Plastics reported an increase in turnover from £8.17m to £8.55m, with operating profits up to £595,000 from £516,000.

The success of the plastics division was largely due to the results of the Kingston and Norwich plants - figures showed Rockware's Gorbore operation was not yet profitable.

Rockware's engineering con-

cerns turned in an increase in turnover from £838,000 to £1,011,000 but operating profits slumped from £164,000 to £109,000.

Sir Peter said that good export performance by the Burnley plant had been offset by operations had failed to show through fully in the profits because of the poor price levels in the UK glass container industry.

Rockware reported an extraordinary debit of £58,000 and contributed to the loss to ordinary shareholders amounted to £338,000. The loss per share fell from 2.33p in the restated results for the equivalent period last year to 1.83p.

Helene downturn as new subsidiary incurs loss

A loss of £114,000 incurred by its newly-acquired subsidiary, Peter Barron (Models), pulled back pre-tax profits at Helene of London manufacturer of fashionwear, in the six months to June 30 1986.

Profits were down from £624,000 to £480,000 on turnover up from £10.25m to £12.33m. The interim dividend is unchanged at 0.5p net, but stated earnings per 10p share were down from 1.1p to 0.9p.

The directors said trading in

the first half proved extremely difficult, aggravated by the loss at Peter Barron. Consideration for that company was a returnable pound for pound if profits during the next five years were below £300,000 after tax in aggregate. Nevertheless, the directors were taking steps to correct the situation.

The second half had started reasonably well but, because of the importance of the Christmas trade, it was too early to anticipate the final outcome.

Although Apex stated in its formal offer that it considered a 29.9 per cent stake in PHIT a "strategic investment," it added that it would not make a general bid for PHIT unless the offer is oversubscribed, in which case it "may reconsider."

A top-up of the 160p would be made if Apex put in a general offer for PHIT which went unconditional, or if somebody else made an offer and Apex accepted for the shares it holds.

The amount of the top-up payment would be the difference between 170p and the price above that per share, of any general offer.

DIVIDENDS ANNOUNCED

Company	Current payment	Date of payment	Corresponding div.	Total of year	Total last year
Abbey Life	2.5	—	2.2	—	6.9
Aitken Hume	nil	—	2.25	—	2.25
Alkermes	0.25	Dec 5	0.25	—	1.5
Bejan Group	2.25	Nov 24	2	4.25	3.75
Conrad Holdings	—	—	—	—	2.5
Cradley Print	1.65	—	1.5	1.65	1.5
Delyn Ekg	—	Oct 27	1	—	3
Eleco Hlgs	3.1	—	2.7	4.6	3.7
Albert Fisher	10.94	Jan 9	0.84	1.94	1.5
Peapack	1.6	Nov 14	0.5	1.6	4.25
Helene of London	0.5	—	0.5	—	1.63
House of Lerose	3	Dec 5	3	—	8.4
Leisure Investments	110.5	—	0.5	—	—
Monotype Corp	11.6	—	—	—	12.1
Municipal Props	13.7	Nov 11	—	—	4.5
Ufa Ceramic Dist	11	Dec 15	1	—	3.75

Maintaining stable growth.



1985/86 Preliminary Results

Perstorp can report an improved income since last year, which means we have maintained a high level of profitability despite a significant increase in our investments for the development and introduction of new products.

During 1985/86 our sales increased by 14% (SEK 3,930m), and Perstorp Chemtec and Perstorp Compounds in particular showed significant rises, partly as a result of some recent acquisitions.

A Growing Company

Perstorp made several beneficial acquisitions during the year. By gaining La Bakelite SA in France, for instance, we not only acquired one of Europe's largest manufacturers of resins and phenolic moulding compounds - we also added around SEK 250m to our consolidated sales on an annual basis. In addition, by acquiring Lumac BV of the Netherlands and ServoChem AB of Sweden, we have expanded our range of analytical systems for the food and animal feed industries.

Meanwhile, Pernovo (our new business development company) has bought 67% of all the shares in Guided Wave Inc, USA, a company involved with process control systems and instruments, and 49% of the shares in Cubed Composites Inc, USA, who make composite materials.

Investing for Tomorrow

Capital investments remained high during the fiscal year, with investments in property, plant and equipment amounting to SEK 265m, including corporate acquisitions. The largest of these was in Skarplast AB of Sweden, who have built a new factory as well as a lacquering facility and some additional injection moulding machines. These are designed to meet the increased demands of the automotive industry.



Perstorp is an international corporation which has chosen to concentrate on creative chemistry in the areas of specialty chemicals, plastic components, surface materials and bio-technology. Within these fields we hold a leading position in several "niche" markets.

We have production companies in 11 countries throughout Europe, North America and Latin America and over 5,000 employees worldwide.

PRELIMINARY RESULTS CORPORATION 1985/86 1984/85 SEK m.

Sales	3,930	3,452
Manufacturing, selling and administrative expenses	-3,457	-3,018
Operating income	473	434
Cost depreciation	-120	-97
Operating income after depreciation	353	337
Financial expenses	-8	-6
Income after depreciation and financial income expenses	345	331
Extraordinary expenses	-22	-11
Income before allocation and taxes	323	320

Earnings per share (actual tax) 11.35 11.55

Earnings per share (standard tax) 9.40 9.05

Dividend per share 1.85* 1.45

*Proposed by Board of Directors

Quoted on the London Stock Exchange and the Stockholm Bourse.

Send for Details

If you would like to know more about the Perstorp Corporation's performance for 1985/86, simply write to Perstorp Information, Chancery House, Chancery Lane, London WC2 1JQ, or telephone (01) 831 2808.

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28 October, 1986

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VENTURE ECONOMICS & LEGAL QUINCE WICKSTEED

QUEENSLAND COAL FINANCE LIMITED

Floating Rate Notes due 1996

NOTICE IS HEREBY GIVEN that, pursuant to the provisions of clause (b) of the terms and conditions of the Notes, £1,500,000 in aggregate principal amount of the above captioned Notes will be redeemed on November 12, 1986 at the principal amount thereof together with accrued interest thereon to said redemption date. The aggregate principal amount of the Notes outstanding on and after the redemption date will be £3,201,000.

The serial numbers of the Notes to be redeemed are as follows:

28	296	691	1044	1644	2274	2883	3527	4143	4788	5410
64	384	745	1032	1384	1887	2391	2772	3110	3398	4189
107	462	809	1094	1413	1807	2264	2604	2913	3207	4020
149	478	886	1208	1619	2042	2488	2948	3409	3877	4321
202	616	1110	1410	1712	2134	2587	3074	3549	4019	4584
267	618	107	1467	1782	2178	2611	3088	3576	4157	4740
330	648	1071	1517	1995	2507	3010	3520	4039	4577	5080

The above Notes selected were drawn individually by lot in the presence of a notary public.

Interest on said Notes to be redeemed shall cease to accrue on the redemption date and on said date the redemption price will become due and payable on each of said Notes called for redemption. Payment of the Notes to be redeemed will be made upon presentation and surrender thereof, together with all coupons appearing thereon, subject to subscription to the redemption date, at the office of BankAmerica Trust Company of New York, 40 Broad Street, New York, New York 10004, U.S.A., Attn: Debt Securities Processing, 2nd Floor, or at the office of the Bank of America NT and SA, St. George's Building, 250 Broad Street, Hong Kong, or Bank of America NT and SA, 25 Cannon Street, London EC3A 4HN, England, Attn: John Hoppack, Settlement Dept., or Bank of America NT and SA, Bleicherweg 16, CH 8002 Zurich, Switzerland, or Banque Internationale a Luxembourg, S.A., 2 Boulevard Royal, 2283 Luxembourg, Luxembourg.

Coupons which shall mature on or before said redemption date should be detached and surrendered for payment in the usual manner.

QUEENSLAND COAL FINANCE LIMITED

By: BankAmerica Trust Company of New York, as Principal Paying Agent

Dated: October 8, 1986

TAY TAY HOMES PLC

Record Pre-Tax Profits

Results for the year to 30th June:

	1986	1985
	£000's	£000's
Turnover	16,887	13,486
Pre-Tax Profit	1,860	647
Earnings per share	21.2p	7.1p

The Directors are pleased to report excellent pre-tax profits for the year.

Sales in the early part of the current year have been very good and we believe that the Group is now well placed for a further successful year of achievement.

The Directors

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High Low	Company	Ord.	Price	Change	Gross Yield	P/E	Fully
					(%)		Actual
146	118	Ass. Br. Ind.	CULS	130	—	10.0	7.7
126	43	Airspang Group	96	—	7.6	7.9	6.0
48	28	Armstrong & Rhodes	37nd	—	4.2	11.4	6.2
196	108	Barden Hill	195	—	4.6	2.4	22.2
81	42	Bay Technologies	81	+1	4.3	5.3	9.6
201	76	CCL Ordinary	84	—	2.9	3.1	6.7
182	80	CCL 1/2p Conv. Pt.	83	—	8.1	3.8	10.4
263	80	Carborundum Ord.	263	—	16.7	17.6	—
94	83	Carborundum 7/2p Pt.	91	-1	10.7	10.8	12.2
144	46	Deborah Services	144	—	7.0	4.9	15.0
32	20	Frederick Parker Group	23	—	—	—	—
125	60	George Blair	105	—	3.8	3.5	2.7
91	20	Ind. Precision Castings	91	-3	3.0	3.3	24.0
218	183	Isis Group	152nd	—	18.3	12.0	6.7
127	101	Jackson Group	123	—	8.1	4.8	8.6
377	228	James Burrough	370	—	17.0	14.8	10.4
100	85	James Burrough SpE.P.	92	-1	12.9	14.0	—
1,035	342	Multidisc N.V.	820	+40	—	—	43.0
380	280	Record Ridgway Ord.	379	—	—	—	11.7
100	87	Record Ridgway 10pPt	87	-1	14.1	16.2	—
88	32	Robert Jenkins	88	—	—	—	8.9
38	28	Scruttons 'A'	38	-1	—	—	—
125	86	Taylor Carlife	125nd	—	8.7	4.6	7.6
70	26	Trevelyan Holdings	322	—	2.8	2.5	6.7
102	47	Walter Alexander	98cc	-1	8.0	8.0	9.2
228	190	W. G. Yates	197	—	17.4	9.8	18.7

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UK COMPANIES
Beazer sells 29% stake in BM and nets £9m profit
BY NIKKI TAIT
C. H. Beazer, the fast-growing housebuilding group, is selling just over half its stake in BM Group, the construction industry supplier, for a profit of around £9m.
Beazer announced yesterday that it has sold 7.25m shares in BM—approximately 29 per cent—through stockbrokers Scrimgeour Vickers. The shares have been placed with a range of institutions.
That leaves Beazer holding 6.4m shares—or 25.8 per cent—which the company has said it intends to retain for not less than 12 months.
Beazer shares were unchanged at 180p on the news, while BM weakened 5p to 215p. The Beazer stake was acquired when it made a £4.5m bid for BM—then Brahm Miller—in June 1984. The following November, Beazer injected three of its engineering companies into BM in return for shares. Its initial cash offer was 40p but it has sold around the 200p level, giving proceeds of over £14m in cash. The difference between the net asset value of the equivalent BM stake on Beazer's books and those proceeds are put at £9m.
According to Mr E. Thorne, a director of Beazer and a non-executive director at BM, "BM is now a good-sized public company and continually being tagged as a Beazer subsidiary was diminishing its stature. For Beazer, it was an opportunity to raise a substantial profit on the investment." The two companies, which are run autonomously, are also both active on the takeover scene—most recently, with an offer for Bedford Concrete in BM's case and with a tender offer for Dallas-based Gifford-Hill from Beazer—and this has caused timing problems.
Mr R. Shute, chairman and chief executive of BM, is buying 30,000 BM shares from Beazer, raising his total holding to 164,000, or just under 0.1 per cent. Mr Thorne will remain on the BM board in his present capacity.

Low Howard diversifies
BY ALICE RAWSTHORN
Low Howard Spink & Bell, the international advertising agency, yesterday announced the acquisition of Richards Publications, which trades as the Wight Company as a sponsorship and event management consultancy.
The acquisition forms part of Lowe's ongoing strategy of diversifying from advertising into other areas of the marketing services industry. In September when Lowe acquired the public relations consultancy, Good Relations, it created a new division—Lowe Bell Communi-

Eglington and Osceola in £6m merger
By Nikki Tait
Two small Irish oil and gas companies—Eglington and Osceola Hydro-carbons—have agreed a £6m merger.
For every 30 shares in Osceola, Eglington is offering 22 of its own, plus warrants to subscribe within five years for five shares in Eglington at 18p a share. With Eglington standing up higher at 14p yesterday the merger terms—ignoring the warrant consideration—value Osceola at just over 10p and the combined group at around £6m.
The two companies already have links—Eglington's founder and chairman, Mr E. O'Connell, is also a director of Belfast-registered Osceola and both companies invested in a Colombian oil prospect when hopes of large funds pushed Eglington shares to 65p. Mr O'Connell, who took no part in the decision to recommend the offer terms, holds a 2 per cent stake in Osceola, plus options over a further 4 per cent of its shares.

Amari parts company with broking firm
Amari, one of Europe's largest independent metals and plastics distributors, has parted company with Hoare Govett, formerly joint brokers to the company alongside Kitcat & Aitken.
Hoare Govett is believed to have been concerned about the sales by Amari directors of personal shareholdings in the company without prior notification to its brokers. The share sales occurred in 1985 and again last April. At the end of May, Amari announced a £10.5m rights issue.
Last week, Mr J. Pither, managing director of Amari, sold some further preference shares from his personal holding without prior consultation with Hoare Govett, and shortly afterwards the company severed its links with the brokers. Kitcat will now act as sole brokers to the company.
Amari directors were unavailable for comment yesterday. Amari shares were 1p higher at 111p.

- BOARD MEETINGS**
- TODAY: J. Williams, Brewmaster; Dowella, Downlands, East Rand Gold and Uranium, Elswick, Hunting Associated Industries, London Island Investment Trust, Micro Focus, Nu-Swiss Industries, River and Mercantile Trust, Sangers Photographs, Sarsfield Mortgage and Trust, Sarsfield Com-
 - panies International Trust, TDS Circuits, Trenwood.
 - FRIDAY: Fleming Japanese Investment Trust, Free State Consolidated Gold Mines, G. R. (Holdings), Highland Electronics, John Kent, Orange Free State Investments, Walkom Gold Mining.

The FT's property pages... where Englishmen sell their castles.

They don't have to be castles. The property pages are selling executive homes, country houses, villas, farms, shooting lodges, stately piles and other residential properties. The property pages are prominently featured in the Weekend section of the Saturday paper. And there's no denying the appeal of the FT. It sells over a quarter of a million copies each day, and on Saturday it's read by nearly one million people! In fact, the FT reaches many people other quality nationals don't. Some might also think that Country Life reaches more of the right people than the Weekend FT. But they'd be wrong. Almost twice as many high earners read the FT than read Country Life. With knowledgeable editorials on the property market, and high quality reproduction of black and white photographs, plus the option of spot and full colour... the property pages are now the hunting ground of affluent Englishmen looking for new homes.



For more information, contact Francis Phillips on 01-248 8000 ext: 3252

No FT... no new king of the castle.

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COMMERCIAL PAPER

The Financial Times proposes to publish a survey on the above subject on Friday 28th November 1986.

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UK COMPANY NEWS

Currencies blamed for Fogarty fall

BY ALICE RAWSTHORN

Fogarty, the home furnishings manufacturer, yesterday reported a sharp fall in pre-tax profits to £126,000 in the first six months of the year due to lacklustre retail sales and the impact of adverse exchange rates on raw material costs.

The most significant factor behind the fall in profits was the strength of the European currencies—the Deutschmark and Belgian and French francs—in which Fogarty sources raw materials.

Internal restructuring also held back growth as Fogarty upgrades its product range, improves productivity and establishes a new division to manufacture products for the elderly.

Mr M. K. Rose, chairman of this ladies' fashionwear designer, manufacturer and retailer, attributed the increase to good results from Holland and the elimination of unprofitable activities at home following rationalisation.

Dutch boost takes House of Lerosse to £0.76m

AN ADVANCE in pre-tax profits, from £312,000 to £765,000, was made by the House of Lerosse in the first half of 1986.

Tay Homes picks up to beat £1.8m

TAY HOMES, the Yorkshire-based builder, has returned to its original growth expectations following the adverse effect of the miners' strike on its results in 1984-85.

Mr Trevor Spencer, chairman, reported that sales in the early part of the current year had been very good and the forward situation was most encouraging.

Monotype looks to second half profit surge

Monotype Corporation, the hi-tech printing company which came to the USM in May this year, turned in pre-tax profits up from £288,000 to £413,000 in the first half to June 30 1986.

Delvyn recovery continues with £43,000 profit

Reflecting a continuation of last year's overall improvement and some benefit from a reduction in the proportion of seasonal business, Delvyn Packaging lifted its first half operating profit from £11,000 to £43,000.

Leisure Investments doubles up

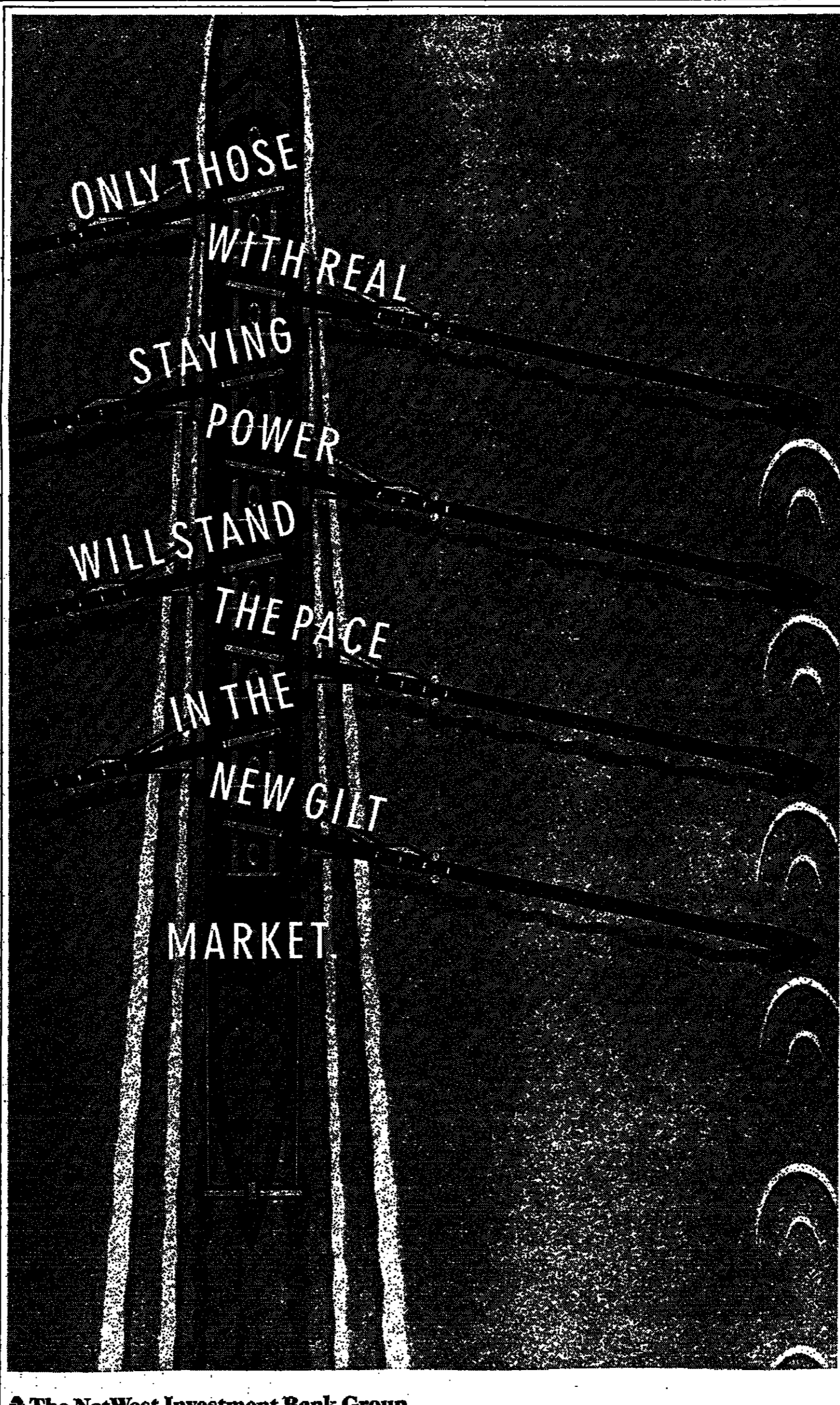
THE STRATEGY of developing its leisure activities enabled Leisure Investments to virtually double its profits over the 1985-86 year.

The directors said yesterday that the achievements of the past 12 months had created a sound base for a further substantial increase in profits during the current year.

Turnover for the year to end-June 1986 improved by £588,000 to £2,050,000 and at the pre-tax level profits advanced from £405,000 to £805,000.

UK ECONOMIC INDICATORS

Table with multiple columns: 1985, 1986, 1st qtr, 2nd qtr, 3rd qtr, 4th qtr, Jan, Feb, Mar, Apr, May, June, July, August, September. Rows include: ECONOMIC ACTIVITY, OUTPUT, EXTERNAL TRADE, FINANCIAL, INFLATION.



Every member of the new gilt market believes that there are too many firms chasing too little business. Yet everybody believes that their own firm possesses the enduring qualities which will allow it to succeed and prosper.

† From January 1986 includes amounts outstanding on credit cards.

UK COMPANY NEWS

This announcement appears as a matter of record only.



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Morgan Grenfell & Co. Limited

Westpac Banking Corporation

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Hambros Bank Limited

The Industrial Bank of Japan, Limited

The Sanwa Bank Limited

Singer & Friedlander Limited

The Taiyo Kobe Bank, Limited

Bank of Ireland

Agent Banks

The Chase Manhattan Bank, N.A.

Kleinwort Benson Limited

October 1986

Abbey Life raises its interim by 12%

By Nick Banker

Abbey Life, the life assurance and unit trust group, has announced an interim dividend increased by 12 per cent to 2.5p per share. The dividend was justified by "encouraging progress" which had continued into the third quarter of the year, said Mr Michael Hepher, group chairman. The group had been particularly active in launching new products, including home loans, mortgage protection policies and Healthmaster (a permanent health insurance policy).

In the first six months of the year, new initial commissions fell to £23.3m, down three per cent on the same period last year, but that was expected because 1985 figures were boosted by a sudden pre-Budget boom in pensions sales. Mr Hepher said.

But in the second quarter of 1986 new initial premiums rose by 22 per cent, which was "a better indication of the underlying trend." Third quarter trading had remained at "a high level" compared with last year.

Sales through the group's agency division had performed "particularly strongly," but the broker division had continued to experience difficult sales conditions with increasing competition from major traditional life companies.

Utd Ceramic up 10%

United Ceramic Distributors, the West Midlands-based wall and floor tiles distributor and manufacturer of lead crystal products, increased turnover by 12.4 per cent and pre-tax profits by 10.2 per cent in the half-year to June 30. Profits rose from £116,962 to £127,668 and turnover from £2.7m to £4.15m. The interim dividend is held at 1p. For the year ended December 31 1985 the company paid a total of 2.75p pre-tax profits of £255,486.

Bejam rise held to 2.5% as margins are squeezed

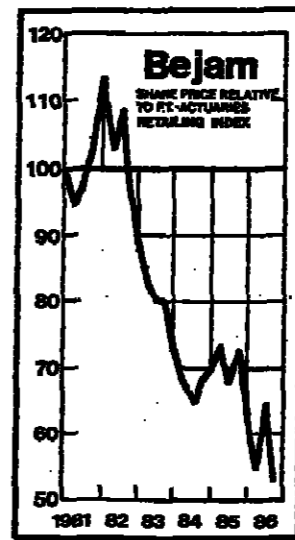
WITH THE addition of the Victor Value stores, the Bejam Group pushed up its sales by 19 per cent to £402m in the year ended June 28 1986. But the pre-tax profit showed only a 2.5 per cent rise, from £19.22m to £19.7m.

Results of Victor Value (the limited range discount grocery chain) were included for 20 weeks. Its sales reached £244m and its profits marginally exceeded the cost of funding the investment, as expected, said Mr John Apthorp, chairman.

Sales in the mainstream business of operating freezer centres rose by 8.8 per cent, from £30.64m to £33.99m, with food ahead 8.5 per cent to £30.26m and freezers and microwave cooker up 9.4 per cent to £28.78m. Other sales were £8.9m (£8.1m).

Mr Apthorp said the year was active in property terms, with the opening of 18 new freezer centres, four of which were replacements for smaller units. The resulting net increase in selling space was the most the group had added in one year, bringing the total to significant over 1m sq ft in 228 locations.

He expressed optimism for the current year. Preliminary figures indicated a "worthwhile



This time there were extraordinary credits of £3.5m (debts £271,000), which came principally from the disposal of a 50 per cent investment in Olaf, a group of food processing companies.

The interim figures had warned the market that this was not to be Bejam's best year, and relief that the company managed to make any profits at all took the shares up 5p to 155p. The adverse factors were much as before: rising (and uncapped) interest charges on store openings, unseasonal freezer food weather, and overheads outpacing a price inflation rate of just 1 per cent. The sales recovery in evidence for the current year suggests that the prospects are brightening again. Higher turnover at the existing stores, more sales from the new ones, and a net contribution of perhaps £1m from Victor Value should put £23m within reach after a prospective p/e ratio of 13 after a 36 per cent tax charge. At that level the shares may have some upward leeway, but do not appear likely to create mass defections from Iceland Frozen Foods.

Eleco's £2.7m matches forecast

Eleco Holdings, the construction and electrical engineering group which successfully fought off a takeover bid from Whitecroft in August, has matched the profits and dividend forecast made as part of its defence. However, the accounts revealed an extraordinary debit of £32,000 as the cost in feeding off Whitecroft.

The directors said the management team created over the last three years had amply fulfilled expectations and it was an opportune time for the leading member of the team, Mr M. J. Webster, to take over the responsibilities of group

managing director. Mr Webster takes up the post on January 1. The successful defence of the unsolicited Whitecroft bid, said the directors, had led to the company's shares being re-rated and that given no serious deterioration in the level of economic activity, the board reaffirmed its confidence in the future progress of the company.

Pre-tax profits for the year ended June 30 totalled £2.72m, up 23 per cent on the previous year on turnover around 8 per cent higher at £27.74m. The tax charge rose from £562,000 to £249,000. The board proposes a final dividend of 3.1p

a share, making a total of 4.6p (£3.7p). During the Whitecroft bid defence, Eleco forecast a dividend total of not less than 5.5p for the year ended June 1987.

The major restructuring of the company's interior and exterior lighting division at Romford had been completed and was proving both cost and sales effective, while expansion of the group's electrical trunking business would have beneficial effects on the division's profits.

On the construction side, expansion and profit growth was continuing and the core activities remained buoyant.

APPOINTMENTS

Reorganisation at United Biscuits

UNITED BISCUITS is making changes to its organisational structure. UB Foods Europe (UBFE) under its executive director, Mr F. W. Knight, has until now comprised the three major manufacturing companies in the UK, biscuits, UP foods and frozen foods, plus distribution and buying. In order that UBFE can be more effective, the functions of research and technology and of management services will become part of the company. Mr David Hoyle and Mr Roger James their respective directors will join the board. Both departments will continue to provide services to other UB companies. Mr Mike Doyle, production director, UB Biscuits, is appointed personal director of UBFE from December 1. Mr Alan Palmer, managing director of Westmex, is appointed managing director, Continental business. UB Foods US is a new organisation which will encompass both the Keebler Company and Specialty Brands, the two US food processing operations in the US. Mr T. M. Garvin, president and chief executive of the Keebler Co, since 1978, will be president and chief executive of the company. He retains his current responsibilities at Keebler. There is no appropriate position in the new structure for Mr I. Peter Hooper, president and chief executive of Specialty Brands, who has left the group by mutual consent.

At Group Services the following appointments have been made: Mr Lochy Maclean, has been appointed group director of human resources. Reporting to the chief executive he will be responsible for management development, succession and remuneration. He will also be responsible for ensuring that group companies are pursuing best practice in their dealings and communications within the group and with the outside world. Mr Brian Chadbourne is appointed group business planning director. He will co-ordinate the long-range plans of the business and the formulation of group strategy for the future.

Mr George C. Towler has been appointed chairman of MAINME HOLDINGS following the retirement of Mr J. N. Smallwood at the annual meeting. Mr Towler will also continue as joint managing director, a position he has held since the formation of the group. The group's finance director, Mr Eric Smith has been

appointed joint managing director in place of Mr R. A. McFadden, who has stepped down to concentrate on the development of the group's commitment to combined heat and power within the UK.

Mr Terry Turner has become sales director for EVER READY. He was previously general sales manager.

At ALEXANDERS LAING & CRUICKSHANK HOLDINGS, the international securities division of Mercantile House Holdings, Mr E. W. Lupton, Mr G. C. Werrick and Mr R. J. Bejam have been appointed as directors of its investment management division, Laing & Cruickshank Investment Management Services.

Mr A. R. D. McArthur became president of the NATIONAL ASSOCIATION OF STEEL STOCKHOLDERS on October 9. His appointment followed the resignation of Mr T. R. Baxter-Wright from his company which led to his resignation from the association. Mr McArthur is managing director of the McArthur Group.

BIL BRIERLEY INVESTMENTS LIMITED INTERNATIONAL INVESTOR

FINANCIAL RESULTS FOR THE YEAR ENDED 30 JUNE 1986

	1986 NZ\$M	1985 NZ\$M	1984 NZ\$M
PROFIT BEFORE TAX	397.5	209.3	111.0
PROFIT ATTRIBUTABLE TO PARENT COMPANY	179.4	93.4	44.7
SHAREHOLDERS FUNDS	939.5	394.6	265.9
CAPITAL FUNDS	2,327.0	868.3	564.4
GROSS ASSETS	5,644.3	2,799.0	1,565.5

FINANCIAL YEAR HIGHLIGHTS

- 62% growth in adjusted earnings to 26.7 cents per share.
- 96% growth in dividends per share from 5.1 cents to 10 cents.
- 89% increase in Share Portfolio to over NZ\$1.7 billion.
- 264% increase in market capitalisation to NZ\$5 billion.
- 106% growth in shareholder numbers from 46,000 in 1985 to 95,000 in 1986.



NEW ZEALAND • AUSTRALIA • UK • USA • HONG KONG

NEW INTEREST RATES

Base Rate

Increased by 1% to 11% per annum with effect from 15th October, 1986.

Deposit Accounts

Interest on Deposit Accounts is increased by 0.65% to 5% net p.a. with effect from 15th October, 1986.

For customers who receive interest gross, the rate is increased to 6.69% p.a.

Save and Borrow Accounts

Interest on credit balances is increased to the above Deposit Rate with effect from 12th November, 1986 and interest charged on overdrawn balances remains at 19.5% p.a. APR 20.9%.



Midland Bank

Midland Bank plc, 27 Poultry, London EC2P 2BX

Interest Rate Change

Allied Irish Banks plc announces that with effect from close of business on 15th October 1986, its Base Rate was increased from 10% to 11% p.a.



Allied Irish Bank

Head Office - Britain: 64/66 Coleman Street, London EC2R 5AL. Tel: 01-588 0691 and branches throughout the country.

TUDORBURY SECURITIES FIMBRA BUY OR SELL TSB CASH SETTLEMENT Tel: 01-222 9080 5 Old Queen Street London SW1R 9JA

I.G. INDEX FT for October 1,280-1,286 (+25) Tel: 01-228 5699

AUTHORISED UNIT TRUSTS & INSURANCES

Whitbread Unit Trust Managers
2 Honey Lane, London EC2V 9DT
01-404 9095-6

INSURANCES

AA Friendly Society
Investment Dept M & G Inv Mgt Ltd
PO Box 93 Cardiff CF1 4WV
AA Friendly Soc Ltd 182-3

Abbey Life Assurance Co Ltd
90 Holborn Road, Birmingham
B5 7LQ
01-262 9273

Acton Life Assurance Co Ltd
15 St John St, London EC2V 4AE
Life Funds (Assurance) Dept
01-403 2303

Alfred Duncker Assurance Plc
Alfred Duncker Co, London EC1A 3BB
01-262 9292

Amersham Life Ass. Co. Ltd.
80 Holborn Rd, Birmingham
B5 7LQ
01-262 9294

British National Life Assurance Co Ltd
Britannia Road, Harrogate
HG1 2JH
01-404 6111

Canada Life Group
24 Hope St, Port of Spain, Havana
01-404 6112

City of Edinburgh Life Assurance
46 Charlotte St, Edinburgh EH2 4HG
01-222 1455

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INSURANCE, OVERSEAS & MONEY FUNDS

Table listing various insurance and overseas fund products, including company names, fund names, and numerical values.

Table listing various overseas fund products, including company names, fund names, and numerical values.

Table listing various money fund products, including company names, fund names, and numerical values.

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Table listing various insurance and overseas fund products, including company names, fund names, and numerical values.

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Table listing various money fund products, including company names, fund names, and numerical values.

Table listing various money fund products, including company names, fund names, and numerical values.

Money Market Trust Funds

Bank Accounts

NOTES

TRADITIONAL OPTIONS

Table listing traditional options with columns for instrument type, name, and price.

COMMODITIES AND AGRICULTURE

Saudis get tough with Opec

BY RICHARD JOHNS

HIGH LEVEL pronouncements from Riyadh have become a standard feature of Saudi Arabia's negotiating tactics in the non-communist world. For this reason Saudi Arabia and Kuwait took the initiative last December in launching Opec on the hazardous policy of giving priority to recovery of market share—a policy which many Opec members believe was a disastrous mistake.

This was seen to be an untenable position for countries which could produce at very low cost and enjoyed easily the biggest reserves in the non-communist world. For this reason Saudi Arabia and Kuwait took the initiative last December in launching Opec on the hazardous policy of giving priority to recovery of market share—a policy which many Opec members believe was a disastrous mistake.

Although the Saudis' statement reaffirmed a target of about \$18 the question remains why it should have taken a somewhat confrontational line just when Opec had achieved a fragile unity.

King Fahd of Saudi Arabia was the member foremost in demanding a "scientific" basis for production entitlements taking into account demography and other factors. Any attempt to find new "parameters" for production quotas would, however, reduce the entitlements of the poorest member states. It could only be partly relevant to any final compromise because everyone wants a bigger proportionate share and no one will accept less.

The Saudi Government also reaffirmed, however, its belief in the need to establish prices in the \$17 to \$19 a barrel range. A day earlier the Kuwaiti Council of Ministers made even stronger demands. It said the present two-month interim accord which expires at the end of the month, should not be renewed unless agreement could be reached for reallocating quotas by November 1.

Oil prices yesterday recovered the losses made since the beginning of the week, with Brent futures recovering from 150 cents higher at over \$14 a barrel. The move in London mirrored a rise in New York which began late on Tuesday. Traders said that the turn was sparked by rumours that Opec was close to reaching an agreement, and although these proved unsubstantiated, some dealers still seemed optimistic that the meeting might end soon.

By yesterday afternoon the price of West Texas Intermediate was up about 30 cents to nearly \$15, in trading that was described as thin.

Yesterday evening as ministers once again to thrash out the issue of quotas delegates were still uncertain just how far Saudi Arabia would go in asserting its position. It is generally assumed, however, that the heavyweights would not go so far as to revert to a "price war" which they alone can afford.

The Gulf Co-operation Council, consisting of Saudi Arabia and Kuwait with Qatar, the United Arab Emirates, Oman and Bahrain, has been recovering by the heavyweight Arab producers of a share of Opec production more in line with the size of their oil reserves.

al Sabeh, Kuwait's Oil Minister. As early as 1981 Sheikh Yamani pointed out the difference of interests between those countries with large reserves and others with much less oil. The Kingdom recognised early that its long-term interest was prolonged the world's dependence on oil by preventing prices from rising excessively.

extra allocation for the last two months of 1986, at a time when demand for Opec oil will not be much more than 17m barrels a day.

The general view was that the two oil powers were seeking to maximise pressure to exact concessions from the other under any long-term deal. In practice this could only benefit the major producers when they support Opec oil in at least 1m barrels a day higher than in the immediate prospect. Saudi Arabia is also trying to frighten members who have "cheated" in the past into keeping their discipline.

South Pacific fish pact near

BY CHRIS SHERWELL IN SYDNEY

PROSPECTS FOR a long-sought fishing agreement between the US and a number of South Pacific nations appeared to improve yesterday with the tabling of a revised offer from Washington and a firm commitment by US officials to reach a deal.

The outcome of the week-long talks, taking place in the Tongan capital of Nuku'alofa, is crucial because it could dictate the course of American relations in a strategically important region.

US was determined to reach a conclusion. The total US offer is thought to consist of licence fees to fish for tuna amounting to \$12.5m and an aid package of some \$30m.

Japan steps up gold purchase. JAPAN HAS been buying large amounts of gold again in a secretive operation which helps to maintain its record surplus in trade with the US.

Prices rise for Zimbabwe tobacco

BY TONY HAWKINS IN HARARE

ZIMBABWE'S fire-cured tobacco crop increased in value by 75 per cent in 1986 to \$255.5m (\$215m) mainly reflecting higher leaf prices at the Harare auction sales which ended this week.

Commenting on the sales, Mr Jeremy Webb-Martin, the president of the Zimbabwe Tobacco Association which represents growers, said the higher leaf price reflected improved quality. He predicted a significant increase in fire-cured leaf production next season as a result of a decision to lift quotas on tobacco output.

Such large gold purchases have two major side benefits for the government. The need to buy dollars to purchase gold on the international market inevitably supports the rate of the dollar against the yen at a time when Japan does not want a further rapid yen rise, which it says harms its economy.

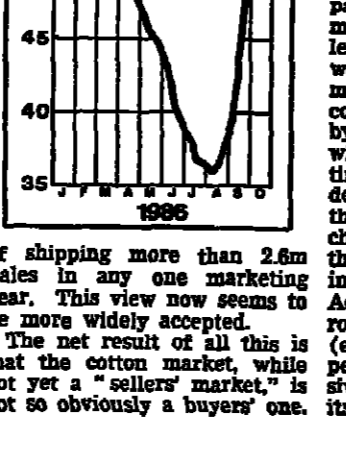
Confidence returns to the cotton market

BY RICHARD MOONEY

CONFIDENCE is cautiously returning to the world cotton market after the depths to which prices plummeted during the summer.

In early October, the world price rose above 50 cents a lb for the first time in more than six months. Producers, most of whom need a price of 60 cents or more to make a decent return, are not yet out of the woods, but they will certainly be much relieved. Only two months ago, they were watching the New York futures quotation languishing at a 12-year low of 32 cents.

inclined to take a less alarmist view of the stocks position. Some traders have been arguing that the situation was not as bad as it appeared as 17.5m bales, about half the world stockpile, was held by China, which was physically incapable



Overall, Cotton Outlook forecasts a world crop in 1986/87 of 72.3m bales, against world consumption of 74m bales. The projected shortfall may be quite modest, but the prospect of any shortfall at all has been enough to breathe new life into a market which had been bracing itself for a further addition to stocks, which already exceeded 50 per cent of annual demand.

LONDON MARKETS

THE GOLD price came under further pressure yesterday with the London bullion market quotation adding \$8.25 to \$428.25 a troy ounce. Dealers said the bearish tone was influenced by doubts that agreement would be reached on new quotas at the Opec talks in Geneva.

REUTERS INDICES

Table with columns for Oct 14, 15, 16 and 17, showing various market indices and their changes.

MAIN PRICE CHANGES

Table showing price changes for various commodities like Metals, Copper, Nickel, Tin, Lead, Zinc, and Tin.

ALUMINIUM

Table showing aluminium prices for different grades and quantities.

COPPER

Table showing copper prices for different grades and quantities.

COFFEE

Table showing coffee prices for different grades and quantities.

LEAD

Table showing lead prices for different grades and quantities.

NICKEL

Table showing nickel prices for different grades and quantities.

TIN

Table showing tin prices for different grades and quantities.

ZINC

Table showing zinc prices for different grades and quantities.

GOLD

Table showing gold prices for different quantities and grades.

GOLD AND PLATINUM COINS

Table showing prices for various gold and platinum coins.

SILVER

Table showing silver prices for different quantities and grades.

SOYABEAN MEAL

Table showing soyabean meal prices for different quantities and grades.

RUBBER

Table showing rubber prices for different quantities and grades.

US MARKETS

COFFEE FUTURES experienced a technical reversal as the recent volatility of the market continued with an early 50 cent take December values to just above 170¢ per pound, a long-term chart objective amongst some analysts' reports.

However, reports of active roaster interest at these lows encouraged some bearish short-covering to leave the market over \$1 higher on the day at 183.15¢ per pound. Floor sources reported at least one fund operation of covering part of its considerable short position. Gold found support in another key reversal, opening \$4 down in the December position to move to lows of \$423.25 per oz before finding cautious support, after spot prices hovered precariously around \$420 in mid-session. Following nervous consolidation late buying, mostly short-covering ahead of today's industrial production figures, took levels to a late test of the \$430 level before the market settled at \$425.7.

NEW YORK

Table showing New York market prices for commodities like Aluminium, Cocoa, Coffee, and Cotton.

CHICAGO

Table showing Chicago market prices for commodities like Live Cattle, Hogs, and Pork.

COCAOA

Table showing cocoa prices for different quantities and grades.

COFFEE

Table showing coffee prices for different quantities and grades.

COPPER

Table showing copper prices for different quantities and grades.

PORK

Table showing pork prices for different quantities and grades.

SOYABEAN

Table showing soyabean prices for different quantities and grades.

CRUDE OIL

Table showing crude oil prices for different quantities and grades.

POTATOES

Table showing potato prices for different quantities and grades.

GRAINS

Table showing grain prices for different quantities and grades.

SUGAR

Table showing sugar prices for different quantities and grades.

HEAVY FUEL OIL

Table showing heavy fuel oil prices for different quantities and grades.

LEADED GASOLINE

Table showing leaded gasoline prices for different quantities and grades.

FOREIGN DOLLAR

ONLY MARKET

Table of British Funds with columns for High, Low, Stock, Price, Div, Yield, and various fund names like 'Shorts (Lives up to Five Years)', 'Five to Fifteen Years', and 'Over Fifteen Years'.

AMERICANS - Cont.

Table of American Stocks with columns for High, Low, Stock, Price, Div, Yield, and various company names like 'Aluminum Co. of America', 'American Express', and 'AT&T'.

LONDON SHARE SERVICE

BUILDING, TIMBER, ROADS - Cont.

Table of Building, Timber, and Roads stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Balfour Beatty', 'Crested Butte', and 'Hammill'.

DRAPERY & STORES - Cont.

Table of Drapery and Stores stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Debenhams', 'Debenhams Group', and 'Debenhams Retail'.

ENGINEERING - Continued

Table of Engineering stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Bentley Systems', 'Bentley Systems Group', and 'Bentley Systems Retail'.

INDUSTRIALS - Continued

Table of Industrial stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'British Airways', 'British Airways Group', and 'British Airways Retail'.

CHEMICALS, PLASTICS

Table of Chemicals and Plastics stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'ICI', 'ICI Group', and 'ICI Retail'.

ELECTRICALS

Table of Electrical stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'British Electric', 'British Electric Group', and 'British Electric Retail'.

FOOD, GROCERIES, ETC.

Table of Food, Groceries, and other stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Asda', 'Asda Group', and 'Asda Retail'.

INDUSTRIALS (Miscellaneous)

Table of Miscellaneous Industrial stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'British Airways', 'British Airways Group', and 'British Airways Retail'.

INDEX LINKED

Table of Index Linked stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Index Link', 'Index Link Group', and 'Index Link Retail'.

CANADIANS

Table of Canadian stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Alcan', 'Alcan Group', and 'Alcan Retail'.

BANKS, HP & LEASING

Table of Banks, HP & Leasing stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Bank of America', 'Bank of America Group', and 'Bank of America Retail'.

COMMONWEALTH & AFRICAN FUNDS

Table of Commonwealth and African Funds with columns for High, Low, Stock, Price, Div, Yield, and various fund names like 'Commonwealth Fund', 'African Fund', and 'Commonwealth & African Fund'.

LOANS

Table of Loans with columns for High, Low, Stock, Price, Div, Yield, and various loan names like 'Loan Fund', 'Loan Group', and 'Loan Retail'.

BEERS, WINES & SPIRITS

Table of Beers, Wines & Spirits stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Beck's', 'Beck's Group', and 'Beck's Retail'.

FOREIGN BONDS & RAILS

Table of Foreign Bonds & Rails with columns for High, Low, Stock, Price, Div, Yield, and various bond and rail names like 'Foreign Bond', 'Rail Fund', and 'Foreign Bond & Rail'.

AMERICANS

Table of American stocks with columns for High, Low, Stock, Price, Div, Yield, and various company names like 'Aluminum Co. of America', 'American Express', and 'AT&T'.

BUILDING, TIMBER, ROADS

Table of Building, Timber, and Roads stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Balfour Beatty', 'Crested Butte', and 'Hammill'.

ENGINEERING

Table of Engineering stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Bentley Systems', 'Bentley Systems Group', and 'Bentley Systems Retail'.

HOTELS AND CATERERS

Table of Hotels and Caterers stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Hilton Hotels', 'Hilton Hotels Group', and 'Hilton Hotels Retail'.

INDUSTRIALS

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DRAPERY & STORES

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FOOD, GROCERIES, ETC.

Table of Food, Groceries, and other stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Asda', 'Asda Group', and 'Asda Retail'.

INDUSTRIALS (Miscellaneous)

Table of Miscellaneous Industrial stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'British Airways', 'British Airways Group', and 'British Airways Retail'.

ENGINEERING

Table of Engineering stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Bentley Systems', 'Bentley Systems Group', and 'Bentley Systems Retail'.

HOTELS AND CATERERS

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FOOD, GROCERIES, ETC.

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INDUSTRIALS (Miscellaneous)

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FOOD, GROCERIES, ETC.

Table of Food, Groceries, and other stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'Asda', 'Asda Group', and 'Asda Retail'.

INDUSTRIALS (Miscellaneous)

Table of Miscellaneous Industrial stocks with columns for High, Low, Stock, Price, Div, Yield, and company names like 'British Airways', 'British Airways Group', and 'British Airways Retail'.

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INDUSTRIALS - Continued. Table listing various industrial stocks with columns for stock name, price, and other financial metrics.

LEISURE - Continued. Table listing leisure-related stocks such as hotels, resorts, and entertainment venues.

PROPERTY - Continued. Table listing real estate and property-related stocks.

INVESTMENT TRUSTS - Cont. Table listing various investment trusts and funds.

FINANCE, LAND - Cont. Table listing financial institutions, banks, and land-related stocks.

MINES - Continued. Table listing mining stocks from various countries, including diamonds and gold mines.

INSURANCES. Table listing insurance companies and their stock prices.

NEWSPAPERS, PUBLISHERS. Table listing newspaper and publishing companies.

SHIPPING. Table listing shipping companies and their stock prices.

OVERSEAS TRADERS. Table listing international trading companies.

PLANTATIONS. Table listing plantation and agricultural stocks.

REGIONAL & IRISH STOCKS. Table listing regional and Irish stocks, including a section for 'Recent Issues' and 'Rights'.

NOTES. A section containing various notices, legal disclaimers, and information regarding the publication of the Financial Times.

LONDON STOCK EXCHANGE

Equities brush aside moves towards dearer money and impart steadier trend to gilts

Account Dealing Dates table with columns for Open, Declared, Last, Account, Dealings, Shares, Day, Date, and Day.

London's securities markets recovered their poise yesterday as the City settled down to await tonight's speech at the Mansion House by the Chancellor of the Exchequer.

Both markets sectors opened nervously against a backdrop of firmer rates in the money markets and suggestions from some leading analysts of the credit market that a further one point rise in base rates could not be long delayed.

But steadiness in the pound helped reinforce the more optimistic analysts, who agree with the Chancellor's view that it is not necessary to raise base rates again.

The market was also optimistic ahead of a promised statement from the OPEC meeting in Geneva.

Eight selling took Government bonds down by more than a full point in the morning. But firmness in bond futures encouraged bearishness in the cash market, and scattered gains cleared the market by the close.

The equity market brushed off the sellers within the first half hour, when buyers appeared for ICI and for the oil majors. Glaxo recovered most of the previous day's fall, helped by a generally favourable press review of the trading figures.

Oil shares turned better as firmer prices for crude reflected hints that the OPEC ministers might succeed in finding agreement on pricing policies.

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Others in the sector made sympathetic progress with improvements of 2 and 3 respectively seen in Humber, at 285p, and Morgan Grenfell, at 385p.

Confirmation that the group is to help modernise telecommunications systems in the Yangtze delta region of China helped Cable and Wireless, at 324p, to retrieve 7 of Tuesday's decline of 17.

Although closing a few pence below the day's best, GKN still attained a rise of 14 at 265 following its buying. Hawker moved up 8 to 447p as investors showed an interest ahead of next Wednesday's half-year figures and Vickers added the same amount at 358p on hopes of Chinese orders from the Peking Airport.

Rumours of an imminent US acquisition continued to attract buyers to Delta which advanced 12 to 41p, while Cable and Wireless added 5 at 181p following reports of a brokers lunch with the company.

Sturup put on a resilient performance. Maris and Spencer rallied 5 to 197p, and Burton, still benefiting from its innovative cash-raising proposals, added 6 to 260p.

Dieman put on a few pence to 342p aided by an investment recommendation from brokers de Zoete and Bevan.

The confident tenor of the chairman's statement at the group's annual meeting prompted fresh support for Barmar, another 7 up at 235p, while persistent speculative interest lifted Alkerm 4 to 203p, and Wigmore 3 to 155p in response to the more-than-doubled interim profits.

But news of the first-half deficit left Alibon 4 cheaper at 58p.

Freemans volatile. Freeman's, the South London-based order house proved to be one of the session's more volatile counters, marked down to 466p at one stage in reaction to adverse comment concerning its takeover of Cable and Wireless.

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advance was halted by a Wood Mackenzie "sell" recommendation and with investors content to sit on the sidelines awaiting any further stakebuilding by Far Eastern interests, the shares drifted a couple of pence lower to 775p.

The clearer edged forward on further consideration of the base rate increases. Natwest added 4 at 518p and Barclays firmed 3 at 460p.

Royal, 10 better at 812p, led a modest rally by Composites. General Accident improved 8 at 827p as did GEE at 807p.

Elsewhere, Abbey Life cheapened a few pence at 188p following the interim statement, but vague rumours of a possible bid from the TSB left London and Manchester 4 higher at 200p.

TSB moved up to 85p as persistent small selling abated, but the absence of any worthwhile support meant a drift back to close unchanged at 84p.

Interest in the Building sector was confined to a handful of stocks. Blue Circle picked up 12 at 460p as order book improved, while Marley firmed 4 to 113p on talk of a broker's profits upgrading.

BPB Industries improved 6 to 51p and Redland hardened a couple of pence to 380p.

Elsewhere, Williams moved up 8 to 184p as institutional support revived and John Fianlan improved 8 to 74p in a restricted market.

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FINANCIAL TIMES STOCK INDICES table with columns for Government Secs, Fixed Interest, Ordinary V, Gold Mines, etc., and sub-tables for S.E. ACTIVITY and LONDON REPORT AND LATEST SHARE INDEX.

Albert Fisher, after touching 187p on the excellent preliminary figures and proposed one-for-one scrip issue, eased back to close just a penny dearer on balance at 187p.

Pilkington rise. Press speculation about a possible bid from RTZ kept Pilkington in the limelight among miscellaneous industrial leaders.

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boosted by talk of a broker's circular, put on 8 at 385p. Following news of the Apex Group tender offer, Property Holding and Investment gained 8 more to 163p; the PRIT board are advising shareholders to reject the offer.

Among Leisure issues, WSL rose following publicity given to a broker's recommendation and gained 6 to 165p.

Potential investors in Jaguar were initially put off by the share's weakness on Wall Street overnight following Goldman Sachs's well-publicised sale.

Trading here was subdued and Jaguar drifted back to 516p before revived demand later in the session brought a close of 2 higher on balance at 520p.

Dewey emerged from a lethargic spell when sudden buying drove back to 516p before revived demand later in the session brought a close of 2 higher on balance at 520p.

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USM stocks in prominence were those of the 190p ground. BIP good interim results and Humberprint, which jumped 12 to 275p in response to the awarded contract for printing the colour sections of the Sunday "Times".

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South African Golds and related issues gave further ground yesterday—their fourth decline in the past five trading sessions—mainly reflecting renewed weakness in bullion, finally 58.25 off at 593.25 an ounce.

The slight easing of the Financial Rand against the dollar effectively inhibited investment enthusiasm in Johannesburg, while activity in London and the Continent also remained at a low ebb.

Heavyweight Golds, marked lower from the outset on overnight indications from the US, drifted further and showed losses extending to around 2 points by the close.

Wall Ready, 256 1/2, and Randfontein, 585, both fell that much, while falls of 26 were noted for Klamos, 878p, and Freegold, 814p; preliminary figures from the last-mentioned are expected today or tomorrow.

The FT Gold Mines index fell 11.6 to 568.5.

Similar conditions prevailed among Platinums. The metal was quoted at 558.25 at the afternoon fixing—a decline of some 5 1/2—and Impala and Rustenburg fell 20 and 40 respectively to the common level of 740p. Further considera-

tion of the 7 per cent rise in uncut diamond prices failed to support De Beers which eased a few pence to 520p.

Financials mirrored Golds with "Angels" over 2 points cheaper at 233 1/2 and Othello 1/2 down at 221 1/2.

Traditional Options. First dealings Oct 6 Oct 29 Nov 2. Last dealings Oct 17 Oct 31 Nov 14. Last declaration Jan 8 Jan 22 Feb 5. For Settlement Jan 19 Feb 2 Feb 16. For unit indications see end of Unit Trust Service.

Call options were transacted in Consolidated Gold Fields, British Telecom, TSB, Alibon, Conroy, Peak, Amstar, Rivita, Leisuretime International, J. Hewitt (Fenton), Blacks Leisure, Fairline Buses, Equity and General, Sheridan Securities, Amalgamated, Bristol Oil and Minerals, Johnson and Firth Brown, Standard Chartered, Common Brothers, Redfern National Glass, Bestwood, Benlox, Ryan International, Blackspur, Transatlantic, Eastern and Charles Barber. Puts were done in TSB, Amstar, Appleby and J. E. England, while double options were taken out in Britannia Security, Peart, Amstar and TSB.

YESTERDAY'S ACTIVE STOCKS. Above average activity was noted in the following stocks yesterday.

Table of Yesterday's Active Stocks with columns for Stock, Closing price, Day's change, and Volume.

TUESDAY'S ACTIVE STOCKS. Based on listings recorded in Stock Exchange Official List.

Table of Tuesday's Active Stocks with columns for Stock, No. of shares, Day's change, and Volume.

RISES AND FALLS YESTERDAY. British Funds, Rises, Falls, Share.

Table of Rises and Falls Yesterday with columns for Rise, Fall, Share.

NEW HIGHS AND LOWS FOR 1986. AMERICANS (1) CMC Int. (2) GUYANA (3) Int. (4) Royal Bank of Canada, (5) WMS (6) WMS (7) WMS (8) WMS (9) WMS (10) WMS (11) WMS (12) WMS (13) WMS (14) WMS (15) WMS (16) WMS (17) WMS (18) WMS (19) WMS (20) WMS (21) WMS (22) WMS (23) WMS (24) WMS (25) WMS (26) WMS (27) WMS (28) WMS (29) WMS (30) WMS (31) WMS (32) WMS (33) WMS (34) WMS (35) WMS (36) WMS (37) WMS (38) WMS (39) WMS (40) WMS (41) WMS (42) WMS (43) WMS (44) WMS (45) WMS (46) WMS (47) WMS (48) WMS (49) WMS (50) WMS (51) WMS (52) WMS (53) WMS (54) WMS (55) WMS (56) WMS (57) WMS (58) WMS (59) WMS (60) WMS (61) WMS (62) WMS (63) WMS (64) WMS (65) WMS (66) WMS (67) WMS (68) WMS (69) WMS (70) WMS (71) WMS (72) WMS (73) WMS (74) WMS (75) WMS (76) WMS (77) WMS (78) WMS (79) WMS (80) WMS (81) WMS (82) WMS (83) WMS (84) WMS (85) WMS (86) WMS (87) WMS (88) WMS (89) WMS (90) WMS (91) WMS (92) WMS (93) WMS (94) WMS (95) WMS (96) WMS (97) WMS (98) WMS (99) WMS (100) WMS (101) WMS (102) WMS (103) WMS (104) WMS (105) WMS (106) WMS (107) WMS (108) WMS (109) WMS (110) WMS (111) WMS 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WORLD STOCK MARKETS

Handwritten Arabic text at the top center of the page.

Table of stock market data for various countries including Austria, Germany, Norway, Australia, Japan, Canada, and others. Columns include stock names, prices, and changes.

CANADA

Table of Canadian stock market data, including Toronto and Montreal indices and individual stock prices.

Indices

Table of various stock indices from different regions, showing values and percentage changes.

OVER-THE-COUNTER

Table of over-the-counter market data, listing various stocks and their prices.

NEW YORK

Table of New York stock market data, including major indices and individual stock prices.

LONDON

Table of London stock market data, including price changes and individual stock prices.

N. AMERICAN QUARTERLY RESULTS

Table of quarterly financial results for various North American companies, including revenue and profit figures.

Advertisement for 'AMSTERDAM/DELFT/EINDHOVEN' featuring 'HAND DELIVERY SERVICE' and 'THE NETHERLANDS'. Includes contact information for Richard Willis.

Advertisement for 'INTERNATIONAL PROPERTY REVIEW' and 'THE FT EVERY FAMILY'. Includes a logo and contact information for the publisher.

NYSE COMPOSITE CLOSING PRICES

AMEX COMPOSITE CLOSING PRICES

Table of NYSE Composite Closing Prices. Columns include Stock, Bid, Ask, High, Low, and Change. Includes sub-sections for 'Continued from Page 40' and 'Over-the-Counter'.

Table of AMEX Composite Closing Prices. Columns include Stock, Bid, Ask, High, Low, and Change. Includes sub-sections for 'Continued from Page 40' and 'Over-the-Counter'.

OVER-THE-COUNTER Nasdaq national market, closing prices

Table of Over-the-Counter Nasdaq national market closing prices. Columns include Stock, Bid, Ask, High, Low, and Change.

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Continued on Page 39

FINANCIAL TIMES WORLD STOCK MARKETS

WALL STREET

Bonds share in strong late rally

A SURGE of buying in the last hour of trading yesterday gave Wall Street stock markets their best day since their steep two-day sell-off a month ago, writes *Robert Oram in New York*.

Bond markets rallied in similar fashion, recovering from losses earlier in the day which had been prompted by a record monthly rise in US retail sales.

The Dow Jones industrial average closed up 31.49 at 1831.69, the best one-day gain since it rose 38.38 points to its record high of 1,919.71 on September 4. Broad market indices showed similar gains with the New York Stock Exchange composite index rising 1.81 points to 137.36.

The markets had managed only modest gains before the fast-paced last hour. Once the Dow had broken through a resistance level around 1,810.20, the rise accelerated, fuelled by share buying programmes triggered by premiums on stock index options. Total volume remained only moderate, however, with 145m shares changing hands on the NYSE. Rising issues outpaced falling by 1,185 to 430.

The Dow Jones transportation index

managed finally to break its previous record of 830.84 set in March to close up 8.50 on the day at 838.13.

Among blue-chips, Du Pont rose 5/8 to \$80 1/2, McDonald's gained 3/4 to \$60 1/2, General Motors was ahead 3/4 to \$67 1/2, Sears put on 1 1/4 to \$43 1/2 and Exxon improved 5/8 to \$67.

IBM gained 3/4 to \$123, reversing a week-long decline in its shares because of poor third-quarter results. Other computer makers showed gains with Honeywell up 1 1/4 to \$68 1/2 and Digital Equipment ahead 1 1/4 to \$92 1/2, Burroughs was up 3/4 to \$89 1/2 although Apple was down 3/4 to \$33 1/2 despite reporting sharply higher profits on Tuesday.

Xerox, up 1 1/4 to \$56, announced an early retirement offer for 4,000 of its 60,000 employees.

Good results from a number of drug companies boosted share prices in the sector. Shering-Plough rose 3/4 to \$70 1/2 and Upjohn gained 3/4 to \$94.

Food companies were another strong group with Quaker Oats ahead by 3/4 to \$77 1/2, General Mills up \$3 to \$81 1/2, Campbell Soup rising 1 1/4 to \$62 1/2 and Pillsbury gaining \$1 to \$72.

Time Inc. fell 3/4 to \$70 1/2 after it reported that large third-quarter profits consisted almost entirely of gains from sale of assets while operating profits fell sharply.

Manufacturers Hanover edged up 3/4 to \$45 1/2 after reporting a 9 per cent increase in quarterly profits. Continental Illinois was unchanged at \$74 despite a 15 per cent rise in third-quarter profits. Allied Bancshares fell 3/4 to \$15 1/2 after reporting a quarterly loss of \$1.12 a share against net profit of 73 cents a

share a year earlier. Bank of New York gained 5/8 to \$53 1/2 after reporting a rise in earnings to \$1.66 a share from \$1.45.

Campeau, the Canadian property group, extended again the deadline for its offer for Allied Stores whose shares were unchanged at \$66 1/2.

E. F. Hutton continued its recent sharp rise, adding a further 1 1/4 to \$48 1/2 yesterday to a high for the year. The securities firm is widely rumoured to be a takeover target.

Amerada Hess, up 1 1/4 to \$26 1/2, was the most active issue with 4.03m shares traded. Mesa, whose chief executive is Mr T. Boone Pickens, the corporate raider, said it had no comment on speculation it was buying Amerada Hess shares.

The main news in the credit markets was the record 4.6 per cent rise in retail sales in September from a month earlier. Although this was higher than most estimates, all but 0.1 percentage point of the gain was attributable to surging car and light truck sales stimulated by low-cost financing offers.

The markets seemed unsure of how to interpret the statistics, which were not considered a reliable guide to the retail sales trend. Futures contracts were marked down sharply while prices in the cash market fell, before recovering again.

The price of the benchmark 7.25 per cent Treasury bond due 2016 rose 7/8 of a point to 94.05 yielding 7.75 per cent. Prices rose for all except the shortest maturities.

The three-month Treasury bill yield rose 5 basis points to 5.16 per cent, six-month bills yield rose 6 basis points to 5.26 per cent and year bills were up 3 basis points at 5.37 per cent.

The Federal Reserve made \$1.5bn of customer repurchases when the Fed funds rate was 5 1/2 per cent at which level it closed.

EUROPE

Nervousness over dollar persists

NERVOUSNESS over foreign exchange rates continued to hang heavily in Europe where most bourses ended lower or mixed, lacking any clear or fresh direction.

Frankfurt turned down after a brief rally on Tuesday and the Commerzbank index dipped 7 1/4 to 1,989.4 despite fundamentally positive economic data.

Profit-taking hit Deutsche Bank, erasing its gains of the previous session and leaving it down DM 11.50 at DM 789. Car issues were also hard hit among the sharply lower blue chips.

Porsche, the high-priced sports car producer which is a major dollar earner from its exports, tumbled DM 42 to DM 950, while VW lost DM 7.80 to DM477.20 after adding DM 13.50 on Tuesday.

Retailers bucked the trend, however, at the start of the Christmas shopping period and as the Bundesbank reported a growth in domestic consumption on the basis of rising disposable income.

Kaufhof continued to gain, adding DM 4 to DM 530 on higher nine-month sales and Karstadt rose DM 1.50 to DM 465.50. Bonds dropped sharply, undermined by a steep rise in US retail sales figures and the barely changed dollar. Longs fell by up to 50 basis points, but there were also scattered gains of around 5 basis points.

The Bundesbank sold DM 1.3m worth of domestic paper after buying DM 4.4m on Tuesday.

Paris turned softer on concern over the outlook for interest rates and a series of disappointing French economic indicators. Consumer prices rose 0.4 per cent and the trade account moved to an adjusted FF 2.9bn deficit in September from an August surplus of FF 3.2bn.

Michelin led car shares downward with a drop of FF 135 to FF 2,355 while Peugeot shed FF 30 to FF 1,100 and Valeo, the car parts group, lost FF 5 to FF 593.

The French Government's privatisation of Saint-Gobain, the state owned glass and building materials group, has been tentatively scheduled to open on November 24.

Oleo showed a marked drop in prices and Stockholm ended down as rumours surfaced that the Government was planning to tighten the tax on share gains.

Madrid eased marginally although construction issues resisted the trend. Banco Central, was up 28 points at 918 per cent of its nominal value after gaining 20 points in Tuesday's session on news that Kuwaiti investors had bought a stake in the bank.

Amsterdam was busy with investors squaring their positions on the European Option Exchange before the expiry of October share options on Friday. Most prices ended lower, however, on interest rate and dollar factors.

Royal Dutch was the only stock to see some foreign demand and firmed 90 cents to Fl 199.20. The group is setting up a co-ordinated campaign of opposition to the apartheid regime in South Africa.

Brussels closed mixed as the political crisis remained unresolved. Some holding companies firmed, utilities were stable while industrials were mixed.

Milan ended mixed in a session of monthly settlements marked by active trading. Leading insurers ended higher while industrials were mixed and banks and financial issues showed losses.

Zurich steadied amid continuing uncertainty over the dollar.

TOKYO

Steep fall as institutions withdraw

A SPATE OF small-lot selling pushed Tokyo lower yesterday, sending the Nikkei average down in its fourth biggest single-day loss ever, writes *Shigeo Nishiwaki of Jiji Press*.

The index shed 347.95 points from the previous day to 16,970.12, falling below 17,000 for the first time in about four months. Volume totalled 371.39m shares compared with Tuesday's 356.19m. Losers led gainers by 533 to 238, with 158 issues unchanged.

Nippon Kokan, Ishikawajima-Harima Heavy Industries and other large-capital stocks, which had led the bullish market since the summer, declined sharply.

Investors were concerned about the direction of the market, which had been performing well on the strength of "triple merit stocks" - those benefiting from the strong yen, lower interest rates and cheaper crude oil.

The main factor behind the recent downturn is the withdrawal of institutional investors, who had been pouring large sums into the market.

One investment trust company placed buy orders for some blue-chips, but this did nothing to buoy the market.

Nippon Steel topped the active list with 24.72m shares, but closed Y3 lower at Y198. Kawasaki Steel fell Y15 to Y192, Tokyo Gas Y40 to Y1,020 and Tokyo Electric Power Y200 to Y7,450.

Ishikawajima-Harima Heavy Industries lost Y42 to Y508, although it was the second busiest issue with 19.38m shares changing hands.

Teijin attracted strong buying interest and rose Y15 to Y470, supported by Daiwa Securities Company's buying. It was the third most active stock with 15.74m shares traded. Reports that Teijin will soon start clinical trials on an anti-cancer drug also contributed.

Nippon Kokan, fourth with 15.54m shares, dropped Y32 to Y250, Toshiba Y48 to Y687 and Taisei Corp Y72 to Y838.

Medium and small-capital blue-chips, which were sought by investment trusts the previous day, turned lower, with Canon losing Y40 to Y1,020, Kirin Brewery Y30 to Y1,350, and Amritsu Electric Y110 to Y3,370.

Hitachi and Mitsubishi Electric continued to ease, ending at Y1,040 and

Y498, down Y30 and Y12, respectively. Bond prices were lower, hit by the sharp overnight drop in bond prices in New York and the slump on the Tokyo stock market.

The yield on the benchmark 6.2 per cent government bond, due in July 1995, ended at 4.890 per cent, up from Tuesday's 4.780 per cent.

On the over-the-counter market, the yield on the benchmark issue rose to 4.820 per cent from 4.770 per cent the previous day.

There are strong expectations that the Bank of Japan will buy bonds to prop up the market, but it took no action yesterday.

LONDON

THE SCHEDULED speech tonight by the Chancellor of the Exchequer brought a measure of poise back to London, where the FT Ordinary index rose 14.1 to close at 1,278.4 and the more broadly based FT-SE index gained 15.0 to 1,607.0.

Equities were led forward by support for ICI and Glaxo Holdings while government bonds rallied from some early selling to edge higher at the close.

Both markets opened nervously against a background of firmer money market rates and suggestions that a further one point rise in base rates could not long be delayed.

Chief price changes, Page 38; Details, Page 38; Share information service, Pages 36, 37.

SINGAPORE

INCREASED BUYING and short covering helped prices close higher over a broad front in fairly active Singapore trading and the Straits Times industrial index rose 10.84 to 693.86.

The price rises were attributed to bargain hunters who moved in for blue-chip and trustee stocks, after a morning session that was slow but slightly higher than the previous one.

Sime Darby put on 3 cents to S\$1.83 while Singapore Airlines rose 20 cents to S\$9.4 and UOB added 10 cents to S\$4.78.

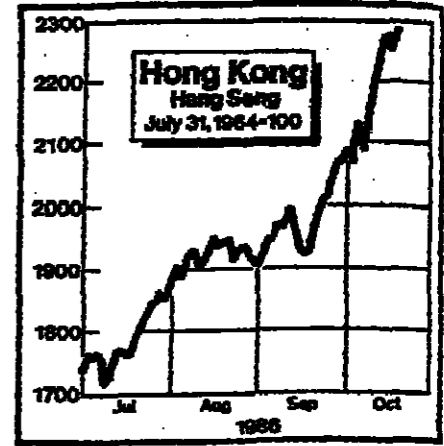
SOUTH AFRICA

CONTINUED WEAKNESS in the bullion price saw shares end sharply lower in thin Johannesburg trading.

Randfontein fell R13 to R445, Grootvlei R1.75 to R16.50 and Zandpan 25 cents to R3.70. Most other mining and mining financials also eased.

Gencor fell R2 to R60.50 and De Beers 25 cents to R34.75. In platinum, Rustenburg dipped R1.50 to R49.50.

Industrials were comparatively steady.



HONG KONG

HEAVY OVERSEAS DEMAND pushed Hong Kong's Hang Seng index 40.42 ahead to a record 2,288.65, as foreign funds flowed abundantly into the market.

Hong Kong Land dropped HK\$1.80 to HK\$6.55. Separately, Bond Corporation, whose chairman Alan Bond is due to visit Hong Kong today, announced that it is to acquire the entire capital of locally-listed Town and City and would inject into it the residential flats it recently bought from Hongkong Land for HK\$1.43bn.

Cheung Kong gained HK\$33. Hutchison on HK\$2.25 to HK\$42.75, while China Light put on 70 cents to HK\$20.50.

AUSTRALIA

STRONG but selective demand for industrials was outweighed by concerted selling pressure on resource stock in Australia, where share markets closed lower and the All Ordinaries index dropped 2.4 to 1,347.8.

Heavy selling was seen among golds, metals and oils and this intensified later as bullion prices weakened in Hong Kong.

In golds GMK slipped 50 cents to A\$15.20, Central Norseman 20 cents to A\$16.60 and Emporor 14 cents to A\$6.10.

CANADA

ACTIVE TRADING saw Toronto stocks slide lower as golds, oils and utilities pulled the market down.

Bell Canada, the blue-chip market leader, slipped CSI to trade at C\$35 1/4.

Among other active Canadian Pacific was steady at C\$16 1/4. Oils continued lower and golds dipped on weaker bullion prices but the metals and mines index was little changed.

Montreal was also lower.

KEY MARKET MONITORS			
STOCK MARKET INDICES			
NEW YORK	Oct 15	Previous	Year ago
DJ Industrials	1,831.69	1,800.20	1,350.81
DJ Transport	838.13	827.65	657.42
DJ Utilities	201.06	198.30	183.98
S&P Composite	238.80	235.37	186.08
LONDON	Oct 15	Previous	Year ago
FT Ord	1,278.4	1,262.3	1,034.9
FT-SE 100	1,607.0	1,582.5	1,320.9
FT-A All-share	794.45	787.49	645.96
FT-A 500	885.88	880.85	707.44
FT Gold mines	309.9	321.5	296.1
FT-A Long gilt	10.45	10.41	10.18
TOKYO	Oct 15	Previous	Year ago
Nikkei	16,970.12	17,318.07	13,055.6
Tokyo SE	1,425.40	1,456.56	1,042.24
AUSTRALIA	Oct 15	Previous	Year ago
All Ord	1,347.8	1,350.5	1,030.8
Metals & Mins.	706.5	719.2	530.0
AUSTRIA	Oct 15	Previous	Year ago
Credit Aktien	230.25	229.56	203.06
BELGIUM	Oct 15	Previous	Year ago
Belgian SE	3,728.99	3,776.41	2,651.64
CANADA	Oct 15	Previous	Year ago
Toronto	2,141.2	2,120.3	1,850
Metals & Mins	3,017.3	3,018.1	186.08
Montreal	1,530.33	1,524.64	127.49
DEMARK	Oct 15	Previous	Year ago
SE	n/a	194.04	291.46
FRANCE	Oct 15	Previous	Year ago
CAC Gen	380.7	388.10	211.5
Ind. Tendence	147.4	150.20	77.3
WEST GERMANY	Oct 15	Previous	Year ago
FAZ-Aktien	665.29	668.54	559.55
Commerzbank	1,989.4	1,996.80	1,639.5
HONG KONG	Oct 15	Previous	Year ago
Hang Seng	2,288.65	2,249.22	1,602.89
ITALY	Oct 15	Previous	Year ago
Banca Comm.	753.77	754.78	398.81
NETHERLANDS	Oct 15	Previous	Year ago
ANP-CBS Gen	274.5	274.20	214.4
ANP-CBS Ind	275.5	275.60	188.5
NORWAY	Oct 15	Previous	Year ago
Oslø SE	369.82	374.99	375.39
SINGAPORE	Oct 15	Previous	Year ago
Straits Times	693.86	682.82	746.46
SOUTH AFRICA	Oct 15	Previous	Year ago
JSE Golds	—	1,981.0	1,108.5
JSE Industrials	—	1,372.0	985.0
SPAIN	Oct 15	Previous	Year ago
Madrid SE	198.08	198.12	88.11
SWEDEN	Oct 15	Previous	Year ago
J & P	2,494.18	2,513.44	1,254.05
SWITZERLAND	Oct 15	Previous	Year ago
Swiss Bank Ind	582.2	561.70	487.7
WORLD	Oct 14 Previous	Year ago	
MS Capital Int'l	344.7	345.0	227.2
COMMODITIES			
(London)	Oct 15	Prev	
Silver (spot fixing)	388.45p	392.05p	
Copper (cash)	£915.75	£919.00	
Coffee (Nov)	£2,275.00	£2,122.50	
Oil (Brent blend)	\$14.15	\$13.60	
GOLD (per ounce)			
(London)	Oct 15	Prev	
London	\$423.25	\$429.50	
Zurich	\$423.875	\$429.375	
Paris (fixing)	\$423.68	\$429.80	
Luxembourg	\$426.35	\$431.40	
New York (Dec)	\$428.7	\$430.50	

EUROPEAN BUSINESS FORUM

Italy and the International Economy

ROME, 10 & 11 November 1986

This will be the fourth European Business Forum that the Financial Times has held in Rome. The agenda covers the economic outlook for Italy as well as a number of important European and Atlantic business issues. Speakers taking part include:

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Information Technology in Finance

Expectations are now more realistic

By ALAN CANE

THE WORLD'S major financial institutions have reached the third—and final—phase in their struggle to exploit fully electronic technology. The first phase, driven chiefly by the technologists, was characterised by the perception that automation could offer substantial cost benefits through the computerisation of the “back office,” the accounting and clearing functions.

Senior management in the banks and other financial institutions were easily persuaded to invest in substantial data processing capability. The benefits, after all, were easy to quantify. But it was all done without much thought for the future, and the way the banks, and others, set up their computer files now represents a serious barrier to their hopes of using all that computerised information for commercial advantage.

During phase two, which began in the mid-1970s, those same managers began to develop an awareness of the potential of computer-based systems to support new products and services which could not only help to keep costs down—especially staff costs—but would prove attractive to new and existing customers.

Such as electronic funds transfer, cashless shopping and home banking first came into vogue. The world's first inter-bank messaging system, SWIFT, came into being in the US, a myriad experiments in electronic funds transfer at the point-of-sale were initiated, to be followed by similar trials in Europe and the Far East.

Simple cash dispensers operated by slotted cards were quickly superseded by automated teller machines (ATMs, the first banking robots) and plans for substantial networks of shared ATMs were laid and in many cases, implemented. Electronic banking became a reality.

With phase three, however, a new sense of caution and perhaps even disillusionment has set in. Bankers are no less seized of the importance of technology to their business but now they have a better understanding of the frequently profound implications of what they are about.



The dealing room at Smith Newcourt, London stockbrokers. Picture by Trevor Humphries.

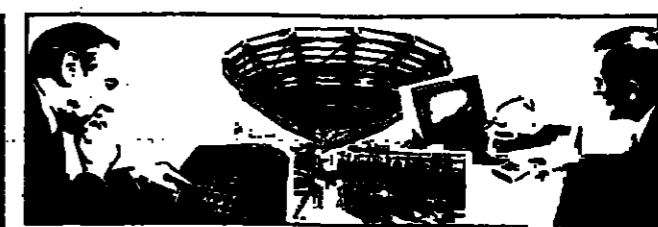
Electronic systems have transformed the financial world, but with the benefit of experience, the top level of financial management is looking in hard business terms at the implications of implementing this well-tried technology.

applies its own judgement to the critical questions. So, for example, although banking information networks continue to develop in size, power and sophistication, there is widespread concern about the security and integrity of all that data travelling around the world at the speed of light.

The banks are still anxious to find an end to the expensive, wasteful and time-consuming business of clearing paper che-

ques, but they have become alert to the fact that electronic funds transfer at the point-of-sale (eft-pos) creates as many problems as it solves. And they are increasingly conscious of the fragility of the systems to which they entrust so much of their business. Up to now, they have placed their faith in “hot-standby” arrangements (twin computers running identical software so that if one fails the other can take over), or

so-called “failsafe” machines such as Tandem, Stratus or Computer Technology. But, as Mr George Hayter of the London Stock Exchange told a conference earlier this year, machine failure cannot be avoided, only planned for. He told his audience sharply: “I still hear statements like ‘Breakdowns are unacceptable.’ I have to tell you that if any of you have made statements of this kind in the past, then your days of innocence are over.”



IN THIS SURVEY

Cash management systems: streamlined services	3
Automated dealing rooms: aiming for integration	3
In the news: products and services	3
Home and small business banking systems	4
Office automation: easing the workload	4
Banking software: a modular approach	5
Retail banking: the EFTPOS dream	5



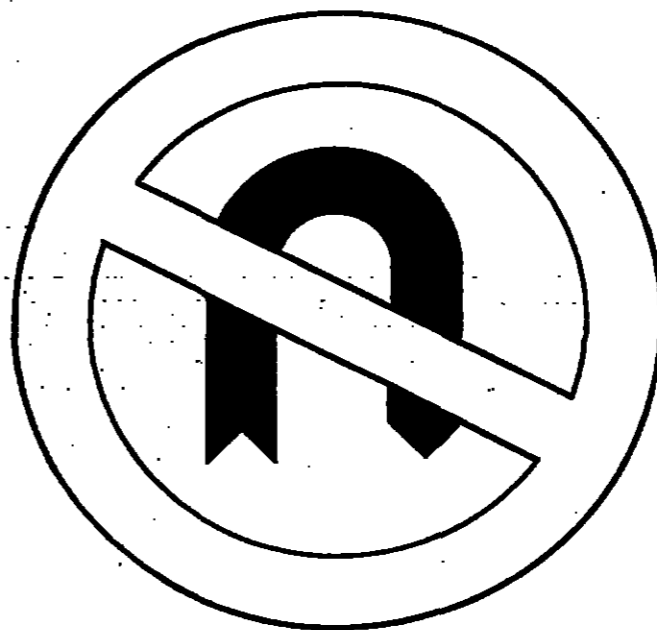
Bank branch automation: boon for customers	6
Equity markets: tailor-made systems	7
Building societies: how link-ups help	7
Security: ways to safeguard the networks	8
Document processing: how computers help	8
The SWIFT network: banking's unifying force	9
SWIFT II: snags hit the change-over	9
Artificial intelligence: US in the lead	10



Continued on Page 10

Talk to Olivetti about Systems Integration

before it's too late



For some years now our strategy when designing systems has been quite different from everyone else.

Other manufacturers have stuck doggedly to their own individual system often rigidly governed by their mainframe, leading users down a road on which it may be difficult to turn back. Our approach has always been one of integration and flexibility which now takes full advantage of PC based technology and allows the customer freedom of choice.

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Systems are streamlined to woo treasurers

"DESK TOP real estate" is how one banker describes the current state of cash management on the corporate user's desk—a hotch potch of different systems from each of the several banks with which the company holds accounts. Much in the way that dealers' desks in City trading rooms have cleared to hold only one or two screens, so cash management systems are becoming, through necessity, more streamlined and tuned-in to what the corporate treasurer is actually asking for.

Treasurers in the UK have taken to cash management products with a good deal less enthusiasm than their US peers, largely because their need was less immediate—Britain enjoys a highly efficient clearing system, giving value for payments within three days, and that, supported by the extensive branch networks of the major UK banks, made many of the features of US systems redundant. But US suppliers of cash management systems, along with British banks, are now trying to

address the requirements of the UK treasurer. There is no doubt that they were getting it badly wrong. Vargoss-Glendinning found in their recent survey of corporate banking in the UK that despite doubling their efforts to sell cash management systems last year, banks only succeeded in increasing the take up rate by 1 per cent.

To simply transport systems, developed for the US market, into Europe and to expect them to be received with open arms reflected a naivety that has since been replaced by a clear-sighted marketing strategy. What the treasurer wants, it appears, is a modular system which allows him to integrate the various sources of information about his accounts, in real-time, with a good deal more data on transactions than is presently supplied.

Treasurers in the US have forced banks to co-operate over reporting balances into each other's systems, despite protests that this exposed them to the competition. European banks still tend to use the excuse of confidentiality, although the more likely reason is that they want to profit from the interest on any idle funds themselves.

However, the arrival of the treasury workstation, with its autodial facility, takes away the excuse of confidentiality, because the computer dials each bank and arranges the



CASH MANAGEMENT

Corporate treasurers in Britain, blessed with a highly efficient clearing bank system, have taken less readily than their American counterparts to cash management products. The banks are tackling the market, however, with a new range of sophisticated services.

data on accounts into a common format. The concentrator bank—the one collecting all the data—never actually sees what is in the other banks' accounts.

No bank would now expect to offer a "dumb" system which simply collected balances and reported them, although balance and transactions reporting are at the heart of any electronic cash management system. All the UK clearing banks offer sophisticated products to their corporate clients. Barclays Bank's BarCam started life

as a BankLink product (from Chemical Bank), and offers the treasurer the ability to receive reports from over 20 countries, 24 hours a day in a variety of formats.

It can also display over 60 days of balance history, and updates can be intraday or in real-time through CLEAR. It has a funds transfer facility, where information can be stored up to three months ahead of transmission.

Barclays have also added decision support software pack-

ages in the form of Forex Manager, a foreign exchange exposure management, and Cashflow Manager, which collects account details into different formats.

The National Westminster Bank began by offering a Geisco-supported product, Network, which was developed with NDC, and offered the standard balance and transaction reporting, group summary reports, and a money transfer service, and treasury data service for foreign exchange and interest rates.

More recently, however, it has been offering NETS, or Networks for Electronic Transaction Services, another NDC product, which has the advantage of allowing free formatting, intraday reporting and treasury workstation.

The Midland is beginning to move towards a real-time system both internationally and domestically, which will be a significant progression as most UK systems only offer update on balances on a day, typically at close of business.

The Midland system, CMS, provides balance and transaction reporting, uncollected items, target balances, a cash flow forecasting model, and multilateral netting and funds transfer. The Midland also offers software for exposure management and a foreign exchange reporting service

through its Midland Advisory and Payments Services (Maps). Finally, Lloyds offers Cashcall which has funds transfer and daily updates on balances, including forecasts, summaries, target balances and historical data for 60 days.

There is also a rates information service covering spot and forward foreign exchange, sterling deposit rates and projections on exchange rates, and a multilateral netting system.

There is no doubt that the UK banks were following their more aggressive US rivals into the cash management field, and to some extent the US banks are still leading the way in development of systems.

Most of their product development for the European market is now carried out in Europe, and they are trying to anticipate the direction of requirements.

Most observers would agree that integration is a key issue, and the ability to interface with computerised treasury functions is also a head start. Citibank is also a head start. Citibank is currently working with software house Comintel, which has a highly successful treasury management product. Citibank aims to enable transactions from the treasury computer system to be accepted into the bank's mainframe and in turn to allow input into the customer's system.

Chase Manhattan is developing its Global Microstation to include multi-user local area network based systems. Products which can be used on Unix based hardware, multi-tasking single systems and products aimed at the middle market corporations are also underway.

Chemical Bank too, is continuing to add to its highly successful ChemLink system, recently launching the micro-based ChemLink Plus, which allows the user to retrieve account information automatically, and to consolidate the data in a spreadsheet package without manual intervention.

However, perhaps more interesting than the actual products themselves is the change in marketing strategy that is emerging. The reason that banks were misfiring with the products was that they were not communicating with the customers, and this was reflected particularly in the pricing strategy they employed.

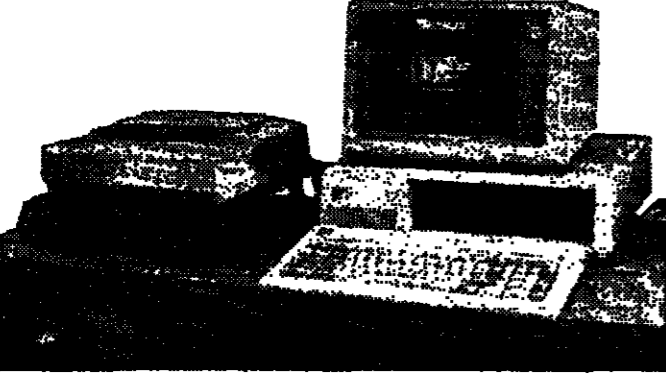
Typically, UK banks have presented their corporate customers with a quarterly unbundled bill for all services during that

Cash management services forecast

Country	1985	1990
Austria	<50	500
Belgium	1,500	3,500
Denmark	500	1,500
Finland	550	1,000
France	15,000	150,000
Germany	1,250	15,000
Italy	<50	1,000
Netherlands	<50	1,000
Norway	75	1,200
Spain	<50	500
Sweden	100	1,000
Switzerland	<50	1,000
UK	1,200	12,000

Note: The figures refer to all users, including small businesses using videotex services for simple cash management. Figures are for the beginning of each year.

Source: Datacube Inc 1986



Encouraging professionalism: an IBM workstation as part of an electronic cash management system.

time, and it has been accepted without question, at least in principle if not in amount.

For this reason, a good many services were perceived as being provided free of charge by the customer, for example, the daily collection over the phone of state of balances was not an item for which the customer thought the bank was charging him. Since the eventual bill was often influenced by the quality of the relationship between customer and bank, itemisation of services would have been near impossible for the bank to provide.

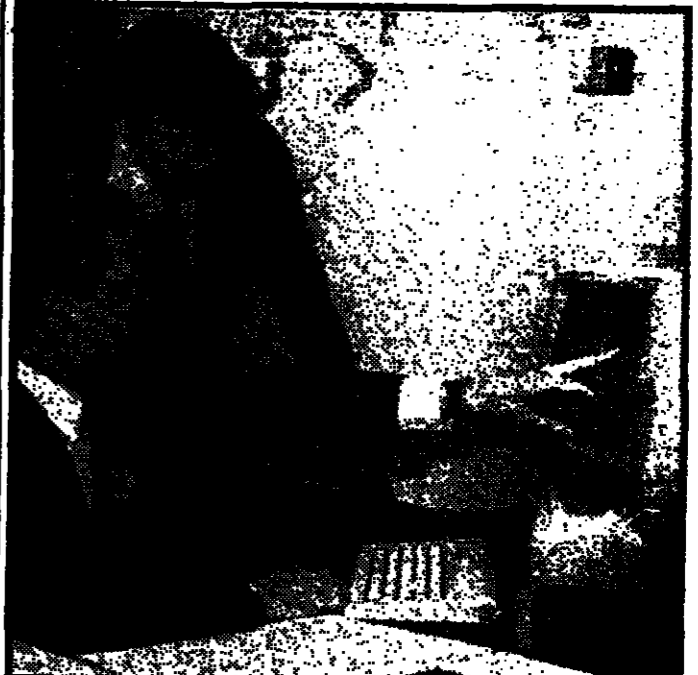
All this is changing with electronic services. The bank cannot afford to be vague about pricing its electronic services since they are highly expensive to provide and develop. Thus, the whole relationship between bank and treasurer is turning into a fee-based one, although this is not necessarily estranging the two parties.

On the contrary, it is encouraging a professionalism which industry has always taken for granted, but which for some reason has been side-stepped in banking.

A better perception of the services, including value-added, means that a true pricing strategy can be worked out and agreed upon, while from the customer's point of view, a clearer understanding of what the corporate customer really needs results in relevant products, and better sales.

Elizabeth Sowton

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Michael A. Gallagher, vice president and manager of European Service Product Marketing and Management, reviews Chase Manhattan's new Multilateral Settlement System with Sean Quinn, vice president and manager, UK Electronic Banking.

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Big need to integrate front and back offices

MR GAVIN RAEBURN-WARD, head of information technology at the London gilt-edged dealer, Alexander's Laing and Crutchen, was understandably delighted.

His new and very sophisticated dealing room had passed its first big test—the London Stock Exchange gilt dress rehearsal for Big Bang—with flying colours. Some difficulties had been identified and steps were being taken to remedy them, but overall he was satisfied the company was in good shape to survive in the world of electronic dealing.



AUTOMATED DEALING ROOMS

The dealing room has overtaken the data centre as the financial services company's technological showpiece, as Alan Cane reports.

He was relieved that the company's initial decision, to build a basic system which carried out all the essential functions of trading but in which back office and front office were completely integrated, had been vindicated.

Others may not find themselves in such a fortunate position. Computer-based dealing rooms are expensive, subject to the whims of fashion and are often obsolete as soon as they are completed, but they nevertheless hold the key to successful trading in today's geographically distributed markets.

Alexander's room represented the best of collaboration between three separate companies.

The physical structure of the room was the work of Chester Jones, the electronics were designed by C and P Technology and the systems work was carried out by Admiral Computing, a small UK company, based in Camberley, Surrey.

Each dealer faces four full-colour screens on the desk and a further two, mounted on a gantry above the dealing position. The elevated screens ensure line of sight between dealers while they are trading. The psychology of trading rooms is still a grey area, but dealers like to keep visual tabs on each other.

One of the snags that Alexander's discovered during the gilt rehearsal was that dealers had difficulty shouting to each other across the room. "Squawk boxes" have now been installed to alleviate the problem.

The displays on the screens are controlled by a box of coloured switches, a speciality of C and P, which make it possible to call up any one of a variety of information services—Reuters, Teletext and so on.

The traders still make out

dealing tickets but the data is put into the system by data-entry clerks using specially devised electronic data-entry forms.

Reports to the Central Gilt Office are carried out separately using a personal computer and the Stock Exchange integrated Data Network, a City-broad communications conduit. It is expected that this part of the process will be automated next year.

Alexander's and Admiral emphasize the importance of the integration of the front and back office.

Research carried out in the US by Ms Caroline Frost of the management consultancy, Nolan and Norton, shows that many of the big US financial conglomerates found themselves in trouble after Wall Street's own Big Bang in the 1970s because front office (trading) and back office (settlement) systems were built separately.

"The trading systems simply did not match the settlement systems," Ms Frost points out. Colour screens are quickly becoming indispensable tools of the trade. Mr Michael Roden, head of operations for Midland Bank Group Treasury which installed a 128-position room earlier in the year, now says he completely underestimated how powerful colour is as an aid to dealing.

The bank is building a new and bigger computer complex and all users will have colour screens there.

"Dealers need colour to display market data that much more intelligently. Without colour, you simply blind the dealer with information. Some

of our screens are very complex and it is difficult to quickly pick out the core information which is essential to trading."

The trend today is towards larger rooms with every kind of trader in their separate areas on the floor. While 400 or so positions is big for London, 1,000 positions is now within sight in New York.

Mr Roden believes there is a positive synergy beyond a certain size — "Typically foreign exchange dealers and secondary market dealers, for example, would keep to themselves," he says. "Now there is a better understanding of what everybody else is doing and a better level of cross-fertilisation of ideas."

Midland has been a pioneer in the use of artificial intelligence techniques to aid dealers.

Understandably, it is reluctant to discuss exactly what it is doing — "this is the real competitive edge" — says Mr Roden, but it has programs running on personal computers to manage currency options and interest rate swaps, as well as general risk management. It is not expensive in capital, says Mr Roden, but it is difficult to prise out of the dealers exactly the kind of knowledge needed to build into the system to make it useful.

Security could be a problem in some dealing rooms, with so many personal computers involved. Midland solves the problem however, by locking them all away on the other side of the switching mechanisms which are used to display information on the dealers' screens.

The major change expected in dealing rooms over the next few years is the move from video switching technology to digital switching. Most information services—Reuters, Teletext and so on—are delivered as a video feed, a form of television broadcast which is relatively cheap and robust but inflexible. It can also become expensive as the number of information services required to be supplied to each dealer desk multiplies.

The best answer is the supply of information in digital form—in computer language. This can be easily switched to each dealer desk, as required. Furthermore, the data can be abstracted from the data feed by a company's in-house computer and manipulated to provide individual dealers with composite pages, tailored to their own requirements.

Big is not always beautiful in dealing rooms, however. One of the newest and most powerful dealing rooms in London boasts only 16 dealing positions. It is, however, the first gilt dealing room established in the Bank of England.

The Bank has had a foreign exchange dealing room with fairly "low" technology, for some time, but traditionally the role of the Government Broker in gilt dealings fell to a single firm, Mullens.

With the onset of Big Bang, Mullens became part of Warburg Ackroyd Rowe Pittman Mullens, owned by Mercury Securities.

The Bank has therefore had to build its own dealing room so that it can trade for itself. Designed by Robert Weaver, with the electronics installed by C+P Technology, the room is perfectly geared to the collection of information for monitoring and control.

Each dealer faces four, full-colour screens and there are two more on each side of the desk. Telecommunications is provided by British Telecom's City Business System with its advanced touch screen technology.

A white key on the very identifiable C+P control panel gives access to information from the Bank of England computer. The Bank is developing its own modelling software to make the most use of that unique data feed.



A section of the Bank of England's new dealing room, designed by Robert Weaver with electronics by C+P Technology.

IN THE NEWS City dealer board orders worth £9m

TWENTY-FIVE City of London firms have now placed orders totalling £9m within the last six months for dealer-boards from "V" Band of Barking, Essex.

The VK-6000 distributed control dealer-board systems for financial markets have full BAAT approval.

A FAULT-TOLERANT computer system, worth nearly £400,000 has been ordered by Williams, Cook, Loti and Kistack of London from Stratus, the Massachusetts-based manufacturer of continuous processing systems in preparation for the City's "Big Bang."

The buyers, a subsidiary of Exco International, will be an inter-dealer broker in the new gilt-edged market doing back-to-back deals between market-makers. Installed in its Cornhill office, the system will be the heart of a service providing a real-time price network on screens to 28 customers throughout the City.

Software for the application is being developed by Scion, a BP subsidiary.

In an order worth £2m, Nixdorf Computers has begun to install 250 customer self-service banking devices for the Midland Bank's new generation of open-plan banks.

The devices, which include automated teller machines and self-service statement printers, will provide the technology for

the bank's newly-launched design for open-plan retail banking. Later this year, Midland will install customer-operated inquiry terminals and teller-assist cash safes.

In Bristol, Midland has unveiled the first of its new generation of high street branches, designed by Fitch and Company.

THE Cheltenham and Gloucester Building Society has placed an order worth £4m for a "Finnacle" multifunction terminal system from ISC Systems of Milton Keynes for the automation of the society's branch network.

The order is the largest received so far by ISC in the UK. It will be for the new enhanced "Pinnacle 32", based on 32 bit technology.

The terminal network will include 750 intelligent workstations to be installed over the next 12 months in the 160 branches of the society.

THE CAP Group, through its Singapore-based operation, CAP Information Systems, has won its first contract in Malaysia. The contract is for the sale of CAP's retail banking system to Ban Hin Lee Bank Berhad, a commercial bank based in Penang.

The contract, worth £500,000, involves the installation of the Base 24 system in two stages: the implementation of a computerised teller system and an inter-branch transaction system for automated teller machines. The system will run on Tandem computers.

IN A significant contract for Tetra Business Systems of High Wycombe, IBM has agreed to sell their Tetra business and accounting software suite.

It will be marketed with the 6150 multi-user system by IBM's own direct sales force and through 6150 dealers.

The agreement covers sales of multi-user versions of Tetra-plan and multiple PC versions of the product when the 6150 is used as a network file-server.

THOMAS COOK Financial Services, the \$5m subsidiary of the Midland Bank Group, is researching moves to give its travellers cheques a more modern format.

Trademarked "Smartcash," Thomas Cook's use of the new chip card technology will, says the company, take over a significant share of the world's travellers' cheques market, now estimated at \$36.8bn of which Thomas Cook claims the largest share outside the US.

PERSONAL computer-users in the financial sector now have access to the packet switched network with the "Xpert" pc card, launched by the data networks division of Intersean Communication Systems.

By slotting the card into one of the expansion slots in a personal computer, users can communicate with local and remote hosts, and data sources throughout the world, via the public or private packet switched networks.

FINANCE HOUSES, aware of the demand for fast decisions on credit applications, are increasingly becoming involved in direct computer links to obtain vital consumer credit references before decisions can be taken.

Leading the field in this advanced form of information technology is the credit information agency UAFT

Infolink, which believes that its seven mainframe-to-mainframe links completed so far is the highest number within the industry.

These include links with Mercantile Credit's Tandem Non Stop 2, North West Securities' Honeywell Twin DFS8, Lombard North Central's IBM 3083, Woolworth's IBM System 36, Lombard Tricity's IBM System 38 and Forward Trust's Tandem Non Stop TXP.

At peak periods, Infolink can process 22,000 enquiries an hour.

A THREE-DAY management seminar on the issues of developing a business-based strategy for information technology will be held at London's Heathrow Park Hotel on Wednesday, October 29 to Friday, October 31.

Speakers from eleven of Europe's leading consultancies will discuss approaches, methods and techniques of implementing information technology, says Mr John Gilbert, of Southcourt, the management consultancy organising the event. More details on 0403 711253.

IN A bid to encourage the wider use of direct debits as a way of paying bills, the High Street banks have launched a campaign in the Midlands in association with the electricity, water and telephone services.

Organisations taking part in the £150,000 campaign include East Midlands Electricity, Midlands Electricity Board, Severn-Trent Water and the East Worcestershire and South Staffordshire water companies, and British Telecom.

Michael Wiltshire

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Slow start for armchair banking

Home banking forecasts in Europe

Forecast of the number of households subscribing to home banking services in 1990

Country	Number of households (millions)	Proportion of households subscribing to home banking (1990)	Number of households subscribing to home banking (1990)	Comments
Austria	2.7	1 in 500	5,400	Home banking is currently not permitted in Austria, but we expect restrictions to be lifted by 1988. Videotex will be the predominant delivery technology.
Belgium	3.4	Negligible	Negligible	No ready delivery infrastructure and lack of interest among service suppliers. The videotex system is only now being implemented.
Denmark	2.2	1 in 500	4,400	A new videotex system is being installed, delaying availability of infrastructure and terminal base.
Finland	1.7	1 in 50	34,000	Both voice response and videotex will be used. A highly competitive banking environment encourages home banking.
France	19.2	1 in 25	768,000	The wide availability of Minitel terminals enables home banking to be provided cheaply.
Germany	24.3	1 in 250	97,200	Videotex will be the primary means of delivery but voice response will also be used.
Italy	18.1	1 in 750	24,100	The videotex infrastructure will only become available in the late 1980s, but banks are keenly interested in providing services.
Netherlands	4.7	1 in 500	9,400	Although banks were interested in home banking when videotex became available, most have lost their enthusiasm.
Norway	1.4	1 in 500	2,800	Although some experimental services exist, banks are not confident of success.
Spain	13.0	1 in 100	130,000	Practically all home banking will be over voice response systems, as videotex will not be marketed to the residential sector until the 1990s. Interest among banks is high.
Sweden	3.6	1 in 250	14,400	Relatively little interest among customers, but the PTT is encouraging banks to participate in its videotex service.
Switzerland	2.1	1 in 250	8,400	Interest among banks is high but videotex is not yet widespread.
UK	19.8	1 in 250	79,000	Services will be based primarily on videotex, but some voice response services will also be used.

Note: Households may subscribe to more than one home banking service. More than one household member may subscribe.

Source: Banker's Club

BANKING from home has yet to prove itself the success many people thought it would be. Customers were expected to use their personal computers to calculate family accounts and then use the same terminals to contact their bank and transact all their business.



HOME AND SMALL BUSINESS BANKING SYSTEMS

The concept of banking from home has been transformed into a cash management service for the smaller business.

Not surprisingly, this service was always more attractive to business users than private customers. But the big surprise has been how poorly received screen banking has been so far. The only country to have a major screen-based system has been France, and there the government supplied over 2,500,000 free videotex terminals (called Minitels) to telephone subscribers.

In other countries, success has come from voice response systems where transactions are made over the telephone.

In the UK, home and small business banking was heralded as the second stage of the technological revolution in banking after automated teller machines (ATMs). However, none of the Big Four clearing banks has yet followed the lead of the Bank of Scotland and the Nottingham Building Society which launched Prestel-based services in 1983.

The problem with Bank of Scotland's Home and Office Banking Service (HOBS) and Nottingham's Homelink is precisely that they operate through Prestel.

Prestel only has around 80,000 subscribers in the UK and this limits the market. Neither company will say how many subscri-

bers they have, but the figures are unlikely to be above the low thousands.

About a quarter of HOBS subscribers are small businesses (although it would be tempting for a one person business to register as a private customer, because it is cheaper, but Homelink has hardly any business users). The two services are quite similar since the Bank of Scotland provides clearing services for Homelink. They can be used through a personal computer, or a conventional television using a keyboard that can be bought with the systems at a reduced price.

HOBS is more specifically aimed at small businesses. Business users are offered a cash management option which identifies the cleared funds in each

of the business's accounts, rather than the overall stated balance, and enables the user to transfer funds between accounts to gain the maximum interest.

This facility costs an extra £5 a month, making a total cost of £192 a year for business users (including Prestel subscription). Private customers can receive HOBS at a lesser cost, £56 a year, including Prestel. However, Prestel do make a charge of 6p per minute for computer time if you use it between 8 am and 6 pm on weekdays or 8 am and 1 pm on Saturdays. Avoiding this charge for people with only one television set can perhaps bring family conflict—would the father who wants to pay his gas bill during East

was a private viewdata scheme, not linked to Prestel. Midland added further refinements to the original, but the project has subsequently been put on the backburner and there are no plans to extend it.

The next step for home banking will be the launch of a voice response system, similar to the 200,000 user phone-based system at Banco de Santander in Spain. The manufacturer of the Banco de Santander system, the Swiss company Antophon, says that one of the clearing banks will be launching such a system at the end of this year, but will not say which one.

National Westminster says it has no plans to launch such a system in the near future, similarly Midland and Barclays admit no plans, and the most likely candidate is Lloyds who already operate a limited phone-based service called Cashcall.

Banco de Santander's voice response service is the largest in the world, although there are over 5m users of similar systems worldwide, many in the US where the first phone-based system was introduced in 1976, four years before the first screen-based system.

The Banco de Santander system is simple to use. The customer dials through to any one of the 400 service lines (there would be less but long distance calls in Spain can be troublesome). A voice responds asking the customer to enter his account number which he does by punching the telephone keys at which point the voice asks for the identification number, and when that is punched in the services available can be accessed.

The only problem is that people who do not have push-button telephones have to buy a special keypad, but this is much less expensive than a computer keyboard for a screen-based system.

In the US, a phone-based stock dealing service is available in most states. The largest is offered by First Fidelity Bank of New Jersey, with over 120 lines.

Most major US banks, however, offer a video banking service. The largest of these is Covideo, a joint venture between Bank of America, Chemical Bank, Time Inc. and the telecommunications giant AT&T, with almost 50,000 subscribers.

There are more than 40 other operational screen-based services in the US, but despite the fact that there are more than 23m personal computers in use in the US, there are little more than 100,000 subscribers to these services.

In West Germany, the Bildschirmtext (BITX) screen-based system has been a disappointment. When it was

launched in 1984 it was expected to gain over a million subscribers within three years, but only 40,000 people signed on in the first two years, and the system will be lucky to attract one tenth of the projected subscribers.

In France, Credit Commercial de France has been the first bank to exploit the French government's generosity in giving away Minitel videotex terminals to private phone subscribers. The bank has used home banking as a way of expanding its customer base without having to expand its 150 branch retail network. As such the experiment has been a success, attracting over 110,000 private and 7,000 business subscribers.

In Italy, banks are trying to promote corporate screen-based banking, but as with home banking the problem is that Italian law precludes conducting transactions outside bank branches. However, Banco Nazionale de Lavoro has had some success with a telephone based service called SIVA which is limited to enquiries, ordering statements and authorising prearranged payments. The banking system that has merged in home banking is that the first wave of screen-based systems have failed to excite the public imagination, although business users are seeing its advantages. Telephone-based systems may hold the key to the future, but they have to overcome the resistance to home banking that currently exists.

Jason Nisse

Integration remains the goal



OFFICE AUTOMATION

The big banks are installing advanced word processing and information storage to help streamline their workload. Boris Sedacca examines the latest trends.

office workloads onto separate automation systems.

Minicomputer suppliers such as Digital Equipment, Wang and Data General are always ready to oblige. When the Bank of Scotland set about computerising its Home Loan applications, it gave the job to Data General.

The object was to enable the staff to handle an increased level of lending business and to improve the accessibility of information on any given Home Loan application.

The accounting system was running satisfactorily on the bank's IBM mainframe computer, so the requirement was strictly limited to reducing the amount of paper-based processing associated with agreeing Home Loans, which progresses to a successful conclusion can be expected to generate up to 40 letters originating from the bank's Central Banking Services.

The bank was committed to using IBM's SNA and Data General could provide the necessary links with its Comprehensive Electronic Office (CEO). "The system coped with nearly twice the business levels previously handled manually," says Stewart Stevenson of the Bank of Scotland.

The 12 part-time typists previously employed to type letters on word processing equipment and/or typewriters were redeployed elsewhere in the bank, and the service to customers was improved.

The target time between receiving an application for a loan and the despatch of an 'Agreement in Principle' letter was now frequently bettered and rarely missed, he adds.

"To put this in perspective, certain other financial institutions operating centralised home loans schemes at this time were issuing no 'Agreement in Principle' letter at all because their administrative system could not cope. The first a customer would hear from them would often be six weeks later," he says.

Wang is also making significant inroads into banking office automation. By 1988, the global office automation network based on Wang equipment will be installed internationally within the First National Bank of Chicago.

Wang has recently sold a system to First Chicago's European, Middle East and African headquarters operations, employing about 450 staff in London's Covent Garden.

David Short, area network services manager at First Chicago says: "We could spend two days just trying to reach people. I was phoning the US every day and rarely spending less than an hour on the call. 'If I sent a telex to Chicago where we have 11,000 employees, it could take three

or four days to reach the right person's desk. The company was being deluged with telexes and paper.

"Although the elimination of paper was not an overriding concern, we are now sending a vast quantity of items electronically."

The bank invested in a Wang Office Information System (OIS) and two VS 180 minicomputers. Initially, the majority of users were secretarial and the main applications were word processing and telex management.

As the system evolved, applications such as spread-

sheets were included. Managers in London, Geneva, Hong Kong, Tokyo, Singapore, Chicago and five other US cities transfer spreadsheets from one PC to another and there are now about 1,000 users on the system.

The system also offers electronic mail and directory services which allows users to send mail to any number of recipients on the network by 'clicking off' names on the screen.

A time management feature offers daily, weekly and monthly calendars for scheduling and repeat scheduling of events, and an audible alarm reminds users of scheduled events.

Other features include personal telephone directories, and a file manager for moving documents and files from local storage to central archival storage.

Once an office automation system has been installed in a bank, it is very unlikely to be discarded again, but in the stages leading up to this, it is very easy to underestimate the amount of effort required.

The suppliers' salesmen will always play down any difficulties which may be encountered along the way and may genuinely believe that their products can be made to fit the bank's way of doing things, when in practice it is more likely to be the other way around.

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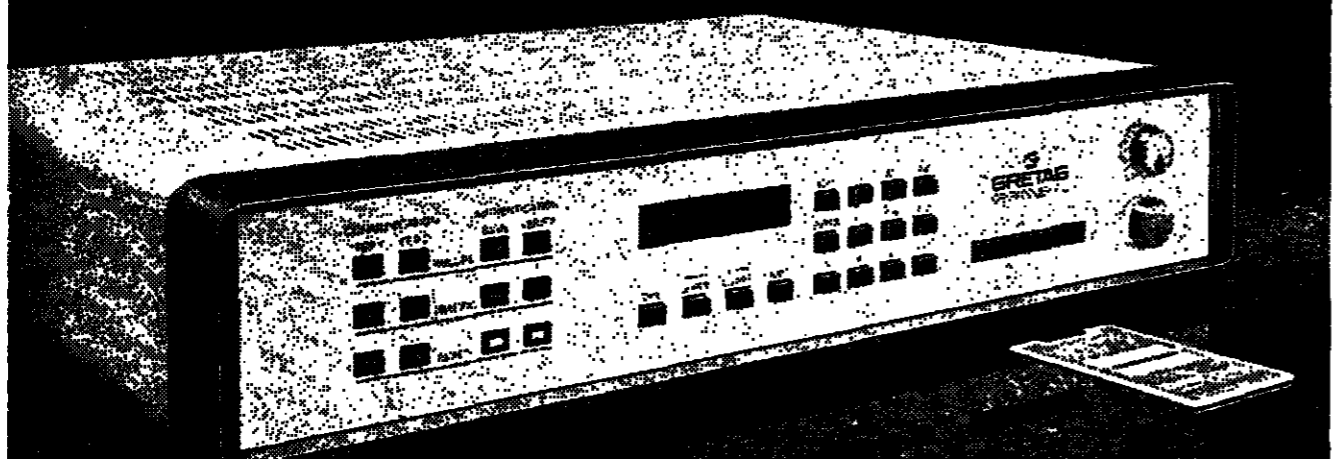
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Forthcoming FT Surveys

THE influence of information technology in the financial world will be featured in several forthcoming surveys. They include:

- The City Revolution, to be published on Monday, October 27, the day of the Big Bang.
- World Telecommunications: Monday, December 1.

Handwritten signature or mark at the bottom of the page.

Modular approach cuts the workload

BANKS COMPETE with each other by offering better services to their customers.

Some High Street banks, for example, offer more and/or faster automated teller machines (ATMs) in order to minimize customer queues and frustrations. Others may not have gone very far down the automation route and try to play-up the frustration felt by the public when dealing with mere machines.

For example, a Barclays Bank TV advertisement depicts a squalid, futuristic technological nightmare with a young girl screaming at a video terminal: "Please, can't I just speak to somebody?"

All banks offer similar services, but the way they organise themselves to do so will vary considerably, as will their choice of software for the job. The make-or-buy decision for banking software is not clear-cut. It is not a question of buying an off-the-shelf package or writing a custom system from scratch.

No software package is likely to cover every bank's requirements in their entirety. Even if there was a software package which could, it would be too heavy with facilities which only some banks may use.

On the other hand, there is no point in writing systems from scratch if the bulk of the work has been done previously for other banks.

Software houses such as Logica, Hoskyns, CAP and BIS have capitalised on experience gained from previous banking software projects by offering pre-written modular software.

The modules are put together in a similar fashion to modular kitchens. The end result may not be as perfect as that which a good carpenter could achieve, but it is quicker and cheaper.

Obviously, the higher the quality of the modules and the better they fit together, the better the end result will be. Instead of writing programs, computer staff make modifications to the modules to suit their bank's requirements.

Although the modular approach does not cut out the traditional planning, requirements analysis and systems design stages before the system is implemented, it does avoid the need to throw lots of programmers at the problem.

for Logica Financial systems says: "The demand for our technical and data processing staffs—it tends to be market driven."

If one bank announces that it is about to start a new service, say a network of ATMs, another bank will respond by demanding a similar service for launch within a few months.

This does not usually leave enough time for a system to be built in-house. By putting together our systems kernels (modules), the timescales for implementation of new systems can be reduced, particularly as they are proven solutions. Less time has to be wasted in testing and debugging the system."

Logica estimates that the majority of the market is divided approximately 50/50 between systems based on kernels and bespoke systems.

Worldwide Interbank Funds Transfer (Swift) network and to local telex, and an inter-branch message switching which is expected to handle over 20,000 messages a day.

The traditional UK software houses, those which may in the past have employed programmers on their own account and deployed them on specific custom programming projects for banking clients, may be more oriented towards supplying modular systems which require extensive modifications than software products vendors.

The software products culture is more prevalent in the US where the banking system is radically different, with banking operations concentrated within big branches inside individual Federal states.

Whereas branches of the big UK banks typically have mini-computers and ATM networks controlled nationally and



BANKING SOFTWARE

There is still a very large market for custom software, although packages are taking a significant share of the market. Boris Sedacca looks at the developments.

Two major Logica software product lines are based on systems kernels: Fastwire, a financial communications, message switching and funds transfer system, and On2, a retail financial system for driving networks of ATMs or point-of-sale (POS) terminals.

On2 customers include Citicorp, American Express, Access and Diners Club. Fastwire customers include Lloyds Bank, Hambros Bank, Kleinwort Benson and Citibank.

Logica has installed Fastwire for Lloyds Bank worldwide and is now upgrading the system to more powerful Digital Equipment (DEC) Vax computers over the next two or three years. The system will provide access to the Society for

centrally by large mainframe computers. US bank branches tend to operate more as autonomous units, using their own mainframe computers.

Despite these differences, Hogan Systems, a leading US supplier of off-the-shelf banking software products has managed to get a foothold in the UK market in the last three years with smaller banks, quasi banking organisations and finance houses.

The packaged approach also lends itself more readily to international banking operations. International banking is a specialised business, characterised by a relatively small number of complex, high-value transactions. The average international

EFTPOS: forecast for terminals

Country-by-country forecasts for electronic funds transfer for point of sale terminals for 1990

Country	Number of establishments adopting EFTPOS	Total terminals
Austria	2,400	7,000
Belgium	21,000	27,000
Denmark	4,200	12,000
Finland	1,900	7,000
France	63,000	132,000
Germany	8,600	34,000
Italy	5,600	20,000
Netherlands	2,700	9,200
Norway	2,400	9,400
Spain	1,000	7,000
Sweden	1,300	15,000
Switzerland	4,000	12,000
UK	14,000	48,000
Total	134,100	338,600

Source: Butler Cox, 1986

banking operation does not require mainframes of the type which provide the lifeblood to the retail banks with their huge transaction volumes. There are over 400 banks and licensed deposit takers operating in the City of London alone.

IBIS Software is the market leader for international banking packages, followed by Kapiti, Control Data (Arbat), and a number of smaller suppliers. BIS Software has achieved cumulative worldwide sales of \$100m for its Midas international banking systems.

In order to compete, suppliers such as Kapiti are incorporating "real time" features into their software. Real time processing is a way of posting transactions to files as soon as they occur, thereby keeping information constantly updated.

This offers distinct advantages over older batch updating methods which usually take place overnight after the day's transactions have been captured.

In addition to suppliers of general-purpose banking software packages, there are numerous suppliers offering packages for specific "stand-alone" banking applications.

These include systems for account reconciliation, commercial loan accounting, credit card accounting, demand deposit accounting, foreign exchange, instalment loan accounting, interbank deposits and transfers, mortgage loan accounting, proof of deposit, trust accounting and bills of exchange, bonds and term deals.

True software packages are very rare in banking. Most banks would prefer to have bespoke systems, even though they are more costly, but time-scales are often too demanding to permit this.

ELECTRONIC FUNDS transfer at the point-of-sale (eft-pos or cashless shopping) remains one of the enduring dreams of the information society.

The notion of paying for goods in shops and stores without cash, cheques or credit vouchers seems to hold so many advantages for banks, retailers and shoppers alike. It would mean an end to the mountain of paper which threatens to submerge the banks and credit card companies alike. It would guarantee payment to retailers and speed their counter service. And it would relieve the customer of the need to carry cash or cheque book in increasingly dangerous times.

The dream, however, does not quite match the reality and eft-pos developments world-wide are, for the most part, at a stand-still or moving forward only sluggishly as bankers and retailers question and re-assess the basic arguments.

It has to be said, furthermore, that the general public is pretty well excluded from the debate as bankers and retailers argue over who should pay for what and who stands to gain most from implementation of eft-pos systems.

The technological principle underlying eft-pos is simple and well proven. Instead of cash or cheques, the customer presents proof of his or her identity, generally in the form of a plastic card exactly similar to a cheque guarantee card at the point of sale—a store check-out or a shop's cash register.

The shop assistant "swipes" the card through a reader, a small electronic device on the counter-top which is able to decipher the magnetic characters imprinted on to the card. The customer is then invited to tap his or her personal identification number (PIN) into a small keypad out of sight of the cashier and other customers.

If the PIN and the magnetic inscription on the card agree—generally some form of encryption or encoding is used to improve security—a telephone message is automatically generated and transmitted to the card issuer's data centre. The message asks for verification that the card is valid, does not appear on the hot list of lost or stolen cards, and that the amount of the transaction which the cashier has added before authorising transmission of the message, will not take the customer unacceptably into the red.

If all these conditions are met, the message will come back to

allow the transaction to proceed. The customer exits with the goods while at the same time electronic messages are flashing between his or her card issuer's data centre (which could be bank or building society or credit card company) and the retailer's bank, debiting one account and crediting the other.

It has to be emphasised that there is nothing inherently difficult technically in any of this. Any of a number of computer manufacturers including IBM, Tandem and Stratus can supply machines capable of handling reliably the high transaction volumes expected. Networking techniques are sufficiently advanced for there to be little doubt that the transaction messages can be routed successfully. And transaction processing software like Base 24 from the US company Applied Communications Incorporated (ACI) which is reckoned to hold 60 per cent of the world market for retail electronic funds transfer handling or ON2, another

development. The UK computing services company CAP has built two eft-pos networks there, one in Bangkok and a second, NETS, in Singapore.

NETS is based around Tandem fault-tolerant computers and Base 24 software. It will soon support 1,000 terminals and plans are in place to install up to 5,000.

In Hong Kong, the 29 major banks, led by the Bank of Hong Kong, have a system called Easy Pay with some 270 terminals installed in 100 shops.

Although each of these prototype and experimental systems (and those described represent merely the tip of the cashless shopping iceberg) has some elements of an ideal eft-pos system, not one of them is true to the model in every respect.

In some, for example, the card is validated, but transaction data is not captured. In others, both validation and data cap-

sums over several months. The situation in the UK is a microcosm of the difficulties in establishing eft-pos as a national payment system.

Size, communications, number of banks and rail outlets have been factors suggesting that the UK could be among the first to establish a cashless shopping system country-wide.

Nevertheless, plans led by the banks to establish such a system have been delayed again and again. To some extent this was because planning was left to the technologists who were notoriously shy of letting others, notably the retailers, in on their plans.

Nevertheless, in the past 18 months, the banks, with the support of the Retail Consortium, agreed to go ahead with a full national service. A new joint company, EFT-Pos, was established to mastermind the development.

A date, April 1988 was set for the start of a prototype service. A few months ago, the EFT-Pos team presented the banks with its plans. IBM System 88 computers (badge-labelled Stratus) machines, Base 24 software and CAP expertise would all be part of deal.

The banks are still mulling over the implications of the system and it seems as if everything is back to square one. They are worrying about the implications for the credit card companies, the cash limits to be set on purchases before the system is used and all the hundred and one business and commercial questions which should have been settled, some might argue, before any move to devise the technology was initiated.

It now looks as if the April 1988 date cannot be met; the necessary decision simply cannot be made in time. While this is going on, the banks, at least one building society and some retailers (especially petrol companies) are going ahead with their own schemes.

Everybody is well aware of the dangers of being left behind in this particular technology race.

On the other hand, after more than a century of cheques; they still account for only 3.8 per cent of personal payments in the UK, 11 per cent in France and 25 per cent in the US. Cash payments in those countries were respectively 94 per cent, 82 per cent and 69 per cent last year.

Full-blooded eft-pos may well remain a technologist's dream until well into the next century.

Cash retains its grip



RETAIL BANKING: EFTPOS

Electronic funds transfer at the point of sale (EFTPOS) is technically possible but full-scale applications may well remain a technologist's dream until the next century, suggests Alan Cane.

rapidly growing transaction handling package, are well established.

So, for example, in the US the Mastercard MAPP credit card network supports some 28,000 terminals. The major automated teller machine networks such as the well known Iowa Transfer System are beginning to add eft-pos terminals to their networks.

In Europe, Belgium is probably the most advanced with well over 2,500 terminals installed. There are two competing eft-pos networks, Banccontact and Mr Cash. Last year, in a significant step forward, they agreed to integrate their systems so that a card holder can pay through either network.

The Far East is also very much in the vanguard of

ture takes place in the terminal but the system is not on-line, that is, connected at all times to the computer network.

What has happened over the past few years, in fact, is that bankers and retailers have begun serious to question the validity of the model. The idealised eft-pos system, for example, is designed instantaneously to debit a customer's account at the moment of purchase. But, the argument goes today, who needs that? Certainly not the banks or the credit card companies who are making substantial profits out of selling credit.

Nor the customers who value both the weeks of free credit afforded them through buying using credit cards, and the ability to defer the payment of large

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Race to supply new services

FOR A long time the most familiar symbol of electronic banking, automated teller machines (ATMs) have spread across Europe to become a feature of almost every main city street.

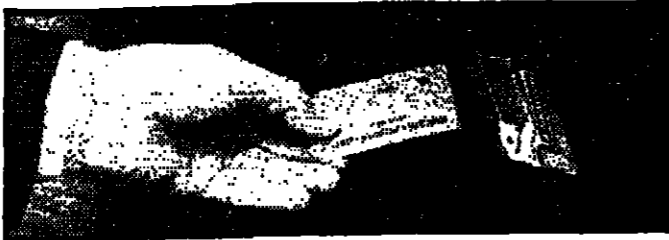
In Britain, public reaction was not always so favourable—when the first ATMs were installed, 20 years ago, the machines were tediously slow and unreliable, and their usage was low.

Today, they are regarded by the banks as pioneering public initiatives to more sophisticated and demanding forms of electronic financial services, such as home banking, cash management and electronic funds transfer at the point of sale (EFTPS).

The growth of ATM networks has been so rapid over the last 10 years that the market is approaching saturation point in terms of installations.

According to the highly respected Nilson Report on ATMs Worldwide, the downward trend has already started, with fewer machines installed around the world in 1985 than had been installed in 1984.

Nevertheless, the total was a fairly impressive 20,485 ATMs. Nilson predicts that saturation of the market will come by 1990,



AUTOMATED TELLER MACHINES

The latest automated teller machine systems are far more than mere cash dispensers. Elizabeth Sowton describes the new full-function terminals.

although there will still be a healthy demand for replacement and upgraded machines which will reach about 35,000 ATMs annually in 1985—greater than the number of ATMs shipped out during any year so far. The sheer numbers of ATMs owned by the major banks and building societies has reached the point where a rationalisation of resources is starting to take place, and an unusual degree of co-operation occurring between rival institutions. All the ATM networks in Britain are either already shar-

ing with another network or considering doing so. At present, the UK has seven major networks, but if the sharing facilities are employed, the networks reduce to five, and potentially to four. These are the National Westminster Bank and the Midland Bank's networks, recently joined by the TSB; Barclays Bank's network; Lloyds Bank's network (these are considering sharing once technical compatibility is achieved), the Halifax Building Society's network, and the two shared networks currently

being established by the building societies and other financial institutions, LINK and Matrix.

The emergence of the building societies as competitors in retail banking supported by facilities such as automated teller machines, has forced the high street clearers to re-assess their own offerings and improve upon them.

The principal trend appears to be to separate the types of services provided by the ATMs into basic cash withdrawals, or deposits, and more sophisticated services such as requests for information, loan applications, and so on.

By providing easy, quick access for cash services (as the National Westminster does with its Rapid Cash Tills), the branch can be kept clear of the queues that typically plague it during lunch hours or Friday afternoons, just before closing time.

Cash withdrawals and deposits make up the majority of transactions at ATMs. Nilson reports that in the US, customers made an average of 4.7 transactions a month, with 4.6 cash withdrawals to every one deposit.

Worldwide, ATM customers on average used their cards 7.4 times a month during 1985 and

the average ATM served 962 customers each month.

However, the machines are capable of doing a lot more than simply issuing cash. Manufacturers such as NCR, Diebold, Nixdorf, Philips and Digital Equipment are designing ATMs that will not only provide balance statements on current accounts (as any ATM should be able to), but can then transfer money between accounts and even pay bills, providing that the payee is pre-arranged.

Nixdorf has designed a dual-sided ATM, so that one half is inside the branch lobby and the other in the street, each side operating separately.

But perhaps the most exciting development is the realisation of the ATM as a truly "automated teller" and not simply a cash-dispenser.

As banks redesign their branches to do away with the traditional counters, and replace many of the teller functions with machines, the ATM is being used to promote and even sell financial services, to gather information from customers about loans, insurance, mortgages, and overdraft facilities.

There is even the potential for cross-selling, liaising with other companies and financial institutions, so that, for exam-

Automated teller machines in the UK

Network name	Owner	Cards	ATMs	Manufacturer					
				IBM	NIX	NCR	DIE	INT	DIR
SERVICETILL—National Westminster Bank		3,917,000	2,023			1,369		658	
CASHPOINT—Lloyds Bank		3,981,000	1,716	1,716					
AUTOBANK—Midland Bank		3,305,000	1,081		67	1,014			
SPEEDBANK—Trustee Savings Bank		1,830,000	1,019			493			526
BARCLAYBANK—Barclays Bank		2,600,000	1,205		100	1,105			
HALIFAX CARD/CASH—Halifax Bldg. Society		1,004,300	360			149	360		
MINIBANK—Yorkshire Bank		502,000	149				55		
ALLIANCE LEICESTER—Leicester Bldg. Soc.		89,000	3					3	
MONEYLINK—Standard Chartered Bank		6,300	3		3				
CASH COUNTER—Peterborough Bldg. Soc.		6,000	2					2	
CASH CARD—Cambridge Building Society		555	2						
Totals		17,241,655	7,616	1,819	67	4,125	420	658	526

Source: The Nilson Report, Annual Survey of ATMs, 1986

ple, cars and holidays might be promoted and sold through the ATMs in a bank lobby.

If this sort of commercialism is a little too strong for the British public, there is no doubt that the buying and selling of shares through branches is attracting great interest, and one or two banks and building societies are already using interactive video terminals to inform their customers of useful services.

One supplier, Diebold, has an ATM that uses interactive video to show customers a film on the screen, and then invites them to react to simple questions by pressing buttons. The system is centrally controlled and can

deliver information on deposit or lending rates, and combines the features of information, electronic marketing and transaction processing.

Another supplier, NCR, has developed a range of customer-activated self-service terminals (CAST) which can either be stand-alone or through the wall. CAST ATMs offer different services, ranging from simple cash dispensing, to full function terminals, so that a bank can position them according to the layout of the branch.

The full-function ATM uses interactive video to guide the customer through a complicated transaction such as house insurance or mortgage application.

The terminal prints a receipt once the transaction has taken place, and then switches automatically to a short videodisc film which explains that the relevant documents will be posted in the next few days.

All the CAST ATMs display a sign announcing the particular service they are offering, and a bank can quickly switch extra ATMs to basic cash dispensing functions if the branch fills up during a lunch hour, for example, and then switch them back to marketing functions when business quietens down.

The Nilson Report can be obtained via PO Box 49935, (Barrington Station), Los Angeles, CA 90049, USA.

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Good news for bank customers

DURING THE summer a new branch of the Midland bank was opened in Broadmead, Bristol, which was, in the words of the bank, "very distinct from the traditional high street bank premises". Apart from its colour co-ordination and designer outfits for the staff, the branch has been designed not only to meet the needs of customers today but to anticipate the kinds of requirements they will have in the future.

The basic money transmission and information services have been automated, including a special area which is accessed by using the Auto-bank card, for cash dispensing, which will be available outside normal banking hours, and there is a strong emphasis on financial marketing and advice.

The Midland is certainly not alone in starting to change the face of its retail outlets. All the big clearing banks, along with the building societies, are gradually channelling simple functions such as cash dispensing and balance enquiries through automated teller machines, and trying to project an image of the bank as a place to come and discuss financial business, and hopefully, take up some of the financial services which are increasingly in offer.

In order to provide customers with instant information on their accounts, to offer quotes for different rates, and to process any resultant transactions speedily, banks need computing power that extends right from the central mainframe, if necessary, through to the teller's desk.

Ideally, such a system would be fully integrated so that information on an account in one branch could be updated immediately and accessed by any other branch of that bank.

Banks have opted for a mixture of packages and in-house systems. For example, the Midland Broadmead branch uses NCR's through-the-wall ATMs, Nixdorf in-lobby cash dispensers and provides back office support by a single Nixdorf terminal comprising screen, keyboard and printer. This is linked by a short haul line to a Nixdorf BNC2 8864 branch controller located at the larger City, Bristol branch. This controller is, in turn, linked to the Burroughs mainframes at the London Computer Centre for central updating on the Online Computer System.

Branch staff receive support within the lobby from a group of Nixdorf service devices connected to two Nixdorf 8864 BNC2 controllers, located inside the unit. Each controller has a line to a modern sharing device from which a single line links the branch to the London Computer Centre.

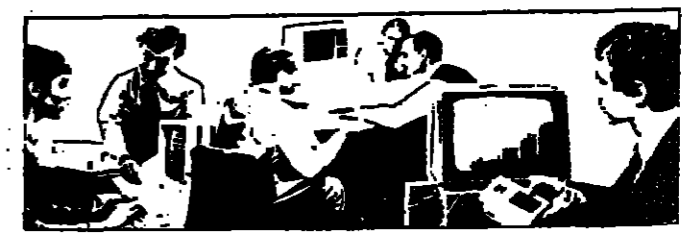
Some of the devices are operated by bank staff, others by customers, such as the Auto-Enquiry terminal due to be installed soon. This provides balance enquiry, transaction listing (debit or credit), statement order and emergency cheque book orders.

The system can also handle funds transfer between accounts for certain customers. Even when the system is offline, most functions can be continued, with the exception of balance enquiries and transaction listings.

The Trustee Savings Bank is another bank which has been lacking branch automation for a long time, and has installed a totally integrated branch system called Online Realtime System (OLRT).

This ensures that any transaction made throughout the branch network is instantly updated on the bank's computer, and all files are adjusted accordingly. Thus, a cash withdrawal at an ATM, or a standing order, paid monthly, would show on the terminal of any branch minutes after the transaction was made.

The National Westminster bank has had an automated branch at Basingstoke in Hampshire for several years,



BANK BRANCH AUTOMATION

Automation means more efficient handling of cash transactions with new services and a speedy response to customer demands, as Elizabeth Sowton reports here.

where customer-operated terminals sit in a separate lobby, next to a conventional branch.

In addition to the cash dispensers and deposit facilities, the branch has Automated Account Information Service Terminals which allow customers to make a range of enquiries or comments, and are accessed by the same card and PIN number as the ATMs.

The suppliers of banking systems anticipated the developments in the market and there are on the market a number of "total packages" which provide integration of functions.

For example, the Cheltenham and Gloucester building society recently ordered a new branch automation from ISC in the form of its enhanced "Pinnacle 32" system. This comprises a total of 750 intelligent workstations which will be installed over the next year into all the society's branches.

The system incorporates the facility of completely automating the mortgage loan processing business, including APR quotations, as well as supporting full cashier and back office functions. It will also be able to sell a wide range of new products once deregulation permits the society to do so.

Branches will have the Pinnacle workstations on line to the society's own viewdata systems, together with connection to proprietary added value networks for services such as insurance quotations and credit authorisation.

And this is perhaps the point of branch automation more than anything else; that it allows the institution to increase its capacity for services and frees its staff to take on the more interesting role of adviser or consultant.

For the customer, services are no longer restricted to specific working hours—cash can be obtained or deposited at any time, and information accessed on the spot.

The next stage, already

reached by one or two institutions, is to link branch services into the home or office. The Bank of Scotland's Home Banking service and its more sophisticated office banking version are good examples of this. A number of stockbrokers have been offering a terminal-based share buying and selling service via Ezygroup to assess and now the big high street banks are starting to move in.

A recent announcement by the Midland marked the first of a move into share dealing for the public through branch networks. The Midland will be using Birmingham broking firm, Smith, Keen & Cutler; customers will be able to buy and sell shares and unit trusts, receive investment advice, including model portfolios, check on the latest price movements on the markets using Topic and Exel services, and obtain financial news.

The clearers are also considering share selling in their branches. The National Westminster will use Prestel to give share prices and Lloyds has set up a study group to assess the feasibility and cost of computerised share dealing for the public. Barclays is likely to draw on the resources of its alliance with brokers/market makers de Zoete Wedd to put together a multi-faceted apparatus, which is capable of dealing with most types of people and their different needs, according to Rod Sinclair of Barclays de Zoete Wedd.

The move into share selling is one of a number of developments by the banks to maintain their competitive edge over the increasingly threatening non-bank financial institutions. The old-fashioned branch lobby with its unfriendly counter and screen will loose out quickly to the open-plan retail environment of the new branches, where automation means efficient handling and more exciting services, and a speedy response to customer demands.



New-look open plan banking at the Midland: consulting positions give the customer immediate access to a member of the bank staff.

Information Technology in Finance 7

Systems tailored to market-makers

THE UNHOLY trinity of increased competition, deregulation and technology is the principal driving force behind the financial services revolution. Where the world's stock markets are concerned, however, the paradox is that technology, while driving change by making possible new products and enhancing old ones, can also be harnessed to help with the effects of competition and deregulation.

The US over-the-counter (OTC) market, for example, exists because of advanced telecommunication technology. It is based — as will be the London Stock Market after the Big Bang in the City on October 27 — on a system of competing market-makers.

Such a system functions efficiently and fairly only if every participant in the market is aware of the bid and offer prices for each stock at any time from all the market makers.

Market makers and dealer/brokers in the US OTC market, however, are scattered throughout North America. Advanced telecommunications systems are the only solution to the problem of delivering price

information simultaneously to all 5,700 or so broker/dealers.

The market has never had a physical market floor and, in its earliest days, dealing was carried out by telephone.

In 1971, however, the National Association of Securities Dealers Automated Quotations, or NASDAQ, system came into being. This highly sophisticated, computer-based communications network stores price information on some 4,700 companies. Through the system, all the OTC broker/dealers are linked together and can see on their video monitor screens, virtually instantaneously, the prices quoted by all the market makers in securities covered by the system. The dealers still trade by telephone; but they are trading on the basis of up-to-the-minute market information.

The effect of computerisation on the growth of the exchange has been spectacular. It is the fastest growing securities market in the world; in August 1984 the daily share volume reached an all-time record of 122.2m shares.

It is now the third largest market in the world behind the New York Stock Exchange and



The effect of computerisation on the growth of the world's leading stock exchanges has been spectacular, as Alan Cane reports here.

Tokyo.

So for NASDAQ, telecommunications and computer technology overcome the problem of widely dispersed participants and proved a powerful ally in its competition with other exchanges.

"Big Bang" for the London Stock Exchange means the end of minimum commissions, the abolition of "single capacity" — the firm distinction between stockbrokers and stockjobbers — and the opportunity for outside companies to take a stake in, or own, Stock Exchange firms.

From the earliest days of planning Big Bang, it was clear to senior Stock Exchange officials that the inevitable consequence of these three conditions would be a heavy reliance on technology in the new markets.

The decision was taken to base the new markets on a system of competing market makers; the technology chosen, perhaps inevitably, owes a lot to NASDAQ.

The Stock Exchange floor has been retained and will stay for the foreseeable future but, for the most part, face-to-face dealing is expected to give way to telephone trading and much attention has been given on the City's smart new dealing rooms to devising telephone switching systems which can connect one dealer to another with the minimum delay.

The dissemination of information through the market both in the sense of trading information outward to the players and regulatory and surveillance information back to the central authorities is entirely the responsibility of sophisticated computer systems.

Price information for both the equities and gilt-edged markets is distributed by a system called SEAG, the Stock Exchange Automated Quotations System, a clever modification of the existing TOPIC viewdata system.

Both gilts and equities traders

report their deals to the Stock Exchange through what is known as the SEAG Level Three service, an interactive link between the market-maker and the central SEAG computers.

Gilt dealers have the further responsibility of reporting their deals to the Bank of England Central Gilt Office using personal computers, linked to an advanced datacommunications network, the Stock Exchange Integrated Data Network.

The common technological problem for all Stock Exchanges is how to distribute information virtually simultaneously to all the market players, even though they may be geographically widely distributed, while providing an efficient mechanism for the input for new quotes and deals.

It is all a question of processing power. Formatting "screens" of price information and transmitting them simultaneously to several thousand dealers many of whom may want to examine the same screen at the same time places a very heavy load on the central computer.

Despite the power of modern computer systems, it can be very difficult to provide both this broadcast capability and much interactive capability needed for quote input without losing performance — in other words, without having unacceptably long delays before information appears on the dealer's screen.

Jardine Logica, a joint company formed by Jardine Matheson and the UK computing services company, Logica, solved the problem in a novel way for the new Stock Exchange of Hong Kong which opened formally earlier this month.

Based around a group of powerful Tandem minicomputers, the broadcast element of the system — price distribution — places no load on the central processing capability because it is entirely delegated to a secondary system, a page store (an electronic device which holds ready formatted

pages" or screen of information) and distributes them to the dealers via broadcast videotext, essentially an endless series of television pictures which are delivered in sequence to the dealers' screens.

The dealers are equipped with "dual mode" terminals which can be used to capture any of the videotext images in one mode or to input deals and trading information in the other.

Response time is reckoned to be about 0.6 second. The Hong Kong system, clever as it is, is probably best-suited to small exchanges trading in, say, 400-800 main stocks.

The US exchanges have certainly spent the most resources on automation, although with the exception of the Cincinnati Exchange, they remain a hybrid of modern automation and traditional trading methods.

Cincinnati, however, is the world's only all-electronic securities exchange, and as such, a model of the future.

There is no trading floor. Its members can be located anywhere in the US or indeed overseas and there is no telephone trading. Everything is handled on computer terminals. When dealers press the "go" button, their bargains are handled automatically. Within three seconds, both parties to a trade receive confirmation through a computer print-out in their offices.

Firms' links are being forged between Cincinnati and the Chicago Board Options Exchange, (CBOE), one of the most aggressively expansionist US markets. It is spending some £18m to "wire up the entire exchange", as CBOE chief operation officer, Mr C. J. Henry, describes it.

The CBOE is retaining its very spectacular trading floors, but distributing computer terminals through the trading "pits" for more efficient quote input.

Mr Henry hopes that soon market-makers on the floor will input their deals through handheld terminals which will give them, in return, immediate indications of their trading position.



The London Stock Exchange: preparing for the Big Bang which will mean the end of minimum commissions, the abolition of "single capacity" and the chance for outside companies to take a stake in Stock Exchange firms.

Smaller institutions helped by link-ups

ANYBODY wishing to discover the building societies' plans for the new era of liberalisation in Britain could be forgiven for thinking that an examination of their technological efforts would provide all the answers.

The Anglia's electronic funds transfer at the point of sale (EFTPOS) scheme in Northampton, for example, demonstrates the priority given by that society to the provision of a full, personal banking service. The glamorous achievements of the giants, however, reveal only part of the picture.



BUILDING SOCIETIES

Building societies have technological requirements which are distinctly different from those of banks. In some aspects, they are already ahead, as Ceri Jones reports.

For several of the small societies, technological progress is more a question of trying to keep up with the rest of the field than laying the groundwork to support new business initiatives. Only around 70 societies, for instance, have installed counter terminals to handle such routine tasks as automatic passbook updating. Indeed, many are still in the throes of establishing real time links with their branches.

Moreover, the immediate problem for most societies is the retention of their traditional business in the face of stiff competition from the banks and increasingly fine margins.

One way to win over new deposits is by increasing customer convenience. This, of course, means either more branches or more cash dispensers. And at over £20,000 for each automated teller machine (ATM), the cost of the cheapest alternative is still beyond the reach of many societies.

One solution is to share facilities and two such schemes have been developed over the last year. The main members of the LINK network are the Nationwide, Abbey National, Co-operative Bank and Funds Transfer Sharing, a consortium of 20 financial institutions.

Theoretically, FTS is the ideal route for small societies because members share a Stratus in Woking.

So far, however, only the National Girobank and 8 members of FTS are sharing each others' facilities. The other participants were due to come on stream last month but have slipped behind schedule.

The main rival, EFT, is enjoying a greater measure of success with its Matrix network. Six of the seven strong groups now share a total of 330 ATMs and 10 per cent of all transactions are initiated on another member's machine.

According to Howard Aiken, the general manager, a hosting service is also planned for small societies which wish to participate. "It will work like FTS but with the fundamental distinction that there will be a clear

migration path to full membership," he says.

One of EFT's clear advantages is that all of its members are societies and so they tend to share the same objectives. Its lead, though, is primarily due to the use of an IBM central switching and network service. Although LINK signed an agreement with BT's Multi-stream service way back in February, the sharers still have to settle up with each other separately.

"We knew that the early route for FTS was not going to be the ultimate solution," confirms Phil Bryant of National Girobank, "but our progress now depends on delivery."

The most advanced development of all, however, is the Halifax's own network of 392 ATMs with plans approved for 480 by the end of the year.

Furthermore, it offers the most sophisticated facilities including the transfer of funds between accounts, PIN changes and comprehensive misstatements.

Several of the machines have also been installed in remote locations. The sites on Sainsbury's premises in Leeds and Oxford are particularly interesting and may well be the first signs of a closer association.

Despite such rapid progress, however, the societies are a long way from rivaling the money transmission services of the banks. Some 2,500 ATMs are required to adequately cover the country — the NatWest/Midland collaboration provides 2,700, for example. The natural assumption, then, is that all three societies may eventually link together. The emergence of EFTPOS schemes increases the likelihood, although a great deal of professional pride might have to be overcome.

Another irony of the rapid progress is that ATMs could keep customers out of the branches just when the societies have a wider range of products to cross-sell. The converse argument, of course, is that the machines relieve pressure at the counter so that staff are free to cope with more complex enquiries.

The Halifax has certainly adopted this stance — "Automating our branch counters has improved productivity enormously," comments Mike Whitehouse, "but our next major expansion must be lobby sites. Business is booming at the rate of 20 per cent per year so if we don't add more ATMs, queues at the counter will return, especially in busy periods such as lunchtimes."

Many societies, however, are implementing rather less traditional methods of cross-marketing. A good example is the use of life assurance quotation systems to demonstrate the benefits of various types of endowment mortgages.

Indeed, whilst the viewdata services operated by BT, IBM and Inview were primarily intended for insurance brokers, societies have been far swifter on the uptake. Some 30 are now testing the systems and several have followed the lead of the Halifax and Abbey National by installing a dedicated terminal in every branch.

Viewdata, of course, is extremely cost effective and simple to use in sales presentations. Furthermore, the results are immediate — the increase in commission generated can be very considerable. And those societies looking to extend their insurance interest next year will already have the machinery in place to quote on other products.

Another medium which has been widely adopted in the US is interactive video. The National & Provincial is currently conducting an experiment with a system designed by Videodem. At the moment, it is only used to provide information on shareaccounts, but the opportunities are almost endless.

Moving pictures are naturally far more persuasive than mere performance figures and future projections. They are frequently cited to sell personal finance products. Moreover, like any expert tool, interactive video is particularly appropriate for building societies because it bridges the gap where little previous knowledge may exist.

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Information Technology in Finance 8

Security a prime concern

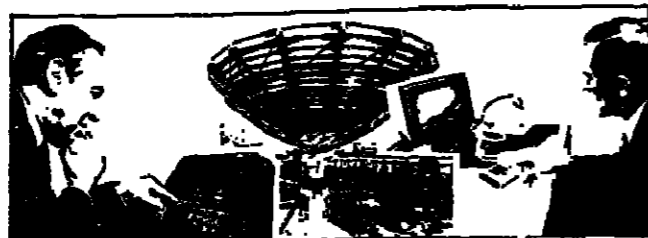
SECURITY is one of the great concerns for financial institutions as technology begins to underpin all areas of the money business. Already, banks have become the most security-conscious of all groups outside the military authorities, simply because of the awesome implications of abuse or failure in today's electronic banking networks.

Billions of pounds worth of transactions are now carried out daily over computer and communications networks. And, as such business is set to increase at a substantial rate, so the opportunity for ingenious forms of abuse also becomes greater.

Revising financial systems' security at all levels has become a prime concern. Consultancies, such as Logica and Admiral Computing in the UK, have become specialists in this type of risk analysis.

Data security is a wide-ranging field which covers such matters as ensuring that a message has reached its destination, uncorrupted, verifying from whence the data has come, to such areas as equipment protection.

Accidental or deliberate damage by fire, for example, may do as much harm as a fraudster trying to tap into the network to divert funds by electronic means.



SAFEGUARDING THE NETWORKS

Research is being intensified into ways to make electronic financial systems secure from faults and ill-doers, as Elaine Williams reports here

Because most financial networks need to keep operating under all circumstances, a number of safety measures are taken—these include so-called "hot standby systems," where a duplicate computer and software system can be switched on if the main system fails. Such standby equipment is usually located several miles away from the main computer network. A number of specialist companies offer companies this facility. Banks and insurance groups are large subscribers to such services.

Where conventional security ends and computer security begins is sometimes hard to detect. Conventional forms of security, such as access control

systems, have the effect of limiting the number of personnel who can tamper with a computer system. Electronic forms of access control which identify the user can be programmed to be linked to the main computer to verify that the person sited at a restricted or high security terminal is cleared to use the system.

Access control systems operate in a variety of ways—for example, one supplier, Time and Data Systems, has recently launched a system called the TS300. This piece of equipment is connected to the RS232 communications line which conventionally joins the various terminals to the central computer. Only personnel who have been issued with a specially programmed and uniquely numbered microcard can use the terminal, but to others, the visual display terminal is rendered inoperable.

The microcard is a credit card-sized device which has an infra-red coding system, instead of the usual magnetic stripe.

Access control systems, especially in banking environments, can have extra security features built in to them, such as the need to insert a second card into a second terminal to allow the use of a restricted terminal.

While organisations may feel reasonably confident about internal security, data can be vulnerable from outside sources, such as when information is being transmitted around a network.

Technologists have come up with two major techniques to combat this threat—data encryption and authentication.

In its simplest form, encryption is a way of scrambling a message before transmission. To people tapping into the network the information is a meaningless jumble, since only a special key can decode the message.

Encryption is ideal for data

transmission as a complex coding key can keep even a clever fraudster, using access to the most powerful computer, busy for weeks trying out the billions of possibilities. In some sectors of finance where time-sensitive information has limited value—a message has to be decoded quickly to be of any value.

Until recently, only large computer networks were powerful enough to handle the complex mathematical algorithms used in encryption. Now, some encryption techniques can be applied to personal computer systems. Stratford Data Products, for example, has recently produced P33, costing £30, for the pc market.

Most commercial encryption systems such as P33, are based on the Data Encryption Standard, DES, set by the US Government. Hal Communications at Farnborough has obtained a licence from the US Authorities. Another company, Wintertaker, has a system, called Secure. This £800 facility is based on a printed circuit board containing encryption software which plugs into a personal computer.

The Communications Electronics Security group at GCHQ, Britain's high-security complex, has authorised this system for banking, commercial and military applications.

In the DES coding system, the same key is used for coding and decoding. However, some researchers have developed the asymmetrical system where there are different keys for this process, and this system is considered to be even more secure than the single key facility.

Along with encryption, authentication is another important data security tool. It is the means by which data being transmitted or received can be traced as it enters and leaves the network. Such facilities are a safeguard against fraudsters who may be interested in entering information about fictitious transactions to divert funds from bank accounts.

Authentication employs a number of techniques from "tagging" a banking transaction with the customer's name, date, account number and branch identification details. Such a message may have to come from a nominated terminal and a user with the correct password.

Encryption and authentication are both measures to be considered in the light of an organisation's business methods. In the banking world,

commercial customers are demanding access to their accounts, held on bank computers, and the whole area of computer communications is growing.

As such computer access expands, so does the opportunity for abuse. There may arise the situation where the way one company classifies its information is totally at odds with another to which it transmits information. This could lead to a situation where sensitive and secret information, held on one computer, could also become available on other systems.

Thus, the entire area of network security has to be carefully considered when these systems are initially set up. Banks and financial institutions are turning to consultants such as Logica and Admiral Computing to consider potentially vulnerable areas of their networks and to outfit the fraudster who plans novel forms of crime.



Network management equipment from Racal-Milgo. The system (CMS-385) can control and maintain the largest international data networks from one central point.

How computers are cutting back the paper-chase

THE PAPERLESS office was long predicted by purveyors of high technology. But the computer, that proposed harbinger of electronic messaging, proved to generate ever more paper—and often create still more problems that could only be solved by buying another computer.

There is, however, one area in which a drastic reduction in the movement and processing of paper is not merely desirable but possible, but positively necessary. It is in the transportation, processing and manipulation of the standard and ubiquitous formal notification of a financial transaction: the cheque.

The mere statistics of cheque movement (many millions of cheques circulating at any one time, with a face value of anything between one and millions sterling) provide a phenomenal problem. But to complicate matters, it is a problem that becomes worse, rather than better. It is not merely that existing manual methods are costly and labour-intensive, but that the continuing rise in volumes threatens to make these methods simply unworkable.

The solution is to use computer technology to solve the problem that computers have, to a large degree, exacerbated over the last decade.

The answer is computer-based cheque-reading, sorting, storing and data transmission devices. It is by no means a small market. Such devices could be distributed in every one of all of the clearing banks' regional branches, leading towards the banking approach, known as truncation.

In this system cheques paid in over the counter at a bank branch are retained at that branch and not physically sent through the bank's clearing systems. It is a form of decentralisation—and it makes interesting speculation to wonder where decentralisation might end.

However, it is worth noting that large computer companies are taking an increasing interest in this particular market. Burroughs is probably the UK's market leader (although this could be contested by NCR, since both companies have around 40 per cent). Other European manufacturers include



DOCUMENT PROCESSING

With the volume of cheques now in circulation, there is a growing market for computer-based devices for cheque-reading, sorting and storing. Kevin Townsend looks at the latest developments.

Atelcel—and, perhaps more importantly, IBM in West Germany. Indeed, it is known that two years ago IBM commissioned a leading market researcher to investigate the entire cheque-processing market.

The current world leader in such document processing systems is, nevertheless, Burroughs. Until only two or three years ago Burroughs viewed the UK market for document-processing as residing solely in the banking world.

However, the automation of remittance processing within public utilities, mail order houses and large commercial firms indicates the possibility of a much wider application—and insurance companies, such as British Reserve, have found it cost-effective to follow suit.

The decision by a number of building societies to issue cheque accounts has made it in their interest not only to use cheque encoders but also to investigate the use of reader-sorters.

So, not only is cheque usage increasing within traditional banking activities, but also by these new operators in the financial services market.

Whether one considers the current volume of cheques or some reasonable projection for the future, the simple fact is that there is and will be, a vast number of transactions to be listed and proved, encoded, and captured and transmitted with the paper finally transported, sorted and stamped.

Finally, the document image will need to be captured in a convenient and economic manner, with some associated means of swift retrieval.

Some of these features cannot easily be handled other than by traditional methods. Some, given inter-bank agreement and changes in the law, could conceivably be handled more cost-effectively given the right technology at the right price.

For more than 25 years, Burroughs has now been producing desk-top encoders to meet the need for a system at bank branch level in order to encode documents at the point of entry into the banking system. While the functions have not changed, the solution has. Systems have become more compact; they have greater flexibility, are easier to operate, and have come down drastically in price by 50 per cent.

Burroughs is now convinced that technology has reached the limit of the speed at which such devices can handle cheques and fulfil the required functions. It is for this reason that current developments are now aimed at making reader-sorters more cost-effective by reducing computer/host dependence.

This reduces the capital investment at given reader/sorter sites and permits the manufacturer to offer solutions based on multiple remote sites, communicating with, but not driven by, centralised host systems—an important enhancement to what is still a traditional solution to a traditional problem.

In response to the stated requirement of several UK banks, Burroughs invested two and a half years and millions of pounds in the research, design and manufacture of a device that can bring the complete document processing system down to bank-branch level.



A system to give an indisputable record of verbal transactions for City dealers: Dictaphone Veritrac equipment in use (at right in background) in the dealing room at Lloyd's Bank foreign exchange unit. There are around 300 communication recording systems in the City alone.

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For sufficient security, encryption on 512-bit numbers is required to compare this to the more usual 16- or 32-bit processing, used by standard personal computers. Thus, a single encryption of 64 characters would take 45 seconds on a standard PC — or 120 seconds on a modified system full of expensive boards and complex circuitry.

The problem for the finance industry is that it cannot afford even the one second delay. Millions of pounds can rest on a combination of total security and immediate action. Public-key cryptography provides the security but not the immediacy. At least, that is how it was before Martin Kochanski (a mathematics and philosophy graduate of Oxford) turned his attention to the problem.

Kochanski first became interested in the theory of cryptography as a means of mental relaxation. In the past few years he began working on the problems of public-key cryptography. The result is a board-based, specialised processor that can be used by systems people to develop specialised cryptosystems—or it can be included directly into an IBM or IBM-compatible PC.

This product, the FAP4, handles its arithmetic in "slices," with each of a series of chips processing a 32-bit slice of the complete number. The result is considerable flexibility in the finished product. For 512 bits, 16 chips are needed; but up to 32 chips can be put together to provide an array able to process 1,024 bits for even greater security.

Alternatively, eight chips could be used to provide what is still a very high level of security (256 bit processing) but at four times the speed of the 32 chip array. This speed, incidentally, is able to process 64 characters (taking, you will recall, the PC on its own something like 45 seconds to encrypt), a mere tenth of one second.

With boards like the FAP4 available to standard PCs, the complexities and advantages of public-key encryption become a realistic possibility for the financial market. With local area networks becoming increasingly important to the City, something must be done to ensure the integrity of the electronic information moving with increasing speed around and between major financial institutions. Public-key encryption is now a realistic possibility.

Kevin Townsend

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Information Technology in Finance 10



ARTIFICIAL INTELLIGENCE

In the development of artificial intelligence for the financial world, UK and European banks have a great deal of ground to catch up, compared to US developments, writes Jason Nisse

US projects are ahead by two years

WHEN THE Dow Jones Index fell a record 86.61 points in one day last month the fall was amplified by program trading. Computer programs in trading houses spot discrepancies between the price of a stock and its underlying value in the futures contracts on the Standard & Pears 500 shares index. The program instructs the trader to sell the stock and buy its futures contract, which, in a falling market, is worth less, in a risk-free arbitrage deal. This amplifies the fall of the stock and, as the program is set for the whole of the Standard & Pears 500, the whole market falls.

These programs contain no artificial intelligence (AI). The technology exists for AI programs that could spot such arbitrage opportunities in any futures contract on any exchange in the world, on the Financial Times—Stock Exchange 100 Share index, for example. And as the trade would probably be made in Chicago (the centre for futures trading), the program would spot arbitrage possibilities on a falling currency.

So, if there was a run on UK shares, an AI system in Chicago would spot the opportunity for a fast buck and simply not only the UK share slide, but also a run on sterling.

Fortunately nobody has such a system, but the potential is there.

"I could put one together now if anybody wanted me to," says Mr Ian Reid, AI consultant at the British computer company,

Data Logic. "It would cost quite a lot to build up a sufficient database, but compared to the amount that could be made, it's not all that much."

The profits are definitely there to be had. Morgan Stanley on Wall Street are rumoured to have made an extra \$1m out of an arbitrage spotting system it installed early this year.

An AI (or expert) system differs from a conventional computer program because it emulates the thought process of a human expert, building up a knowledge and then identifying and extracting the relevant knowledge in a process called knowledge engineering.

The software needed for knowledge engineering is called an inference engine. Some software companies have built so-called expert shells, which are ready-made inference engines, but these tend to be too slow for dealing functions, so the inference engine is built from a fifth generation computer language, such as Prolog or Lisp.

"Once a way is found to represent the knowledge, it is no problem to add extra rules to the knowledge base," says Dr Mike Turner, AI consultant at PA Communications and Telecommunications. "However, the whole area of having systems that are never actually finished is not one that people are emotionally ready to accept."



Dr Nick Collin (left), consultant at Arthur Young and secretary of the Aifex club; and Ian Reid, chief consultant at Data Logic



Data Logic are probably at least a year ahead of most other UK companies in AI for dealing. It has installed AI programs in Midland Bank's treasury dealing rooms that track the bank's exposure in various markets, monitor movements in a basket of markets for their knock-on effects on other markets and predict exchange rate, commodities and stock movements.

This has given Midland a well-timed boost in the critical areas of swaps and currency options.

Data Logic has also installed an arbitrage spotting system for an unspecified bank with an agreement that the bank pays Data Logic a percentage of the extra profits made.

The next stage is to combine the market predictor system with the arbitrage spotting system, so that arbitrage opportunities can be predicted and the dealer is ready to take full advantage of them.

The predictor works in tandem with conventional prediction systems, such as regression analysis, charting or in-house economists. The system uses these sources to predict market movements, but also assesses them against actual past outcomes, weighting their predictions accordingly.

"With this system a bad economist is as useful as a good one," says Mr Reid, "his predictions can be reversed to get the correct outcome. If a bank has a consistently bad economist it should try to keep him, but not tell him he is bad in case he

tries to improve himself."

Many software suppliers say they could have AI prediction systems if they had the funding. Dealing Systems Limited (DSL) expect to soon start work on an AI extension to their GEMMA dealers aid which they are currently installing at a leading money brokers.

A full AI system to predict bond, gilts and futures movements could be operational by mid-1987. Systems Designers have developed AI applications for defence and industry and say they are at a stage to transfer those to dealing. Helix Software are another company poised to take AI into dealing.

In the US, Arthur D. Little (ADL) are marketing an AI cash and equity trading system which it developed for a consortium of six Wall Street investment banks. But the consortium fell apart at a critical stage, and ADL is looking for up to \$3m to develop the system.

ADL has also produced a leading non-dealing AI product, the Personal Equity Planning System. This provides financial advice for US middle income families, taking factors such as age, income, retirement and insurance needs, major purchases and lifetime goals (sic) into consideration to provide investment advice up to the age of 92.

There are many other AI products on the market, including a letter of credit processor produced by Helix Software and Bank of America, a text reader, a system for stopping erroneous

submissions to the Bankers Automated Clearing Service, a mortgage processor, currently under trial at the TSB and the National and Provincial Building Society, a project investment advisor for companies and at least three fault diagnosis systems.

British banks have been rather reticent in their commitment to AI, but their involvement in the Aifex (Alvey Financial Expert Systems) club, set up under the government's Alvey programme, has opened many eyes. The Aifex club will soon unveil its product, a company health assessor for the high technology retail sector.

The product itself is of limited use, but as Dr Nick Collin, consultant at Arthur Young and secretary of the club, points out, the involvement of 17 UK-based banks in the project has made them more aware of the potential of AI in finance.

"A lot of important lessons have been learned during this project," says Dr Collin, "and for £20,000 each the members have seen the costs and benefits of developing a £500,000 expert system."

But UK banks have a great deal of ground to catch up. Dr Turner at PA estimates that US banks are more than two years ahead in AI development, and unless European banks take a more aggressive and less risk averse view of AI development, that is how he sees it remaining.

New mood of realism

CONTINUED FROM PAGE ONE

A RECENT study carried out in the US by Louis Harris & Associates for the management consultants, Coopers & Lybrand, indicates that only about one third of senior managers in the finance industries canvassed believed their technology specialists had an excellent appreciation of the needs of their organisation.

The technologists had become part of the high-level decision-making process, a significant change from earlier years, but, Louis Harris reported, they received only lukewarm praise from their financial colleagues. The report notes: "Most senior executives do not perceive their technology specialists to be outstanding in their ability to make recommendations that increase efficiency and reduce costs."

"Executives appeared to be particularly disappointed in their specialists' ability to recommend technology for developing new product and marketing opportunities."

The fact is that there is no technological answer yet to the finance industry's most pressing problem. This is the integration of customer files so that each piece of information about a customer, corporate or private, big or small, can be matched at the press of a key to every other bit of information so that a business profile of that customer can be drawn and used for marketing.

Banks, trusts, building societies—they all store massive amounts of information about their customers in "disk farms," large rooms in data centres filled with scores of disk drives, or in their tape file libraries.

But it is all stored in separate files using separate account numbers, the result of the Toppy-like growth of most banks' databases, and there is no simple way to relate the information held on one disk drive or tape to that held on another.

Powerful computing methods called "relational database" technologies already exist which make it possible to ask particularly searching questions—identify those farmers in the Worcester area who are both customers of the bank and likely to require a loan to buy new agricultural machinery this year, or "which of our customers could we interest in our new equity investment service?"

The problem is that for the sophisticated relational database software to do its work properly, the customer files must be set up appropriately in the first place. Conversion of all those files to provide a truly integrated customer database for relational database software to work on will probably be the banks' single biggest technical headache in the next decade.

The US banks, able and willing to spend large sums on information technology annually, have a slight, but only a slight, edge in the development of integrated customer files, according to research carried out by Nolan, Norton & Company, the management consultants.

It is all part of what Mr Richard Nolan describes as building the company's computer architecture strategic plan. "Within the past few years," he wrote in a management newsletter, "members of senior management in a number of companies have discovered they may have a new strategic weapon—their computers."

He cited Merrill Lynch, which

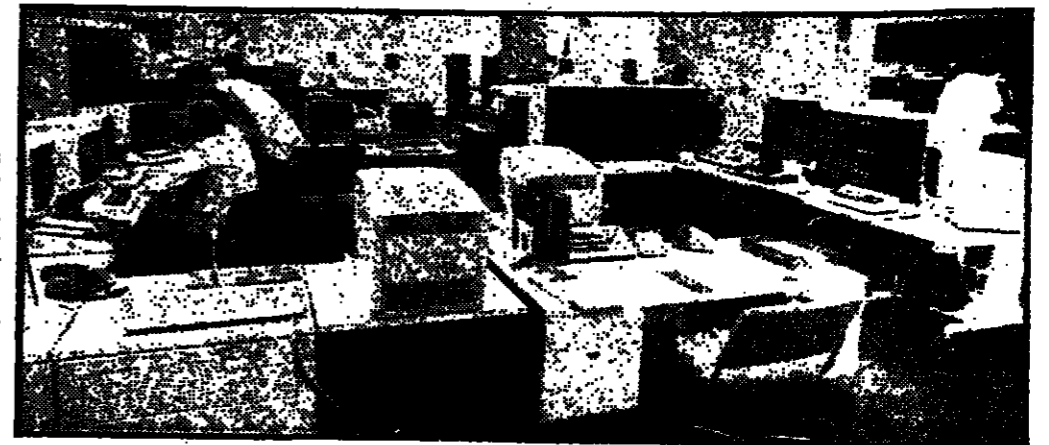
was quick to move into a computer niche, left exposed by its competitors in establishing its Cash Management Account product, and Citibank's aggressive ATM strategy.

But if the financial institutions have difficulty defining their own commercial strategies based on information technology, the problems are multiplied when they are obliged to work together to exploit a particular service.

Technology can be a great leveller. Building society plans for a national shared network of ATMs fell through when the larger members realised they would be shouldering the greater part of the cost of a project which would give their smaller rivals a better chance of competing with them.

Somewhat similar difficulties lie at the heart of the interminable delays which have beset the UK national cashless shopping scheme. There are few genuine technical problems in any of these developments. The hardware and software is for the most part tried and tested. The techniques are well proven. But perhaps for the first time, the top level of financial management is looking in business terms at the implications of implementing this well-tested technology and is not sure that it likes what it sees.

The Coopers & Lybrand study showed that as many as a quarter of the executives who were interviewed did not feel competent to make sound decisions on implementing technology, even if all the options were put before them. They are, however, confident of their own commercial judgment and the day when the technologists could have their way without a struggle has clearly gone forever.



The computer control centre at Lloyd's Bank, London.

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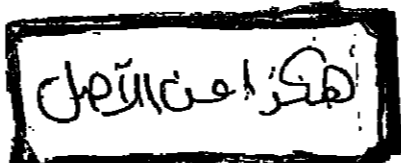
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Netherlands

Gas riches have made the Netherlands one of the wealthiest countries in Europe, but too heavy a reliance is creating economic problems. Greater initiative in the private sector is being encouraged by the government to create structural changes.

Battle on to balance the budget

By Laura Raun
 Amsterdam Correspondent

AUSTERITY is back. Sharply falling gas revenues and an increasingly expensive welfare system have forced the Netherlands Centre-Right Government to launch its second term in office with its toughest budget in three years.

The Dutch gave their tacit approval for more economic austerity when they awarded a surprise electoral victory last May to the governing Christian Democrats and their right-of-centre partners, the Liberals.

Mr Ruud Lubbers, the Christian Democrat Prime Minister, shrewdly chose to impose most of the painful but necessary measures now while enjoying the greatest popularity of any Dutch politician in the country's post-war history.

Although fiscal policies will ease somewhat after next year the Dutch eventually will need to make more profound adjustments to end what Mr H. Onno Ruding, the Finance Minister, calls the "gas addiction".

Petrodollars from the Netherlands' vast gas reserves have not only financed the country's lavish welfare system but also compensated for sluggish economic growth over the past decade. But the gas riches will probably never climb back to the levels of the past and will start running out in 30 years or so.

The unpleasant choice seems to be an even sadder government and welfare system or persistently slow growth and high unemployment. More flexibility

will be necessary in the private sector to keep the Netherlands competitive, especially with the stronger guildler.

Mr Lubbers underscored some of these changes when beginning his second term in July, in one of his most hard-hitting speeches to date. He declared: "The role of the government in our society is changing because people are becoming more independent and want to be more responsible for themselves and others. That is the fruits of the continuing democratisation and emancipation of the '80s which can lead to a more responsible and mature society."

With these words Mr Lubbers outlined the continuation of his three-track policy begun in 1982: trimming the budget deficit, reducing unemployment and shrinking the public sector.

"Let him Finish the Job" was the election slogan of the Centrist Christian Democrats during the political campaign leading up to the scheduled general elections in May. The voters agreed and handed record parliamentary gains to the Christian Democrats, who invited the Liberals to continue in another four-year term.

For the moment, the most immediate problems facing Mr Lubbers' second administration are balancing the budget and battling against stubbornly high unemployment. The state debt threatens to engulf national income by the turn of the century if more stringent measures are not taken and a whole generation of youth is growing up with no work experience.

Next year's budget will raise taxes for the first time since

CONTENTS

	Page
Economy	2
Energy	2
Politics	3
Profile: Wim Kok	3
Agriculture	4
Horticulture	4
Trade unions	5
Broadcasting	5
Industry	6
Distribution	6
Profile: Sylvia Toth	6
Flood defences	7
New opera house	7

by cutting outlays. "We couldn't reduce expenditure by F1 12-13bn in one year," he insisted during a recent interview. "It is socially unacceptable."

So The Hague will claw back more than half of its lost gas income through F1 6.6bn from increased taxes and F1 5.4bn through spending cuts. The budget deficit will widen only slightly to 8.1 per cent of net national income (NNI) in 1987 and then is supposed to shrink to 5 3/4 per cent of NNI by 1990 under the coalition partners' governing accord. The two parties already agreed to keep chipping away at departmental budgets, the civil service apparatus, the health care system and the welfare system.

One of the very few areas in the 1987 budget to get extra money is the programmes to battle the country's unemployment, long one of the highest levels in the European Community. The jobless rate has not fallen below 14 per cent in five years and Mr Lubbers singled it out as the top priority of his second regime.

A wide array of factors are blamed for the persistently large number of unemployed, including high wages, labour market rigidities, demographic factors, mismatched skills and the black market. Unemployment among the young and the chronically jobless is especially worrisome.

Mr de Korte concedes that high wages plus the bloated public sector slowed economic growth in the 1970s and early 1980s, with the Netherlands posting the weakest expansion in the OECD between 1979 and 1984. The OECD has argued for years that more flexibility in the



Above: Work on integrated circuits at Philips' research and development centre at Eindhoven. Top right: Trading floor of the Amsterdam stock exchange and (right) street flower seller in Amsterdam.



Dutch labour market would help spur growth, but with only limited results. Wage demands have moderated and unit production costs have eased somewhat in recent years but real wages still remain relatively high and erode the Netherlands' competitive position.

Dutch labour unions, for example, have managed to largely keep overtime, night and weekend work out of the Netherlands because they say it would interfere with their social lives.

For similar reasons, opening hours for shops in the Netherlands are among the shortest in Europe, limited to no more than 52 hours a week. Mrs Louise Groenman, a Democrats '86 member of parliament, has submitted a Bill that would give shopkeepers more flexibility in choosing when to open. But a couple of small-retailers' associations and trade unions oppose the Bill and parliament still seems divided.

High marginal tax rates also

have a lot to do with Dutch workers' aversion to overtime. For many employees, one extra cent of take-home pay and 70 cents in taxes and social-security premiums. For those with higher incomes, a salary rise can actually mean less take-home pay.

The heavy social-security premiums, which are among the highest in the OECD, must fall along with taxes if employees are to have more incentive to work flexible hours. But that will be difficult as The Hague is gradually shifting more of the financial burden for the cradle-to-grave welfare system to the premiums and away from direct government outlays.

Much has been made of the cutbacks in welfare benefits but payments actually will have been pared by only 7 1/2 per cent by next year compared with 1983. The combined tax and social-security burden, meanwhile, has slipped only a bit from 55 per cent of NNI three

years ago.

Another looming threat for the social security system is the rapidly growing numbers of elderly people many of whom can no longer care for themselves. A highly-emotional debate is gathering force over who should care for the elderly—the government or families.

A recent government commission recommended that family members and friends take a more active role in providing for the elderly because public finances already were stretched to the limit. But critics argued vehemently that many pensioners could fall through the gaps in the system if their care were left to private individuals.

"These changes will call for extra resources," Queen Beatrix cautioned in her speech. "Both in terms of finance and in terms of solidarity among people."

Perhaps one of the most illustrative examples of the debate about the caretaker state versus private initiative is

that of broadcasting. The Dutch broadcasting system is strictly non-commercial, tightly controlled by The Hague and organised along the lines of the "Zuilen," the political and religious divisions that dominate Dutch society.

The Hague and many established broadcasters are fighting strenuously to keep commercial broadcasting out of the Netherlands, contending that the pluralistic "Zuilen" represented on the airwaves would be destroyed. But a few intrepid voices are arguing that commercial broadcasting would give more freedom to broadcasters and viewers alike and perhaps recapture some of the advertising revenue lost to foreign programmes beamed into the Netherlands.

Paternalism dies hard in a country that has relied on central control for as long as the Netherlands. But more individual responsibility may be the only way to avoid a decline in the high standard of living.



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NETHERLANDS 2

Economy

Forecast of meagre expansion

LONG AN economic laggard of Western Europe, the Netherlands is suffering a fresh drag on its growth: low energy prices. As a major energy producer, the Netherlands has been hit by cheap oil and gas and the weak dollar, industrial activity is flat and government revenue from natural gas is plunging.

The Central Plan Bureau is predicting that national income growth will fall sharply from 2½ per cent to 1½ per cent next year, one of the slowest rates in the European Community. But many observers say the semi-independent plan bureau is being too optimistic, with the Organisation for Economic Co-operation and Development (OECD) forecasting a meagre ¾ per cent expansion next year.

The Hague is clawing back more than half of its lost gas revenue through higher taxes on energy. The Liberal government's economic boom that could come from lower fuel costs. The business community, in particular, complains that the Centre-Right government is reneging on its promise to foster the private sector in an effort to promote growth.

will be saved through spending cuts in a bid to keep the budget deficit at 2.1 per cent of net national income (NNI) next year. That would be only slightly higher than this year's deficit of 7.3 per cent despite the revenue fall-off.

The business community claims this flies in the face of the Lubbers government's promise to create favourable conditions for industry. Steeper corporate taxes next year will more than offset tax breaks over the past four years, says the VNO employers association, the largest such industry group.

Mr de Korte, whose Liberal Party consistently backs business, insists that the Lubbers government remains committed to industrial growth and will lower taxes again when oil recovers to F1 80 (\$26) a barrel.

Our policy is fiscal conservatism and more private sector. In defence of its 1987 budget, The Hague is quick to point out that it expects disposable incomes to climb 3 per cent next year and the healthy recovery of this year. But half of

Economic Indicators

	1986	1987
Real national income	+2.5%	-1.5%
Inflation	0	-1.5%
Real disposable income	+3%	+3%
Foreign surplus (Fl bn)	12	12
Average oil price (F per barrel)	14	15.50
Unemployment	710,000 (approx 14.6%)	676,000
Industrial production	+2%	+2.25%

Mr Rudolf de Korte, the new Economics Minister and vice-premier, vigorously defends the government's decision to raise taxes in an effort to keep the budget deficit under control. Formerly the Liberal Party's financial specialist in parliament, Mr de Korte was appointed Economics Minister and vice-premier last July when the second administration of Prime Minister Ruud Lubbers began.

The government was the big loser as a result of the energy price fall with the burgers and business have profited. Mr de Korte explained during a recent interview.

The Hague's coffers are suffering, no doubt. Gas revenue, which now accounts for 14 per cent of all state income, will plummet by more than half next year to 7.2 per cent from 14 per cent this year. But while the burgers and business will profit less clear. Expansion in industrial production will hardly accelerate next year, edging up only to 2½ per cent from 2 per cent this year and last. The rise in business investment will drop by half to 4½ per cent in 1987 from this year. And consumer spending growth will decline to 2½ per cent next year from 3 per cent this year.

The 1987 budget is the toughest in three years, with taxes rising for the first time since 1984 and government outlays actually falling for the first time in 30 years. A total of Fl 6.6bn will be raised through tax increases and another Fl 5.4bn

that climb is to come from a 1½ per cent fall in prices according to the Central Plan Bureau, a figure that widely disputed.

Most economists see prices remaining flat rather than actually falling, because wages would be deflationary because wages are not expected to diminish in line with other costs and taxes are rising.

Slow growth—the lowest in the OECD between 1979 and 1984—has exacerbated another weakness of the Dutch economy—high unemployment. Economic expansion has failed to create enough new jobs to keep up with the rapidly-rising number of job seekers with the result that the unemployment rate has stayed above 13 per cent for the last five years.

Mr Lubbers, on launching his second term in office, declared that fighting unemployment was his number one priority. Job creation programmes are one of the very few areas in 1987 to get extra money, with funds earmarked for a youth job-guarantee scheme and fulfilment of a demographic one. The Dutch birth rate continued high much longer than most other western European countries so the baby-boomers trying to enter the workforce are lasting longer. More women are flooding into the labour supply than elsewhere because fewer women worked outside the home than nearly anywhere in Europe.

Mr de Korte conceded that relatively high wages and a bloated public sector were the main reasons that economic growth was so sluggish in the 1970s and early 1980s. "Wages are still too high," he admits.

In recent years wage demands have moderated and unit production costs have shrunk somewhat, helping the Dutch to improve their international competitive position. But wages are sticky, refusing to fall even in times of deflation, and so they remain too high.

Extremely high social-security contributions and taxes tend to underpin wages since employees often take home only half or less of their paycheck.

Energy

Seeking alternatives to gas and oil

AFTER 25 YEARS of dependence on gas and oil for the bulk of its energy needs the Netherlands is being urged to think seriously about alternatives.

It is true that the Soviet nuclear disaster at Chernobyl has thrown into confusion ambitions to increase the contribution of nuclear power and may mean a greater role for coal. But the Dutch are seeking to reduce the relative contribution of gas and oil.

The country's extensive gas reserves will continue to meet expected demand until well into the next century. But after more than a decade of debate about nuclear power, the government has declared itself willing to bring more nuclear power stations into use.

This was despite the outcome of a non-weapon sounding exercise — carried out before the Soviet disaster — which showed that most of the population would favour the immediate construction of new nuclear power stations.

The spread of radioactivity from the Soviet plant at Chernobyl has forced the government to delay the nuclear programme — possibly for several years — until the results of an official report are ready and further discussion has taken place.

The electricity companies have closed the nuclear construction bureau that was to have invited bids for the new reactors.

Before Chernobyl the Centre-Right government of Prime Minister Ruud Lubbers had hoped to have at least two more nuclear power plants in use by the mid-1990s, providing between 2,000 and 4,000 MW of power.

The aim was for nuclear power to provide 41 per cent of all publicly-produced electricity, followed by coal supplying 40 per cent and oil and gas with a combined 19 per cent by the year 2000. At present oil and gas account for 71 per cent of electricity generation, coal for 22 per cent and nuclear power for just 7 per cent.

The government wants to achieve a more evenly-balanced range of energy sources, cheaper electricity which is less dependent on the price of oil; and boost the Dutch economy by placing construction orders for the new plant in the Netherlands.

While coal plays an important part in this energy programme it

is more expensive than nuclear power — 10.4 cents per Kwh compared with 8.7 cents for nuclear — and it leads to air pollution.

The steering group which organised the wide-ranging public opinion sounding on energy policy reported its findings in January 1984.

It recommended the maximum use of replaceable energy resources such as wind power; the use of combined electricity and heat generation; a reduction in the use of oil; the building of new coal-fired plant if gas emissions could be more than offset by the use of nuclear power.

The government consulted various representative bodies in the energy industry and concluded that additional generating capacity would be needed before the end of the century.

Adopting the findings of the public debate would have led to

Netherlands currently only has one nuclear plant — at Borssele in Zeeland, with a capacity of 450 MW. Last year, after more than a decade of debate, Parliament approved Government plans to build two or more nuclear plants.

A move towards the greater use of nuclear power should allow electricity costs to fall. Belgium derives 46 per cent of its electricity from nuclear power while in Germany the figure is 18 per cent.

As part of its efforts to achieve more efficient production of electricity the Government is simplifying the present fragmented structure of the producing companies. The 16 provincial and municipal companies will be reduced to between three and five generating companies. This will give the Government greater influence over pricing policy and should produce more uniform tariffs.

than expected while demand was depressed by the economic recession.

Pressure on the balance of payments persuaded the government that it should hold on to its gas export markets rather than let existing contracts lapse.

Contracts with other West European countries were renewed — on rather different terms — and will now continue well into the next century.

Under the latest gas marketing plan prepared by the Netherlands Gasunie, the national gas distribution company, exports will comprise just over 600bn cu metres of the 1.33bn to be sold in the period 1986-2011.

Domestic consumption in the Netherlands will account for about 500bn cu metres while gas for power stations will take about 400bn.

This compares with the latest estimates of available reserves of 2,200bn cu metres, including 10bn of imports contracted from Norway.

The Netherlands has extended its existing contracts but reduced the flexibility for customers to adjust volumes. The original deals struck 20 years ago allowed customers to take up between 70 and 170 per cent of the contracted volume at any one time to meet peaks and troughs in demand.

Other gas exporters had much narrower bands which meant in effect that the Dutch supplied all the flexibility to the European market. Mr Te Groenou, managing director of Gasunie.

The Dutch have now reduced flexibility to between 90 and 110 per cent of contracted volumes, under normal circumstances.

The Dutch have also modified the price structure of export contracts. The gas price is now indexed to make a mix of fuel oil and domestic heating oil. Previously fuel oil alone was used as a basis for the index.

Exploration companies are continuing to make small but worthwhile discoveries both on and offshore in the Dutch sector of the North Sea. This allows the preservation of the massive Slochteren field as a strategic reserve.

It will also help guarantee Dutch energy independence into the next century, particularly if the nuclear programme is subject to lengthy delays.

Dutch energy consumption

	1984	1985	Percentage 1984-85
Hard coal	6.6	6.4	-0.1
Lignite	0.8	0.7	-0.1
Crude oil	21.4	19.8	-7.5
Natural gas	30.8	32.3	+4.9
Nuclear	0.9	1.0	+11.1
Primary electricity	0.4	0.6	+50.0

Source: Bureau

unacceptable delays, the government said it also felt that public opinion had not taken into account the relative costs of the different energy sources.

The government calculated it would need at least 15,500 MW of generating capacity by the year 2000. Allowing for obsolete plant being taken out of production and a small contribution from sources such as wind and combined electricity, it faced a shortfall of at least 7,400 MW.

Ironically, the decision to give priority to nuclear energy was based partly on official advice that the effect of a serious accident in a nuclear plant would be much less dramatic than previously thought. This view is being reassessed post-Chernobyl.

Apart from a small experimental reactor at Dordrecht, near Nijmegen, the

Proven reserves were larger

Charles Batchelor

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Politics

Elections keep pendulum towards the Right

AS EUROPEAN politics have taken on a conservative air in recent years so have Dutch politics. Last May's general elections gave an overwhelming vote of confidence to Mr Ruud Lubbers, the Christian Democratic Prime Minister, and his Centre-Right government, in direct defiance of public opinion polls.

Many had thought the political pendulum might swing back to the Left after four years of economic austerity and governmental shrinkage but the voters gave record parliamentary gains to the Christian Democrats.

While the Christian Democrats are indeed a middle-of-the-road party they had voiced their preference for continuing to govern with their Right-of-Centre partners, the Liberals.

Never before had the Christian Democrats publicly announced a favourite before election day. Even though the pro-business Liberals lost a sizable nine seats in the 150-seat parliament, the Christian Democrats picked up nine and the coalition maintained its ruling majority.

Equally significant is the opposition Labour Party's failure to make the hefty gains that were widely forecast. The Socialists actually were surpassed as the largest party by the Christian Democrats and now face a possible stretch of eight years outside government.

Small left-wing parties lost heavily, dropping to only three parliamentary seats from nine as the Communist Party disappeared entirely. Since claiming seven seats in 1972 the Communists have dwindled and their floor leader, Miss Ina Broese van Groenou, accused the Labour Party of siphoning votes from the far-left parties.

None of this is to suggest that the Netherlands has lost its long tradition of progressive democracy, liberalism, tolerance and humanism still heavily colour Dutch politics. But a fresh pragmatism has evolved from the disappointment over ideological experiments in the 1970s such as the "New Left" and from the harsh realities of an increasingly biased government.

More practical politics apparently played a role in the parliamentary demise of three fringe parties, including the

paradoxically-named Centre Party which is an ultra Right-wing group espousing racist and nationalist ideas. Nine political parties remain in parliament, reflecting the pluralistic diversity that requires that all Dutch governments be coalitions.

Closest winner in the scheduled elections in May was the Christian Democratic Party, an amalgamation of two Protestant parties and one Roman Catholic. The Christian Democratic Appeal as it is officially known, or its forerunners, has participated in every post-war government, leaning to the Left or the Right as the case may be.

Still a young party that was formed only a decade ago, the Christian Democrats became the largest parliamentary party in Dutch history with 54 seats. The nine-seat gain was

	1982	1986
Christian Democrat	42	54
Labour Party	47	52
Liberal Party	36	27
Democrats '66	6	9
Small Right parties	7	5
Small Left parties	9	3
Total	150	150

acclaimed as a sure sign that the party finally had melded together the three groups after years of discord. It was splits among the Christian Democrats reflecting public opposition that delayed the Dutch decision to deploy cruise missiles.

The Christian Democrats have been faulted for taking on the Right-wing tendencies of their Liberal partners in line with traditional criticism of being a chameleon-like party. But the election outcome has now put the Christian Democrats more than ever in the driver's seat, adding one Cabinet post as the Liberals lost one. The Christian Democrats now hold nine portfolios to the Liberals' five.

The Liberals, whose roots lay in the 19th century movement to create a parliamentary democracy, are now licking their

wounds from the election and the party is in some turmoil. Mr Ed Nijpels, the young and brash parliamentary leader of the Liberals, was ousted from the party leadership although he captured a Cabinet post as environment minister.

Confusion surrounds his successor, with loyalties divided between Mr Rudolf de Kort, the vice-premier and Economics Minister, and Mr Joris Voorhoeve, an MP. The Liberals are rebelling against what they view as Christian Democratic efforts to push them into Right-wing fanaticism. Economic austerity and defence spending, for example, are issues where the Liberals have taken much of the heat for administration policies. But the party is showing signs of wanting to return to more traditional Liberal issues such as good schools, sexual equality and commercial broadcasting.

During the formation of the governing accord that binds together the coalition parties for the coming four years, Prime Minister Lubbers warned against abuse of the junior partner Liberals because of their severe losses. For the moment the marriage seems healthy enough but some tensions always exist in political alliances.

Among the most likely issues on which cracks could appear are the so-called "intangible" ones such as enthusiasm, broadcasting and equal treatment among the sexes.

If the marriage were to end in divorce the opposition Labour Party would be only too willing to step in with the Christian Democrats. A new parliamentary leader for the socialists, Mr Wim Kok, has taken over from Mr Joop den Uyl, the veteran Labour Party leader who ruled for two decades.

Mr Kok, a newcomer to politics from the world of organised labour, is viewed as far more pragmatic than Mr den Uyl, a fiery ideologue who has been blamed for the disappointing performance in the elections. Having been out of power for eight of the past nine years, the Socialists are engaging in some serious soul searching. Efforts to broaden their support beyond the traditional ranks of union members, lower-income



Ruud Lubbers: his Christian Democrats now hold nine Cabinet portfolios to the Liberals' five

groups and socially-minded intellectuals have fallen short in recent years. Hard-liners say that nothing more than a fresh image with more openness is needed but progressive elements are arguing for new policies that are more flexible and less isolating. Nuclear missiles, nuclear power and public finances are likely areas.

Mr Kok has yet to show a firm lead in the current maelstrom although he is still relatively new in the job. But political observers already are warning that if Mr Kok fails to seize the initiative now the party is likely to remain saddled with rigid policies and narrow public support.

The fourth largest political party, the Democrats '66, rebounded somewhat in May from their embarrassing losses in the 1982 election. The slightly Left-of-centre party which grew out of the Provo movement of the 1960s was

buoyed by the return of a founding father, Mr Hans van Mierlo, an intellectual who had retired from the party after helping to launch it.

But Democrats '66 failed to make the kind of parliamentary gains that would have put them into a ruling coalition as they were in the early 1980s. An eclectic party, Democrats '66 still suffers from a vague image that leaves many voters puzzling over just what they stand for.

The small parties on the far Right and far Left have sporadically discussed mergers over the years but seemed to have gained no momentum since the damaging elections. Three parties remain on the far Left and five on the far Right but they seem to value their role as gadflies for the mainstream parties more than size. Besides, the Dutch would worry over a loss of democracy if too many parties consolidated.

Laura Raun

Pushed to the forefront

Profile

Wim Kok

WIM KOK, leader since July of the Dutch Labour Party, has one of those splendidly straightforward Dutch names which seem to express the directness and lack of pretensions of the national character. The man lives up to the image.

A tall, loose-limbed figure, he approaches the challenge of wresting power from the present Centre-Right government of Prime Minister Ruud Lubbers with the same pragmatism that took him to the top of the Dutch trade union movement. The contrast with the fiery and impassioned style of his predecessor, Mr Joop den Uyl, could not be more striking.

Explaining his move from a trading company to a research job with the construction union in the early 1960s, Mr Kok said in a recent magazine interview: "At the trading house I spent my days phoning round to find the cheapest tins of green beans in Holland which could be sold for the highest price in Asia. I didn't move to the union out of a passion for the principles of socialism. I was bored stiff with green beans; the union was all about people."

Of Mr Kok's effectiveness as a union leader there can be no doubt. Appointed the youngest chairman of the Socialist Union Federation (NVV) at the age of 35 in 1973, he headed the merged Netherlands Trade Union Federation (FNV) throughout a turbulent decade until he stepped down in September 1985.

No serious challenge to his leadership emerged during those years, which saw the oil "shocks" and the growing realisation that the country's generous welfare system constructed in the 1950s and early 1970s would have to be trimmed. Despite several years of cut-backs the Dutch still enjoy a standard of living to be envied.

For all his long experience of union affairs Mr Kok came to politics as a newcomer at the age of 47. He might have expected several years on the back benches to learn the ropes, but Labour's failure to gain a share of government power in last May's elections led to the resignation of Mr Den Uyl after more than 20 years.

Mr Kok was thrust, after only a few months, into the role of party leader. His maiden speech in Parliament formed the Labour party's response to the policy statement with which the ruling Centre-Right govern-



ment outlined its policies for its second term.

It is no small tribute to the reputation Mr Kok built up in his union years that his party was willing to push him to the fore, despite the shortness of his political experience. He was chosen in preference to other prominent party figures such as Mr André van der Louw, a former mayor of Rotterdam.

Mr Kok was born in 1938, the son of a carpenter, in the small village of Bergambacht not far from Rotterdam. An avid reader during his school days, the young Kok developed a particular enthusiasm for the naturalist novels of the 19th century French writer Emile Zola. Reading opened a wider world to the quiet village on the polder.

His early views were also strongly formed by the political views of his father, who was treasurer of the local section of the building workers' union and a committee member of the Labour Party.

From these Socialist roots it is perhaps surprising that he opted to go to the Nijenrode business school near Amsterdam. He explains the paradox, saying that the subjects at

Wim Kok: sober approach

Nijenrode, particularly the emphasis on foreign languages, appeared to him to provide a passport to the outside world. His early ambition was to become a foreign correspondent in Paris or London. But after completing his studies and his obligatory military service he went to the trading company in Amsterdam and the business of green beans.

Despite the economic uncertainties created by the two sharp oil price increases in the 1970s and pressure from some of the more extreme union members for unofficial trade union action, Mr Kok upheld the moderate tradition of unionism in the Netherlands. At the same time he maintained a high standard of living for most of his members.

He lists two significant achievements in his 12 years at the head of the union movement. They are the merger between the socialist NVV and Catholic NKV union federations in the mid-1970s and agreements reached in 1982 with the employers over a redistribution of work to help combat unemployment.

This was achieved by early retirement plans, job sharing and moderate strikes. Significantly the agreements accepted the need for companies to improve their profitability, a view not shared by some union traditionalists.

"It is not that the unions are moderate," Mr Kok says. "It is the Dutch as a whole who are moderate. It is not in the national character to rush into conflict. Strikes only happen after negotiation has been exhausted."

The problems of the Labour Party will be no more amenable to solution than were those of the union federation.

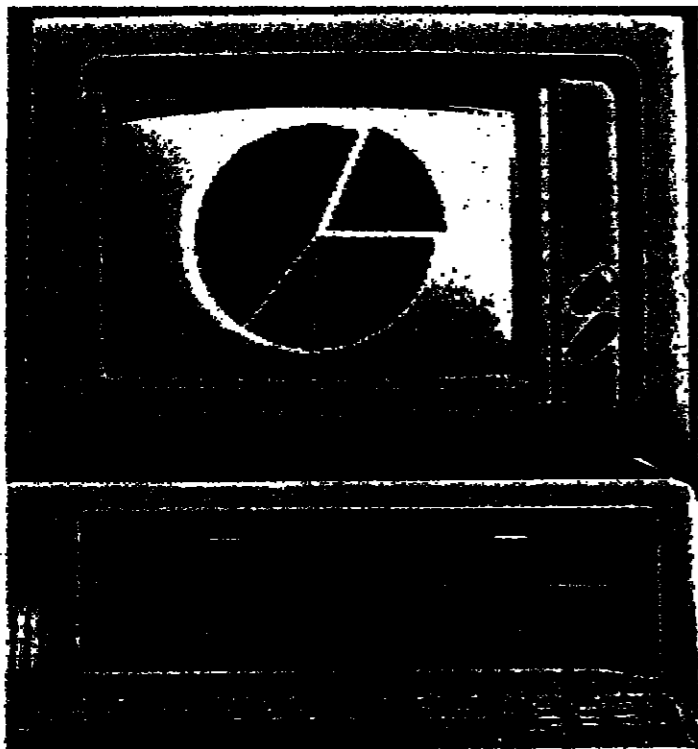
The three main issues the party currently has to face are nuclear power, cruise missiles and the economy. Labour is against the expansion of the Netherlands' small nuclear generating capacity, continues to oppose the siting of Cruise missiles on Dutch soil and wants to maintain the generous welfare system which is now under attack by the government.

The question facing Labour is whether the sober approach of Mr Kok can find greater support among the electorate than the more committed style of his predecessor.

Charles Batchelor



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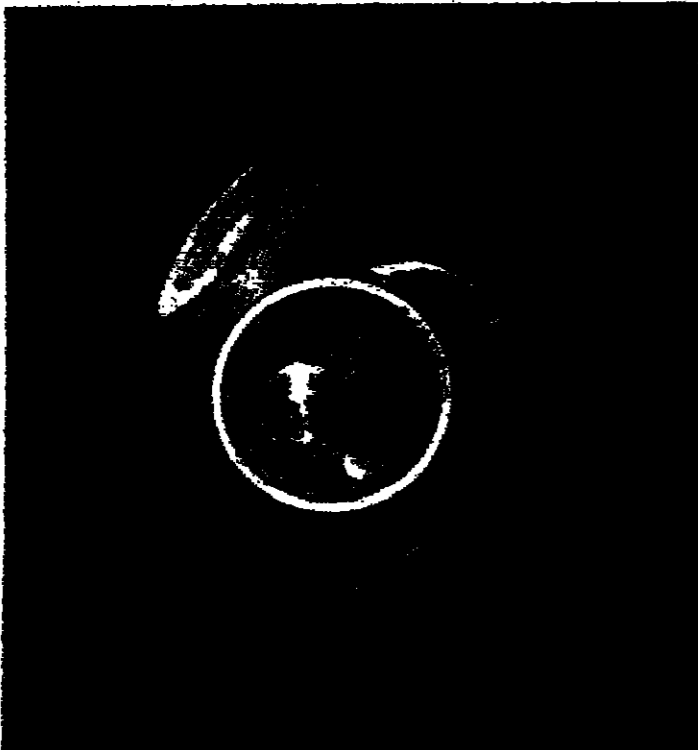
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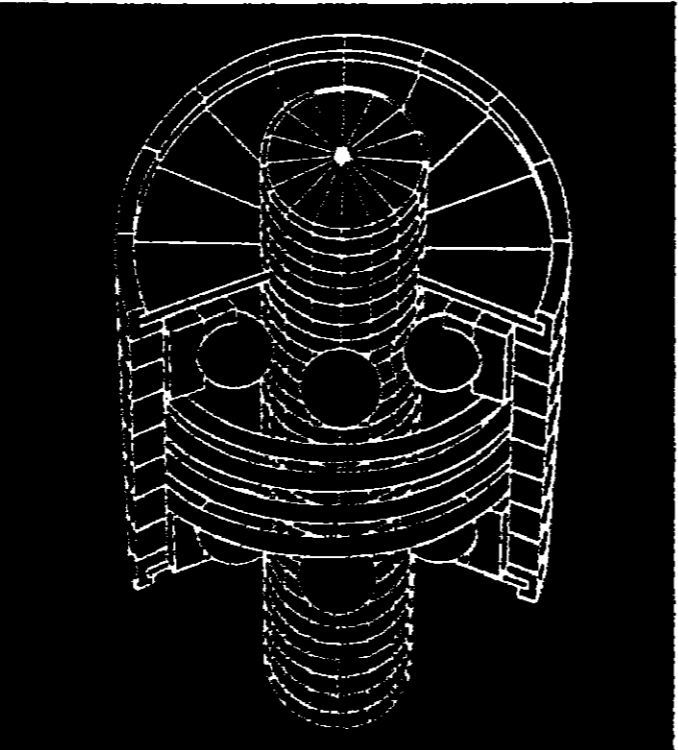
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GC 65

NETHERLANDS 4

Horticulture

Year-round exports surging ahead

THE DUTCH have been known for their special love of flowers since the 17th century. Fortunes were made and lost then on the tulip bulb as a decorative art that was highly valued for its exotic Turkish origins, ornamental value and scarcity.

In the prosperous village of Hoorn a whole house was sold for three tulip flowers before the speculative race collapsed.

By the 19th century the Dutch were back to commercially cultivating flowers and today horticulture is big business. Exports of flowers, potted plants, vegetables and fruit combined surged 24 per cent to F1 9.15bn last year from F1 7.35bn in 1985 and account for one-fifth of all agricultural exports. Horticultural exports also are growing faster than most other agricultural products, and this has been important in maintaining the Netherlands' position as the world's second largest agricultural exporter behind the US.

The Dutch claim nearly two-thirds of the world market for cut flowers and are an important exporter of tomatoes, cucumbers and mushrooms in Europe.

Intensive cultivation methods, much scientific research, highly efficient auction houses and a good distribution system all have helped the Dutch in achieving a leading position. Equally important is the ability to produce year-round, regardless of seasons, in the vast glasshouses that dot the Netherlands.

But competition is growing as markets become saturated, consumers demand more variety and new suppliers emerge. Dutch dominance of the European cut-flowers market actually slipped a few percentage points to 63 per cent last

Horticultural production

	1984	1985
Total production area under glass	2,340 ha	2,970 ha
Area of flowers and plants under glass only	4,116 ha	4,275 ha
Outdoor growing area flowers and plants	1,715 ha	1,490 ha
Number of flower and plant growers under glass	7,615	7,700
Number of outdoor flower and plant growers	3,250	3,125
World exports of cut flowers (%)	1984	1985
Netherlands	66	63
Colombia	14	15
Italy	7	7
Others	5	9
Total	100	100

Source: Flower Council of Holland

year and the strong export position of tomatoes and cucumbers faces fiercest competition from Spain following that country's entry to the European Community.

To maintain their competitive edge the Dutch are relying increasingly on high technology to produce the best quality products at the lowest possible prices. Computerisation, mechanisation, communications and research are viewed as the keys to the future.

High technology has already given Dutch horticulturists the basic tools to become some of the most productive in the world. After World War II glasshouses sprang up to create the

sunshine and warmth that nature failed to provide. An efficient natural-glass network was built to distribute the cheap and plentiful fuel to the greenhouses.

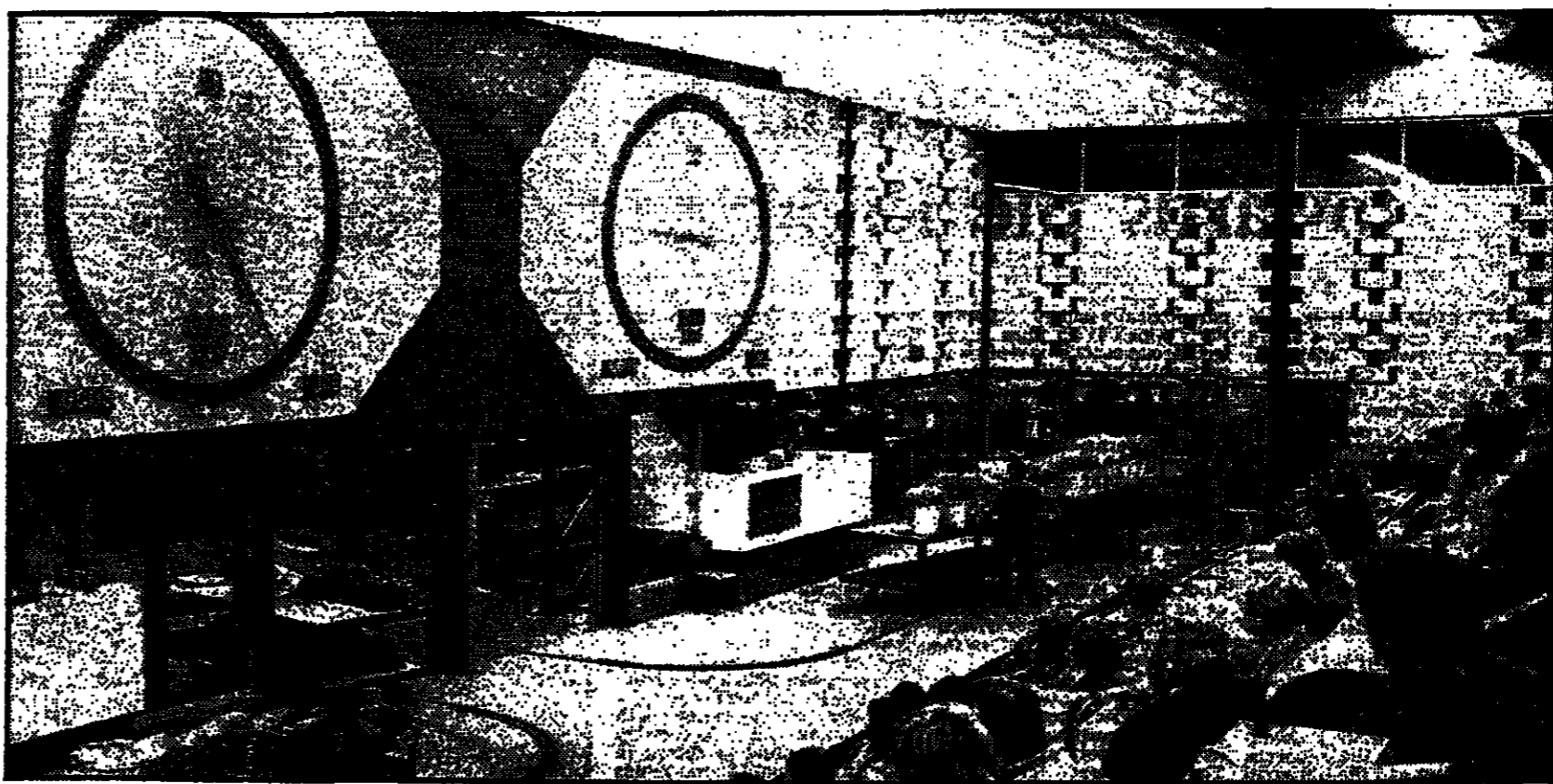
Now the Westland, an 8,400-acre area jutting into the English Channel at the Hook of Holland, is the world's largest agglomeration of both greenhouses. About half of all horticultural production is under glass.

Attention now is being focused on upgrading horticultural products, as well as most agricultural products, to meet the market's demands for more specialty items. For example, the Dutch sell most of their pigs as meat parts and whole hogs while the Danes sell much more bacon and ham.

Some of the biggest advances have been in the greenhouse industry where computers are helping to produce flowers and plants with better quality, variety and uniformity. In an increasing number of glass nurseries, climatic conditions are completely regulated by sophisticated computers that continuously monitor the weather inside and outside the greenhouse.

By linking the computer to the infrastructure, everything is adjusted automatically: windows, sun lamps, sun shades, water, fertiliser and carbon dioxide.

Better control over the growth process plus up-to-date information allows nurserymen more flexibility in responding to market demands. When New Yorkers suddenly go wild over yellow bell peppers, and growers learn of it quickly through faster electronic communications, they can increase production of the last golden pods and perhaps speed the slow output of red and green peppers. The



One of five auction rooms at the Aalsmeer flower auction. The Dutch claim nearly two-thirds of the world cut flowers market.

same is true of juggling yellow and pink roses, which are the Netherlands' leading flower export.

Mechanisation also is used more and more in seeding, potting and packing flowers and plants. Robots are likely to be the next step, with research already having begun into intelligent machines that could judge when a flower is ripe for picking.

Heavy investments in horticultural research have been made in centres such as the Institute of Agricultural Engineering in Wageningen, the Westland research station in Nalldijk and the flower research centre in Lisse. The mushroom experimental station in Horst has produced mushroom varieties that account for more than half of

the world's current output.

One of the most dramatic successes in horticulture has been in mushrooms. The "bread of the poor," where the Netherlands has soared to the world's third largest producer behind the top-ranked US and France.

Good productivity, research and technology have catapulted the industry from virtually nothing after world war two to an annual turnover of F1 500m.

Most of the mushrooms are grown in the southern province of Limburg, where many small, family-owned farms achieve economies of scale through Dutch Mushroom Growers Co-operative. Nearly all growers are members of the co-operative, which supplies raw materials, specialised training and marketing.

Efforts at the moment are

focused on improving quality, which is often viewed as mediocre because half of all Dutch mushrooms go into canning. The other half is sold as fresh produce where superior quality is necessary to meet consumers' tastes.

A leading company in the drive to improve quality is Lutec, a mushroom-canning concern in Veldien, Limburg, that is jointly owned by six auction houses, the Central Bureau of Horticulture Auctions and the Dutch Mushroom Growers Co-operative.

Mr Herman Siengen, director of Lutec, says: "We owe our spectacular growth to our persistence in moving up-market. Market development, which is a necessary consequence of the increase in production, will in the future, primarily have to

come from the up-market

sector."

Lutec, which is an intermediary between growers and consumers, is using computers to help achieve this upgrading. The company recently completed a F1 15m investment programme to completely computerise the sterilisation process and retain more nutrients in the fungi.

A crucial link in the horticulture industry is the auction houses, which began 100 years ago as a way of getting produce to market faster and more cheaply. In the unique form of Dutch auction, the buyer bids as the price falls. A huge clock displays prices in descending order in place of the number on a normal clock face. As the hand sweeps clockwise around the descending prices the buyer pushes a button to stop the hand when it reaches an amount he's willing to pay.

At the largest auction, the

VBA Aalsmeer flower auction,

nearly everything from product display to bidding to accounting is computerised. For each transaction the computer registers the buyers' identification number, price, volume quality and seller and spews it out on a ticket that is attached to his purchase. The flowers or potted plants are ready for the buyer within 15 minutes of the sale. A new F1 7m computer centre is designed to speed up the process even more.

Last year the VBA flower auction launched a videotex system that links up with growers to provide up-to-date information on auction prices, sales quantities, buyer demand, weather conditions and other data. Called TeleVBA, the system will later allow a two-way exchange of information and eventually a three-way exchange including buyers.

Laura Raun

Agriculture

Surpluses force need to make changes

"THE LIMITS of growth have been reached. In fact, they have already been exceeded.... There are no simple solutions to the problems of European agriculture—we have a number of difficult years ahead," Mr Harm Schalkas, chairman of the Dutch Dairy Board, said recently.

The Dutch are taking a characteristically pragmatic view of the problems facing one of the most important pillars of their economy. Change, they accept, is essential, if a solution is to be found to the problem of farm surpluses.

At the same time they are convinced they can weather this period of turbulence and emerge with a viable farm sector.

The Netherlands' farmers have made skilful use of the opportunities created by the EEC's agricultural policy over the past two decades to achieve impressive rates of growth. Their agriculture is specialised, highly intensive and very much oriented towards foreign markets.

Farm exports rose to about F1 161.5bn (GfL 5bn) in 1985 from F1 146bn the year before though a decline, the first for many years, is expected in 1988. Farm products accounted for about one quarter of all Dutch exports, making the Netherlands second only to the US as an exporter of agricultural produce.

The Netherlands has run

agricultural trade surpluses of about F1 15bn to F1 16bn in recent years, despite importing large amounts of grains, derivatives and tropical produce.

Much of the success of Dutch agriculture results from a combination of relatively small family farms, with the flexibility and economies this allows, and a smoothly-run national organisation to promote education and research.

A widespread use of co-operatives ensures the efficient processing and marketing of agricultural products.

Ninety per cent of farms are family-run, a far higher percentage than elsewhere in the EEC. The average farm size is 15 hectares, below the EEC average of 17.5 hectares (excluding Greece). The average farm size in the UK is 69 hectares.

The agricultural and horticultural sectors are grouped in an organisation known as the Landbouwschap or industrial board for agriculture. This board represents both employers and unions in the farming and food processing sectors and lobbies the government for their interests.

The livestock sector, in particular milk and dairy production, is the most important. Nearly two-thirds of the land under cultivation is under grass, and animal products account for nearly 70 per cent of all agricultural output by value.

The Dutch livestock herd comprises 4.5m cattle, including 2.5m milking cows producing about 13m tonnes of milk annually. The Netherlands is the world's largest exporter of condensed milk (46 per cent), full fat milk powder (24 per cent) and butter (21 per cent).

The dominance of the dairy sector means that the issues raised by the EEC milk surplus are followed with particular interest in the Netherlands. Production curbs affect not only the farmers but reverberate through the dairy processing industry, the animal feed producers and the suppliers of dairy equipment.

Nevertheless, Mr Gerrit Braks, the Agriculture Minister, and himself the son of a farmer, concedes: "Production in the agricultural sector is rising so fast that we have no alternative to the reduction of surpluses."

The Dutch are particularly worried that national governments within the EEC will start their own support programmes for farmers, fragmenting the European market.

Mr Braks is in favour of temporary social programmes to help sectors in difficulty but is against long-term aid programmes which take no account of farmers' incomes.

The Dutch have agreed to reduce milk production in the 1988-89 EEC farm year (running from April to March) to a level 0.55 per cent below that of 1983. This represents a slight increase on the cuts called for the year before.

Unless production levels can be brought down voluntarily, further reductions of 2 per cent in 1987-88 and 1 per cent in 1988-89 will be required.

Nearly half the Netherlands' 60,000 dairy farmers had to pay the EEC superlevy for overproducing in 1984-85, the first year in which these curbs applied. They had to pay 56 cents a litre out of the 76 cents they normally received from the dairy.

The total superlevy payment by Dutch farmers in that year was F1 12m (28m), an average of F1 4,270 per farmer. This rose to an estimated F1 130m in 1985-86.

Some farmers went on producing too much and paying the superlevy because it was still worth their while. They could produce the extra milk at a marginal cost so they still made a profit despite the levy.

But for a small number of farmers already in financial problems the levy was enough to push them over the edge into bankruptcy.

Dutch pig and poultry farmers also have their problems. The country's 11.1m pigs, 43m laying hens and 34m broilers are producing too much manure. As a small country with a very intensive system of agriculture, the Netherlands has a particular difficulty. But producers elsewhere, including those in the UK, are coming to realise they have a similar problem.

Pig and poultry farms produce 86m tonnes of manure annually. This contains a number of harmful metals and chemicals such as copper, zinc, phosphates and cadmium, which have begun to build up in the soil and threaten the purity of water supplies.

The problem is made worse by the concentration of these farms in certain areas. But even if the manure could be distributed throughout the country there would still be a surplus of 18m tonnes.

In 1984 the Agriculture Ministry imposed a ban on new investment in these sectors. In the longer term the Dutch are working to reduce the volume of minerals in feedstuffs.

Copper quantities have been cut by 78 per cent in the past three years. They also plan a scale of levies on the manure, depending on whether they can make use of it on their own farm, whether it can be transported to a nearby farm or whether it has to be destroyed.

A bill to this effect has already been passed by the lower houses of Parliament and awaits approval by the upper chamber. With two of their largest farm sectors affected by levies or the prospect of levies, where do the Dutch see further agricultural growth coming from?

Horticulture still offers good export prospects but for most farmers the answer lies in meeting the higher cost of paying levies or changing production methods by yet further increases in efficiency.

Charles Batchelor

Annual income levels in agriculture

	1983	(F1 000's)	1985
Crop farming	139.9	60	31
Dairy farming	49.4	42	53
Mixed farming and dairy	36.1	37	43

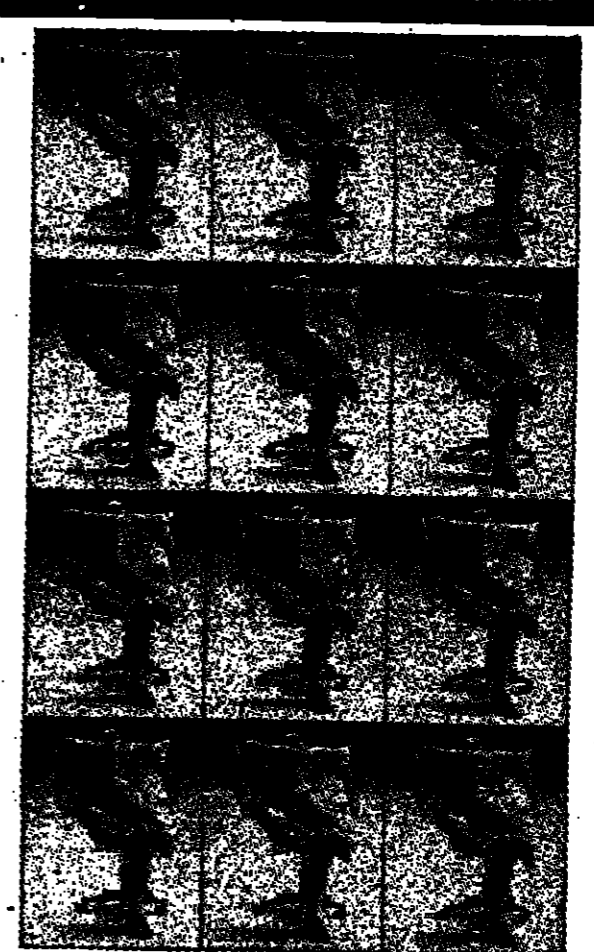
*Provisional figure
Source: Netherlands Agricultural Economics Institute

Average annual income levels

	1982	(in Ffs)	1983
Farming	71,500		67,500
Horticulture	46,500		57,000

Source: Dutch Agriculture Ministry

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Trade unions

Concern at decline in membership

THE NETHERLANDS trade unions have come through a difficult five years. The economic recession, record levels of unemployment and the policies of a determined right-of-centre Government have not made life easy.

The Netherlands Trade Union Federation (FNV), the country's largest union organisation, has lost 172,000 members since its peak strength. Lim was reached in 1980. The Christian Trade Union (CNV) has lost 92,000 members and now totals about 300,000.

Part, but by no means all, of these losses have been made up by the growth of the Union of Middle-ranking and Senior Staff (MHP) which has taken some members from both larger groups and now numbers more than 120,000.

The rate of decline in union membership is now slowing as the economy starts to recover. But Mr Hans Pont, who took over the chairmanship of the FNV from the energetic Mr Wim Kok in September 1985, remains concerned about the future of the union movement.

"Our biggest worry is the low level of membership among young people," he says. "It's more difficult to persuade people to join a union. We find it a short-sighted attitude but people have less money to spend and they save on their union subscription."

This decline in membership has forced the FNV, which functions as a central coordinating body for 16 individual unions, to shed more than a quarter of its 370-strong staff.

This has meant it has had to trim its efforts in fields such as social welfare and health care and concentrate on its primary task of defending its members' jobs and earnings.

A recent report entitled "The FNV in 14 years' time," carried out by a special project group, recommended that greater attention be paid to the needs of the young, white-collar workers, women, part-timers and the jobless.

The CNV, for its part, is concerned that politicians have stopped listening to the unions' views on social and economic issues.

The union approached the Government and Parliament on many recent occasions to little effect. Courageous and responsible proposals were not given a hearing," it declared in its policy document for the years to 1990.



Hans Pont: still a major task ahead.

It also fears that the importance of organisations such as the Labour Foundation, where the two sides of industry meet to discuss wages and conditions, and the Social Economic Council, a government advisory body on which unions, employers and Crown nominees sit, has been downgraded.

Only just over a quarter of the Dutch workforce belongs to a union. This compares with figures of 48 per cent in the UK, 38 per cent in West Germany and 59 per cent in Belgium.

The low Dutch figure may help to explain the relatively peaceful labour climate which has prevailed since the war. Germany, however, with a higher degree of union organisation, has also enjoyed good labour relations, while the UK with its even higher figure has done less well.

Mr Gerrit Terpstra, a CNV official, attributes the low level of affiliation to the high degree of competition of jobs. This stems from disputes to go from plant to national to national level and back down again, increasing the chances of a solution being found somewhere in the chain.

The Netherlands lost only 20 working days for every 1,000 employees in the period 1979-83, compared with 30 days in Germany, 318 days in Belgium and 448 days in the UK, according to the Department of Employment Research.

Unskilled workers in heavy industry in the Netherlands.

The two main central organisations, the FNV and the CNV, have a powerful coordinating role in the affairs of the individual unions which are affiliated to them.

The CNV, for example, represents 13 individual unions, ranging from the Catholic union for seafarers with its 75 members up to the government and health service union with 85,000 members and the industrial and agricultural union with 55,000.

Ambitious plans for the creation of one central union organisation failed in the mid-1970s. The Protestant CNV was to have merged with the Catholic NKV and the Socialist NNV. In the event the CNV felt its views would not be fairly represented and the socialists and most of the Catholic unions merged to form the FNV.

Many white collar workers felt that they were not adequately represented by the large industrial unions which dominated the FNV so they set up their own body, the MHP. There are no plans to attempt again to form one organisation.

The CNV generally takes a more moderate line in its negotiations with the employers than its larger rival, the FNV. The programmes of the two organisations are not distinct but the CNV's Mr Terpstra defines the difference between the two thus:

"We believe in the individual responsibility of the worker for

his workplace, his school, his family. We believe there is a layer of organisation between the state and the individual. The FNV is for more central government control of people's lives. We say the government is already too powerful."

In concrete terms this means the CNV favours more areas of life, such as wage negotiations and the social security network, being left to the two sides of industry without constant state intervention.

The main theme of wage negotiations in recent years has been the length of the working week. This was cut in most sectors from 46 to 38 hours in 1982, and a further reduction to 36 hours is currently under discussion.

The reduction in working hours has been financed by a freeze on the payment of compensation for price increases. Dutch workers had become used to automatic twice-yearly increases in wages to match inflation.

The savings that have been made are being used partly to improve company profits and partly to increase job vacancies. The CNV believes about 140,000 jobs have been created as a result of the cut in the working week but the FNV is not so sure.

Not all employees, let alone employers, are convinced of the benefits of cuts in working time. The federation of senior staff at one Dutch company said communications within the organisation had worsened and some jobs had been farmed out to outside companies or moved abroad.

The staff members affected had to work harder and the quality of goods and services had declined, the federation said, and it took longer to develop and manufacture products.

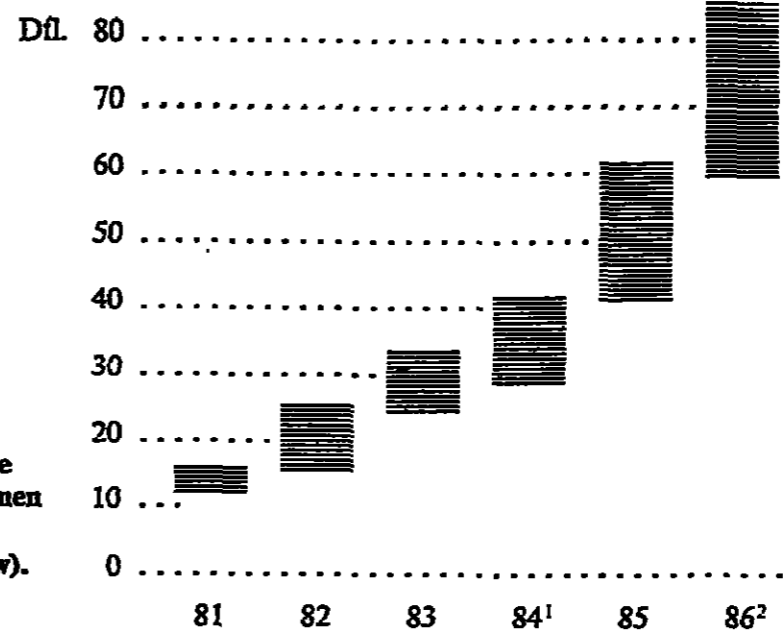
Mr Pont, 48, is a former land surveyor and was vice-chairman of the 242,000-strong civil servants union, the largest FNV-affiliated union.

He acknowledges that it will be difficult to track the record of his predecessor but, he argues, Mr Kok's achievements will open doors for his successor.

There is still a major task ahead. Despite signs that the Dutch economy is starting to pick up again there remain major problems of unemployment and the redistribution of wages and work to be solved.

Charles Batchelor

Royal Wessanen: a high performer from the low countries



Growth of the Royal Wessanen share price (high and low).

¹ November 1984, Wessanen shares introduced on London Stock Exchange. ² Up to 16/9.

A Dfl. 4,000 million annual turnover puts Royal Wessanen in the big league of world food producers. But Wessanen has no intention of resting on its laurels. Figures for the first six months of 1986 show continued profit growth. Net income went up 12% to Dfl. 28.2 million. The interim dividend was increased from Dfl. 0.55 to Dfl. 0.64 per ordinary share. Group operations are divided 34/66 between the U.S.A. and the rest of the world; the aim is to achieve an equal balance. Wessanen serves a world-wide market. Group products range from edible oils and fats

through flours and starches, to meat, dairy products and animal feeds. Wessanen policy lays heavy emphasis on quality, innovation, added-value products and risk-spreading, geographically and by diversification.



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Broadcasting

Pressures for commercial TV

COMMERCIAL television is sweeping across Europe in a controversial wave that is rousing broadcasters, viewers and politicians alike. Powerful media magnates and sophisticated technology are forcing changes on broadcasting systems that all began as non-commercial systems but are giving way—willingly or unwillingly—to commercial aims.

Not in the Netherlands, however; at least not yet. Only a few weeks ago a new media law was passed that promises to protect the non-commercial nature of Dutch broadcasting for at least a couple more years. Mr Ruud Lubbers, the Prime Minister, added that he expects no commercial broadcasting while he is in office.

The broadcasters themselves fear the vicissitudes of commercial programming compared with the rodded position they now have. But some are increasingly intrigued by the successes of Mr Silvio Berlusconi of Italy, Rupert Murdoch of Australia and others.

Under the Dutch system, which is tightly regulated by the Government, no programming is allowed on the country's two TV channels and five radio stations that is financed directly by selling advertising. About one-quarter of revenue does come from a small amount of advertising but it is completely controlled by a broadcasting agency, the STER.

The rest of the financing comes from radio and TV licences fees and membership dues paid by viewers who belong to one of the country's eight broadcast associations.

All time is shared out on the two TV channels by the eight associations according to their number of members, with the number based on subscriptions to the association's magazine programme guide. The cost of the subscriptions in the form of membership dues although those who do not belong to an association can naturally still watch TV or listen to the radio in practice must do so because TV programmes are shared around all the lines to give broadcasters fair access to prime time.

The broadcast associations are distinguished along political, religious and social lines and attract members who want to see their particular views reflected in programme. These lines reflect the traditional "pillarisation" (pillarisation) of the string groups of Dutch society in which religion and politics determine everything from the TV programmes one watches to the labour union one belongs to and the school to which one's children are sent.

For the broadcast system, pillarisation means that the audi-

ence is not only the viewers who tune in to particular programmes but also the members of a particular organisation which expresses certain ideas. The diversity of the associations ensures the social pluralism that is so highly valued by the Dutch.

One of the most fervent and influential supporters of the existing system is Mr Gerard Wallis de Vries, chairman of AVRO, which is the oldest and largest broadcast association. AVRO is independent, not aligned with any political party or religion, and offers a special package of shows weighted towards popular entertainment, foreign films and current affairs.

Mr Wallis de Vries emphasises strenuously that the answer is

legitimate status in 1972 and now is an independent association that produces lots of musical variety and American series. But Mr Out also has launched his own company, Rob Out International, with the aim of exploiting commercial TV when it finally arrives.

The company now operates as a conduit for airing a popular Veronica show on Dutch TV, the fledgling pan-European satellite-broadcasting network that is based in Hilversum, the Netherlands.

But he is widely thought to want to venture into European broadcasting via satellite, either through Veronica or his own company.

Mr C. J. Smeekes, the director of STER, and a vocal supporter of commercial TV, recently told

The Netherlands broadcasting associations

	Membership 1985	1986
AVRO (Independent Netherlands Radio and Television Network)	742,300	727,200
Twee (Television and Radio Broadcasting Foundation)	744,000	727,300
Veronica (Veronica Broadcasting Foundation)	598,000	658,000
NKZ (Catholic Radio Broadcasting Foundation)	617,300	632,900
MORV (Methodist Christian Dutch National Club)	532,000	532,000
VARA (Protestant Radio Broadcasters Association)	517,000	515,100
ER (Evangelical Broadcasting)	534,000	528,500
VRNO (Liberal Protestant Radio Broadcasting Association)	245,000	332,700

Other broadcast associations have more power to receive the licence and its strong recommendations of plenty of culture and information. The most active is Mr Rob Out, perhaps the closest thing the Netherlands has to a media capitalist.

Mr Out is chairman of Veronica, originally a private station that grew so rapidly it gained

several million viewers in one week to a hotel in the Veluwe we could begin a commercial station within one year. Out is ready to go on it.

Other media entrepreneurs with enough money and know-how are in short supply though. It is this that is one reason why many of the broadcast associations have turned to Mr Out and Mr Robert Maron of Britain. Another reason is that programmes from these media houses already invade the Netherlands, such as France's TVR, Sky Channel and Music Box.

A number of the broadcast associations including TRON, VRNO and MORV indicated an interest in commercial broadcasting but clearly are afraid of losing the guaranteed revenues from the STER. Under the new media law, a commercial network could be created if two or more of the established broadcast associations agreed to back it. But they would have to give up all STER money and stand on their own within a short six months. Dutch viewers already get an

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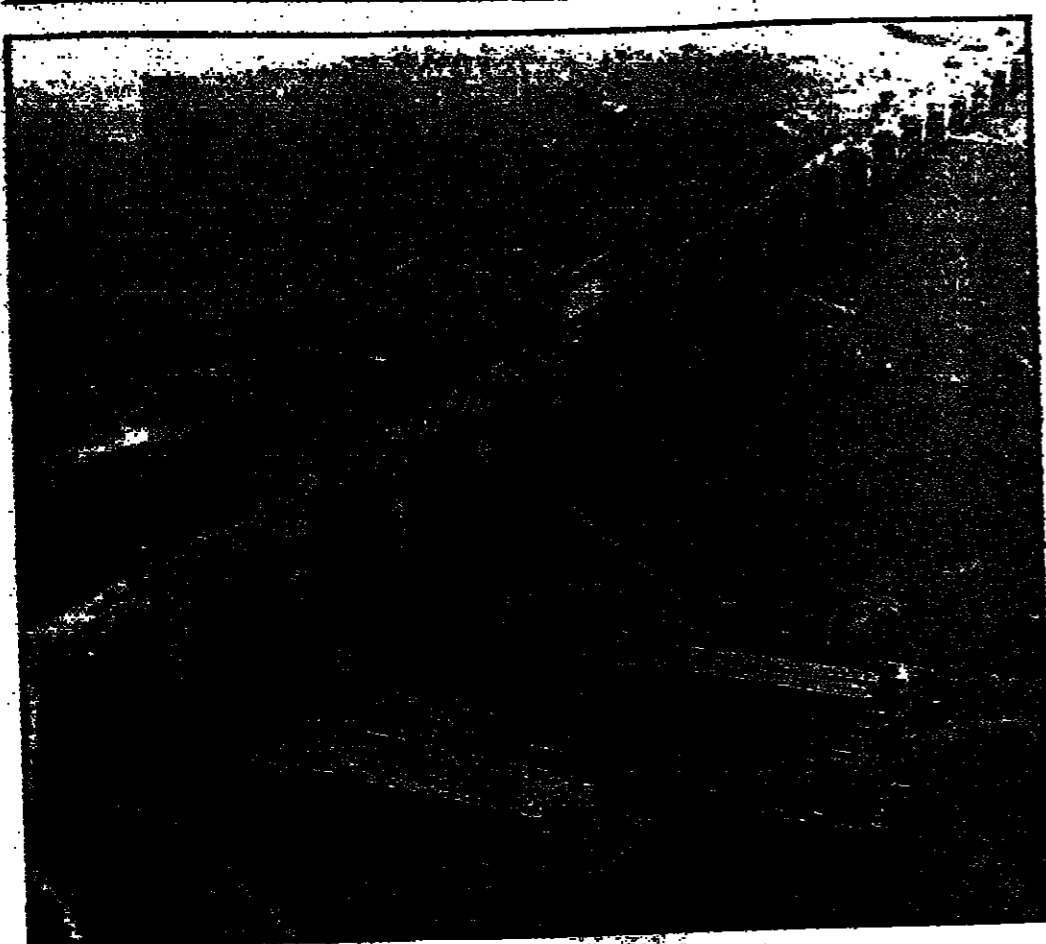
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Laura Raun

NETHERLANDS 7



The Oosterschelde storm surge barrier (left) consists of a total of 62 gates in three sections and is designed to protect both the population and the environment of Zeeland province from flooding by closing the gates at times of threatening tides. It forms the last major link in the Netherlands' defences against the sea and rivers.



Right: Rotterdam harbour, the world's largest port, is one of the shipping channels in the Rhine delta that will be protected by the extensive delta project works.

Flood defences

Protection by a computerised sea barrier

ON FEBRUARY 1, 1983 a ferocious storm whipped the North Sea into such a frenzy that it surged through the dykes of Zeeland province and flooded a half million acres. More than 1,800 people perished in the deluge while much of the province's valuable agricultural industry was destroyed.

Within three weeks the Dutch decided to build a massive water-control project across the Rhine River delta, which cuts through Zeeland, in an effort to ensure that another such inundation would never happen again.

The delta works project has taken 30 years and will cost 12 billion guilder to complete and its centre piece, the Oosterschelde storm-surge barrier, was inaugurated earlier this month. The barrier is a 17-kilometre-long concrete structure that will allow the North Sea to flow into the Eastern Scheldt (Oosterschelde) estuary except in times of threatening storms when surge gates will drop down and block the sea.

It is a feat of hydraulic engineering that will protect the delta's natural environment and the estuary as well as

the vulnerable residents of Zeeland, where the land is up to six feet below sea level.

The Oosterschelde marks the end of a centuries-long struggle by the Dutch to wrest control of the wild sea around them. With half of the "Low Countries" below sea level, the Dutch have developed a sophisticated network of dunes, windmills and canals.

The barrier spans across the former Zuider Zee and was begun in 1953 following a terrible storm with the aim of taming the North Sea and for protection. Four polders with a total area of 165,000 hectares have been drained up from what is now Lake IJssel.

But the Cabinet recently decided to drop plans for the first polder, the Oosterschelde, because of the high cost of the barrier. The barrier will be built in three stages, with the first stage completed by 1990. The second stage will be completed by 1995 and the third by 2000.

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Rhine and Meuse rivers would flow into the estuary while the gates are up but only a fraction will pass through when they are down.

To keep the wedge-shaped piers from shifting in the strong currents, the river bed was dredged smooth and laid with "mattresses" of stone-filled mastic asphalt. The 18,000-tonne piers were planted on these mattresses and then anchored with stone-filled "aprons" and massive boulders. Most of the piers, which are as tall as 39 metres, are submerged beneath the water.

A highly-computerised control centre will constantly monitor weather conditions, tidal flows and the barrage itself to determine when the monolithic gates are to be dropped. A sophisticated computer that can assimilate and assess meteorological and hydrological data will determine whether monitoring teams should be called in during unmanned periods.

How often the gates will be lowered remains a source of controversy, with environmentalists worried that to do so more than once a year could harm migratory geese or de-



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Amsterdam's Opera House

International venue brings a new spirit

The opera house-city hall building represents a major commitment to renewal of the inner city and confirms Amsterdam's position on the cultural map.



The brick and stone Muziektheater, on the River Amstel, will provide a permanent home for both the Netherlands Opera and National Ballet, and offers luxurious backstage facilities.

AFTER 10 years of planning, argument, revision and controversy, Amsterdam last month finally opened the Netherlands' first modern purpose-built opera house.

The Muziektheater, an imposing structure of red brick, white stone and glass standing on a curve of the River Amstel, has cost 1.2 billion guilder. It will provide a permanent home for both the Netherlands Opera and the National Ballet. In the process, the city has made a major commitment to the renewal of the inner city.

The new opera house will put Amsterdam on the international circuit, "enthusiasms" Mr Wim Smit, executive director. Dutch ballet has been on an international level for the past 10 to 15 years. This building and the additional funds we hope to raise will take opera to a new level too."

The 21-metre wide stage, ornate backstage facilities and 1,600-seat auditorium will give the Netherlands Opera the best international company. The National Ballet will come to Amsterdam for the first time later this month with five separate programmes. Mr Smit says his first visit in January.

The new opera house, which is part of a joint complex with a new city hall, is seen by the city fathers as doing more than just confirm Amsterdam's position on the cultural map.

It is also viewed as a symbol of a new spirit in the Dutch capital, which appeared during the 1970s and the early 1980s to be suffering under the weight of a financial crisis, a drug-taking epidemic and its chronic housing problems.

The city's finances have been saved and the housing and drug problems are now being dealt with under the energetic leadership of the new mayor, Mr Ed van Thijn. The new opera house is seen as a major commitment to the renewal of the inner city.

Amsterdam's opera house is a purpose-built opera house in the 1980s but that failed after failing to make the payments to

church charities which had been the prerequisite for obtaining the reluctant church approval.

The history of the present building starts in about 1917, when the Wagner Association suggested that an opera house should be built. Plan succeeded plan, but the Second World War put a temporary stop to development, and by the 1970s Amsterdam's finances were too shaky to permit a large building project of this nature.

At the same time, during the post-war years, Amsterdam had been working on designs for a new City Hall, to replace the Palace on the Dam sold to the Royal Family in the 1800s and the temporary cramped premises occupied on one of the old canals.

By 1978 Amsterdam's financial difficulties were lifting and a decision was taken to combine the City Hall plans, drawn up by the Venessee architect Willem Holabauer, with the opera house designs prepared by the architect H. J. van der Vlugt and H. J. van der Vlugt.

Shortly afterwards Mr Ed van Thijn, Mr Holt's successor, was taken over by Mr Holt's son-in-law, Mr Cees Dam, and Mr Holt's designs have collapsed, often unceremoniously, over the decades of planning that went on before building

started in 1982 many sites were rejected for the opera house, including Museum Square which already housed the Concertgebouw and the Stedelijk Museum, Frederik Square, the Dutch central bank, the old Jewish Quarter of Amsterdam which was practically destroyed during the War. The Waterlooplein's main claim to post-war fame was its flea-market.

This choice encountered stiff opposition from local people and others who felt a grand cultural building would be out of place and that the site should be used for housing, but their objections were overcome.

The Holabauer-Dam design has been described as using classical features such as pilasters in a stylised "building block" manner. Lacking the variety of detail of post-war modern architecture, it retains some of the traditions of the monumental style which preceded it.

Externally the Muziektheater has a curved facade which mirrors a bend in the River Amstel, while the L-shaped City Hall partly encloses the opera building on two sides away from the river.

Separating the opera from the City Hall is a narrow L-shaped street which is intended to house cafes and restaurants. The visitor enters a pink-carpeted, white-walled foyer rising the full height of the building before passing into the red-furnished auditorium.

Backstage, producers have three stage-size areas where sets can be prepared or stored between performances before being moved on to the main stage by air-cushion. In the cramped Municipal Theatre or Stadschouwburg where the ballet and opera companies previously performed, sets had to be dismantled between performances.

The building also houses practice studios and dressing rooms on a scale performers could only dream of in their previous premises.

The opera shares its telephone, heating and lighting systems with the City Hall as well as an underground car park for 300 cars—for use by City Hall staff in the day time and Opera House visitors in the evening.

Mr Sinnige does not believe there will be any problem filling the opera house's 1,600 seats. 600 more than were available in the Stadschouwburg. "People will come more often whereas before they would have

been prevented because we were fully booked—and we will also be able to attract more tourists."

Recent attendance figures show that opera and ballet are more popular than theatre with Dutch audiences, Mr Sinnige says. Tourists, who were frequently frustrated in the past because most tickets had gone to season ticket holders will benefit from a new computerised booking system which will allow seats to be reserved up to a month in advance.

This system will ultimately link all of Amsterdam's theatres and concert halls so the booking office can offer alternatives if a first choice is already fully booked.

Part of the popularity of opera and ballet is the low price of the tickets, which benefit from considerable state and city subsidies. Mr Sinnige is keen, however, to attract commercial sponsorship for a fund to commission new operas, aid youth productions and help finance visiting foreign opera companies.

"A number of European cities exercise a cultural attraction far beyond their immediate region," Mr Sinnige says. "The opera house will undoubtedly enhance Amsterdam's international role."

Charles Batchelor


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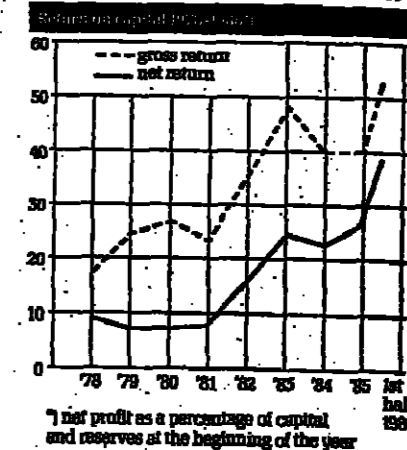
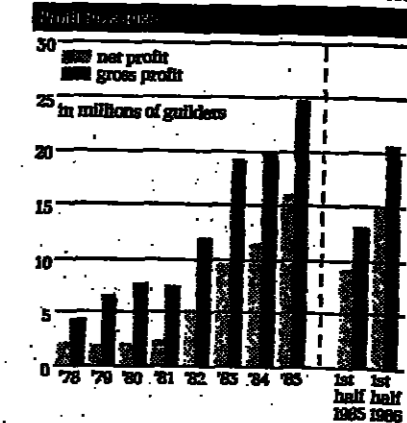
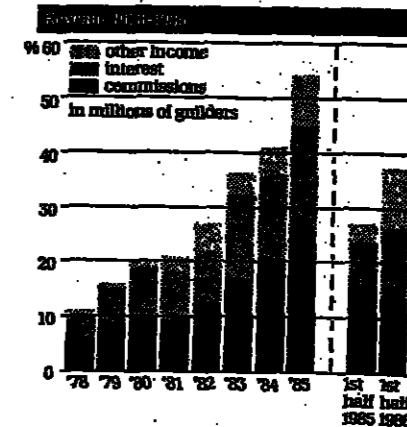
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